



Instruksi Redeem

INNOVATE
BEYOND



Step 1 :
Daftarkan Produk Anda

Step 1 : Sign Up / Login ke MSI Member Center



msi PRODUCTS ODM SOLUTIONS COMMUNITY WHAT'S NEW SUPPORT

Sign Up

MSI is committed to respecting and protecting your privacy.
The information you are providing here will help us provide you with better service.
*Items marked with * are required for application*

Email*

Password* Confirm Password*

First Name* Last Name

Region / Location* Contact Number

☐ Subscribe Latest Information
Please check the box on the newsletter you want to subscribe, and press [Send] to confirm.
By Clicking, I have read and agree to the [MSI Privacy Policies](#)

☐ MSI Reward Program
By clicking, I agree to the MSI Reward Program [Terms and condition](#).
Become a member today to earn points, get exclusive offers, special VIP event invites and more!
Learn more about the benefits of the [MSI Reward Program](#)

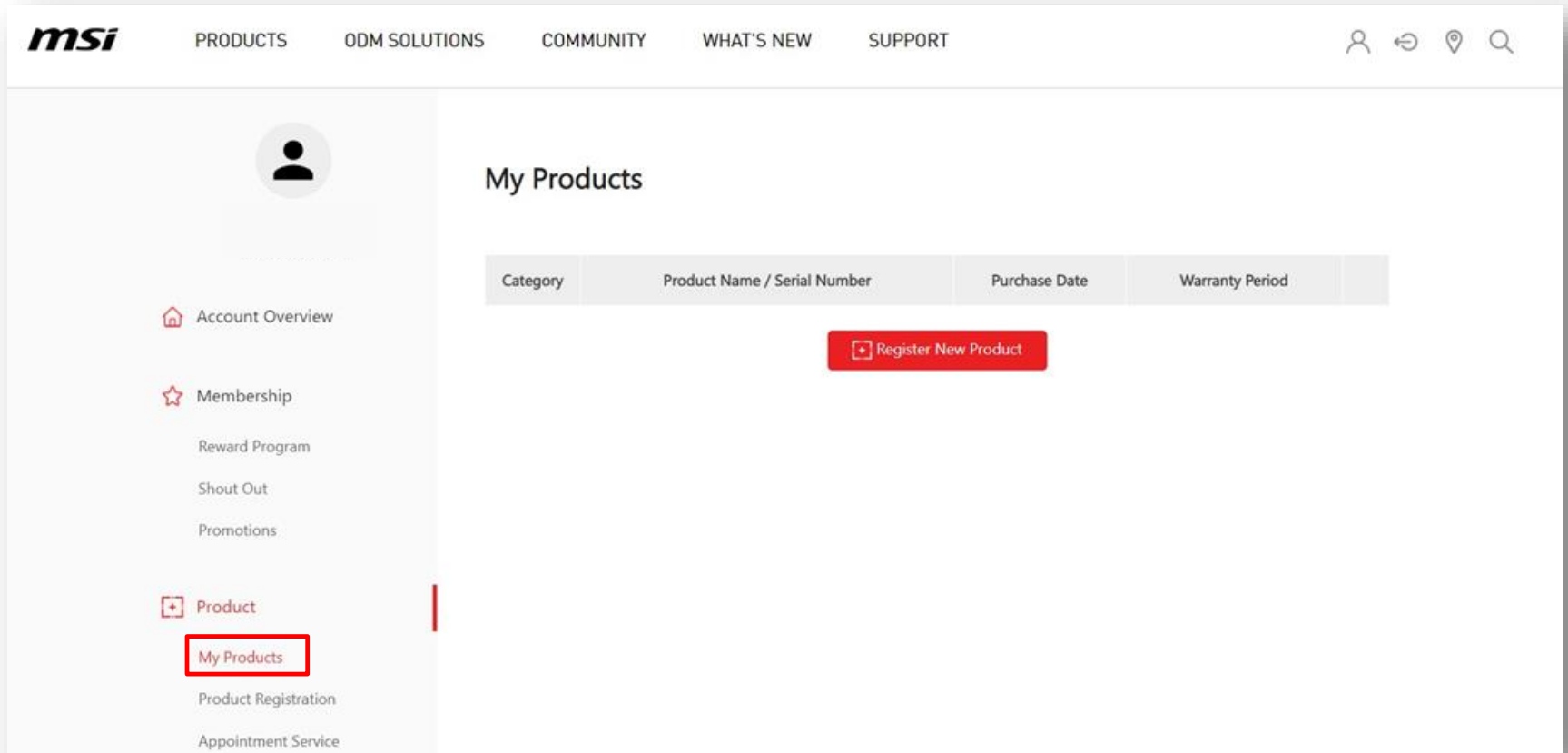
☐ I acknowledge and agree to [MSI Privacy Policy](#) *

Captcha*
 $24 + 2 =$ [Reformat](#)

Sign Up Cancel

Step 2 : Buka halaman pendaftaran produk

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The screenshot shows the MSI website's 'My Products' page. The top navigation bar includes the MSI logo and links for PRODUCTS, ODM SOLUTIONS, COMMUNITY, WHAT'S NEW, and SUPPORT. On the right of the navigation bar are icons for user profile, account, location, and search. The left sidebar contains a user profile icon and a list of menu items: Account Overview, Membership (with sub-items: Reward Program, Shout Out, Promotions), Product (with sub-items: My Products, Product Registration, Appointment Service), and a red vertical bar. The 'My Products' item is highlighted with a red box. The main content area is titled 'My Products' and features a table with columns: Category, Product Name / Serial Number, Purchase Date, and Warranty Period. Below the table is a red button labeled 'Register New Product'.

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Account Overview

Membership

Reward Program

Shout Out

Promotions

Product

My Products

Product Registration

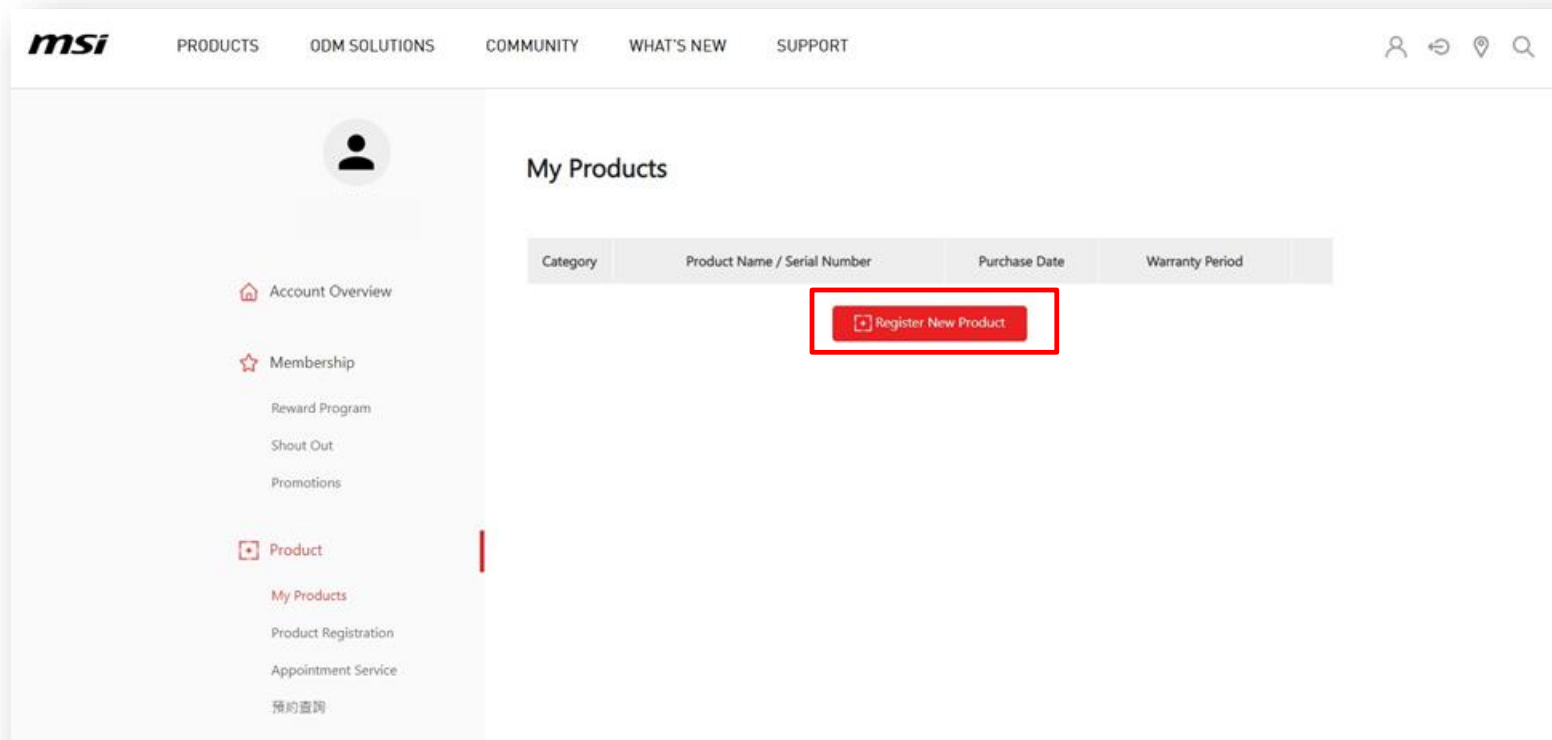
Appointment Service

My Products

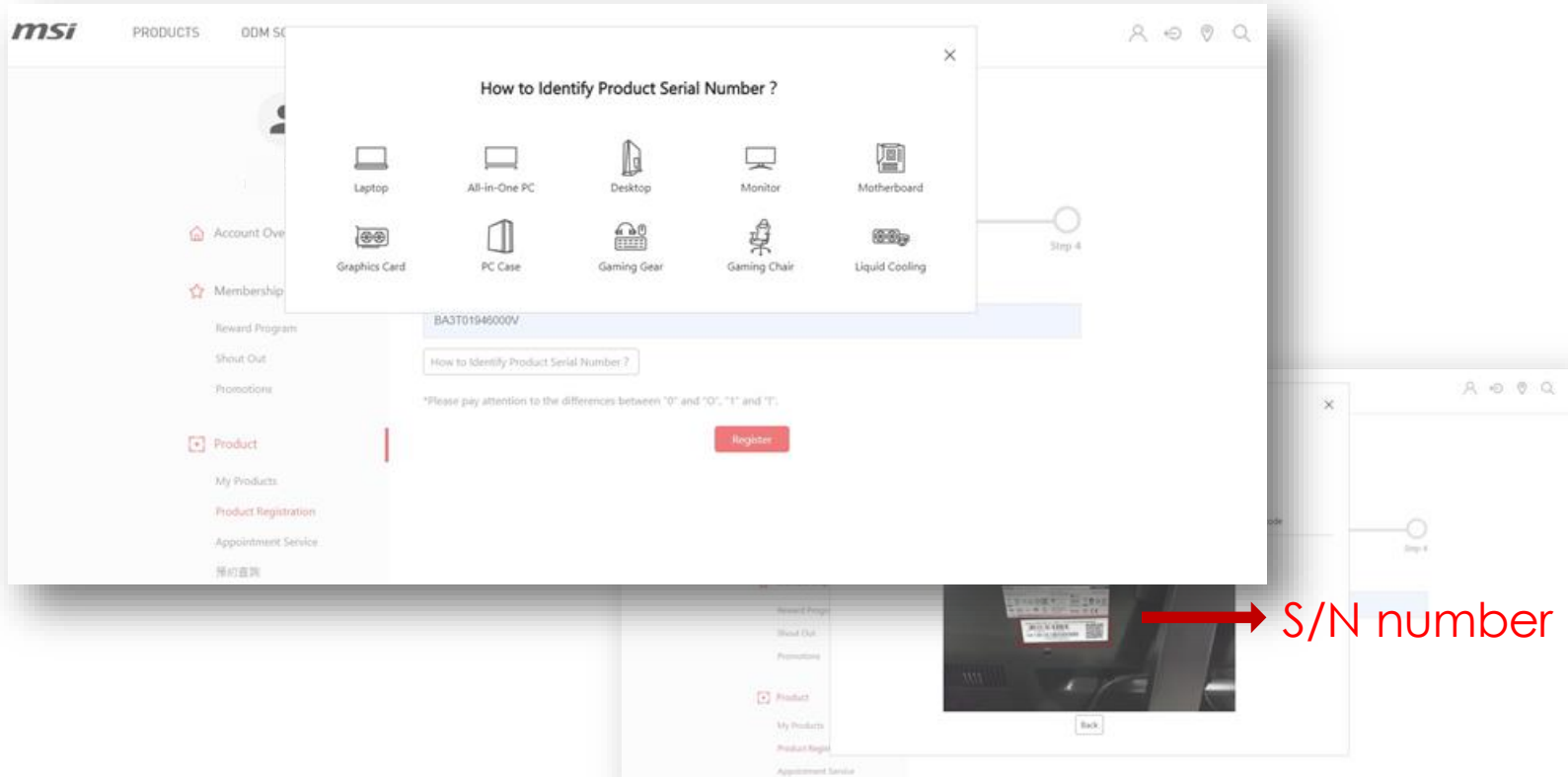
Category	Product Name / Serial Number	Purchase Date	Warranty Period
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Register New Product

Step 3 : Klik “Register New Product”



Step 4 : Klik pada produk untuk mempelajari cara mengidentifikasi nomor S/N



Step 5-1 : Isi nomor SN produk

[PRODUCTS](#)[ODM SOLUTIONS](#)[COMMUNITY](#)[WHAT'S NEW](#)[SUPPORT](#)[Account Overview](#)[Membership](#)[Reward Program](#)[Shout Out](#)[Promotions](#)[Product](#)[My Products](#)[Product Registration](#)[Appointment Service](#)

Product Registration



Step 1



Step 2



Step 3



Step 4

Serial Number *

[How to Identify Product Serial Number ?](#)

*Please pay attention to the differences between "0" and "O", "1" and "l".

Register

Step 5-2 : Isi nomor CHK

ODM SOLUTIONS

COMMUNITY

WHAT'S NEW

SUPPORT



Account Overview

Membership

Reward Program

Shout Out

Promotions

Product

My Products

Product Registration

Appointment Service

預約查詢

Support

Web Ticket

Product Registration

Step 1

Step 2

Step 3

Step 4

Product Type *

Product Name *

Model *

Serial Number *

CHK *

Please find the Serial Number sticker on the product and input the 3 digit CHK code as shown below (The image shown below is an example on where the CHK code could be found) 

Step 5-3 : Lengkapi form pendaftaran produk

Support

Web Ticket

Ticket History

Apply for Service

Repair Inquiry

Live Chat

Account

My Profile

Login Management

Change Password

Subscribe

CHK *

Please find the Serial Number sticker on the product and input the 3 digit CHK code as shown below (The image shown below is an example on where the CHK code could be found) ⓘ

Region / Location *

Select

Store Name *

Select

Purchase Date *

Where did you purchase the product *

☒ Retail store ☐ Online retailer ☐ Reseller

Invoice Upload *

選擇檔案

 未選擇任何檔案

Please resize the image to a width no greater than 1600px (.jpg, .gif, .png)
The invoice should include the model name, invoice date, and invoice number.

Captcha *

23 + 9 =

Reformat

Captcha

Next

★ Jangan lupa
untuk upload invoice
bukti pembelian!



Step 2: Redeem Promosi
yang Memenuhi Syarat

Step 6-1 : Buka halaman “Promotions” dan klik redeem

msi



Account Overview

Membership

Reward Program

SHOUT OUT

Promotions

Product

My Products

Product Registration

Support

Web Ticket

Promotions

All Promotions

Redeem History



Back to School

2026-06-20 ~ 2026-07-31

VGA, MB, Chassis, PSU, LC, SSD, GG, MNT, GDT, PDT, AIO

Redeem >



Smart Office Rewards

2026-04-01 ~ 2026-06-31

AIO, PRO DT

Redeem >



Ramadan Luminary Deals

2026-02-10 ~ 2026-03-30

MB, PLC, Desktop, Monitor, VGA, SSD, PBM, AIO, Gaming Gear

Redeem >

Step 6-2: Upload foto SN produk, dan klik checkbox, lengkapi informasi yang diperlukan, kemudian klik “Next”

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The screenshot shows the MSI website's 'Promotion Redeem' page. The left sidebar contains navigation links: Account Overview, Membership, Product, Support, and Account. The main content area features a 'Back to School' promotion banner with dates 2026-06-20 to 2026-07-31. Below the banner is a table titled 'Redeem Products' with columns: Purchase Date, Purchased Region / Location, Category, Product Name / Serial Number, and Upload. The table contains one row for a 'Modern AM242 1M' laptop purchased in Indonesia on 2026-06-20. The 'Upload' column has a red box around a circular icon and another red box around a checkbox. Below the table is a 'Recipient Information' form with fields for First Name, Last Name, Email, Address, and a 'Next' button at the bottom, which is also highlighted with a red box.

Purchase Date	Purchased Region / Location	Category	Product Name / Serial Number	Upload
2026-06-20	Indonesia	Laptop	Modern AM242 1M	☐ ☐

Recipient Information

First Name:

Last Name:

Email:

Address:

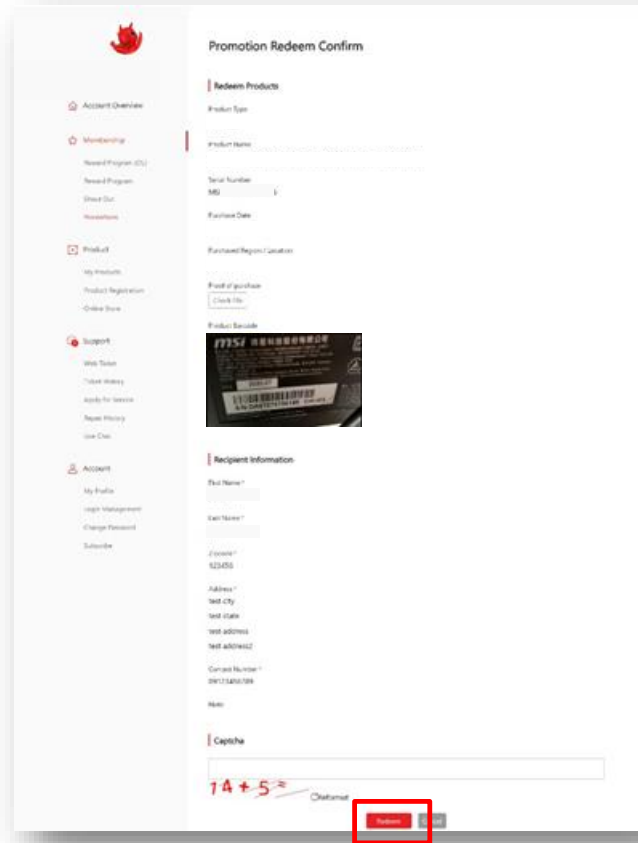
City: State: Zip:

Phone:

Next

Step 7-1: Periksa informasi yang telah Anda isi, kemudian klik “Redeem”

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Promotion Redeem Confirm

Redeem Products

Product Type

Product Name

Serial Number

MSI

Purchase Date

Purchased Region / Location

Point of purchase

Check ID

Product Barcode



Recipient Information

First Name *

Last Name *

E-mail *

Address *

City *

State *

Post address *

Phone *

Contract Number *

MSI

Captcha

14 + 5 = ?

Confirm

Redeem

Contoh Dokumen yang Diupload

Invoice

amazon.fr

FACTURE

Adresse de facturation: Amazon EU S.à r.l., Succursale Française
67 Boulevard du General Leclerc
Clichy 92110
France
TVA: FR12487773327

Adresse de livraison:

Numéro de commande: 11/10/2019
Date de la commande: 11/10/2019

Numéro de facture: 11/10/2019
Date de la facture/Date de la provision: 11/10/2019

Qty	Description de l'article	Prix Unitaire (hors TVA)	Taux TVA%	Prix Unitaire (inclus TVA)	Prix Total (inclus TVA)
1	MSI Trident 3 Arctic 8RD-002US	874,17 €	20 %	1049,00 €	1049,00 €
1	MSI 27" LED - Optix MAG27CQ	350,75 €	20 %	420,90 €	420,90 €
TOTAL:					1469,90 €

S/N Produk

PC



Monitor



*Pastikan Anda telah mengupload 2 item berikut:

1. **Invoice /Bukti Pembelian** : tercantum; 1. Nama Toko pembelian, 2. Tanggal Pembelian, 3. Nama Model Pembelian
2. **Nomor S/N pada produk**, bukan pada packaging (upload seperti contoh diatas)

Cara Mengidentifikasi nomor S/N dan nomor CHK

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Step 7-2: Tunggu feedback dari Customer Service MSI





Tsai Jamieeeee
jamietsai@msi.com

-  Peninjauan akun
-  Produk
 - Produk saya
 - Registrasi produk
-  keanggotaan
 - Program Reward
 - SHOUT OUT
 - Promosi
-  penunjang

pesan

Dear Pelanggan,
Permintaan Anda berhasil dikirim. Pengajuan sedang diproses, mohon diperhatikan bahwa seluruh pengajuan akan diperiksa oleh staf kami dan membutuhkan waktu 7-14 hari kerja.
Terima kasih atas kesabaran Anda
Apabila Anda tidak menerima email dari kami pada inbox Anda, silahkan periksa pada Spam, Junk, Trash, Delete Items atau Archive folder

[Kembali ke promosi](#) [riwayat penukaran](#)

*Perlu diingat bahwa semua pengajuan redeem mungkin memerlukan waktu hingga 7 – 14 hari kerja untuk diverifikasi.



Periksa Status Redeem
Anda

Step 8: Buka halaman “Promotions” untuk memeriksa status redeem Anda





 Account Overview

 Membership

Reward Program (OL)

Reward Program

Shout Out

Promotions

All Promotions

Redeem History

Redeem Date	Promotion Name	Product Name / Serial Number	Status
2026-06-20	Back to School	Modern AM242 1M	Redeem qualification under reviewing

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Bagaimana Cara Upload Ulang Dokumen yang Diminta?

AI ERA
OF COMPUTING

Step Kegagalan Redeem 2:

Buka halaman My Product: klik “relative promotion”



Account Overview

Membership

Reward Program (OL)

Reward Program

Shout Out

Promotions

Promotions

All Promotions Redeem History

Redeem Date	Promotion Name	Product Name / Serial Number	Status
2026-06-20	Back to School	Modern AM242 1M	Please provide the invoice with your product name on it, thanks. Redeem Again

Step Kegagalan Redeem 1:

Jika menerima pemberitahuan di email Anda

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Dear Customer,

Thanks for your application,

Sorry to inform you that your redemption have some missing purchase proof.

Please go to product page and re-upload your purchase proof and promotion page re-redeem again. Thank you.

<https://account.msi.com/login?ref=service>

Klik link

Reason : Please provide the invoice with your product name on it, thanks.

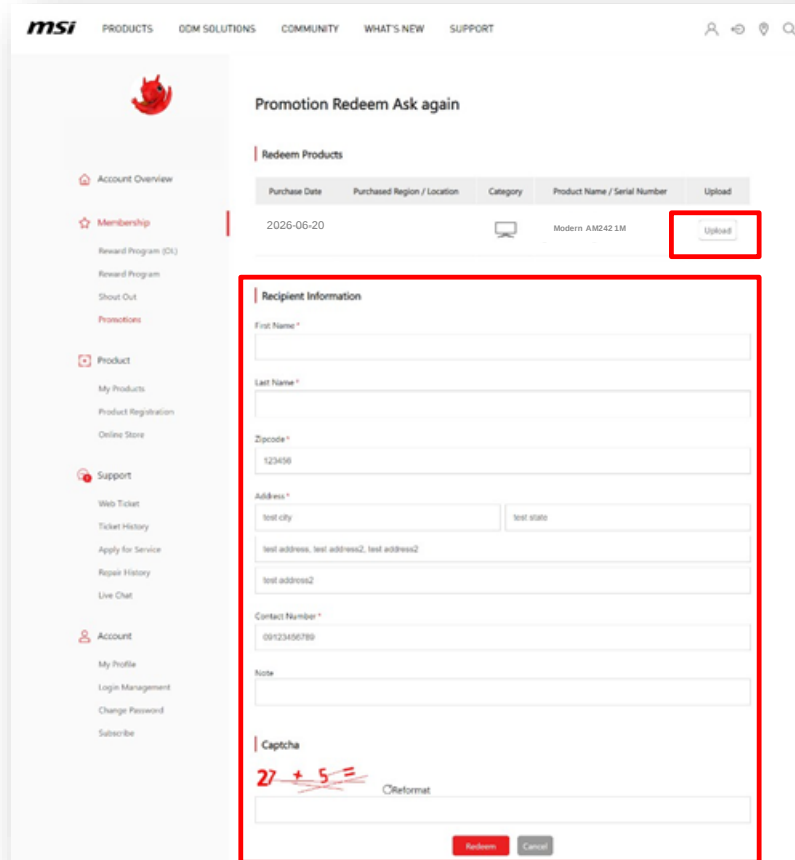
Alasan gagal
redeem

Sincerely,

MSI customer service

Step Kegagalan Redeem 3:

Isi informasi yang dibutuhkan dan klik “Redeem”



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Promotion Redeem Ask again

Redeem Products

Purchase Date	Purchased Region / Location	Category	Product Name / Serial Number	Upload
2026-06-20			Modern AM242 1M	Upload

Recipient Information

First Name *

Last Name *

Zipcode *

Address *

Contact Number *

Note

Captcha

27 + 5 =

Reformat

Redeem Selesai

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Tsai Jamieeeee
jamietsai@msi.com



Peninjauan akun



Produk

Produk saya

Registrasi produk



keanggotaan

Program Reward

SHOUT OUT

Promosi



penunjang

pesan

Dear Pelanggan,

Permintaan Anda berhasil dikirim. Pengajuan sedang diproses, mohon diperhatikan bahwa seluruh pengajuan akan diperiksa oleh staf kami dan membutuhkan waktu 7-14 hari kerja.

Terima kasih atas kesabaran Anda

Apabila Anda tidak menerima email dari kami pada inbox Anda, silahkan periksa pada Spam, Junk, Trash, Delete Items atau Archive folder

[Kembali ke promosi](#)

[riwayat penukaran](#)



Bagaimana Cara
Mendapatkan Hadiahnya?

Step 9-1 : Periksa hadiah Anda melalui mailbox email Anda

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no-reply@msi-mail.com

[No Reply] MSI Promotion – ID_WokSmart Sale - Notice

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Dear Customer,

Terima kasih telah membeli produk MSI!

Redeem promosi **Backto School** telah disetujui.

Hadiah: OVO Cash IDR 200.000

*Hadiah akan dikirimkan pada akhir periode promosi setelah ada konfirmasi dari kami

Step 9-2 : Periksa status redeem Anda di MSI Member Center



PRODUCTSODM SOLUTIONSCOMMUNITYWHAT'S NEWSUPPORT





Account Overview

Membership

Reward Program (OL)

Reward Program

Shout Out

Promotions

Promotions

All PromotionsRedeem History

Redeem Date	Promotion Name	Product Name / Serial Number	Status
2026-01-01	Smart Office Rewards	Cubi 5 1M	Redeem Success
2026-06-20	Back to School	Modern AM242 1M	Redeem Success



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FAQ (Frequently Asked Questions)

Mengapa tidak ada promosi relatif di akun pusat anggota saya?
1. Periksa apakah produk Anda memenuhi syarat model 2. Periksa apakah invoice Anda dalam periode yang memenuhi syarat 3. Pastikan wilayah tempat tinggal Anda berada di wilayah yang memenuhi syarat untuk promosi 4. Pastikan Anda membeli produk yang memenuhi syarat dari mitra MSI di wilayah domisili Anda
Apa yang harus saya lakukan jika saya menerima email yang memberitahukan bahwa klaim saya tidak lengkap?
Harap pastikan bahwa Anda telah memberikan: 1. Invoice/bukti pembelian yang meliputi tanggal pembelian, toko pembelian, dan model pembelian 2. Foto nomor SN yang ada di fisik produk itu sendiri, bukan di packaging
Berapa lama waktu yang dibutuhkan untuk memproses aplikasi dan kapan saya akan menerima hadiah saya?
Semua aplikasi mungkin menggunakan: *Kode digital - 7~14 hari kerja untuk diverifikasi. *Hadiah Fisik - 8 -12 minggu untuk dikirimkan setelah redeem Anda disetujui
Mengapa saya tidak menerima email apa pun setelah partisipasi saya?
Jika Anda belum menerima email, silakan periksa folder spam Anda dan nonaktifkan filter email Anda.

*Pertanyaan lebih lanjut silahkan menghubungi :

<https://account.msi.com/>



40TH
ANNIVERSARY



msi



Official Partner

AMG
MOTORSPORT