

40TH
ANNIVERSARY



Onimusha: Way of the Sword

INNOVATE
BEYOND



Step 1: Register your Product

Login to MSI Member Center

<https://account.msi.com/login>



← → account.msi.com/login

msi PRODUCTS ODM SOLUTIONS COMMUNITY WHAT'S NEW SUPPORT

Welcome to MSI Member Center

 **Not a MSI Member Yet?**
Become MSI member to follow latest promotions and support updates.

Create an account >

Membership Benefits

- Warranty Registration
- Exclusive updates on promotions and events
- Quicker service and product support
- View your current registered MSI products

 **Upgrade your member benefits by opt-in MSI Reward Program and enjoy more exclusive rewards!**

Join Now >

Sign in MSI Account
Please enter your registered account to sign in MSI member center!



Sign in >

[Forgot your password?](#) | [Resend Verification Email](#) | [Unsubscribe](#)

OR SIGN IN WITH

Register your MSI product



← → ↻ account.msi.com/members/accountOverview ☆ [Browser Icons]

msi PRODUCTS ODM SOLUTIONS COMMUNITY WHAT'S NEW SUPPORT [User Icons]

- Account Overview
- Membership
 - Reward Program
 - Shout Out
 - Promotions
- Product
 - My Products
 - Product Registration
- Support
 - Web Ticket
 - Ticket History
 - Apply for Service

Account Overview

MY PROFILE [Account >](#)

- Create an account
- Email Verified
- Complete Profile
- Binding Social Account

BALANCE [My Rewards >](#)

- Tier /
- Points /

MY PRODUCTS [More >](#)

Category	Product Name/Serial Number	Purchase Date	Warranty Period	
	Optix G24C	2019-12-19	Standard Warranty	Manage

Register New Product

MY INQUIRY [More >](#)

Questions	Ticket No	Last Post	Status	
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Register your MSI product



account.msi.com/products/registration/step1

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Step 1 Step 2 Step 3 Step 4

WARRANTY REGISTRATION: NOTEBOOK, ALL-IN-ONE PC, DESKTOP, MONITOR

ENJOY BENEFITS:

All customers who purchase a new MSI product and then complete registration and reply to the questionnaire will receive a 3-month warranty extension.

- This does not apply to product of which standard warranty has been expired.
- Customers have to complete the questionnaire in advance to get the full benefits.
- MSI reserves the right to update or modify these terms and conditions of this program.
- This extended warranty service only can be applicable to the original region / location where consumers purchased the notebooks/all-in-one.

*If you have any questions about the warranty extension on offer, please direct your inquiries to local service hotlines or the MSI support service.

* The promotion excluded MOTHERBOARD and GRAPHICS CARD.

Register

Register your MSI product - SN number registration



← → ↻ account.msi.com/products/registration/step2

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Serial Number *

How to Identify Product Serial Number ?

*Please pay attention to the differences between "0" and "O", "1" and "I".

Register

How to identify product Serial Number?



account.msi.com/en/products/registration/step2

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Product Registration

Step 1 Step 2 Step 3 Step 4

Serial Number *

How to Identify Product Serial Number?

*Please pay attention to the differences between "0" and "O", "1" and "I".

Register



How to Identify Product Serial Number ?

The S/N number photo must be on the product, NOT on the color box

Motherboard



Monitor



***The photograph is provided for reference only and is not to be used for any other purpose.**

Fill in the Product Registration Form



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Account Overview Membership Reward Program Show Out Promotions Product My Products Product Registration Appointment Service 预约服务 Support Web Ticket Ticket History Apply for Service Report Inquiry Live Chat Account My Profile Login Management Change Password Subscribe

Product Registration

Step 1 Step 2 Step 3 Step 4

Product Type *
Monitor

Product Name *
Optix MAG274R

Model *
85H3CA76A 001

Serial Number *
CAV/A23212188

Region / Location *
Czech Republic

Store Name *
A23-42 s.s.

Purchase Date *
2021-04-01

Where did you purchase the product?
☐ Retail store ☒ Online retailer ☐ Reseller

Invoice must show product model, invoice date, and shop/vendor name

The invoice must include the model name, invoice date, and retailer name.

Captcha *
24 + 2 =
Captcha

Save

Complete your product registration



← → ↻ account.msi.com/products/registration/step4 ☆ [New] [Search] [Social Icons]

msi PRODUCTS ODM SOLUTIONS COMMUNITY WHAT'S NEW SUPPORT [User Icon] [Refresh] [Location] [Search]

Account Overview

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- Promotions

Product

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- Product Registration
- Appointment Service
- 預約查詢

Support

- Web Ticket

Product Registration

✓

✓

✓

✓

Step1

Step2

Step3

Step4

THANK YOU FOR YOUR REGISTRATION!

Please fill out this questionnaire and help us to improve our products.

Yes

No



Step 2:
Go to “Promotions” and
click redeem

Data Upload



account.msi.com/en/promotions/redeem/2024_nov_ultraconnectonewera_z890_twd

msi 線上商城 產品資訊 AIoT 方案 社群 活動 & 優惠 支援服務 創路無限售後服務

Promotion Redeem

Data Update & Upload

CHK

Please find the Serial Number sticker on the product and input the 3 digit CHK code as shown below (The image shown below is an example on where the CHK code could be found)

Invoice Number

Please enter 2 letters and 8 numbers(not include symbols), for example

Proof of purchase [Upload instructions](#)

Product Barcode [Upload instructions](#)

Redeem Products

Purchase Date	Purchased Region / Location	Category	Product Name / Serial Number
---------------	-----------------------------	----------	------------------------------

Extra Information

How did you hear about this promotion?

Invoice must show product model, invoice date, and shop/vendor name

Serial number must be taken from the product itself; photo of the color box will not be accepted

Data Update & Upload Submit

Success



← → ↺ account.msi.com/en/message ☆ 📄 🌐 📧 📱 📺 📺

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Account Overview

Product

- My Products
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- Activate MSI Care Plus

Membership

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- Web Ticket

Message

Dear Customer,

Your request has been successfully sent. Application is under process, please keep in mind that all applications are checked by our staff and might take up to 7 ~ 14 working days.

Thank you for your patience.

If you didn't receive our email in your inbox, please kindly check in the Spam, Junk, Trash, Deleted Items, or Archive folder.

[Back to Promotion](#) [Redeem History](#)



Step 3:
Wait for the feedback from
MSI Member Center

If there are any missing document, Will receive an email for notification



msi

Dear Customer,

Thank you for purchasing an MSI product!
Sorry to inform you that your redemption has some missing purchase proof.

Please go to product page and re-upload your purchase proof and promotion page re-redeem again.
<https://account.msi.com/promotions/redeem/>

Reason :

Missing document

Thanks for your understanding.
MSI customer service team



ABOUT MSI

MSI is a world leader in gaming, content creation and AIoT solutions. Backed by its cutting-edge R&D capabilities and customer-driven innovation, MSI has a wide-ranging global presence spanning over 160 countries. Its comprehensive lineup of laptops, graphics cards, monitors, motherboards, desktops, peripherals, servers, PCs, robotic appliances, and smart entertainment and IoT-related systems are globally acclaimed. Committed to advancing user experiences through the finest product quality, intuitive user interface and design aesthetics, MSI is a leading brand that shapes the future of technology. For more product information, please go to <https://www.msi.com>.



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Re-upload the missing document



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Promotion Redeem

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Promotion Period :
Activity Invoice date :
Redeem Limit :

Eligible Products Eligible Locations Redeem Page Terms and Conditions Redeem Guide

Redeem Records

Redeem Date	Order ID	Product Name / Serial Number	Status
	6371429c45	MEG Z790 ACE MAX	Redeem not qualified. Please re-upload data and redeem again. Please contact customer service.

Redeem Products

No products eligible for redemption.
Register Your Product

Re-upload the missing document

Incomplete registration may result in the additional processing time if You are required to provide additional information.

Success Status



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Change Password

Subscribe

Promotion Redeem

Promotion Period :

Activity invoice date :

Redeem Limit :

Eligible Products

Eligible Locations

Redeem Page

Terms and Conditions

Redeem Guide

Redeem Records

Redeem Date	Order ID	Product Name / Serial Number	Status
	6371428c45	MEG Z790 ACE MAX	Redeem Success Your Redeem Code:

Redeem Products

No products eligible for redemption.
[Register Your Product](#)



Final Step:
Get the prize

Check your prize from your mailbox



msi



Dear Customer,

Thank you for purchasing an MSI product!

Redeem for **Promotion name** has been approved.

Your activation code is:

Prize

To activate your code, please refer to

Best Regards,

MSI customer service team



ABOUT MSI

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FAQ

FAQs



Why there is no any relative promotion appears in my member center account?
1. Check if your product is eligible model 2. Check if your invoice is in eligible period 3. Make sure the country you live is in the eligible country for the promotion
What should I do if I received an email inform me that my claim was incomplete?
Please make sure that you had provide: 1. Invoice/purchase proof which include purchase date, purchase store, and purchase model 2. SN number picture that on the product itself, not on the package
How long does it takes to process the application and when will I receive my gift?
All applications might take up: *Digital code - 7~14 working days to be verified. *Physical Prize - 8-12 weeks to delivered after your redemption got approved.
Why am I not receive any email after my participation?
If you have not received an email, please check your spam folder and deactivate your email filter.



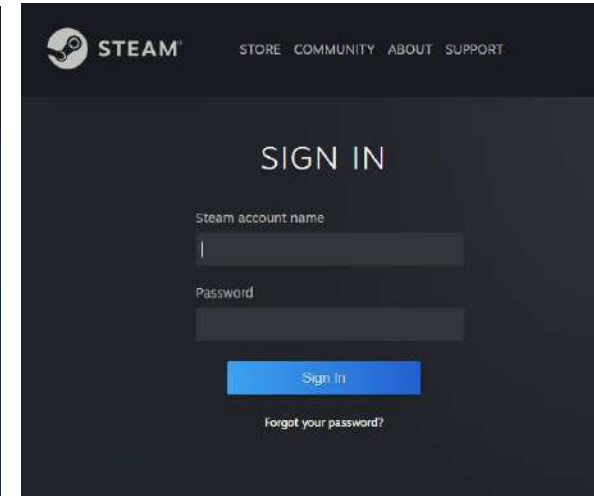
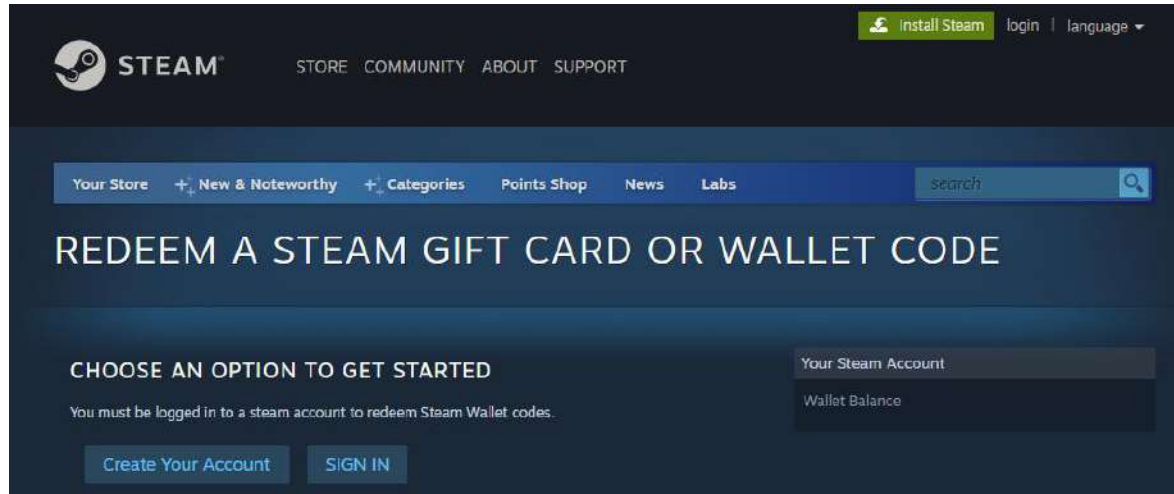
How to activate/redeem a wallet code in steam

Where you can activate/redeem a wallet code in steam

- STEP 1:

<https://store.steampowered.com/account/redeemwalletcode>

- STEP 2: SIGN IN



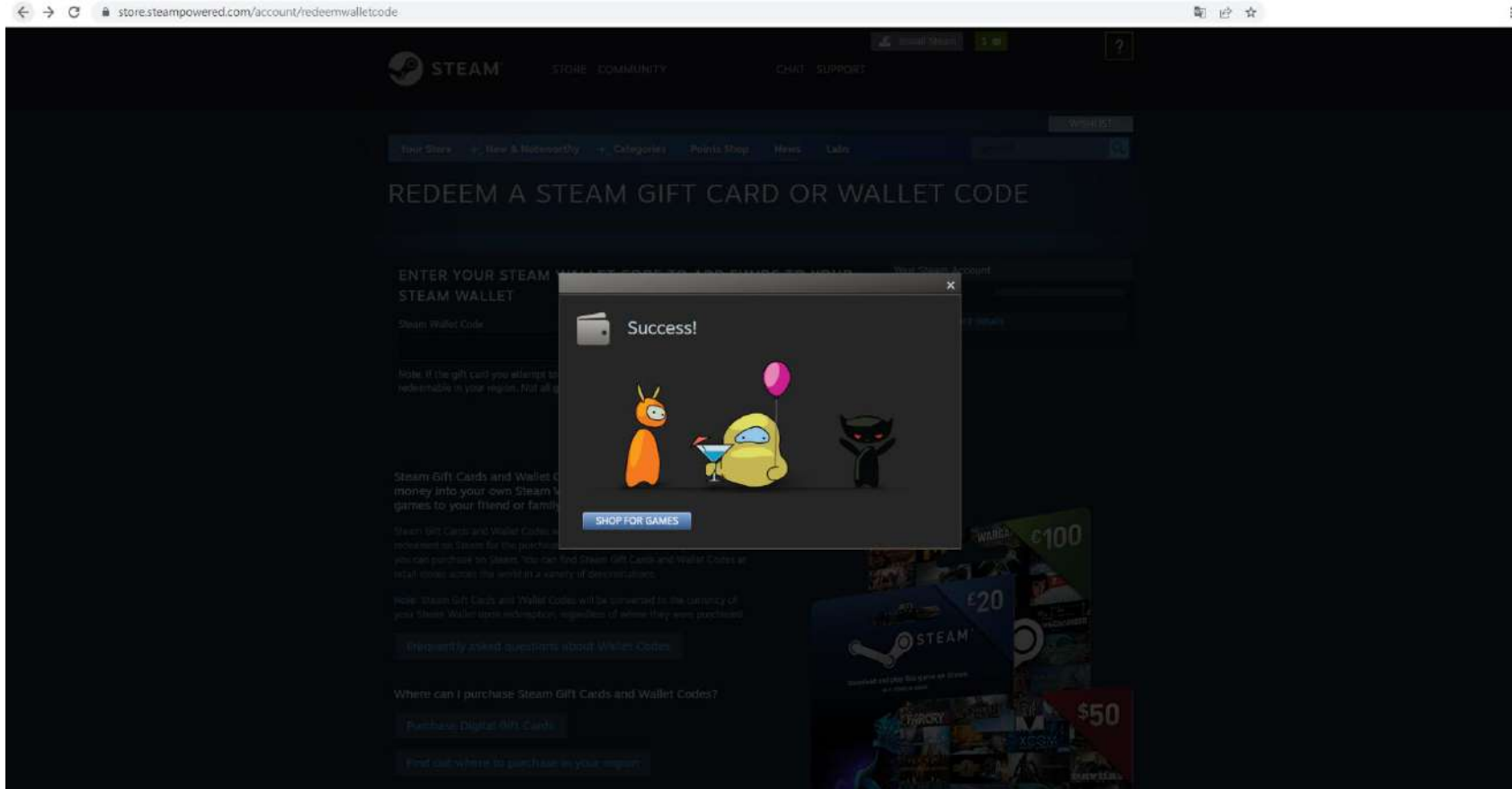
Where you can activate/redeem a wallet code in steam

STEP 3: add your steam wallet code

If you received more than one code, please add in separate



Success



Error Message

Keys look like the following: AAAAAA-BBBBBB-CCCCC

***Steam wallet code contains 15 characters





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Official Partner

AMG
MOTORSPORT