

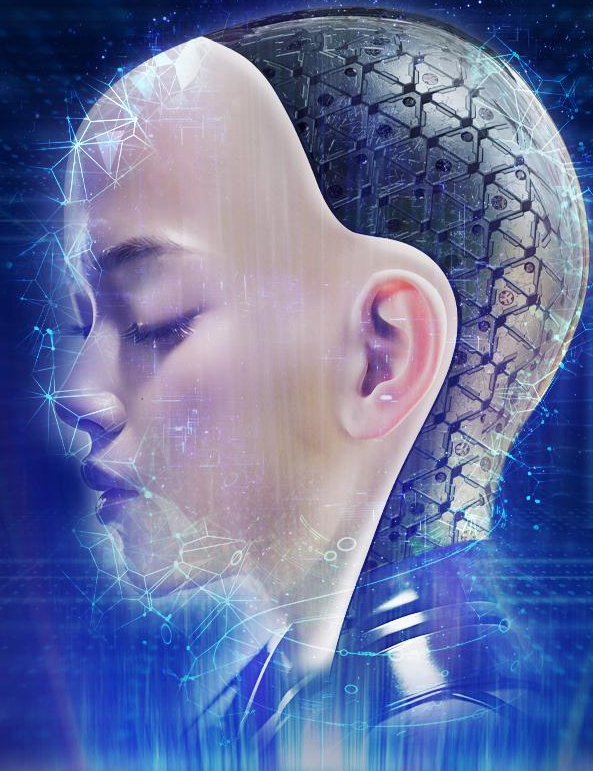
msi

AUTUMN PACK

Redemption Process

MADE FOR GAMERS & CREATORS

NEXT-LEVEL AI PC



msi

First step:
Register your
Product



NEXT-LEVEL AI PC

Step 1 : Register/Login to MSI Member Center



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PRODUCTS

ODM SOLUTIONS

COMMUNITY

WHAT'S NEW

SUPPORT

Sign Up

MSI is committed to respecting and protecting your privacy.
The information you are providing here will help us provide you with better service.
Items marked with * are required for application

Email *

Password *

Confirm Password *

First Name *

Last Name

Region / Location *

Select

Contact Number

☐ Subscribe Latest Information

Please check the box on the newsletter you want to subscribe, and press [Send] to confirm.
By Clicking, I have read and agree to the MSI Privacy Policies

☐ MSI Reward Program

By clicking, I agree to the MSI Reward Program [Terms and condition](#).
Become a member today to earn points, get exclusive offers, special VIP event invites and more!
Learn more about the benefits of the [MSI Reward Program](#)

☐ I acknowledge and agree to [MSI Privacy Policy](#) *

Captcha *

24 + 2 =

Reformat

Sign Up

Cancel

Step 2 : Go to product registration page



PRODUCTS

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WHAT'S NEW

SUPPORT

My Products

Category	Product Name / Serial Number	Purchase Date	Warranty Period	
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Account Overview

Membership

- Reward Program
- Shout Out
- Promotions

Product

- My Products**
- Product Registration
- Appointment Service

Step 3 : register a new product

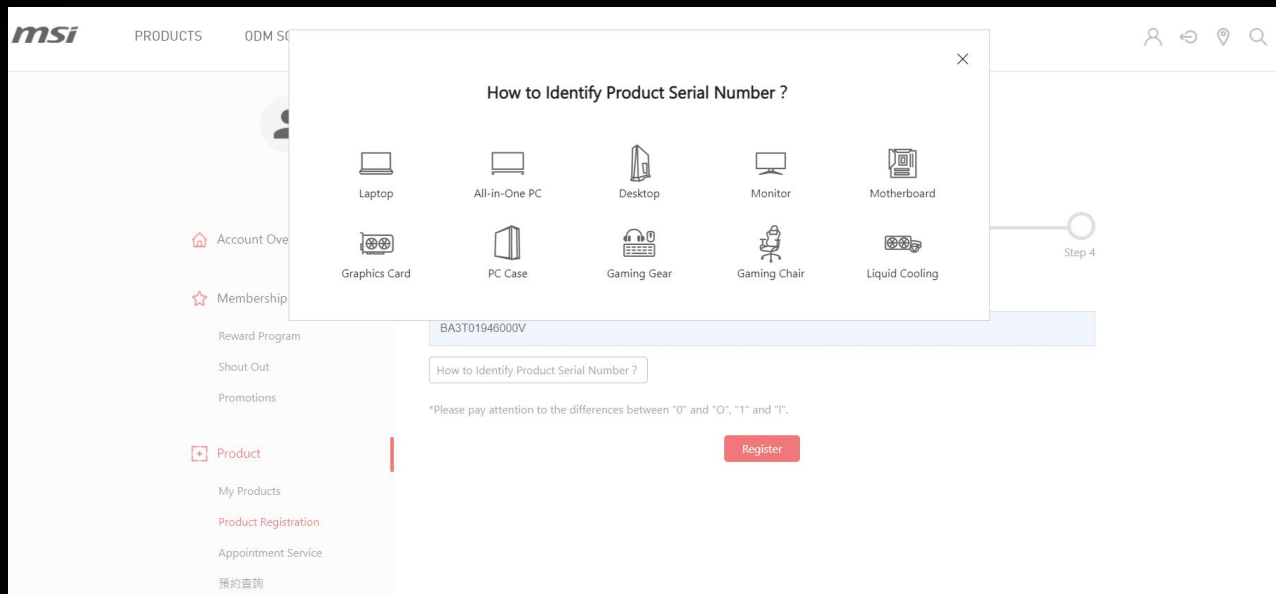


The screenshot displays the MSI user account interface. The top navigation bar includes the MSI logo and links for PRODUCTS, ODM SOLUTIONS, COMMUNITY, WHAT'S NEW, and SUPPORT. On the right of the navigation bar are icons for user profile, account, location, and search. The left sidebar contains a user profile icon and a list of menu items: Account Overview, Membership, Reward Program, Shout Out, Promotions, Product (highlighted with a red vertical bar), My Products, Product Registration, Appointment Service, and 預約查詢. The main content area is titled 'My Products' and features a table with columns: Category, Product Name / Serial Number, Purchase Date, and Warranty Period. Below the table, a red button labeled 'Register New Product' is highlighted with a red rectangular border.

My Products

Category	Product Name / Serial Number	Purchase Date	Warranty Period
Register New Product			

Step 4 : Click on the product to learn how to identify the S/N number *msi*



HOW TO FIND MY
SERIAL NUMBER



Step 5-1 : Fill in S/N number

[PRODUCTS](#)[ODM SOLUTIONS](#)[COMMUNITY](#)[WHAT'S NEW](#)[SUPPORT](#)[Account Overview](#)[Membership](#)[Reward Program](#)[Shout Out](#)[Promotions](#)[Product](#)[My Products](#)[Product Registration](#)[Appointment Service](#)

Product Registration



Step 1



Step 2



Step 3



Step 4

Serial Number *

[How to Identify Product Serial Number ?](#)

*Please pay attention to the differences between "0" and "O", "1" and "l".

[Register](#)

Step 5-2 : Fill in CHK number

[ODM SOLUTIONS](#)[COMMUNITY](#)[WHAT'S NEW](#)[SUPPORT](#)



[Account Overview](#)[Membership](#)

[Reward Program](#)[Shout Out](#)[Promotions](#)

[Product](#)

[My Products](#)[Product Registration](#)[Appointment Service](#)[預約查詢](#)

[Support](#)

[Web Ticket](#)

Product Registration

Step 1

Step 2

Step 3

Step 4

Product Type *

Product Name *

Model *

Serial Number *

CHK *

Please find the Serial Number sticker on the product and input the 3 digit CHK code as shown below (The image shown below is an example on where the CHK code could be found) 

Step 5-3 : Complete the product registration form

Support

Web Ticket

Ticket History

Apply for Service

Repair Inquiry

Live Chat

Account

My Profile

Login Management

Change Password

Subscribe

CHK *

Please find the Serial Number sticker on the product and input the 3 digit CHK code as shown below (The image shown below is an example on where the CHK code could be found)

Region / Location *

Select

Store Name *

Select

Purchase Date *

Where did you purchase the product *

☒ Retail store ☐ Online retailer ☐ Reseller

Invoice Upload *

選擇檔案

未選擇任何檔案

Please resize the image to a width no greater than 1600px (jpg, .gif, .png)
The invoice should include the model name, invoice date, and invoice number.

Captcha *

~~23 + 9 =~~

Reformat

Captcha

Next

★ Don't forget to upload the invoice!

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Second step:
Redeem eligible
promotion

NEXT-LEVEL AI PC



Step 6-1 : Go to “Promotions” and click redeem

msi



[Account Overview](#)
[Membership](#)
Reward Program
SHOUT OUT
Promotions
[Product](#)
My Products
Product Registration
[Support](#)
Web Ticket

Promotions

All PromotionsRedeem History



Autumn Pack

2026-XX-XX~2025-XX-XX

Graphics Card

Redeem >



Live in Everyday Passion

2021-07-01~2021-09-30

Laptop

Redeem >



Back to Modern

2021-06-17~2021-07-18

Monitor

Redeem >

Step 6 -2: Upload product S/N photo, fill in the required information and click Next

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PRODUCTS

CRM SOLUTIONS

COMMUNITY

WHAT'S NEW

SUPPORT



james
james1234@msi.com

Account Overview

Membership

Reward Program (CL)

Reward Program

Product

My Products

Product Registration

Online Store

Support

Web Ticket

Ticket History

Apply for Service

Repair History

Use Chat

Account

My Profile

Login Management

Change Password

Subscribe

Promotion Redeem



Autumn Pack

Promotion Period:
2020-xx-xx ~ 2020-xx-xx

Activity Release Date:
2020-xx-xx ~ 2020-xx-xx

Redeem Limit:
3 for each email

Upload Product

Upload Location

Waiting Page

Redeem Guide

Redeem Products

Purchase Date	Purchased Region / Location	Category	Product Name / Serial Number	Upload
☐ 2020-10-17	Germany		MSI GEFORCE RTX 3080Ti 8G GAMING TRIO OC (MS-1582-0000)	Upload

Recipient Information

First Name *

james

Last Name *

Zipcode *

Address *

City

State / Province / Region

Street Address

Apartment / Building / Unit / Floor

Contact Number *

00 123456789

Name

Next

Step 7-1: Check the information you filled, and click “Redeem”





- Account Overview
- Membership**
 - Reward Program (EU)
 - Reward Program
 - Shout Out
 - Promotions
- Product
 - My Products
 - Product Registration
 - Online Store
- Support
 - Web Ticket
 - Ticket History
 - Apply for Service
 - Repair History
 - Live Chat
- Account
 - My Profile
 - Login Management
 - Change Password
 - Subscribe

Promotion Redeem Confirm

Redeem Products

Product Type

Product Name

Serial Number
MS 5

Purchase Date

Purchased Region / Location

Proof of purchase
[Check File](#)

Product Barcode



Recipient Information

First Name *

Last Name *

Z/Code *
123456

Address *

Test city

Test state

Test address

Test address2

Contact Number *

09121456789

Note

Captcha

14 + 5 = 19

Other format

Redeem Cancel

Example of Uploaded Documents

INVOICE

amazon.fr

FACTURE

Adresse de facturation:

Amazon EU S.à r.l., Succursale Française
67 Boulevard du General Leclerc
Clichy 92110
France
TVA: FR12487773327

Adresse de livraison:

Numéro de commande: Numéro de facture

Date de la commande: 11/10/2019 Date de la facture/Date de la provision: 11/10/2019

Qté	Description de l'article	Prix Unitaire (hors TVA)	Taux TVA%	Prix Unitaire (inclus TVA)	Prix Total (inclus TVA)
1	MSI GEFORCE RTX 560TI 8G GAMING TRIO OC	874,17 €	20 %	1049,00 €	1049,00 €
1	MSI 27" LED - Optix MAG27CQ	350,75 €	20 %	420,90 €	420,90 €
TOTAL:					1469,90 €

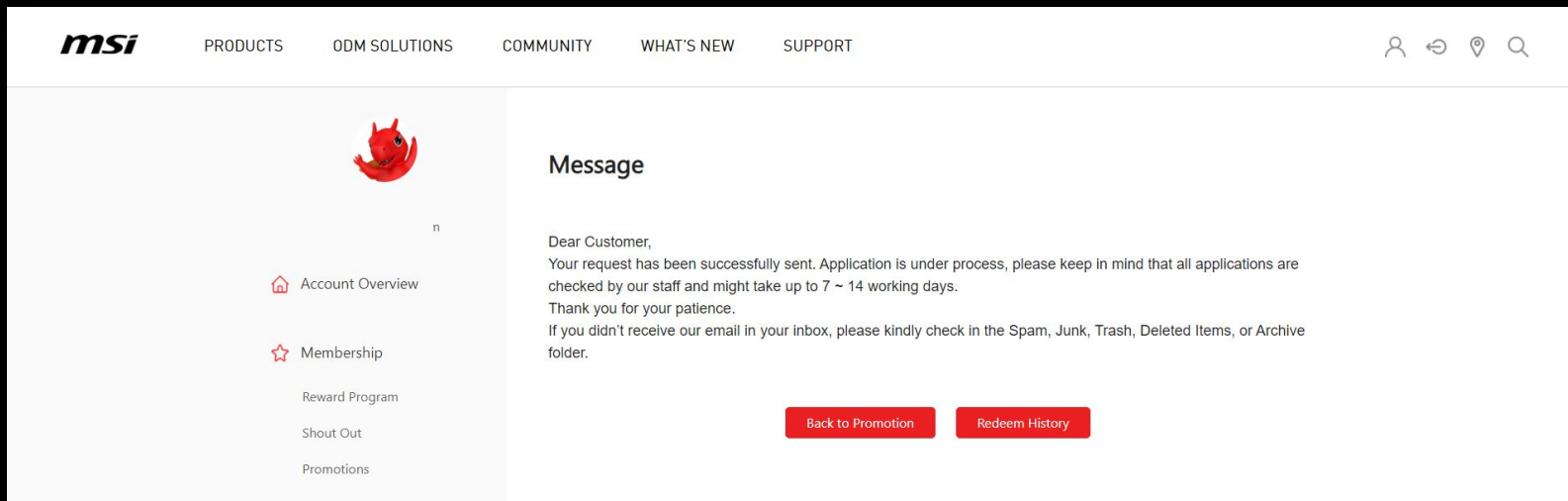
HOW TO FIND MY SERIAL NUMBER



*Please make sure you have uploaded 2 items:

1. **Invoice/Purchase Proof** : 1. Channel Name 2. Purchase Date 3. Purchase Model Name
2. **S/N number on the product**, not on the package (show like upper example)

Step 7-2: Wait for the feedback from MSI Customer Service



*Keep in mind that all applications might take up to 7 – 14 working days to be verified.



Check your redemption
status

NEXT-LEVEL AI PC

Step 8: Select “Promotions” to check the review status



 Account Overview

 Membership

Reward Program (OL)

Reward Program

Shout Out

Promotions

Promotions

All Promotions

Redeem History

Redeem Date	Promotion Name	Product Name / Serial Number	Status
2026-XX-XX	SPRING SPECIAL PLUS	MSI GEFORCE RTX 5060Ti 8G GAMING TRIO OC	Redeem qualification under reviewing



How to re-upload requested documents?

NEXT-LEVEL AI PC

Failure redemption step 1:

msi

If receive the notifications in your mailbox



Dear Customer,

Thanks for your application,

Sorry to inform you that your redemption have some missing purchase proof.

Please go to product page and re-upload your purchase proof and promotion page re-redeem again. Thank you.

<https://account.msi.com/login?ref=service>

click the link

Reason : Please provide the invoice with your product name on it, thanks.

Reasons for fail redemption

Sincerely,

MSI customer service

Fail redemption step 2:

Then go to My Product: click relative promotion



 Account Overview

 Membership

Reward Program (OL)

Reward Program

Shout Out

Promotions

Promotions

All Promotions

Redeem History

Redeem Date	Promotion Name	Product Name / Serial Number	Status
2026-XX-XX	AUTUMN PACK	MSI GEFORCE RTX 5060Ti 8G GAMING TRIO OC	Please provide the invoice with your product name on it, thanks. Redeem Again

Fail redemption step 3: Fill in the required information and click “Redeem”



PRODUCTS

ODM SOLUTIONS

COMMUNITY

WHAT'S NEW

SUPPORT

Account Overview

Membership

Reward Program (C/L)

Reward Program

Shout Out

Promotions

Product

My Products

Product Registration

Online Store

Support

Web Ticket

Ticket History

Apply for Service

Repair History

Live Chat

Account

My Profile

Login Management

Change Password

Subscribe

Promotion Redeem Ask again

Redeem Products

Purchase Date	Purchased Region / Location	Category	Product Name / Serial Number	Upload
2026-XX-XX			MSI GEFORCE RTX 5060Ti 8G GAMING TRIO OC	Upload

Recipient Information

First Name *

Last Name *

Zipcode *

123456

Address *

test city

test state

test address, test address2, test address2

test address2

Contact Number *

09123456789

Note

Captcha

27 + 5 =

Reformat

Redeem

Cancel

Redeem Complete

msi

msi

PRODUCTS

ODM SOLUTIONS

COMMUNITY

WHAT'S NEW

SUPPORT



 Account Overview

 Membership

Reward Program

Shout Out

Promotions

Message

Dear Customer,

Your request has been successfully sent. Application is under process, please keep in mind that all applications are checked by our staff and might take up to 7 ~ 14 working days.

Thank you for your patience.

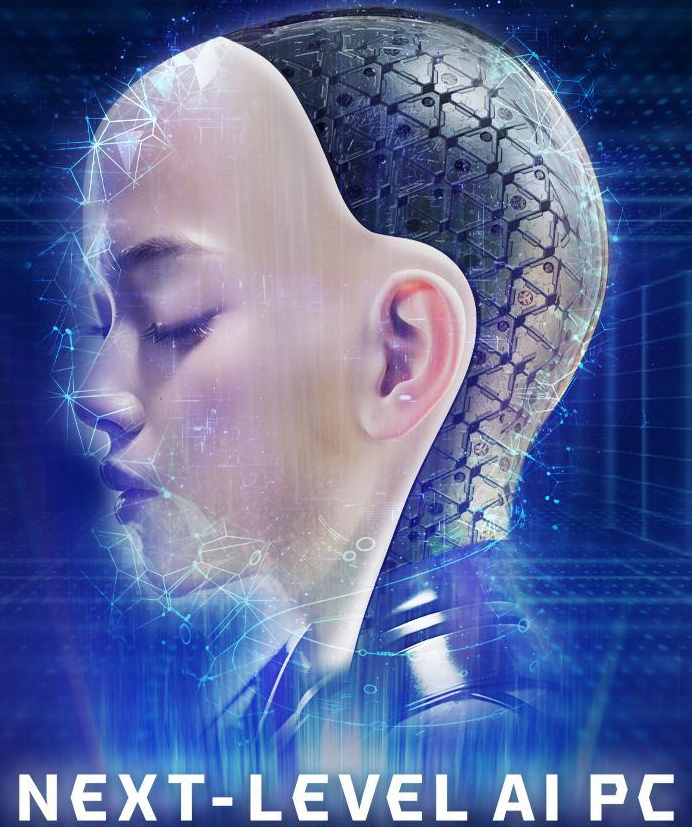
If you didn't receive our email in your inbox, please kindly check in the Spam, Junk, Trash, Deleted Items, or Archive folder.

[Back to Promotion](#)

[Redeem History](#)

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How to get the
prize?



NEXT-LEVEL AI PC

Step 9-1 : Check your prize via your mailbox

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[No Reply] MSI Redeem Notice - Success 收件匣

no-reply <no-reply@msi-mail.com>
寄件人



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From 05/10/2026 to 13/12/2026

AUTUMN PACK

Get up to **60€ STEAM WALLET CODE** with the purchase of a qualifying MSI GeForce RTX™ 50 SERIES graphics card*.

*terms and conditions apply



STEAM NVIDIA GEFORCE RTX

Congratulation on the purchase of your MSI® product!
Your **Promotion steam code** activation code is

Steam code



Notice: This activation code is sent to the e-mail you registered with.

Your Promotion steam code? **1 USD 50?**

To activate your nam <https://www.geforce.com/usa/steam-wallet-codes>

Agree to the Event Terms and Conditions to complete product registration and await MSI review. If MSI determines You meet all eligibility criteria, the game code(s) (see below) will be sent to Your registered email address.

Verification may take up to **14** business days.

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NEXT-LEVEL AI PC



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Official Partner

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