



Redemption Instruction

MSI

INNOVATE
BEYOND



Register Your Product

Register/Login to MSI Member Center

<https://account.msi.com/login>

account.msi.com/en/login

msi Store Products AIoT Solutions What's New Community MSI for Business Service

Welcome to MSI Member Center

Not a MSI Member Yet?

Become MSI member to follow latest promotions and support updates.

Create an account >

Membership Benefits

- ✓ Warranty Registration
- ✓ Exclusive updates on promotions and events
- ✓ Quicker service and product support
- ✓ View your current registered MSI products

Upgrade your member benefits by opt-in MSI Reward Program and enjoy more exclusive rewards!

[Join Now >](#)

MyMSI

MyMSI gives you front-row access to all things MSI. From App-Only content, quests, and rewards to requesting product support – you can do it all from here!



Sign in MSI Account

Please enter your registered account to sign in MSI member center!

☒ Remember Me

[Forgot your password?](#) | [Resend Verification Email](#) | [Unsubscribe](#)

OR SIGN IN WITH



Register your MSI product



← → ↻ account.msi.com/members/accountOverview

msi PRODUCTS DDM SOLUTIONS COMMUNITY WHAT'S NEW SUPPORT

Account Overview

MY PROFILE [Account >](#)

25 % COMPLETE

- Create an account
- Email Verified
- Complete Profile
- Binding Social Account

BALANCE [My Rewards >](#)

Tier /

Points /

MY PRODUCTS [More >](#)

Category	Product Name/Serial Number	Purchase Date	Warranty Period	
	Optix G24C	2019-12-19	Standard Warranty	Manage

[Register New Product](#)

MY INQUIRY [More >](#)

Questions	Ticket No	Last Post	Status
-----------	-----------	-----------	--------

Register your MSI product

account.msi.com/en/products/registration/step1

msi Store Products AIoT Solutions What's New Community MSI for Business Service

Account Overview

Product

My Products

Product Registration

Activate MSI Care Plus

Membership

Reward Program

SHOUT OUT

Promotions

Support

Web Ticket

Product Registration

Step 1 Step 2 Step 3 Step 4

WARRANTY REGISTRATION: NOTEBOOK, ALL-IN-ONE PC, DESKTOP, MONITOR

ENJOY BENEFITS:

All customers who purchase a new MSI product and then complete registration and reply to the questionnaire will receive a 3-month warranty extension.

- This does not apply to product of which standard warranty has been expired.
- Customers have to complete the questionnaire in advance to get the full benefits.
- MSI reserves the right to update or modify these terms and conditions of this program.
- This extended warranty service only can be applicable to the original region / location where consumers purchased the notebooks/all-in-one.

*If you have any questions about the warranty extension on offer, please direct your inquiries to local service hotlines or the MSI support service.

* The promotion excluded MOTHERBOARD and GRAPHICS CARD.

Register

Register your MSI product - SN number registration



account.msi.com/en/products/registration/step2

msi Store Products AIoT Solutions What's New Community MSI for Business Service

Product Registration

Step 1 Step 2 Step 3 Step 4

Serial Number*

How to Identify Product Serial Number ?

*Please pay attention to the differences between "0" and "O", "1" and "l".

Register

Account Overview

Product

My Products

Product Registration

Activate MSI Care Plus

Membership

Reward Program

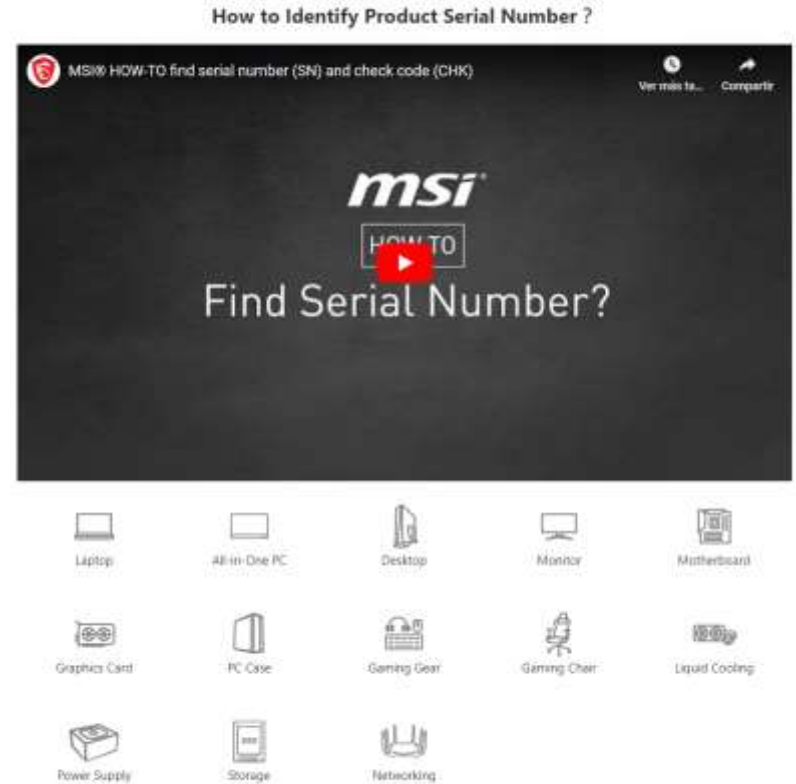
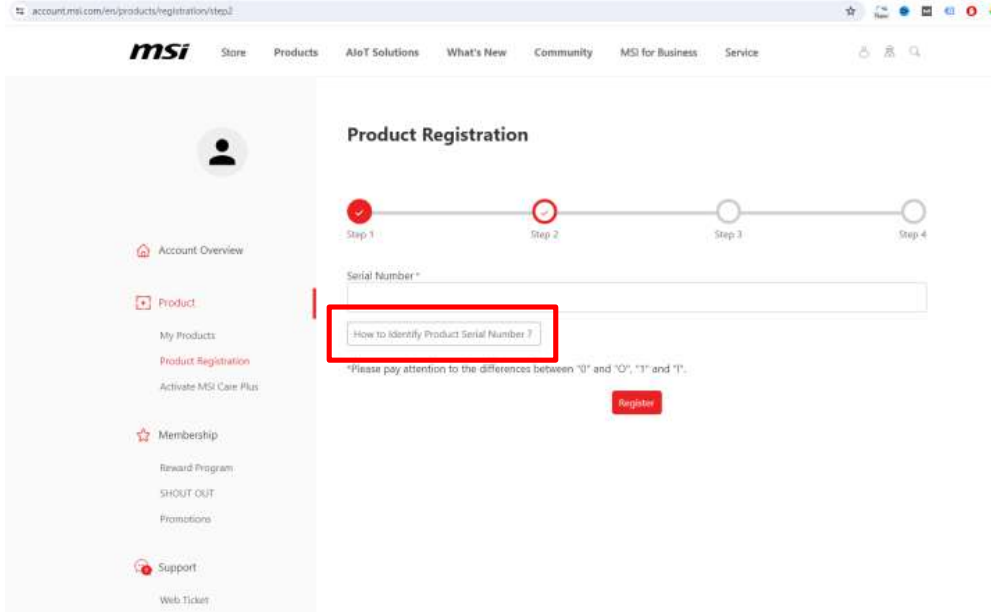
SHOUT OUT

Promotions

Support

Web Ticket

How to Identify Product Serial Number ?



How to Identify Product Serial Number ?

The S/N number photo must be on the product, NOT on the color box

Motherboard



Monitor



The photograph is provided for reference only and is not to be used for any other purpose.

msi

Complete your product registration



account.msi.com/en/products/registration/step4

msi Store Products AIoT Solutions What's New Community MSI for Business Service

- Account Overview
- Product**
 - My Products
 - Product Registration**
 - Activate MSI Care Plus
- Membership
 - Reward Program
 - SHOUT OUT
 - Promotions
- Support
 - Web Ticket

Product Registration

Step 1 Step 2 Step 3 Step 4

THANK YOU FOR YOUR REGISTRATION!

Please fill out this questionnaire and help us to improve our products.



Participate Promotion

Promotions

msi

account.msi.com/en/promotions

msi Store Products AIoT Solutions What's New Community MSI for Business Service

Account Overview

Product

My Products

Product Registration

Activate MSI Care Plus

Membership

Reward Program

SHOUT OUT

Promotions

Support

Web Ticket

Promotions

All Promotions Redeem History



**ACE COMBAT 8:
WINGS OF THEVE**

Promotion period
Promotion model

REDEEM

My Products

account.msi.com/en/products

msi Store Products AIO T Solutions What's New Community MSI for Business Service

My Products

Category	Product Name / Serial Number	Purchase Date	
	MEG Z790 ACE MAX 601-7D56-2D0A2211000014	2023-12-25	View More

Register New Product

Account Overview

Product

My Products

Product Registration

Activate MSI Care Plus

Membership

Reward Program

SHOUT OUT

Promotions

Support

Web Ticket

Eligible Promotion

msi

The screenshot shows the MSI account interface. The browser address bar displays 'account.msi.com/en/products/promotion/601-7D86-03082311000914'. The top navigation bar includes the MSI logo and links for Store, Products, AIoT Solutions, What's New, Community, MSI for Business, and Service. A search icon is also present. On the left, a sidebar menu contains links for Account Overview, Product (with a sub-link for My Products), Membership, and Support. The main content area is titled 'My Products' and features a horizontal tab bar with 'Detail', 'Reupload', 'Service', and 'Eligible Promotion' (the last of which is highlighted with a red box). Below the tabs, a product card for 'ACE COMBAT 8: WINGS OF THE VE' is shown. Under the product image, the text 'ACE COMBAT 8: WINGS OF THE VE' is displayed, followed by 'Promotion period' and 'Promotion model'. At the bottom of the card, a 'REDEEM' button is highlighted with a red box.

account.msi.com/en/products/promotion/601-7D86-03082311000914

msi Store Products AIoT Solutions What's New Community MSI for Business Service

My Products

Detail Reupload Service **Eligible Promotion**

Account Overview

Product

My Products

Product Registration

Activate MSI Care Plus

Membership

Reward Program

SHOUT OUT

Promotions

Support

Web Ticket

ACE COMBAT 8: WINGS OF THE VE

Promotion period

Promotion model

REDEEM



Account Overview

Product

My Products

Product Registration

Activate MSI Core Plus

Membership

Reward Program

MSI ST-OUT

PowerOn

Support

Web-Side

Ticket History

Apply for Service

Device History

Log Out

Account

My Profile

Login Management

Change Password

Subscribe

Promotion Redeem

ACE COMBAT 8:
WINGS OF THEVE

Promotion Period:

Activity incomplete

Select a PRP:

English Product

English Location

Redeem Page

Select a PRP

Redeem Code

Redeem Products

Purchase Date	Purchased Region / Location	Category	Product Name / Serial Number	Upload
			MSI Z790 ACE VAK	Upload

Extra Information

How did you hear about this promotion?

- ☐ MSI official website
- ☐ MSI Member Center
- ☐ Social media (Facebook, Twitter, Instagram, etc.)
- ☐ Email newsletter
- ☐ Recommendation from media/influencer
- ☐ Community Forum
- ☐ Online store website
- ☐ Internet Advertisement
- ☐ Website search
- ☐ Magazine or Newspaper
- ☐ Promotional flyer
- ☐ Other store
- ☐ Recommendation from friends or colleagues
- ☐ Recommendation from work staff
- ☐ Other

Next

Upload

Proof of purchase Upload instructions

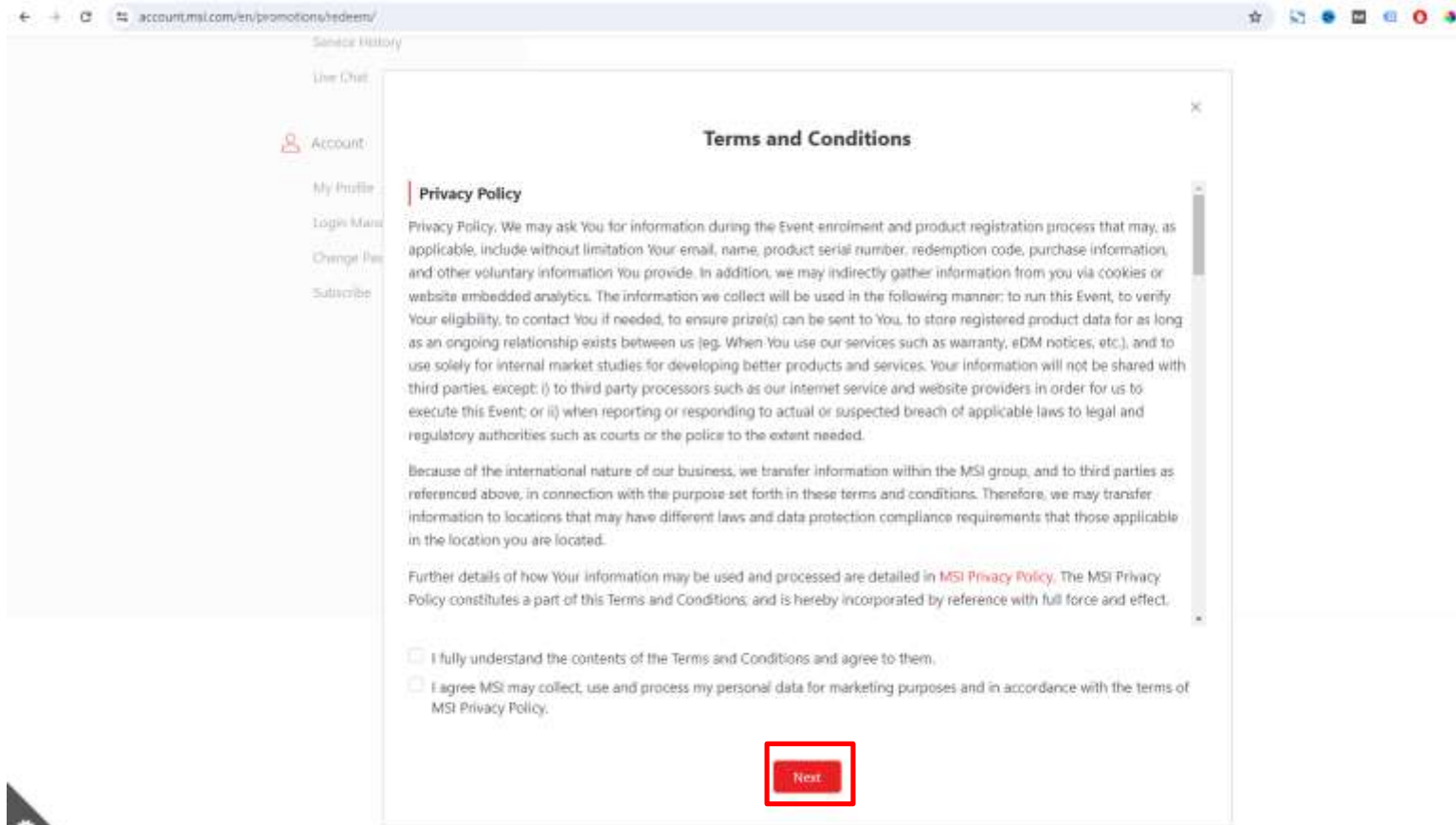
選擇檔案 未選擇任何檔案

Product Barcode Upload instructions

選擇檔案 未選擇任何檔案

Submit

Agree Terms and Conditions



The screenshot shows a web browser window with the URL `account.msi.com/en/promotions/redemptions/`. On the left is a sidebar menu with links: Service History, Live Chat, Account (highlighted with a red icon), My Profile, Login Mail, Change Pass, and Subscribe. A modal window titled "Terms and Conditions" is open in the center. It contains a "Privacy Policy" section with two paragraphs of text. Below the text are two checkboxes for agreement. At the bottom of the modal is a red "Next" button, which is highlighted with a red square.

Service History

Live Chat

Account

My Profile

Login Mail

Change Pass

Subscribe

Terms and Conditions

Privacy Policy

Privacy Policy. We may ask You for information during the Event enrolment and product registration process that may, as applicable, include without limitation Your email, name, product serial number, redemption code, purchase information, and other voluntary information You provide. In addition, we may indirectly gather information from you via cookies or website embedded analytics. The information we collect will be used in the following manner: to run this Event, to verify Your eligibility, to contact You if needed, to ensure prize(s) can be sent to You, to store registered product data for as long as an ongoing relationship exists between us (eg. When You use our services such as warranty, eDM notices, etc.), and to use solely for internal market studies for developing better products and services. Your information will not be shared with third parties, except: i) to third party processors such as our Internet service and website providers in order for us to execute this Event; or ii) when reporting or responding to actual or suspected breach of applicable laws to legal and regulatory authorities such as courts or the police to the extent needed.

Because of the international nature of our business, we transfer information within the MSI group, and to third parties as referenced above, in connection with the purpose set forth in these terms and conditions. Therefore, we may transfer information to locations that may have different laws and data protection compliance requirements that those applicable in the location you are located.

Further details of how Your information may be used and processed are detailed in [MSI Privacy Policy](#). The MSI Privacy Policy constitutes a part of this Terms and Conditions, and is hereby incorporated by reference with full force and effect.

☐ I fully understand the contents of the Terms and Conditions and agree to them.

☐ I agree MSI may collect, use and process my personal data for marketing purposes and in accordance with the terms of MSI Privacy Policy.

Next

Promotion Redeem Confirmation

Promotion Redeem Confirm

Redeem Products

Product Type

Product Name

Serial Number

Purchase Date

Purchase Region / Location

Proof of purchase

Invoice must show product model, invoice date, and shop/vendor name

Product Barcode

*Serial number must be taken from the product itself;
photo of the colourbox will not be accepted*

Extra Information

How did you hear about this promotion?

Captcha

Click to get the answer

21 + 8 =

Remember Submit

Success

msi

The screenshot shows a web browser at the URL `account.msi.com/en/message`. The MSI logo is in the top left of the header, followed by navigation links: Store, Products, AIoT Solutions, What's New, Community, MSI for Business, and Service. On the right of the header are icons for user profile, a list of items, and a search icon. The left sidebar contains a user profile icon and four main menu categories: Account Overview (with a home icon), Product (with a plus icon), Membership (with a star icon), and Support (with a headset icon). Under 'Product' are links for My Products, Product Registration, and Activate MSI Care Plus. Under 'Membership' are links for Reward Program, SHOUT OUT, and Promotions. Under 'Support' is a link for Web Ticket. The main content area is titled 'Message' and contains the following text: 'Dear Customer, Your request has been successfully sent. Application is under process, please keep in mind that all applications are checked by our staff and might take up to 7 – 14 working days. Thank you for your patience. If you didn't receive our email in your inbox, please kindly check in the Spam, Junk, Trash, Deleted Items, or Archive folder.' At the bottom of the message are two red buttons: 'Back to Promotion' and 'Redeem History'.

account.msi.com/en/message

msi Store Products AIoT Solutions What's New Community MSI for Business Service

Account Overview

Product

- My Products
- Product Registration
- Activate MSI Care Plus

Membership

- Reward Program
- SHOUT OUT
- Promotions

Support

- Web Ticket

Message

Dear Customer,

Your request has been successfully sent. Application is under process, please keep in mind that all applications are checked by our staff and might take up to 7 – 14 working days.

Thank you for your patience.

If you didn't receive our email in your inbox, please kindly check in the Spam, Junk, Trash, Deleted Items, or Archive folder.

Back to Promotion Redeem History



Check redemption status
or
Re-upload requested
documents

Find the promotion page and check the status

msi Store Products AIoT Solutions What's New Community MSI for Business Service

Account Overview
Product
My Products
Product Registration
Activate MSI Care Plan
Membership
Reward Program
SP-KEY OUT
Promotions
Support
Visit Us
Order History
Apply for Service
Service History
Live Chat
Account
My Profile
Login Management
Change Password
Subscribe

Promotion Redeem

ACE COMBAT 8: WINGS OF THE VE

Promotion Period:
Activity Interval:
Redeem Code:

Eligible Products Eligible Locations Redeem Rule Terms and Conditions Redeem Guide

Redeem Records

Redeem Date	Order ID	Product Name / Serial Number	Status
	617147946	MSI ET90 ACE MAX	Redeem qualification under reviewing

Redeem Products

No products eligible for redemption.

[Register New Product](#)

Verification may take longer than 14 business days.

If there any missing document, Will receive an email for notification

msi

msi



Dear Customer,

Thank you for purchasing an MSI product!

Sorry to inform you that your redemption have some missing purchase proof.

Please go to product page and re-upload your purchase proof and redemption page or redeem again:
<https://account.msi.com/instructions/redem/>

Reason: *Missing document*

Thanks for your understanding.

MSI customer service team



ABOUT MSI

MSI is a world leader in engineering, creating innovative and high-end products. With a long history of providing high-quality products, we are committed to providing the best products and services to our customers. We are also committed to providing the best products and services to our customers. We are also committed to providing the best products and services to our customers.

MSI is a leading brand that stands for the best of technology. For more product information, please go to <http://www.msi.com>.

77732

Re-upload the missing document

The screenshot shows the MSI website's 'Promotion Redeem' page. The left sidebar contains navigation links: Account Overview, Product, Membership, Support, and Account. The main content area is titled 'Promotion Redeem' and features a large banner for 'ACE COMBAT 8: WINGS OF THEVE'. Below the banner are buttons for 'Digital Products', 'Digital Coupons', 'Redeem Page', 'View and Download', and 'Redeem Guide'. A 'Redeem Records' table is displayed, showing columns for 'Redeem Date', 'Order ID', 'Product Name / Serial Number', and 'Status'. The table contains one record with the product name 'MSI 2790 AES HX8'. A red box highlights the 'Redeem Again' button in the 'Status' column. Below the table, a 'Redeem Products' section shows a message 'No products eligible for redemption' and a 'Register Your Product' button.

Redeem Date	Order ID	Product Name / Serial Number	Status
5/17/2025		MSI 2790 AES HX8	Redeem not qualified. Please re-upload data and redeem again. Redeem Again

Re-upload the missing document
Incomplete registration may result in the additional processing time if You are required to provide additional information.

Success email notification





Dear Customer,

Thank you for purchasing an MSI product!

Redeem for **ACE COMBAT 8: WINGS OF THE VE** has been approved.

Your activation code is:

Prize

To activate your code, please refer to:

Best Regards,
MSI customer service team



ABOUT MSI

MSI is a world leader in gaming, content creation and AI solutions. Led by its cutting-edge R&D capabilities, our customer-centric innovation, MSI has a well-recognized global presence, spanning from LED monitors, all-in-one computers, range of laptops, graphics cards, motherboards, smartphones, desktops, peripherals, servers, PCs, mobile applications, and vehicle automation and industrial systems and globally acclaimed Connected by creating new experiences through the latest product lineup, innovative and versatile and versatile solutions, MSI is leading the way in shaping the future of technology. For more product information, please visit [MSI.com](https://www.msi.com).



Copyright © 2025 MSI Computer Corp. All rights reserved. MSI, the MSI logo, and the MSI logo are trademarks of MSI Computer Corp. All other trademarks are the property of their respective owners.

msi

Success status

msi

 [Store](#) [Products](#) [AIoT Solutions](#) [What's New](#) [Community](#) [MSI for Business](#) [Service](#)



[Account Overview](#)
[Product](#)
My Products
Product Registration
Activate MSI Care Plus

[Membership](#)
Reward Program
SIGN OUT
Feedback

[Support](#)
Web Tutorial
Token History
Apply for Service
Service History
Link Chat

[Account](#)
My Profile
Login Management
Change Password
Subscribe

Promotion Redeem



ACE COMBAT 8: WINGS OF THE VE

[Promotion Detail](#)
[Activity Overview Detail](#)
[Redeem Link](#)

[Eligible Products](#) [Eligible Locations](#) [Redeem Page](#) [Terms and Conditions](#) [Redeem Guide](#)

Redeem Records

Redeem Date	Order ID	Product Name / Serial Number	Status
	6071429040	MEG 2700 ACE MAX	Redeem Success Your Redeem Code

Redeem Products

No products eligible for redemption
[Register Your Product](#)



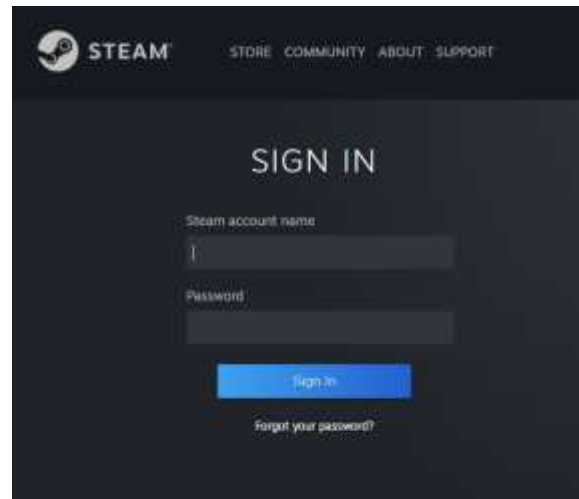
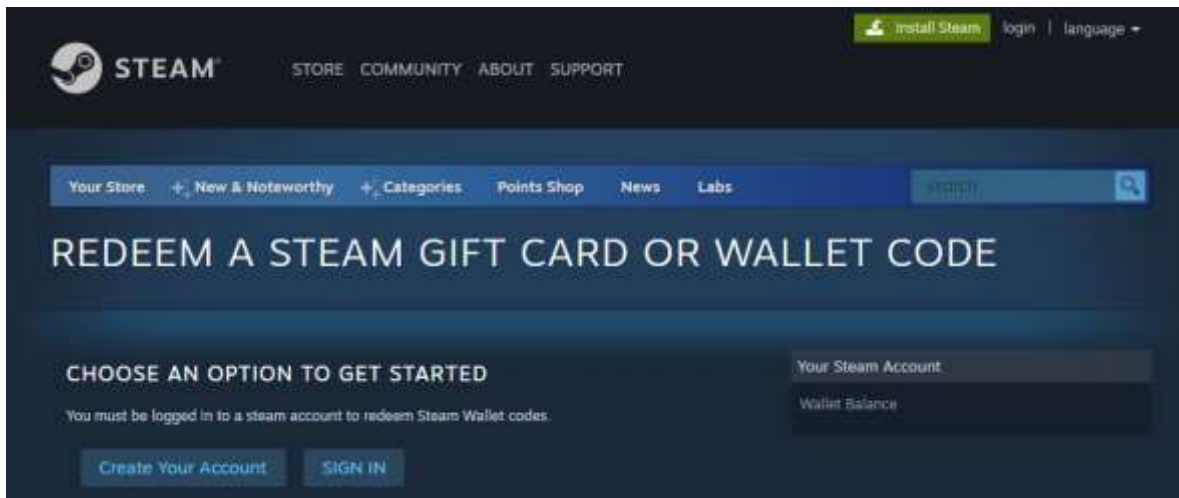
How to Activate Steam Code?

Where you activate/redeem a wallet code in steam

STEP 1:

<https://store.steampowered.com/account/redeemwalletcode>

STEP 2: SIGN IN



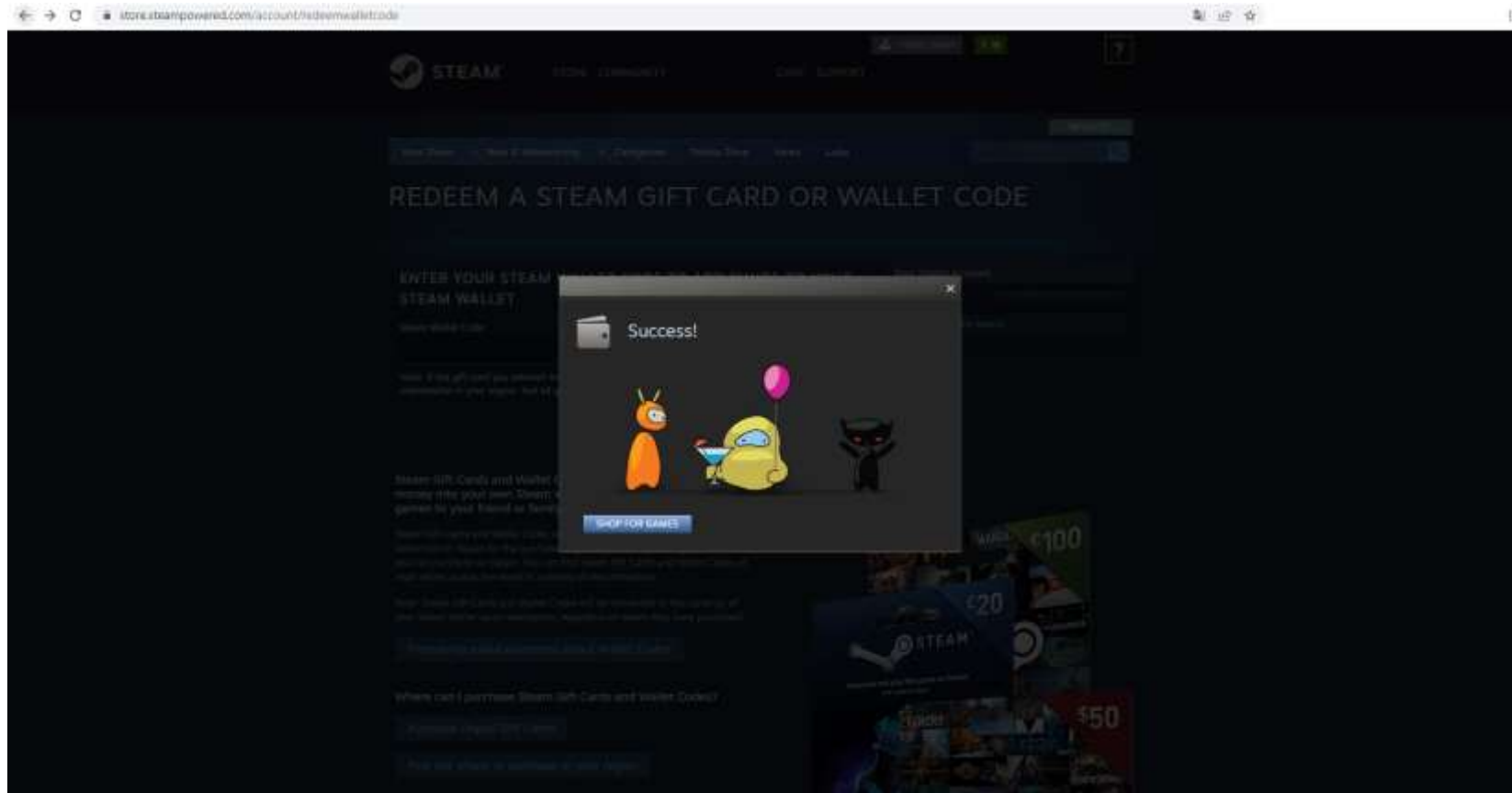
Where you activate/redeem a wallet code in steam

STEP 3: add your steam wallet code

If you received more than one code, please add in separate



Success



Error Message

Keys look like the following: AAAAAA-BBBBBB-CCCCC

***Steam wallet code contains 15 characters





FAQs

Why there is no any relative promotion appears in my member center account?

1. Check if your product is eligible model
2. Check if your invoice is in eligible period
3. Make sure the country you live is in the eligible country for the promotion

What should I do if I received an email inform me that my claim was incomplete?

Please make sure that you had provide:

1. Invoice/purchase proof which include purchase date, purchase store, and purchase model
2. SN number picture that on the product itself, not on the package

How long does it takes to process the application and when will I receive my gift?

All applications might take up:

*Digital code - 7~14 working days to be verified.

Why am I not receive any email after my participation?

If you have not received an email, please check your spam folder and deactivate your email filter: <http://account.msi.com/>



40TH
ANNIVERSARY



msi



Official Partner

AMG
MOTORSPORT