



Instruksi Redeem

INNOVATE
BEYOND



Step 1 :
Daftarkan Produk Anda

Step 1 : Sign Up / Login ke MSI Member Center



msi PRODUCTS ODM SOLUTIONS COMMUNITY WHAT'S NEW SUPPORT

Sign Up

MSI is committed to respecting and protecting your privacy.
The information you are providing here will help us provide you with better service.
*Items marked with * are required for application*

Email*

Password* Confirm Password*

First Name* Last Name

Region / Location* Contact Number

☐ Subscribe Latest Information
Please check the box on the newsletter you want to subscribe, and press [Send] to confirm.
By clicking, I have read and agree to the [MSI Privacy Policies](#)

☐ MSI Reward Program
By clicking, I agree to the MSI Reward Program [Terms and condition](#).
Become a member today to earn points, get exclusive offers, special VIP event invites and more!
Learn more about the benefits of the [MSI Reward Program](#)

☐ I acknowledge and agree to [MSI Privacy Policy](#) *

Captcha*
 $24 + 2 =$ [Reformat](#)

Sign Up Cancel

Step 2 : Buka halaman pendaftaran produk



PRODUCTS

ODM SOLUTIONS

COMMUNITY

WHAT'S NEW

SUPPORT

Account Overview

Membership

Reward Program

Shout Out

Promotions

Product

My Products

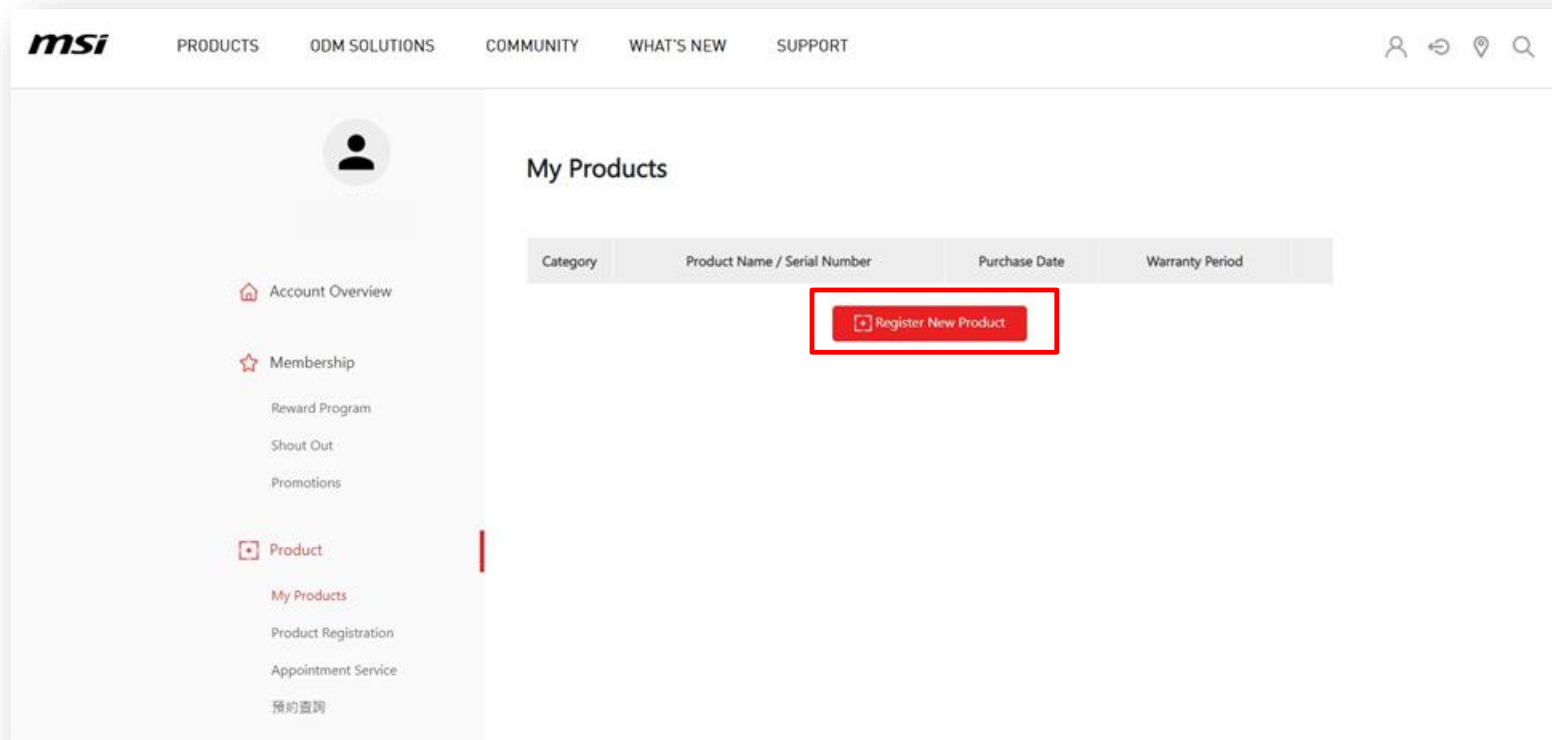
Product Registration

Appointment Service

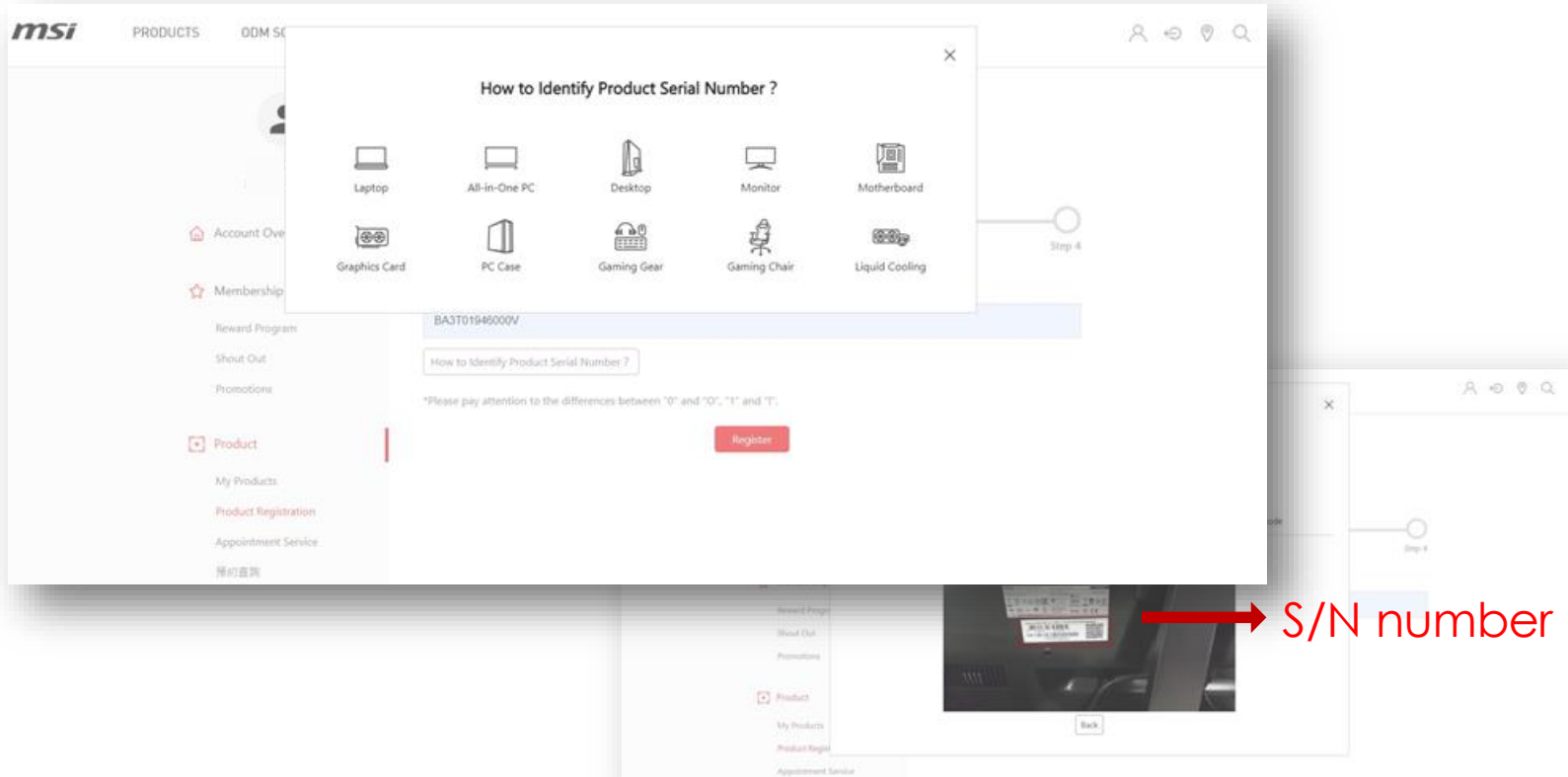
My Products

Category	Product Name / Serial Number	Purchase Date	Warranty Period
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Step 3 : Klik “Register New Product”



Step 4 : Klik pada produk untuk mempelajari cara mengidentifikasi nomor S/N



Step 5-1 : Isi nomor SN produk

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Product Registration



Step 1



Step 2



Step 3



Step 4

Serial Number *

[How to Identify Product Serial Number ?](#)

*Please pay attention to the differences between "0" and "O", "1" and "l".

Register

Step 5-2 : Isi nomor CHK

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Product Registration

Appointment Service

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Support

Web Ticket

Product Registration

Step 1

Step 2

Step 3

Step 4

Product Type *

Product Name *

Model *

Serial Number *

CHK *

Please find the Serial Number sticker on the product and input the 3 digit CHK code as shown below (The image shown below is an example on where the CHK code could be found) 

Step 5-3 : Lengkapi form pendaftaran produk

Support

Web Ticket

Ticket History

Apply for Service

Repair Inquiry

Live Chat

Account

My Profile

Login Management

Change Password

Subscribe

CHK *

Please find the Serial Number sticker on the product and input the 3 digit CHK code as shown below (The image shown below is an example on where the CHK code could be found) ⓘ

Region / Location *

Select

Store Name *

Select

Purchase Date *

Where did you purchase the product *

☒ Retail store ☐ Online retailer ☐ Reseller

Invoice Upload *

選擇檔案

 未選擇任何檔案

Please resize the image to a width no greater than 1600px (.jpg, .gif, .png)
The invoice should include the model name, invoice date, and invoice number.

Captcha *

23 + 9 =

Reformat

Captcha

Next

★ Jangan lupa
untuk upload invoice
bukti pembelian!



Step 2: Redeem Promosi
yang Memenuhi Syarat

Step 6-1 : Buka halaman “Promotions” dan klik redeem

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Redeem History



UNLEASH THE RTX 50 SERIES

FREE Indomaret Voucher hingga Rp400rb dan hadiah menarik lainnya, setiap pembelian Kartu Grafis tertentu!

Periode: 1 - 30 September 2026

Unleash The RTX 50 Series

2026-09-01 ~ 2026-09-30

VGA

Redeem >



MSI 40th Anniversary

ADVANCING INNOVATION AND BEYOND

PERIODE: 1 - 31 AGUSTUS 2026

2026-08-01 ~ 2026-08-31

VGA, MB, Chassis, PSU, LC, SSD, GG, MNT, GDT, PDT, AIO

Redeem >



Power Your Workspace

Redeem Digital Code hingga Rp100.000* dengan pembelian Mini PC atau All-in-One PC MSI tertentu!

Periode: 1 Jul - 30 Sep 2026

2026-07-01 ~ 2026-09-30

AIO, PRO DT

Redeem >

Step 6-2: Upload foto SN produk, dan klik checkbox, lengkapi informasi yang diperlukan, kemudian klik “Next”

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The screenshot shows the MSI website's 'Promotion Redeem' page. The left sidebar contains navigation links: Account Overview, Membership, Product, Support, and Account. The main content area features a promotional banner for 'Unleash The RTX 50 Series' with dates from 2025-09-01 to 2026-09-30. Below the banner is a table titled 'Redeem Products' with columns for Purchase Date, Purchased Region / Location, Category, Product Name / Serial Number, and a checkbox. The first row shows a purchase date of 2025-09-01, region of Indonesia, category of Graphics Card, and product name of GeForce RTX™ 5090 32G SUPRIM SOC. The checkbox in this row is highlighted with a red box. Below the table is a 'Recipient Information' section with fields for First Name, Last Name, Email, Address, and a 'Next' button at the bottom, which is also highlighted with a red box.

Purchase Date	Purchased Region / Location	Category	Product Name / Serial Number	Upload
2025-09-01	Indonesia	Graphics Card	GeForce RTX™ 5090 32G SUPRIM SOC	☒

Recipient Information

First Name:

Last Name:

Email:

Address:

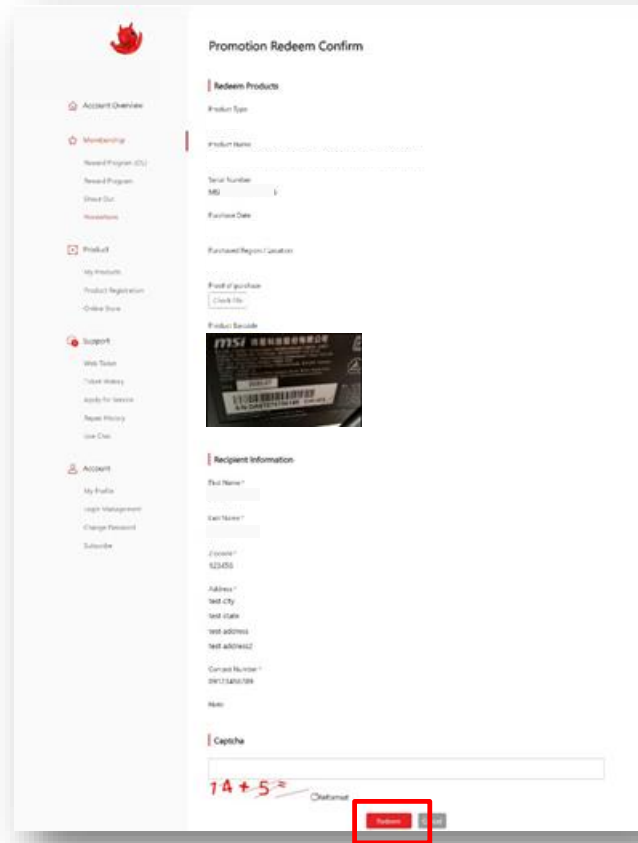
City: State: Zip:

Phone:

Next

Step 7-1: Periksa informasi yang telah Anda isi, kemudian klik “Redeem”

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Promotion Redeem Confirm

Redeem Products

Product Type

Product Name

Serial Number

MSI

Purchase Date

Purchased Region / Location

Point of purchase

Check ID

Product Barcode



Recipient Information

First Name *

Last Name *

E-mail *

Address *

City *

State *

Post address *

Phone *

Contract Number *

MSI

Captcha

14 + 5 =

Confirm

Redeem

Contoh Dokumen yang Diupload

Invoice

amazon.fr

FACTURE

Adresse de facturation: Amazon EU S.à r.l., Succursale Française
67 Boulevard du General Leclerc
Clichy 92110
France
TVA: FR12487773327

Adresse de livraison:

Numéro de commande: 11/10/2019
Date de la commande: 11/10/2019

Numéro de facture: 11/10/2019
Date de la facture/Date de la provision: 11/10/2019

Qty	Description de l'article	Prix Unitaire (hors TVA)	Taux TVA%	Prix Unitaire (inclus TVA)	Prix Total (inclus TVA)
1	MSI Trident 3 Arctic 8RD-002US	874,17 €	20 %	1049,00 €	1049,00 €
1	MSI 27" LED - Optix MAG27CQ	350,75 €	20 %	420,90 €	420,90 €
TOTAL:					1469,90 €

S/N Produk

PC



Monitor



*Pastikan Anda telah mengupload 2 item berikut:

1. **Invoice /Bukti Pembelian** : tercantum; 1. Nama Toko pembelian, 2. Tanggal Pembelian, 3. Nama Model Pembelian
2. **Nomor S/N pada produk**, bukan pada packaging (upload seperti contoh diatas)

Cara Mengidentifikasi nomor S/N dan nomor CHK

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Step 7-2: Tunggu feedback dari Customer Service MSI





Tsai Jamieeeee
jamietsai@msi.com

-  Peninjauan akun
-  Produk
 - Produk saya
 - Registrasi produk
-  keanggotaan
 - Program Reward
 - SHOUT OUT
 - Promosi
-  penunjang

pesan

Dear Pelanggan,
Permintaan Anda berhasil dikirim. Pengajuan sedang diproses, mohon diperhatikan bahwa seluruh pengajuan akan diperiksa oleh staf kami dan membutuhkan waktu 7-14 hari kerja.
Terima kasih atas kesabaran Anda
Apabila Anda tidak menerima email dari kami pada inbox Anda, silahkan periksa pada Spam, Junk, Trash, Delete Items atau Archive folder

[Kembali ke promosi](#)[riwayat penukaran](#)

*Perlu diingat bahwa semua pengajuan redeem mungkin memerlukan waktu hingga 7 – 14 hari kerja untuk diverifikasi.



Periksa Status Redeem
Anda

Step 8: Buka halaman “Promotions” untuk memeriksa status redeem Anda





 Account Overview

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Reward Program (OL)

Reward Program

Shout Out

Promotions

All Promotions

Redeem History

Redeem Date	Promotion Name	Product Name / Serial Number	Status
2026-09-01	Unleash The RTX 50 Series	GeForce RTX™ 5090 32G SUPRIM SOC	Redeem qualification under reviewing



Bagaimana Cara Upload Ulang Dokumen yang Diminta?

AI ERA
OF COMPUTING

Step Kegagalan Redeem 2:

Buka halaman My Product: klik “relative promotion”



Promotions

[All Promotions](#)[Redeem History](#)

Redeem Date	Promotion Name	Product Name / Serial Number	Status
2026-09-01	Unleash The RTX 50 Series	GeForce RTX™ 5090 32G SUPRIM SOC	Please provide the invoice with your product name on it, thanks. Redeem Again

[Account Overview](#)[Membership](#)[Reward Program \(OL\)](#)[Reward Program](#)[Shout Out](#)[Promotions](#)

Step Kegagalan Redeem 1:

Jika menerima pemberitahuan di email Anda

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Dear Customer,

Thanks for your application,

Sorry to inform you that your redemption have some missing purchase proof.

Please go to product page and re-upload your purchase proof and promotion page re-redeem again. Thank you.

<https://account.msi.com/login?ref=service>

Klik link

Reason : Please provide the invoice with your product name on it, thanks.

Alasan gagal
redeem

Sincerely,

MSI customer service

Step Kegagalan Redeem 3:

Isi informasi yang dibutuhkan dan klik “Redeem”

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Promotion Redeem Ask again

Redeem Products

Purchase Date	Purchased Region / Location	Category	Product Name / Serial Number	Upload
2026-09-01			GeForce RTX™ 6090 32G SUPRIM SOC	Upload

Recipient Information

First Name *

Last Name *

Zipcode *

Address *

City *

State *

Contact Number *

Note

Captcha

27 + 5 =

Reformat

Redeem Cancel

Redeem Selesai



Tsai Jamieeeee

jamietsai@msi.com



Peninjauan akun



Produk

Produk saya

Registrasi produk



keanggotaan

Program Reward

SHOUT OUT

Promosi



penunjang

pesan

Dear Pelanggan,

Permintaan Anda berhasil dikirim. Pengajuan sedang diproses, mohon diperhatikan bahwa seluruh pengajuan akan diperiksa oleh staf kami dan membutuhkan waktu 7-14 hari kerja.

Terima kasih atas kesabaran Anda

Apabila Anda tidak menerima email dari kami pada inbox Anda, silahkan periksa pada Spam, Junk, Trash, Delete Items atau Archive folder

[Kembali ke promosi](#)

[riwayat penukaran](#)



Bagaimana Cara
Mendapatkan Hadiahnya?

Step 9-1 : Periksa hadiah Anda melalui mailbox email Anda



no-reply@msi-mail.com

[No Reply] MSI Promotion – ID_Power Your Workspace- Notice



Dear Customer,

Terima kasih telah membeli produk MSI!

Redeem promosi **Unleash The RTX 50 Series** telah disetujui.

Hadiah: Indomaret Voucher IDR 350,000 + Gaming Brick Calendar

*Hadiah akan dikirimkan pada akhir periode promosi setelah ada konfirmasi dari MSI

Step 9-2 : Periksa status redeem Anda di MSI Member Center



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Redeem Date	Promotion Name	Product Name / Serial Number	Status
2026-07-01	Power Your Workspace	Cubi 5 1M	Redeem Success
2026-09-01	Unleash The RTX 50 Series	GeForce RTX™ 5090 32GSUPRIM SOC	Redeem Success



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FAQ (Frequently Asked Questions)

Mengapa tidak ada promosi relatif di akun pusat anggota saya?
1. Periksa apakah produk Anda memenuhi syarat model 2. Periksa apakah invoice Anda dalam periode yang memenuhi syarat 3. Pastikan wilayah tempat tinggal Anda berada di wilayah yang memenuhi syarat untuk promosi 4. Pastikan Anda membeli produk yang memenuhi syarat dari mitra MSI di wilayah domisili Anda
Apa yang harus saya lakukan jika saya menerima email yang memberitahukan bahwa klaim saya tidak lengkap?
Harap pastikan bahwa Anda telah memberikan: 1. Invoice/bukti pembelian yang meliputi tanggal pembelian, toko pembelian, dan model pembelian 2. Foto nomor SN yang ada di fisik produk itu sendiri, bukan di packaging
Berapa lama waktu yang dibutuhkan untuk memproses aplikasi dan kapan saya akan menerima hadiah saya?
Semua aplikasi mungkin menggunakan: *Kode digital - 7~14 hari kerja untuk diverifikasi. *Hadiah Fisik - 8 -12 minggu untuk dikirimkan setelah redeem Anda disetujui
Mengapa saya tidak menerima email apa pun setelah partisipasi saya?
Jika Anda belum menerima email, silakan periksa folder spam Anda dan nonaktifkan filter email Anda.

*Pertanyaan lebih lanjut silahkan menghubungi :

<https://account.msi.com/>



40TH
ANNIVERSARY



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Official Partner

AMG
MOTORSPORT