



MSI Monitor Back2School
Promotion
Redemption Process

INNOVATE
BEYOND



msi

Step 1:
Register your Product

Login to MSI Member Center

account.msi.com/login



PRODUCTS

ODM SOLUTIONS

COMMUNITY

WHAT'S NEW

SUPPORT



Welcome to MSI Member Center



Not a MSI Member Yet?

Become MSI member to follow latest promotions and support updates.

[Create an account](#) >

Membership Benefits

- Warranty Registration
- Exclusive updates on promotions and events
- Quicker service and product support
- View your current registered MSI products



Upgrade your member benefits by opt-in MSI Reward Program and enjoy more exclusive rewards!

[Join Now](#) >

Sign in MSI Account

Please enter your registered account to sign in MSI member center!



[Sign in](#) >

[Forgot your password ?](#) | [Resend Verification Email](#) | [Unsubscribe](#)

OR SIGN IN WITH



Register your MSI product

account.msi.com/members/accountOverview



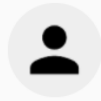
PRODUCTS

ODM SOLUTIONS

COMMUNITY

WHAT'S NEW

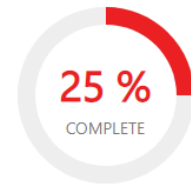
SUPPORT



Account Overview

MY PROFILE

[Account >](#)



- + Create an account
- + Email Verified
- + Complete Profile
- + Binding Social Account

BALANCE

[My Rewards >](#)

Tier /

Points /

[Account Overview](#)

[Membership](#)

Reward Program

Shout Out

Promotions

[Product](#)

My Products

Product Registration

[Support](#)

Web Ticket

Ticket History

Apply for Service

MY PRODUCTS

[More >](#)

Category	Product Name/Serial Number	Purchase Date	Warranty Period	
	Optix G24C	2019-12-19	Standard Warranty	Manage

[+ Register New Product](#)

MY INQUIRY

[More >](#)

Questions	Ticket No	Last Post	Status	
-----------	-----------	-----------	--------	--



Register your MSI product

account.msi.com/products/registration/step1



PRODUCTS

ODM SOLUTIONS

COMMUNITY

WHAT'S NEW

SUPPORT



Account Overview

Membership

Reward Program

Shout Out

Promotions

Product

My Products

Product Registration

Support

Web Ticket

Ticket History

Apply for Service

Product Registration



WARRANTY REGISTRATION: NOTEBOOK, ALL-IN-ONE PC, DESKTOP, MONITOR

ENJOY BENEFITS.

All customers who purchase a new MSI product and then complete registration and reply to the questionnaire will receive a 3-month warranty extension.

- This does not apply to product of which standard warranty has been expired.
- Customers have to complete the questionnaire in advance to get the full benefits.
- MSI reserves the right to update or modify these terms and conditions of this program.
- This extended warranty service only can be applicable to the original region / location where consumers purchased the notebooks/all-in-one.

*If you have any questions about the warranty extension on offer, please direct your inquiries to local service hotlines or the MSI support service.

* The promotion excluded MOTHERBOARD and GRAPHICS CARD.

Register

Register your MSI product - SN number registration



Account Overview

Membership

Reward Program

Shout Out

Promotions

Product

My Products

Product Registration

Support

Web Ticket

Ticket History

Apply for Service

Product Registration



Serial Number *

[How to Identify Product Serial Number ?](#)

*Please pay attention to the differences between "0" and "O", "1" and "l".

Register

How to Identify Product Serial Number?

The image shows a screenshot of the MSI account registration page. The browser address bar displays `account.msi.com/products/registration/step2`. The MSI logo is in the top left, and navigation links for 'PRODUCTS' and 'ODM SC' are visible. A sidebar on the left contains a user profile and a menu with items like 'Account Overview', 'Membership', 'Reward Program', 'Shout Out', 'Promotions', 'Product', 'My Products', 'Product Registration', 'Support', 'Web Ticket', 'Ticket History', and 'Apply for Service'. A modal window titled 'How to Identify Product Serial Number?' is centered on the screen, containing a grid of 18 product categories with icons and labels: Laptop, All-in-One PC, Desktop, Monitor, ARM, Motherboard, Graphics Card, Chassis, Gaming Gear, Gaming Chair, Liquid Cooling, Power Supply, Storage, Networking, EV Charger, Handheld, and Gaming Pedal. A 'Step 4' indicator is visible on the right side of the modal.

Fill in the Product Registration form

msi PRODUCTS ODM SOLUTIONS COMMUNITY WHAT'S NEW SUPPORT

Account Overview
Membership
Product
Support
Account

Product Registration

Step 1 ✓ Step 2 ✓ Step 3 ○ Step 4 ○

Product Type *
Monitor

Product Name *
Optix MAG274R

Model *
9S6-3CA7BA-023

Serial Number *
CA7A230210188

Region / Location *
Czech Republic

Store Name *
Alza.cz a.s.

Purchase Date *
2021-04-07

Where did you purchase the product *
 Retail store Online retailer Reseller

Invoice Upload *
Invoice must show product model, invoice date, and shop/vendor name
Please reduce the image to a width no greater than 1000px (jpg, gif, png)
The invoice should include the model name, invoice date, and invoice number.

Captcha *
24 + 2 =

Complete your product registration

The screenshot shows a web browser at the URL `account.msi.com/products/registration/step4`. The MSI logo is in the top left, and navigation links for PRODUCTS, ODM SOLUTIONS, COMMUNITY, WHAT'S NEW, and SUPPORT are in the top center. On the right, there are icons for user profile, home, location, and search. A left sidebar contains menu items: Account Overview, Membership (with sub-items: Reward Program, Shout Out, Promotions), Product (with sub-items: My Products, Product Registration, Appointment Service, 預約查詢), and Support (with sub-item: Web Ticket). The main content area is titled "Product Registration" and features a progress bar with four steps, all marked with red checkmarks. A blue-bordered box in the center says "THANK YOU FOR YOUR REGISTRATION!". Below this, a grey box contains the text "Please fill out this questionnaire and help us to improve our products." with two buttons: a red "Yes" button and a grey "No" button.

account.msi.com/products/registration/step4

msi PRODUCTS ODM SOLUTIONS COMMUNITY WHAT'S NEW SUPPORT

Product Registration

Step1 Step2 Step3 Step4

THANK YOU FOR YOUR REGISTRATION!

Please fill out this questionnaire and help us to improve our products.

Yes No

Account Overview

Membership

Reward Program

Shout Out

Promotions

Product

My Products

Product Registration

Appointment Service

預約查詢

Support

Web Ticket

Go to “Promotions” and click redeem

- Account Overview
- Product
 - My Products
 - Product Registration
 - Activate MSI Care Plus
- Membership
 - Reward Program
 - SHOUT OUT
 - Promotions

All Promotions

Redeem History



PH Back2School

🕒 15-05-2026 ~ 30-06-2026

👍 Monitor

REDEEM >



NV 26Q2 Ultimate Upgrade Mission Ready

🕒 13-05-2026 ~ 10-06-2026

👍 Graphics Card
👍 Desktop

REDEEM >





NV 26Q2 RTX 50 Series Game Bundle 007 First Light_NB

🕒 13-05-2026 ~ 10-06-2026

👍 Laptop

REDEEM >

Upload product S/N photo, fill in the required information and click next

	Purchase Date	Purchased Region / Location	Category	Product Name / Serial Number	Data Update & Upload
<input checked="" type="radio"/>	22-12-2024	United States		MAG 271QPX QD-OLED E2 CD8T104600792	Data Update & Upload
<input type="radio"/>	02-12-2024	United States		MPG 271QRX QD-OLED CD7A024701050	Data Update & Upload

Extra Information

Username on the e-tailer *

Title of the review *

Content of the review *

URL *

Next



Example of Uploaded Documents

Invoice



FACTURA SIMPLIFICADA

Nº de factura	Fecha: 02/12/2024	Forma de pago: Tarjeta
---------------	-------------------	------------------------

Pedido:
Albarán:

Código	Artículo	Precio	Und	Total
	MSI MPG 321URX QD-OLED 31.5" QD-OLED UltraHD 4K 240Hz FreeSync Premium Pro USB-C	825.62	1	825.62
	Euro Solidario	1	1	1
	Abono de portes	-5.74	1	-5.74
	Portes	5.74	1	5.74

Base Imponible	IVA	REC.EQUIV.	Total factura
1	(0%) 0	(0%) 0	1 €
825.62	(21%) 173.38	(0%) 0	999 €
TOTAL A PAGAR			1,000 €

Product Barcode



How to Identify the MSI Serial Number ?

<https://account.msi.com/en/page/how-to-identify-barcode>

Agree Terms and Conditions

account.msi.com/en/promotions/redeem/

Service History

Live Chat

Account

My Profile

Login Mana

Change Pas

Subscribe

Terms and Conditions

Privacy Policy

Privacy Policy. We may ask You for information during the Event enrolment and product registration process that may, as applicable, include without limitation Your email, name, product serial number, redemption code, purchase information, and other voluntary information You provide. In addition, we may indirectly gather information from you via cookies or website embedded analytics. The information we collect will be used in the following manner: to run this Event, to verify Your eligibility, to contact You if needed, to ensure prize(s) can be sent to You, to store registered product data for as long as an ongoing relationship exists between us (eg. When You use our services such as warranty, eDM notices, etc.), and to use solely for internal market studies for developing better products and services. Your information will not be shared with third parties, except: i) to third party processors such as our internet service and website providers in order for us to execute this Event; or ii) when reporting or responding to actual or suspected breach of applicable laws to legal and regulatory authorities such as courts or the police to the extent needed.

Because of the international nature of our business, we transfer information within the MSI group, and to third parties as referenced above, in connection with the purpose set forth in these terms and conditions. Therefore, we may transfer information to locations that may have different laws and data protection compliance requirements that those applicable in the location you are located.

Further details of how Your information may be used and processed are detailed in [MSI Privacy Policy](#). The MSI Privacy Policy constitutes a part of this Terms and Conditions, and is hereby incorporated by reference with full force and effect.

I fully understand the contents of the Terms and Conditions and agree to them.

I agree MSI may collect, use and process my personal data for marketing purposes and in accordance with the terms of MSI Privacy Policy.

Next

Promotion Redeem Confirmation



- Store
- Products
- AIoT Solutions
- What's New
- Community
- MSI for Business
- Service



- Account Overview
- Product
 - My Products
 - Product Registration
 - Activate MSI Care Plus

- Membership
 - Reward Program
 - SHOUT OUT
 - Promotions

- Support
 - Web Ticket
 - Ticket History
 - Apply for Service
 - Service History
 - Live Chat

- Account
 - My Profile
 - Login Management
 - Change Password
 - Subscribe

Promotion Redeem Confirm

Redeem Products

Product Type

Product Name

Serial Number

Purchase Date

Purchased Region / Location

Proof of purchase

Invoice must show product model, invoice date, and shop/vendor name

Product Barcode

*Serial number must be taken from the product itself;
photo of the colourbox will not be accepted*

Extra Information

How did you hear about this promotion?

Captcha


Calculate to get the answer


~~21 + 8 =~~

Reformat

Success




 Account Overview

 Product

My Products

Product Registration

Activate MSI Care Plus

 Membership

Reward Program

SHOUT OUT

Promotions

Message

Dear Customer,

Your request has been successfully sent. Application is under process, please keep in mind that all applications are checked by our staff and might take up to 7 ~ 14 working days.

Thank you for your patience.

If you didn't receive our email in your inbox, please kindly check in the Spam, Junk, Trash, Deleted Items, or Archive folder.

[Back to Promotion](#)

[Redeem History](#)




msi

Step 2:
Wait for the feedback from
MSI Member Center

If there any missing document,
Will receive an email for notification



msi



Back2School PROMOTION

Buy selected **MSI MONITORS**,
Get **FREE MSI Gaming Mouse**

Clutch GM41
Lightweight
Wireless
Gaming Mouse
\$99.99 \$149.99

Clutch GM41
Lightweight
Gaming Mouse
\$99.99 \$149.99

Promotion Period: May 15, 2026 to June 30, 2026
*Terms & Conditions apply. While Supplies last.




Dear Customer,

Thank you for purchasing an MSI product!
Sorry to inform you that your redemption have some missing purchase proof.

Please go to product page and re-upload your purchase proof and promotion page re-redeem again.
<https://account.msi.com/promotions/redeem/>

Reason : *Missing document*

Thanks for your understanding.
MSI customer service team

ABOUT MSI

MSI is a world leader in gaming, content creation and AIoT solutions. Bolstered by its cutting-edge R&D capabilities and customer-driven innovation, MSI has a wide-ranging global presence spanning over 120 countries. Its comprehensive lineup of laptops, graphics cards, monitors, motherboards, desktops, peripherals, servers, IPCs, robotic appliances, and vehicle infotainment and telematics systems are globally acclaimed. Committed to advancing user experiences through the finest product quality, intuitive user interface and design aesthetics, MSI is a leading brand that shapes the future of technology. For more product information, please go to <https://www.msi.com>.

msi Copyright © 2020 Micro-Star Int'l Co., Ltd. All rights reserved. Other company and MSI Member Center mentioned may be the trademarks of their respective owners.

Re-upload the missing document



- Store
- Products
- AIoT Solutions
- What's New
- Community
- MSI for Business
- Service



- Account Overview
- Product
 - My Products
 - Product Registration
 - Activate MSI Care Plus

Membership

- Reward Program
- SHOUT OUT
- Promotions

Support

- Web Ticket
- Ticket History
- Apply for Service
- Service History
- Live Chat

Account

- My Profile
- Login Management
- Change Password
- Subscribe

Promotion Redeem



Promotion name

- Promotion Period :
- Activity invoice date :
- Redeem Limit :

- Eligible Products
- Eligible Locations
- Redeem Page
- Terms and Conditions
- Redeem Guide

Redeem Records

Redeem Date	Order ID	Product Name / Serial Number	Status
	6371429c45	MEG Z790 ACE MAX	Redeem not qualified, Please re-upload data and redeem again. Please help to attach the invoice Redeem Again

Redeem Products

No products eligible for redemption

[Register Your Product](#)

Re-upload the missing document
Incomplete registration may result in the additional processing time if You are required to provide additional information.

Success status

[Store](#)[Products](#)[AIoT Solutions](#)[What's New](#)[Community](#)[MSI for Business](#)[Service](#)[Account Overview](#)[Product](#)[My Products](#)[Product Registration](#)[Activate MSI Care Plus](#)[Membership](#)[Reward Program](#)[SHOUT OUT](#)[Promotions](#)[Support](#)[Web Ticket](#)[Ticket History](#)[Apply for Service](#)[Service History](#)[Live Chat](#)[Account](#)[My Profile](#)[Login Management](#)[Change Password](#)[Subscribe](#)

Promotion Redeem



Promotion name

Promotion Period :

Activity invoice date :

Redeem Limit :

[Eligible Products](#)[Eligible Locations](#)[Redeem Page](#)[Terms and Conditions](#)[Redeem Guide](#)

Redeem Records

Redeem Date	Order ID	Product Name / Serial Number	Status
	6371429c45	MEG Z790 ACE MAX	Redeem Success Your Redeem Code:

Redeem Products

No products eligible for redemption

[Register Your Product](#)



msi

Step 3:
Get the prize

Check redeem result via your mailbox

msi

msi



Dear Customer,

Thank you for choosing MSI.

We are pleased to inform you that your redemption request for the “*Summer promotion*” promotion has been successfully approved.

The GCash reward will be transferred to your registered GCash account within **three (3) weeks**. Kindly monitor your account for the transaction.

Should you have any further inquiries, please do not hesitate to contact us.

Sincerely,

MSI Customer Service Team



ABOUT MSI

MSI is a world leader in gaming, content creation and AIoT solutions. Bolstered by its cutting-edge R&D capabilities and customer-driven innovation, MSI has a wide-ranging global presence spanning over 120 countries. Its comprehensive lineup of laptops, graphics cards, monitors, motherboards, desktops, peripherals, servers, IPCs, robotic appliances, and vehicle infotainment and telematics systems are globally acclaimed. Committed to advancing user experiences through the finest product quality, intuitive user interface and design aesthetics, MSI is a leading brand that shapes the future of technology. For more product information, please go to <https://www.msi.com>.



40TH
ANNIVERSARY



msi



Official Partner

AMG
MOTORSPORT