

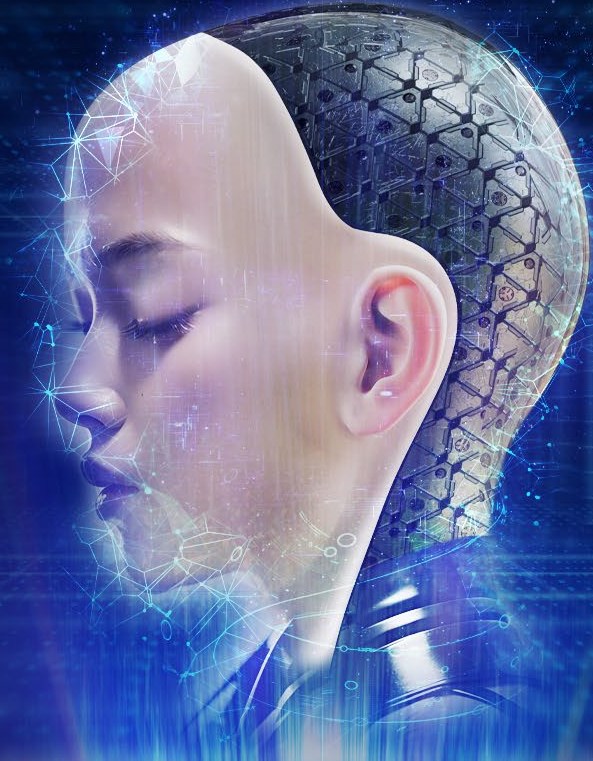
***msi***

SPRING SPECIAL PLUS

Redemption Process

**MADE FOR GAMERS & CREATORS**

**NEXT-LEVEL AI PC**



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First step:  
Register your  
Product

**NEXT-LEVEL AI PC**

The background of the advertisement is a dark blue, futuristic digital space. It features a glowing blue grid pattern that recedes into the distance, creating a sense of depth. In the center-right, there is a stylized human head in profile, facing left. The head is rendered with a smooth, light-colored skin on the front and a glowing, circuit-like structure on the back, representing the brain. The brain area is composed of interconnected nodes and lines, with a bright blue glow emanating from it. The overall aesthetic is high-tech and futuristic.

# Step 1 : Register/Login to MSI Member Center

**msi** PRODUCTS ODM SOLUTIONS COMMUNITY WHAT'S NEW SUPPORT

Sign Up

MSI is committed to respecting and protecting your privacy.  
The information you are providing here will help us provide you with better service.  
Items marked with \* are required for application

Email \*

Password \* Confirm Password \*

First Name \* Last Name

Region / Location \* Contact Number

Subscribe Latest Information  
Please check the box on the newsletter you want to subscribe, and press [Send] to confirm.  
By Clicking, I have read and agree to the MSI Privacy Policies

MSI Reward Program  
By clicking, I agree to the MSI Reward Program [Terms and condition](#).  
Become a member today to earn points, get exclusive offers, special VIP event invites and more!  
Learn more about the benefits of the [MSI Reward Program](#).

I acknowledge and agree to [MSI Privacy Policy](#) \*

Captcha \*

~~24 + 2 =~~  Reformat

Sign Up > Cancel >

# Step 2 : Go to product registration page



msi PRODUCTS ODM SOLUTIONS COMMUNITY WHAT'S NEW SUPPORT

Account Overview  
Membership  
Reward Program  
Shout Out  
Promotions  
Product  
My Products  
Product Registration  
Appointment Service

## My Products

Category	Product Name / Serial Number	Purchase Date	Warranty Period
----------	------------------------------	---------------	-----------------

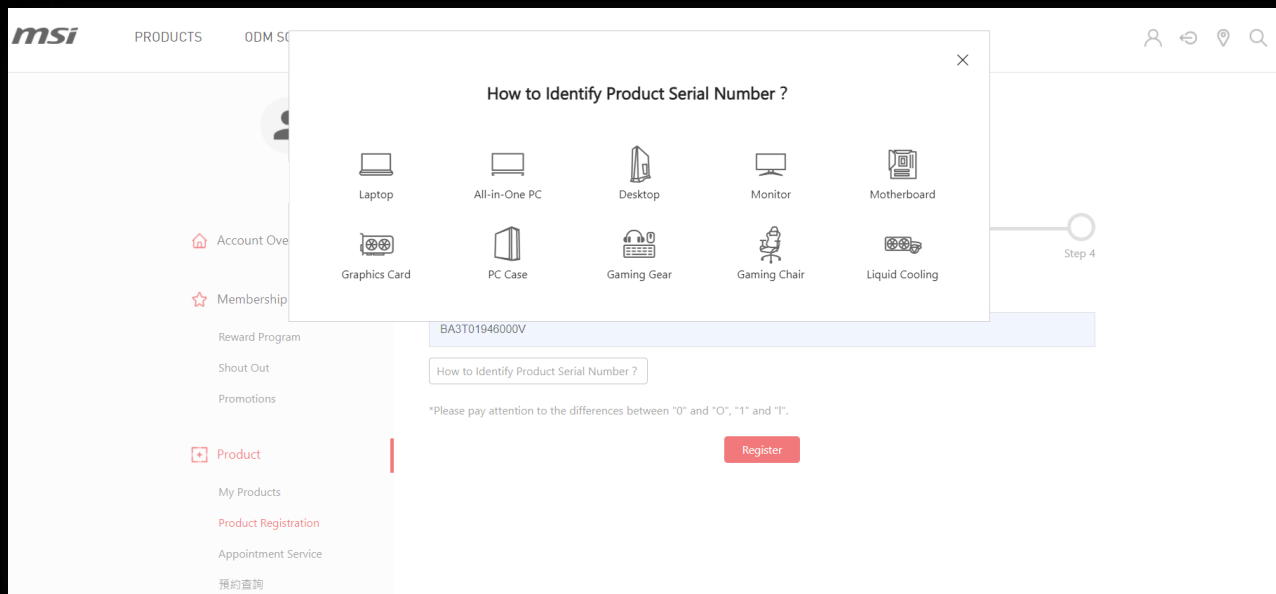
Register New Product

# Step 3 : register a new product



The screenshot shows the MSI user account interface. The top navigation bar includes the MSI logo and links for PRODUCTS, ODM SOLUTIONS, COMMUNITY, WHAT'S NEW, and SUPPORT. On the right, there are icons for user profile, home, location, and search. The left sidebar contains a user profile icon and a menu with the following items: Account Overview, Membership, Reward Program, Shout Out, Promotions, Product (highlighted with a red plus icon), My Products, Product Registration, Appointment Service, and 預約查詢. The main content area is titled 'My Products' and contains a table with the following columns: Category, Product Name / Serial Number, Purchase Date, and Warranty Period. Below the table, a red button labeled 'Register New Product' is highlighted with a red rectangular box.

# Step 4 : Click on the product to learn how to identify the S/N number *msi*



The screenshot shows the MSI website interface. A modal window titled "How to Identify Product Serial Number ?" is open, displaying a grid of product categories with icons: Laptop, All-in-One PC, Desktop, Monitor, Motherboard, Graphics Card, PC Case, Gaming Gear, Gaming Chair, and Liquid Cooling. Below the grid, the serial number "BA3T01946000V" is displayed. A search bar contains the text "How to Identify Product Serial Number ?". A red "Register" button is visible at the bottom right of the modal. The background shows the MSI website navigation menu with "Product" selected.

HOW TO FIND MY  
SERIAL NUMBER



[link to video](#)

# Step 5-1 : Fill in S/N number



PRODUCTS

ODM SOLUTIONS

COMMUNITY

WHAT'S NEW

SUPPORT



## Product Registration

Account Overview

Membership

Reward Program

Shout Out

Promotions

Product

My Products

Product Registration

Appointment Service



Step 1



Step 2



Step 3



Step 4

Serial Number \*

[How to Identify Product Serial Number ?](#)

\*Please pay attention to the differences between "0" and "O", "1" and "l".

Register

# Step 5-2 : Fill in CHK number



Account Overview

Membership

Reward Program

Shout Out

Promotions

Product

My Products

Product Registration

Appointment Service

預約查詢

Support

Web Ticket

## Product Registration



Step 1



Step 2



Step 3



Step 4

Product Type \*

Product Name \*

Model \*

Serial Number \*

CHK \*

Please find the Serial Number sticker on the product and input the 3 digit CHK code as shown below (The image shown below is an example on where the CHK code could be found)

# Step 5-3 : Complete the product registration form

Support

- Web Ticket
- Ticket History
- Apply for Service
- Repair Inquiry
- Live Chat

Account

- My Profile
- Login Management
- Change Password
- Subscribe

CHK \*

Please find the Serial Number sticker on the product and input the 3 digit CHK code as shown below (The image shown below is an example on where the CHK code could be found)

Region / Location \*

Store Name \*

Purchase Date \*

Where did you purchase the product \*

Retail store  Online retailer  Reseller

Invoice Upload \*

Please resize the image to a width no greater than 1600px (jpg, .gif, .png)  
The invoice should include the model name, invoice date, and invoice number.

Captcha \*

~~23 + 9 =~~

Reformat

Next

Don't forget to upload the invoice!

***msi***

Second step:  
Redeem eligible  
promotion

**NEXT-LEVEL AI PC**



# Step 6-1 : Go to “Promotions” and click redeem

**Promotions**

All Promotions Redeem History

- Account Overview
- Membership
  - Reward Program
  - SHOUT OUT
  - Promotions**
- Product
  - My Products
  - Product Registration
- Support
  - Web Ticket

Promotion Name	Duration	Category	Action
Spring Special Plus	2026-XX-XX~2025-XX-XX	Graphics Card	<a href="#">Redeem &gt;</a>
Live in Everyday Passion	2021-07-01~2021-09-30	Laptop	<a href="#">Redeem &gt;</a>
Back to Modern	2021-06-17~2021-07-18	Monitor	<a href="#">Redeem &gt;</a>

# Step 6 -2: Upload product S/N photo, fill in the required information and click Next

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jamie  
jamie@msi.com

Account Overview

Membership

Reward Program (CL)

Reward Program

Show Out

Phone

Product

My Products

Product Registration

Online Store

Support

Web Ticket

Ticket History

Apply for Service

Repair History

User Chat

Account

My Profile

Login Management

Change Password

Subscribe

### Promotion Redeem

**SPRING SPECIAL PLUS**

Promotion Period:  
2026-01-01 ~ 2026-01-31

Activity/Redeem Code:  
2026-01-01 ~ 2026-01-31

Redeem Limit:  
3 for each email

[Upload Product](#) [Upload Location](#) [Landing Page](#) [Redeem Guide](#)

#### Redeem Products

Purchase Date	Purchased Region / Location	Category	Product Name / Serial Number	Upload
<input type="radio"/>	2025-10-17	Germany	MSI GEFORCE RTX 5080 8G GAMING 1760 OC	<input type="button" value="Upload"/>

#### Recipient Information

First Name \*

jamie

Last Name \*

Zipcode \*

Address \*

City  State / Province / Region

Street address

Apartment / Building / Unit / Floor

Contact Number \*

08123456789

Note



# Example of Uploaded Documents

## INVOICE

**amazon.fr**

FACTURE

Adresse de facturation: Amazon EU S.à r.l., Succursale Française  
67 Boulevard du General Leclerc  
Clichy 92110  
France  
TVA: FR1248773327

Adresse de livraison:

Numéro de commande: Numéro de facture:

Date de la commande: 11/10/2019 Date de la facture/Date de la provision: 11/10/2019

Qté	Description de l'article	Prix Unitaire (hors TVA)	Taux TVA%	Prix Unitaire (inclus TVA)	Prix Total (inclus TVA)
1	MSI GEFORCE RTX 3060Ti SIG GAMING TRIO OC	874,17 €	20 %	1049,00 €	1049,00 €
1	MSI 27" LED - Optix MAG27CQ	350,75 €	20 %	420,90 €	420,90 €
TOTAL:				1469,90 €	

## HOW TO FIND MY SERIAL NUMBER



[link to video](#)

\*Please make sure you have uploaded 2 items:

1. **Invoice/Purchase Proof** : 1. Channel Name 2. Purchase Date 3. Purchase Model Name
2. **S/N number on the product**, not on the package (show like upper example)

# Step 7-2: Wait for the feedback from MSI Customer Service



The screenshot shows the MSI Customer Service portal. The top navigation bar includes the MSI logo, menu items for PRODUCTS, ODM SOLUTIONS, COMMUNITY, WHAT'S NEW, and SUPPORT, and utility icons for user profile, refresh, location, and search. The main content area is titled "Message" and contains a red dragon mascot icon. Below the mascot is a navigation menu with "Account Overview" (selected), "Membership", "Reward Program", "Shout Out", and "Promotions". The message text reads: "Dear Customer, Your request has been successfully sent. Application is under process, please keep in mind that all applications are checked by our staff and might take up to 7 ~ 14 working days. Thank you for your patience. If you didn't receive our email in your inbox, please kindly check in the Spam, Junk, Trash, Deleted Items, or Archive folder." At the bottom of the message are two red buttons: "Back to Promotion" and "Redeem History".


\*Keep in mind that all applications might take up to 7 – 14 working days to be verified.

***msi***

Check your redemption  
status

**NEXT-LEVEL AI PC**

# Step 8: Select “Promotions” to check the review status



## Promotions

All Promotions Redeem History

Redeem Date	Promotion Name	Product Name / Serial Number	Status
2026-XX-XX	SPRING SPECIAL PLUS	MSI GEFORCE RTX 5060Ti 8G GAMING TRIO OC	Redeem qualification under reviewing

- Account Overview
- Membership
- Reward Program (OL)
- Reward Program
- Shout Out
- Promotions



How to re-upload  
requested documents?

**NEXT-LEVEL AI PC**

# Failure redemption step 1:

If receive the notifications in your mailbox



Dear Customer,

Thanks for your application,

Sorry to inform you that your redemption have some missing purchase proof.

Please go to product page and re-upload your purchase proof and promotion page re-redeem again. Thank you.

<https://account.msi.com/login?ref=service>

click the link


Reason : Please provide the invoice with your product name on it, thanks.

Reasons for fail redemption

Sincerely,

MSI customer service

# Fail redemption step 2: Then go to My Product: click relative promotion



## Promotions

All Promotions Redeem History

Redeem Date	Promotion Name	Product Name / Serial Number	Status
2026-XX-XX	SPRING SPECIAL PLUS	MSI GEFORCE RTX 5060Ti 8G GAMING TRIO OC	Please provide the invoice with your product name on it, thanks. <a href="#">Redeem Again</a>

Account Overview

Membership

Reward Program (OL)

Reward Program

Shout Out

Promotions

# Fail redemption step 3: Fill in the required information and click “Redeem”



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Account Overview  
Membership  
Reward Program (CI)  
Shout Out  
Promotions  
Product  
My Products  
Product Registration  
Online Store  
Support  
Web Ticket  
Ticket History  
Apply for Service  
Repair History  
Live Chat  
Account  
My Profile  
Login Management  
Change Password  
Subscribe

### Promotion Redeem Ask again

**Redeem Products**

Purchase Date	Purchased Region / Location	Category	Product Name / Serial Number	Upload
2026-XX-XX			MSI GEFORCE RTX 5060TI 8G GAMING TRIO OC	Upload

**Recipient Information**

First Name \*

Last Name \*

Zipcode \*  
123456

Address \*  
test city test state  
test address, test address2, test address2  
test address2

Contact Number \*  
09123456789

Note

**Captcha**  
~~27 + 5 =~~ Reformat

Redeem Cancel

# Redeem Complete

[PRODUCTS](#)[ODM SOLUTIONS](#)[COMMUNITY](#)[WHAT'S NEW](#)[SUPPORT](#)[Account Overview](#)[Membership](#)[Reward Program](#)[Shout Out](#)[Promotions](#)

## Message

Dear Customer,

Your request has been successfully sent. Application is under process, please keep in mind that all applications are checked by our staff and might take up to 7 ~ 14 working days.

Thank you for your patience.

If you didn't receive our email in your inbox, please kindly check in the Spam, Junk, Trash, Deleted Items, or Archive folder.

[Back to Promotion](#)[Redeem History](#)

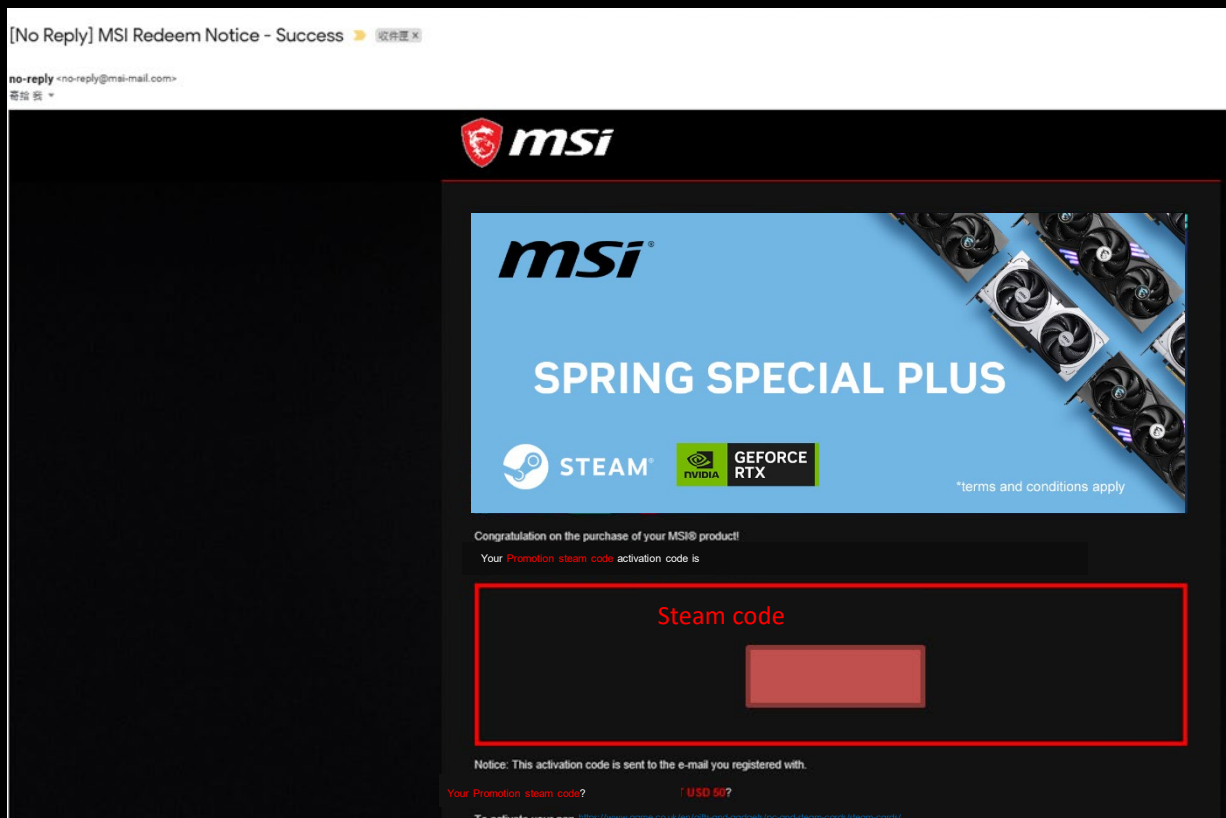
***msi***

How to get the  
prize?



**NEXT-LEVEL AI PC**

# Step 9-1 : Check your prize via your mailbox



Agree to the Event Terms and Conditions to complete product registration and await MSI review. If MSI determines You meet all eligibility criteria, the game code(s) (see below) will be sent to Your registered email address.

Verification may take up to **14** business days.

# *msi*

## NEXT-LEVEL AI PC



*msi*



Official Partner

**AMG**  
MOTORSPORT



**PCR**  
POST-CONSUMER RECYCLED

