



msi

# Visuals Built for Victory

Redeem Instruction

INNOVATE  
BEYOND



*msi*

Step 1:  
Register your Product

# Login to MSI Member Center

<https://account.msi.com/login>



# Register your MSI product



account.msi.com/members/accountOverview



PRODUCTS

ODM SOLUTIONS

COMMUNITY

WHAT'S NEW

SUPPORT



## Account Overview

Account Overview

Membership

Reward Program

Shout Out

Promotions

Product

My Products

Product Registration

Support

Web Ticket

Ticket History

Apply for Service

### MY PROFILE

[Account >](#)



- Create an account
- Email Verified
- Complete Profile
- Binding Social Account

### BALANCE

[My Rewards >](#)

Tier /

Points /

### MY PRODUCTS

[More >](#)

Category	Product Name/Serial Number	Purchase Date	Warranty Period	
	Optix G24C	2019-12-19	Standard Warranty	Manage

[Register New Product](#)

### MY INQUIRY

[More >](#)

Questions	Ticket No	Last Post	Status	

# Register your MSI product



## Product Registration

🏠 Account Overview

⭐ Membership

Reward Program

Shout Out

Promotions

➕ Product

My Products

Product Registration

❓ Support

Web Ticket

Ticket History

Apply for Service



Step 1



Step 2



Step 3



Step 4

### WARRANTY REGISTRATION: NOTEBOOK, ALL-IN-ONE PC, DESKTOP, MONITOR

#### ENJOY BENEFITS.

All customers who purchase a new MSI product and then complete registration and reply to the questionnaire will receive a 3-month warranty extension.

- This does not apply to product of which standard warranty has been expired.
- Customers have to complete the questionnaire in advance to get the full benefits.
- MSI reserves the right to update or modify these terms and conditions of this program.
- This extended warranty service only can be applicable to the original region / location where consumers purchased the notebooks/all-in-one.

\*If you have any questions about the warranty extension on offer, please direct your inquiries to local service hotlines or the MSI support service.

\* The promotion excluded MOTHERBOARD and GRAPHICS CARD.

Register

# Register your MSI product - SN number registration



account.msi.com/products/registration/step2

msi PRODUCTS ODM SOLUTIONS COMMUNITY WHAT'S NEW SUPPORT

Product Registration

Step 1 Step 2 Step 3 Step 4

Serial Number\*

How to Identify Product Serial Number ?

\*Please pay attention to the differences between "0" and "O", "1" and "I".

Register

Account Overview

Membership

Reward Program

Shout Out

Promotions

Product

My Products

Product Registration

Support

Web Ticket

Ticket History

Apply for Service

# How to identify product Serial Number?



account.msi.com/en/products/registration/step2

msi Store Products AIO Solutions What's New Community MSI for Business Service

## Product Registration

Step 1 Step 2 Step 3 Step 4

Serial Number \*

How to Identify Product Serial Number ?

\*Please pay attention to the differences between "0" and "O", "1" and "I".

Register

Account Overview

Product

- My Products
- Product Registration
- Activate MSI Care Plus

Membership

- Reward Program
- SHOUT OUT
- Promotions

Support

- Web Ticket

### How to Identify Product Serial Number ?

MSI® HOW-TO find serial number (SN) and check code (CHK)

Ver más ta... Compartir

## msi®

### HOW TO

## Find Serial Number?

Laptop All-in-One PC Desktop Monitor Motherboard

Graphics Card PC Case Gaming Gear Gaming Chair Liquid Cooling

Power Supply Storage Networking

# How to Identify Product Serial Number ?

The S/N number photo must be on the product, NOT on the color box



Motherboard



Monitor



**The photograph is provided for reference only and is not to be used for any other purpose.**

# Fill in the Product Registration Form



msi

PRODUCTS

ODM SOLUTIONS

COMMUNITY

WHAT'S NEW

SUPPORT



Product Registration

Step 1 Step 2 Step 3 Step 4

Product Type\* Monitor

Product Name\* Optix MAG274R

Model\* 996-3CA7BA-023

Serial Number\* CA7A230210188

Region / Location\* Czech Republic

Store Name\* Alza.cz a.s.

Purchase Date\* 2021-04-07

Where did you purchase the product\*  
 Retail store  Online retailer  Reseller

Invoice Upload\*  
*Invoice must show product model, invoice date, and shop/vendor name*

Captcha\*  
24 + 2 =

# Complete your product registration



account.msi.com/products/registration/step4

[PRODUCTS](#)[ODM SOLUTIONS](#)[COMMUNITY](#)[WHAT'S NEW](#)[SUPPORT](#)

## Product Registration

 [Account Overview](#) [Membership](#)[Reward Program](#)[Shout Out](#)[Promotions](#) [Product](#)[My Products](#)[Product Registration](#)[Appointment Service](#)[預約查詢](#) [Support](#)[Web Ticket](#)[Step1](#)[Step2](#)[Step3](#)[Step4](#)

THANK YOU FOR YOUR REGISTRATION!

Please fill out this questionnaire and help us to improve our products.

[Yes](#)[No](#)



Step 2:  
Go to “Promotions” and  
click redeem



# Go to “Promotions” and click redeem

account.msi.com/en/promotions

msi Store Products AIoT Solutions What's New Community MSI for Business Service

**Promotions**

All Promotions Redeem History

  
**Visuals Built for Victory**

**Laptop** **Power Supply**  
**Motherboard** **PC Case**  
**Graphic Card** **Monitor**  
**Liquid Cooling** **Desktop**

**REDEEM >**

Account Overview  
Product  
My Products  
Product Registration  
Activate MSI Care Plus  
Membership  
Reward Program  
SHOUT OUT  
Promotions Red box  
Support  
Web Ticket

# Choose a eligible model, a promotional model, then Upload product S/N photo



## Redeem Products

Purchase Date	Purchased Region / Location	Category	Product Name / Serial Number	Data Update & Upload
2025-03-13	Taiwan		MAG X870E TOMAHAWK WIFI 601-7E59-020B2502000115	<input type="button" value="Data Update &amp; Upload"/>
2025-03-21	Taiwan		MEG Z890 GODLIKE 601-7E21-010B2501000353	<input type="button" value="Data Update &amp; Upload"/>
2025-05-26	Taiwan		MPG Z890 CARBON WIFI 601-7E17-010B2409002536	<input type="button" value="Data Update &amp; Upload"/>
2024-01-20	United States		MAG 341CQP QD-OLED DDOT023C00284	<input type="button" value="Data Update &amp; Upload"/>
2024-05-03	Taiwan		MPG 274URF QD CC2HH44300064	<input type="button" value="Data Update &amp; Upload"/>
2025-01-09	Taiwan		MPG 322URX QD-OLED DD2A354B00362	<input type="button" value="Data Update &amp; Upload"/>
2025-02-24	Austria		MPG 322URX QD-OLED DD2A164B00360	<input type="button" value="Data Update &amp; Upload"/>
2025-04-24	United States		MAG 271QPX QD-OLED CD8T024700019	<input type="button" value="Data Update &amp; Upload"/>
2025-06-09	Taiwan		MPG 341CQPX QD-OLED DDOT174600012	<input type="button" value="Data Update &amp; Upload"/>
2025-04-01	Taiwan		GeForce RTX 4070 Ti SUPER 16G VENTUS 2X WHITE OC 602-V513-510B2501000063	<input type="button" value="Data Update &amp; Upload"/>
2025-04-16	Taiwan		GeForce RTX 5060 Ti 16G GAMING TRIO OC 602-V535-08SB2504001723	<input type="button" value="Data Update &amp; Upload"/>



**Data Update & Upload**

**Product Barcode \***

未選擇任何檔案

Please resize the image to a width no greater than 1600px (jpg, .gif, .png)  
Serial number must be taken from the product itself, photo of the color box  
will not be accepted.



# Fill in extra Information of promotional models



×

## Upload

Proof of purchase [Upload instructions](#)

未選擇任何檔案

Product Barcode [Upload instructions](#)

未選擇任何檔案

# Agree Terms and Conditions



account.msi.com/en/promotions/redeem/

Service History

Live Chat

Account

My Profile

Login Mana

Change Pas

Subscribe

## Terms and Conditions

### Privacy Policy

Privacy Policy. We may ask You for information during the Event enrolment and product registration process that may, as applicable, include without limitation Your email, name, product serial number, redemption code, purchase information, and other voluntary information You provide. In addition, we may indirectly gather information from you via cookies or website embedded analytics. The information we collect will be used in the following manner: to run this Event, to verify Your eligibility, to contact You if needed, to ensure prize(s) can be sent to You, to store registered product data for as long as an ongoing relationship exists between us (eg. When You use our services such as warranty, eDM notices, etc.), and to use solely for internal market studies for developing better products and services. Your information will not be shared with third parties, except: i) to third party processors such as our internet service and website providers in order for us to execute this Event; or ii) when reporting or responding to actual or suspected breach of applicable laws to legal and regulatory authorities such as courts or the police to the extent needed.

Because of the international nature of our business, we transfer information within the MSI group, and to third parties as referenced above, in connection with the purpose set forth in these terms and conditions. Therefore, we may transfer information to locations that may have different laws and data protection compliance requirements than those applicable in the location you are located.

Further details of how Your information may be used and processed are detailed in [MSI Privacy Policy](#). The MSI Privacy Policy constitutes a part of this Terms and Conditions, and is hereby incorporated by reference with full force and effect.

I fully understand the contents of the Terms and Conditions and agree to them.

I agree MSI may collect, use and process my personal data for marketing purposes and in accordance with the terms of MSI Privacy Policy.

**Next**

# Promotion Redeem Confirmation



Store

Products

IoT Solutions

What's New

Community

MSI for Business

Service



**Promotion Redeem Confirm**

**Redeem Products**

Product Type

Product Name

Serial Number

Purchase Date

Purchased Region / Location

Proof of purchase

Product Barcode

*Invoice must show product model, invoice date, and shop/vendor name*

*Serial number must be taken from the product itself; photo of the colourbox will not be accepted*

**Extra Information**

How did you hear about this promotion?

**Captcha**

Calculate to get the answer

$21 + 8 =$

Reformat

**REDEEM** **Cancel**

# SUCCESS



account.msi.com/en/message

msi Store Products AIoT Solutions What's New Community MSI for Business Service

Message

Dear Customer,

Your request has been successfully sent. Application is under process, please keep in mind that all applications are checked by our staff and might take up to 7 ~ 14 working days.

Thank you for your patience.

If you didn't receive our email in your inbox, please kindly check in the Spam, Junk, Trash, Deleted Items, or Archive folder.

Back to Promotion    Redeem History

Account Overview

Product

My Products

Product Registration

Activate MSI Care Plus

Membership

Reward Program

SHOUT OUT

Promotions

Support

Web Ticket

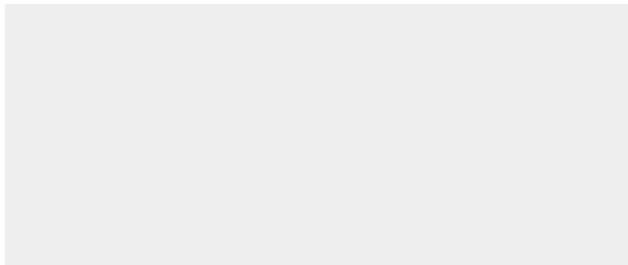


Step 3:  
Wait for the feedback from  
MSI Member Center

# If there are any missing document, Will receive an email for notification



**msi**



Dear Customer,

Thank you for purchasing an MSI product!

Sorry to inform you that your redemption have some missing purchase proof.

Please go to product page and re-upload your purchase proof and promotion page re-redeem again.

<https://account.msi.com/promotions/redeem/>

Reason :

**Missing document**

Thanks for your understanding.  
MSI customer service team



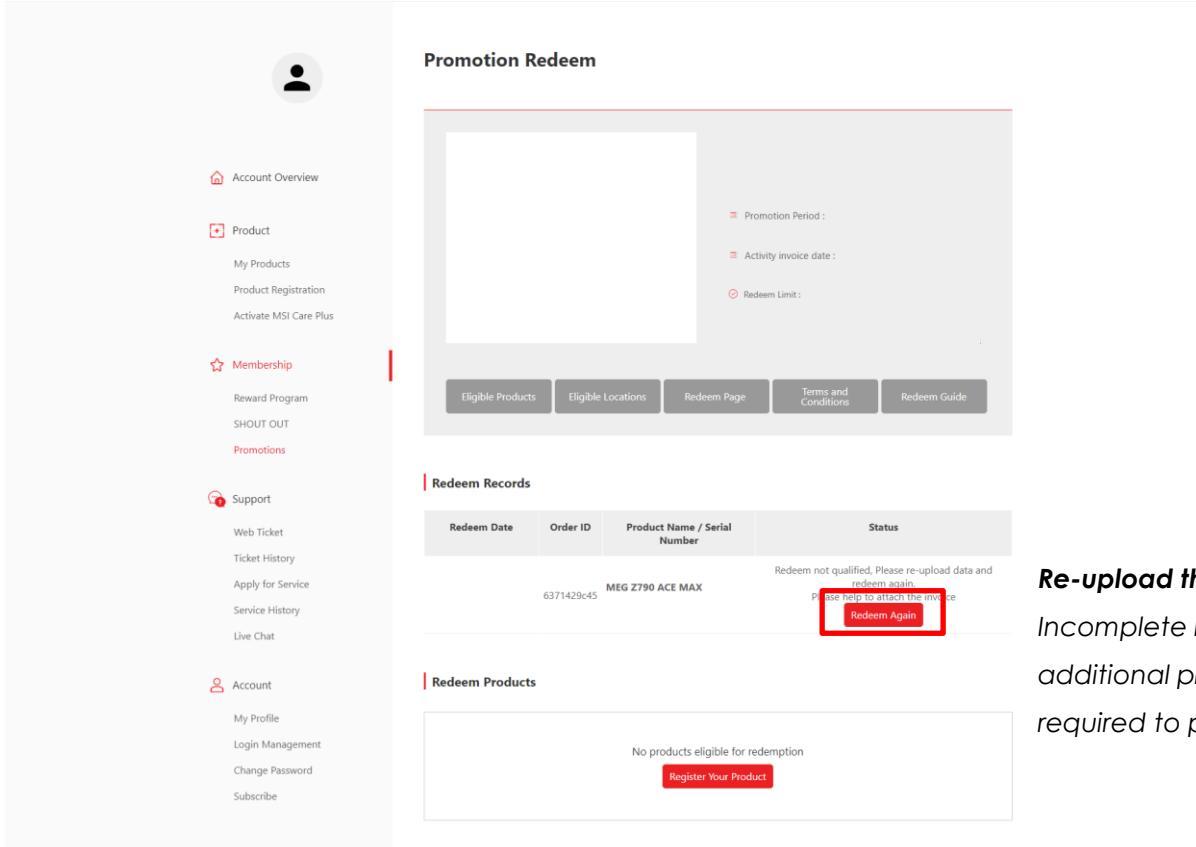
## ABOUT MSI

MSI is a world leader in gaming, content creation and AIoT solutions. Bolstered by its cutting-edge R&D capabilities and customer-driven innovation, MSI has a wide-ranging global presence spanning over 120 countries. Its comprehensive lineup of laptops, graphics cards, monitors, motherboards, desktops, peripherals, servers, IPCs, robotic appliances, and vehicle infotainment and telematics systems are globally acclaimed. Committed to advancing user experiences through the finest product quality, intuitive user interface and design aesthetics, MSI is a leading brand that shapes the future of technology. For more product information, please go to <https://www.msi.com>.

**msi**

Copyright © 2020 Micro Star Info Co., Ltd. All rights reserved. Other company and MSI Member Center mentioned may be the trademarks of their respective owners.

# Re-upload the missing document



The screenshot shows the MSI Promotion Redeem page. On the left, a sidebar menu includes Account Overview, Product (My Products, Product Registration, Activate MSI Care Plus), Membership (Reward Program, SHOUT OUT, Promotions), and Support (Web Ticket, Ticket History, Apply for Service, Service History, Live Chat). The main content area is titled "Promotion Redeem" and contains fields for Promotion Period, Activity invoice date, and Redeem Limit. Below these are buttons for Eligible Products, Eligible Locations, Redeem Page, Terms and Conditions, and Redeem Guide. A "Redeem Records" section shows a table with columns for Redeem Date, Order ID, Product Name / Serial Number, and Status. An entry for "6371429c45 MEG Z790 ACE MAX" has a status of "Redeem not qualified. Please re-upload data and redeem again." with a red box around the "Redeem Again" button. A "Redeem Products" section below shows a message: "No products eligible for redemption" with a "Register Your Product" button.

## Re-upload the missing document

Incomplete registration may result in the additional processing time if You are required to provide additional information.

# Success status



Store

Products

AIoT Solutions

What's New

Community

MSI for Business

Service

[Account Overview](#)[Product](#)[My Products](#)[Product Registration](#)[Activate MSI Care Plus](#)[Membership](#)[Reward Program](#)[SHOUT OUT](#)[Promotions](#)[Support](#)[Web Ticket](#)[Ticket History](#)[Apply for Service](#)[Service History](#)[Live Chat](#)[Account](#)[My Profile](#)[Login Management](#)[Change Password](#)[Subscribe](#)

## Promotion Redeem

Promotion Period :

Activity invoice date :

Redeem Limit :

[Eligible Products](#)[Eligible Locations](#)[Redeem Page](#)[Terms and Conditions](#)[Redeem Guide](#)

### Redeem Records

Redeem Date	Order ID	Product Name / Serial Number	Status
	6371429c45	MEG Z790 ACE MAX	Redeem Success Your Redeem Code:

### Redeem Products

No products eligible for redemption

[Register Your Product](#)



*msi*

Final Step:  
Get the prize

# Check your prize from your mailbox



**msi**

*Promotion  
image*

Dear Customer,

Thank you for purchasing an MSI product!

Redeem for **Promotion name** has been approved.

Your activation code is:

**Prize**

To activate your code, please refer to

Best Regards,  
MSI customer service team



## ABOUT MSI

MSI is a world leader in gaming, content creation and AIoT solutions. Bolstered by its cutting-edge R&D capabilities and customer-driven innovation, MSI has a wide-ranging global presence spanning over 120 countries. Its comprehensive lineup of laptops, graphics cards, monitors, motherboards, desktops, peripherals, servers, IPCs, robotic appliances, and vehicle infotainment and telematics systems are globally acclaimed. Committed to advancing user experiences through the finest product quality, intuitive user interface and design aesthetics, MSI is a leading brand that shapes the future of technology. For more product information, please go to <https://www.msi.com>.



Copyright © 2020 Micro-Star Int'l Co., Ltd. All rights reserved. Other company and MSI Member Center mentioned may be the trademarks of their respective owners.



How to activate/redeem a  
wallet code in steam

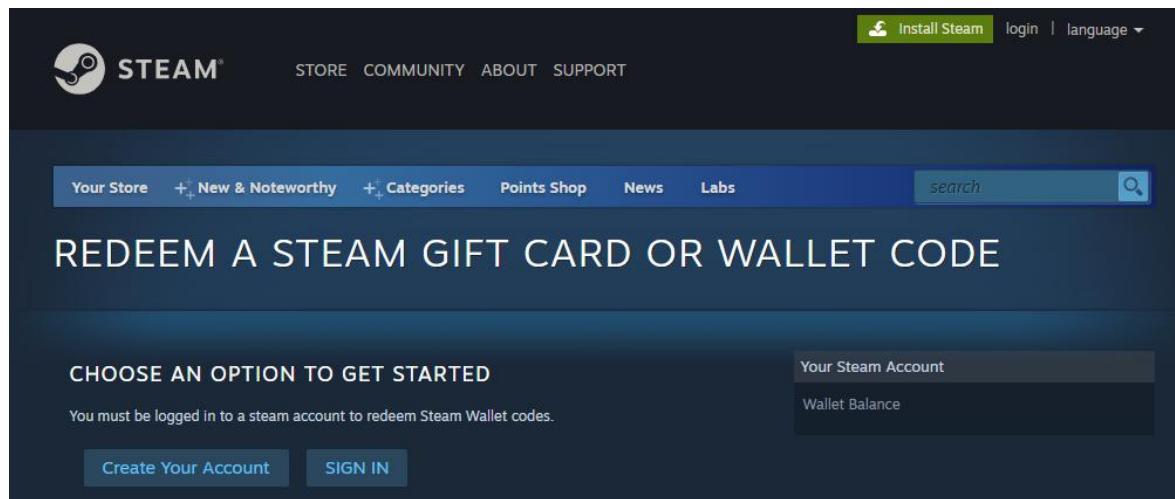
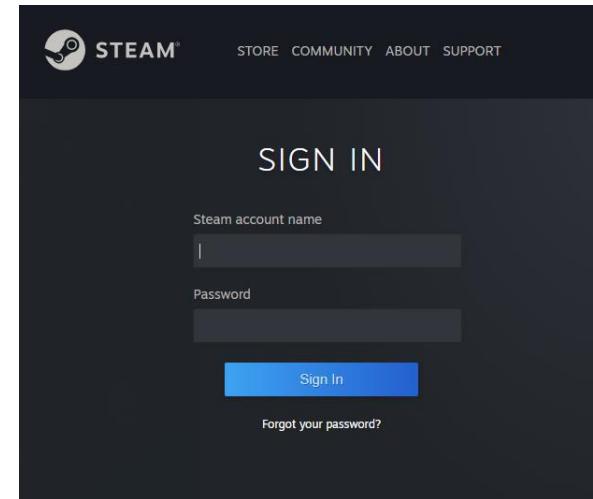
# Where you can activate/redeem a wallet code in steam



- STEP 1:

<https://store.steampowered.com/account/redeemwalletcode>

- STEP 2: SIGN IN

A screenshot of the Steam website. The top navigation bar includes links for "Install Steam", "login", and "language". Below the navigation is a search bar and a "REDEEM A STEAM GIFT CARD OR WALLET CODE" button. The main content area features a "CHOOSE AN OPTION TO GET STARTED" section with a note that you must be logged in to redeem Steam Wallet codes. It includes "Create Your Account" and "SIGN IN" buttons. On the right, there are sections for "Your Steam Account" and "Wallet Balance".A screenshot of the Steam website showing the "SIGN IN" page. It features fields for "Steam account name" and "Password", a "Sign In" button, and a "Forgot your password?" link.

# Where you can activate/redeem a wallet code in steam



## STEP 3: add your steam wallet code

If you received more than one code, please add in separate



store.steampowered.com/account/redeemwalletcode

STEAM STORE COMMUNITY CHAT SUPPORT

WISHLIST

Your Store + New & Noteworthy + Categories Points Shop News Labs search

REDEEM A STEAM GIFT CARD OR WALLET CODE

ENTER YOUR STEAM WALLET CODE TO ADD FUNDS TO YOUR STEAM WALLET

Steam Wallet Code  Continue

Note: If the gift card you attempt to redeem is not in your currency, it will be automatically converted if redeemable in your region. Not all gift card currencies can be redeemed in all regions.

Steam Gift Cards and Wallet Codes are an easy way to put money into your own Steam Wallet or give the perfect gift of games to your friend or family member.

Steam Gift Cards and Wallet Codes work just like gift certificates, which can be redeemed on Steam for the purchase of games, software, and any other item you can purchase on Steam. You can find Steam Gift Cards and Wallet Codes at retail stores across the world in a variety of denominations.

Note: Steam Gift Cards and Wallet Codes will be converted to the currency of your Steam Wallet upon redemption, regardless of where they were purchased.

Frequently asked questions about Wallet Codes

Where can I purchase Steam Gift Cards and Wallet Codes?

Purchase Digital Gift Cards

Find out where to purchase in your region

Your Steam Account

Wallet Balance

See my account details

Steam Gift Cards and Wallet Codes are shown, featuring various game keys and denominations like \$50, £20, and €100.

# SUCCESS



store.steampowered.com/account/redeemwalletcode

STEAM STORE COMMUNITY CHAT SUPPORT WISHLIST

Your Store + New & Noteworthy + Categories Points Shop News Labs search

## REDEEM A STEAM GIFT CARD OR WALLET CODE

ENTER YOUR STEAM WALLET CODE TO ADD FUNDS TO YOUR STEAM WALLET

Steam Wallet Code

**Success!**

Note: If the gift card you attempt to redeem is not redeemable in your region. Not all gift cards can be redeemed in all regions.

Steam Gift Cards and Wallet Codes can be used to add money into your own Steam Wallet or to add money to the Steam Wallets of your friends or family.

Steam Gift Cards and Wallet Codes will be converted to the currency of your Steam Wallet upon redemption, regardless of where they were purchased.

Frequently asked questions about Wallet Codes

Where can I purchase Steam Gift Cards and Wallet Codes?

Purchase Digital Gift Cards

Find out where to purchase in your region

Install Steam

WISHLIST

# Error Message

Keys look like the following: AAAAAA-BBBBBB-CCCCCC

\*\*\*Steam wallet code contains 15 characters



The screenshot shows the Steam website's 'REDEEM A STEAM GIFT CARD OR WALLET CODE' page. A yellow error box displays the following message:

There was an error redeeming the entered code.

- The code may be invalid. Please carefully verify the characters as you re-enter the code and double check to see if you've mistyped your key. L, l, and 1 can look alike, as can V and Y, and 0 and O.
- The code may not yet have been activated. It may take several hours after time of purchase before activation is completed by your retailer; please wait and try redeeming the code again in a little while.
- If the currency of the code you are attempting to redeem is different than the region in which you are located, you may not be able to redeem this gift card to your account. If this is the case please return this code to the retailer where it was purchased.
- If the problem persists, please contact Steam Support for further assistance.

Below the error message, there is a form to 'ENTER YOUR STEAM WALLET CODE TO ADD FUNDS TO YOUR STEAM WALLET'. The code 'AAAAA-BBBBBB-CCCCCC' is entered into the 'Steam Wallet Code' field. A 'Continue' button is visible next to the field. A note below the field states: 'Note: If the gift card you attempt to redeem is not in your currency, it will be automatically converted if redeemable in your region. Not all gift card currencies can be redeemed in all regions.'

At the bottom left, there is a section about Steam Gift Cards and Wallet Codes, and an image of a Steam gift card.



*msi*

40<sup>TH</sup>  
ANNIVERSARY



Artisan Collection



AI ENGINE



AMG  
MOTORSPORT

Official Partner