MSí

TIME TO PLAY

Redemption Process

MADE FOR **GAMERS** & **CREATORS**

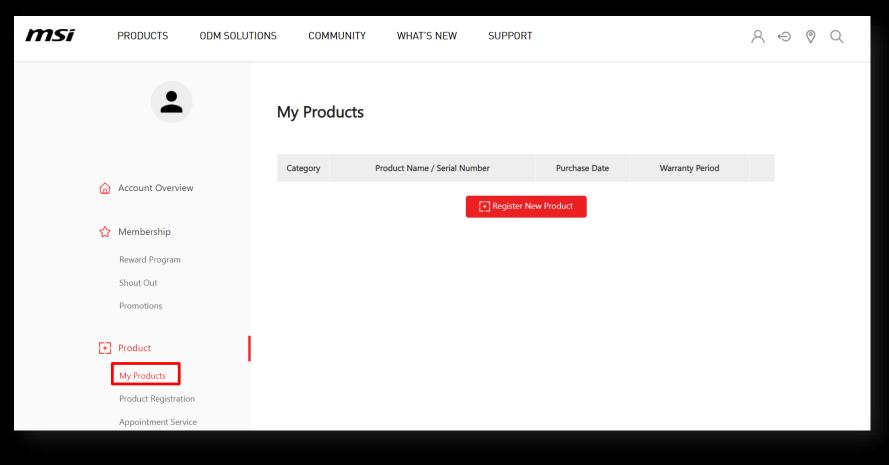
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First step: Register your Product

Step 1 : Register/Login to MSI Member Center

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Step 2: Go to product registration page



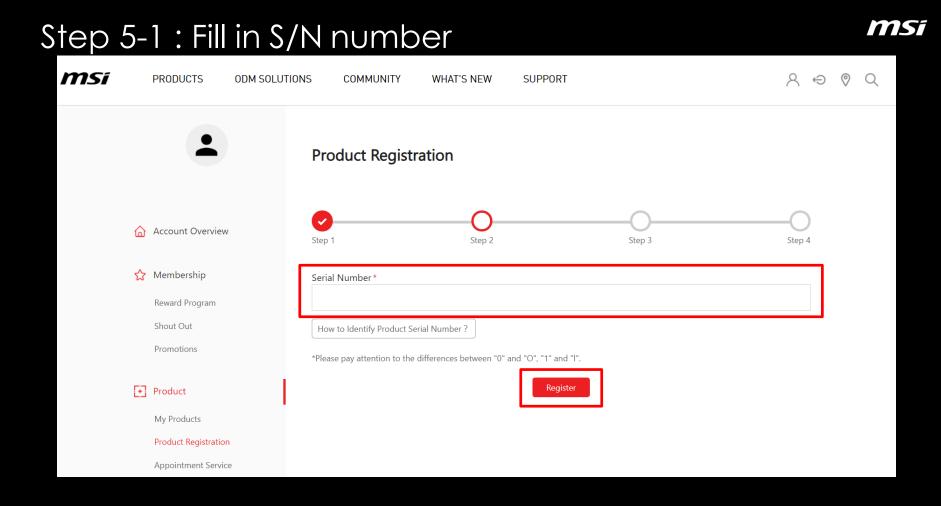
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Step 3 : register a new product

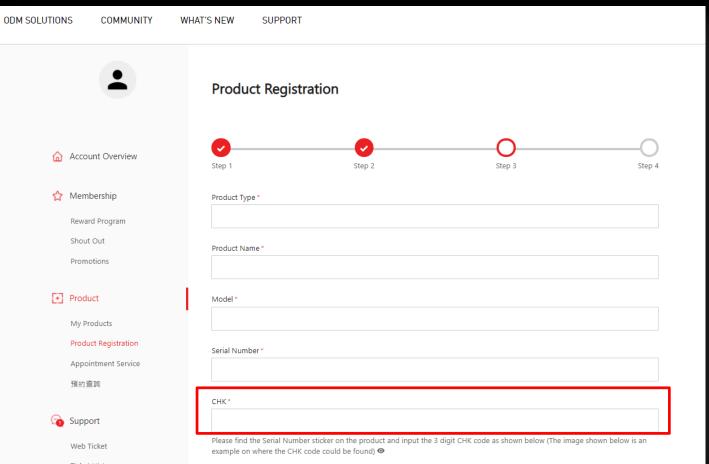
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Step 4 : Click on the product to learn how to identify the S/N number

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Step 5-2 : Fill in CHK number



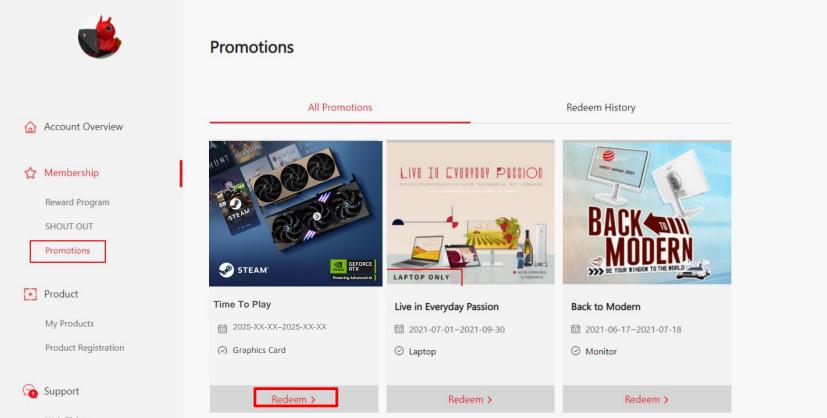
Step 5-3 : Complete the product registration form

		СНК*
C	Support	
	Web Ticket	Please find the Serial Number sticker on the product and input the 3 digit CHK code as shown below (The image shown below is an example on where the CHK code could be found) Φ
	Ticket History	
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		Please resize the image to a width no greater than 1600px (.jpg, .gif, .png)
		The invoice should include the model name, invoice date, and invoice number.
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Second step: Redeem eligible promotion

Step 6-1 : Go to "Promotions" and click redeem



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Step 6 -2: Upload product S/N photo, fill in the required information and click Next

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Step 7-1: Check the information you filled, and click **msi** "Redeem"

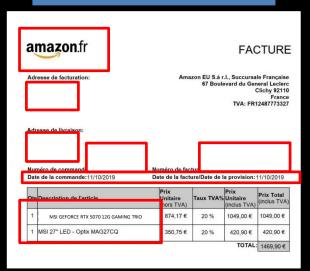
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Example of Uploaded Documents

Product S/N On the product

*Please make sure you have uploaded 2 items:

- 1. Invoice/Purchase Proof: 1. Channel Name 2. Purchase Date 3. Purchase Model Name
- 2. S/N number on the product, not on the package (show like upper example)



INVOICE



Step 7-2: Wait for the feedback from MSI Customer **msi** Service

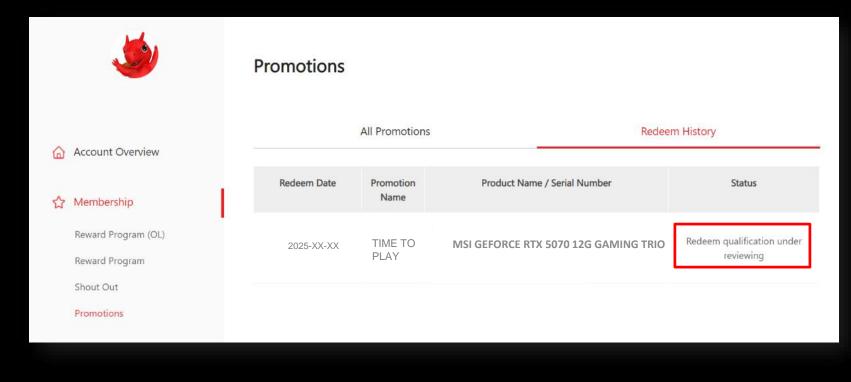
PRODUCTS ODM SOLUTIONS	COMMUNITY WHAT'S NEW SUPPORT	$\beta \oplus \emptyset Q$
n ■ Account Overview ■ Account Overview ■ Reward Program ■ Shout Out ■ Promotions	Message Dear Customer, Your request has been successfully sent. Application is under process, please keep in mind that all applications are checked by our staff and might take up to 7 ~ 14 working days. Thank you for your patience. If you didn't receive our email in your inbox, please kindly check in the Spam, Junk, Trash, Deleted Items, or Archive folder. Back to Promotion Redeem History	

*Keep in mind that all applications might take up to 7 – 14 working days to be verified.

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Check your redemption status

Step 8: Select "Promotions" to check the review status



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How to re-upload requested documents?

Failure redemption step 1:

If receive the notifications in your mailbox



Dear Customer,

Thanks for your application,

Sorry to inform you that your redemption have some missing purchase proof.

Please go to product page and re-upload your purchase proof and promotion page re-redeem again. Thank you.

click the link

redemption

Reasons for fail

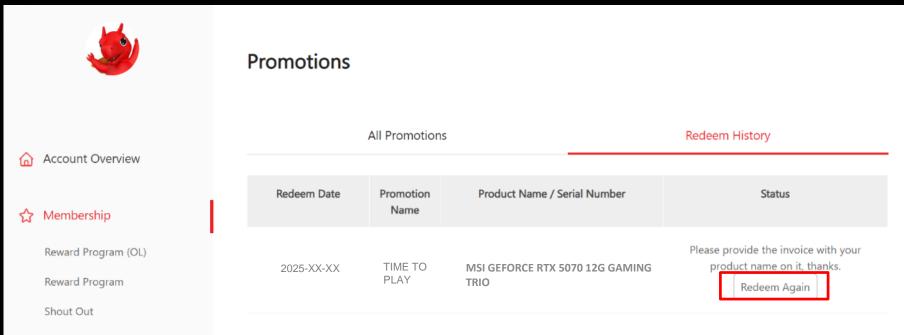
https://account.msi.com/login?ref=service

Reason : Please provide the invoice with your product name on it, thanks.

Sincerely,

MSI customer service

Fail redemption step 2: Then go to My Product: click relative promotion



Promotions

Fail redemption step 3: Fill in the required information and click "Redeem"

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Redeem Complete

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Account Overview	Dear Customer, Your request has been successfully sent. Application is under process, please keep in mind that all applications are checked by our staff and might take up to 7 ~ 14 working days. Thank you for your patience. If you didn't receive our email in your inbox, please kindly check in the Spam, Junk, Trash, Deleted Items, or Archive	
😭 Membership	folder.	
Reward Program		
Shout Out	Back to Promotion Redeem History	
Promotions		

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How to get the prize?

Step 9-1 : Check your prize via your mailbox

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	HUNT BOOM BOOM BOOM BOOM BOOM BOOM BOOM BOO	STEAM
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	Congratulation on the purchase of your MSI® product!	
	Your Promotion steam code activation code is	
	Steam code	
	Notice: This activation code is sent to the e-mail you registered with.	
	To activate your gain https://www.game.co.uk/en/citts-and-cadgets/oc-and-steam-cards/steam-cards/	

Agree to the Event Terms and Conditions to complete product registration and await MSI review. If MSI determines You meet all eligibility criteria, the game code(s) (see below) will be sent to Your registered email address. Verification may take up to **14** business days.

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NEXT-LEVEL AIPC













