#### **MS**í

#### TIME TO PLAY

**Redemption Process** 

#### MADE FOR **GAMERS** & **CREATORS**

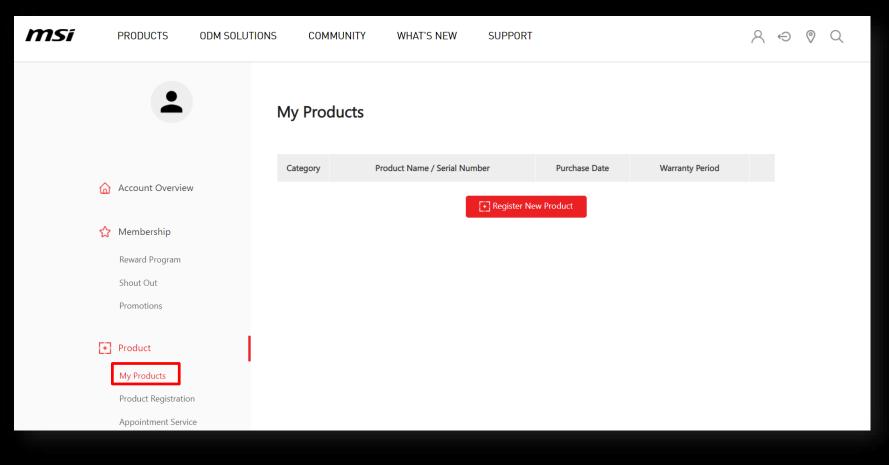
#### **MS**í

First step: Register your Product

#### Step 1 : Register/Login to MSI Member Center

msi	PRODUCTS	ODM SOLUTIONS	COMMUNITY	WHAT'S NEW	SUPPORT					
msi	PRODUCTS	ODM SOLUTIONS	COMMUNITY	WHAT'S NEW	SUPPORT	MSI is committed to respectin The information you are providing here with * are terms marked with * are Email * Password * Frist Name * Region / Location * Select v	In Up In and protecting your privacy. III help us provide you with better service. III help us provide you with better service. In required for application Confirm Password * International Internationa Internatio			A ♥ 0
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#### Step 2: Go to product registration page



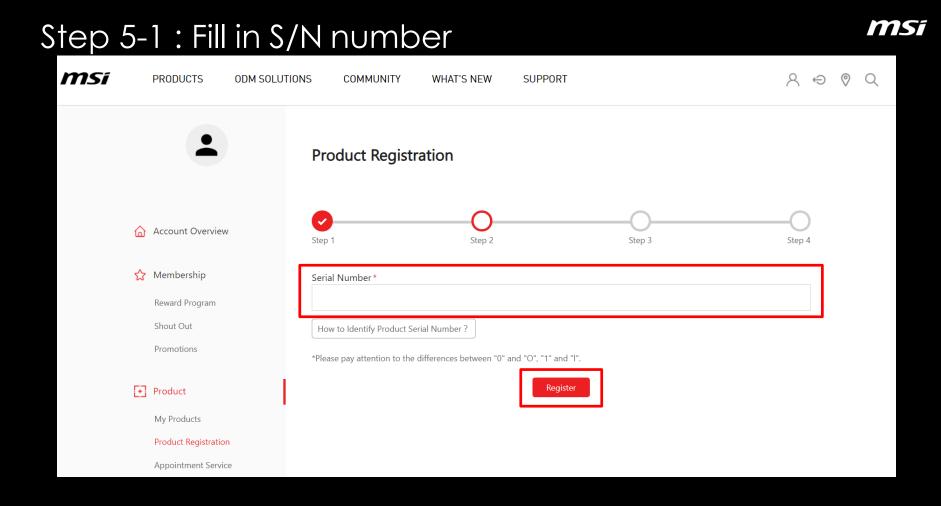
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#### Step 3 : register a new product

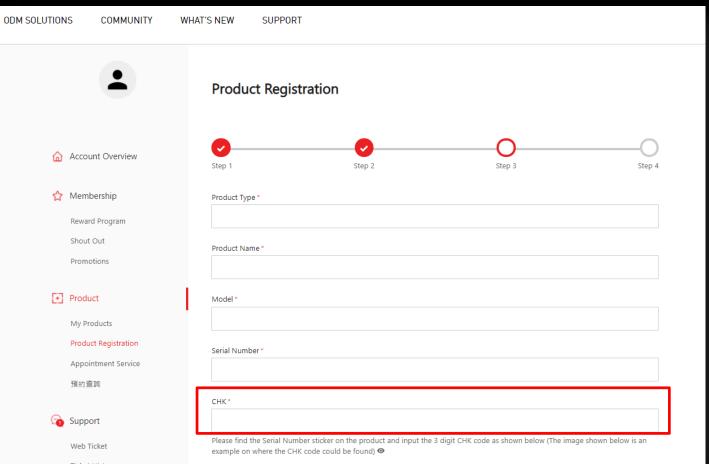
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		Shout Out								
		Promotions								
	Ð	Product	I.							
		My Products								
		Product Registration								
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## Step 4 : Click on the product to learn how to identify the S/N number

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			How to Ide	ntify Product Seria	al Number ?					
		Laptop	All-in-One PC	Desktop	Monitor	Motherboard				
	🟠 Account Ove	Graphics Card	PC Case	Gaming Gear	Gaming Chair	(2000) Liquid Cooling	Step 4			
	Membership		BA3T01946000V							
	Reward Program Shout Out		How to Identify Product Se	rial Number ?						
	Promotions		*Please pay attention to the		d "O", "1" and "l".				×	R ⊕ © Q
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					My Product		Back			
					Product Reg					



#### Step 5-2 : Fill in CHK number



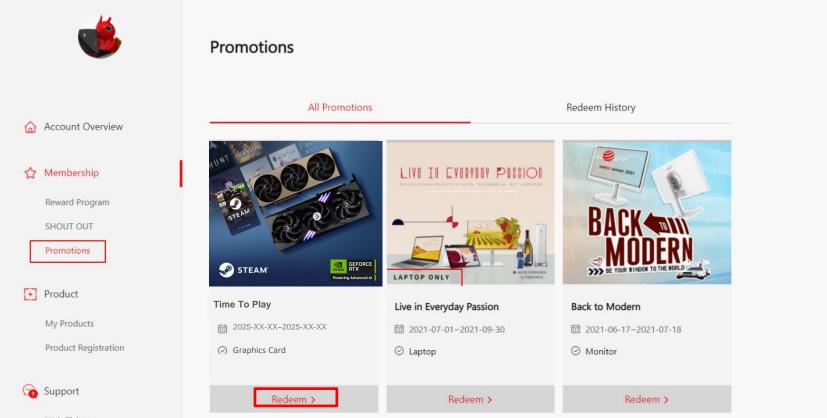
#### Step 5-3 : Complete the product registration form

		СНК*
<b>C</b>	Support	
	Web Ticket	Please find the Serial Number sticker on the product and input the 3 digit CHK code as shown below (The image shown below is an example on where the CHK code could be found) $\Phi$
	Ticket History	
	Apply for Service	Region / Location *
	Repair Inquiry	Select Y
	Live Chat	Store Name *
		Select ~
8	Account	
	My Profile	Purchase Date *
	Login Management	
	Change Password	Where did you purchase the product *
	Subscribe	Retail store     Online retailer     Reseller
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		Please resize the image to a width no greater than 1600px (.jpg, .gif, .png)
		The invoice should include the model name, invoice date, and invoice number.
		Captcha *
		23 + 9 =
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#### **MS**í

Second step: Redeem eligible promotion

#### Step 6-1 : Go to "Promotions" and click redeem



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## Step 6 -2: Upload product S/N photo, fill in the required information and click Next

	PRODUCTS ODM SOLUTIO	NS COMMUNITY WHAT'S NEW	SUPPORT	⊗ ⇔
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		City Street address	State / Province / Region	

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#### Step 7-1: Check the information you filled, and click **msi** "Redeem"

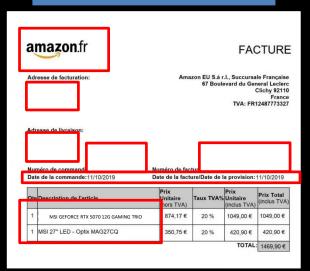
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#### Example of Uploaded Documents

### Product S/N On the product

\*Please make sure you have uploaded 2 items:

- 1. Invoice/Purchase Proof: 1. Channel Name 2. Purchase Date 3. Purchase Model Name
- 2. S/N number on the product, not on the package (show like upper example)



INVOICE



#### Step 7-2: Wait for the feedback from MSI Customer **msi** Service

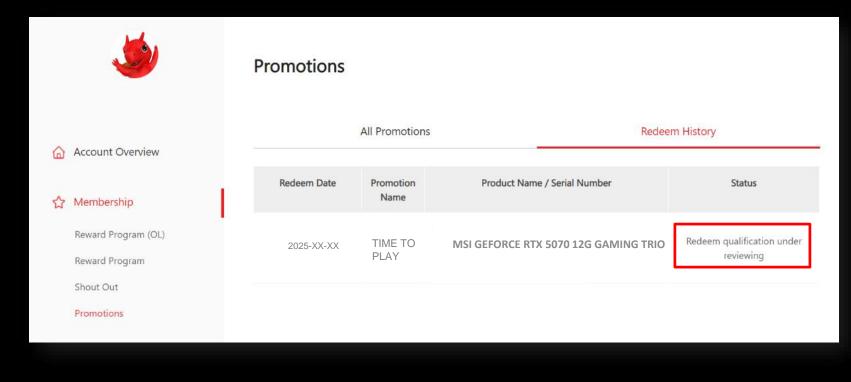
PRODUCTS ODM SOLUTIONS	COMMUNITY WHAT'S NEW SUPPORT	$\beta \oplus \emptyset Q$
n ■ Account Overview ■ Account Overview ■ Reward Program ■ Shout Out ■ Promotions	Message         Dear Customer,         Your request has been successfully sent. Application is under process, please keep in mind that all applications are checked by our staff and might take up to 7 ~ 14 working days.         Thank you for your patience.         If you didn't receive our email in your inbox, please kindly check in the Spam, Junk, Trash, Deleted Items, or Archive folder.         Back to Promotion       Redeem History	

\*Keep in mind that all applications might take up to 7 – 14 working days to be verified.

#### **MS**i

## Check your redemption status

## Step 8: Select "Promotions" to check the review status



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## How to re-upload requested documents?

#### Failure redemption step 1:

If receive the notifications in your mailbox



Dear Customer,

Thanks for your application,

Sorry to inform you that your redemption have some missing purchase proof.

Please go to product page and re-upload your purchase proof and promotion page re-redeem again. Thank you.

click the link

redemption

Reasons for fail

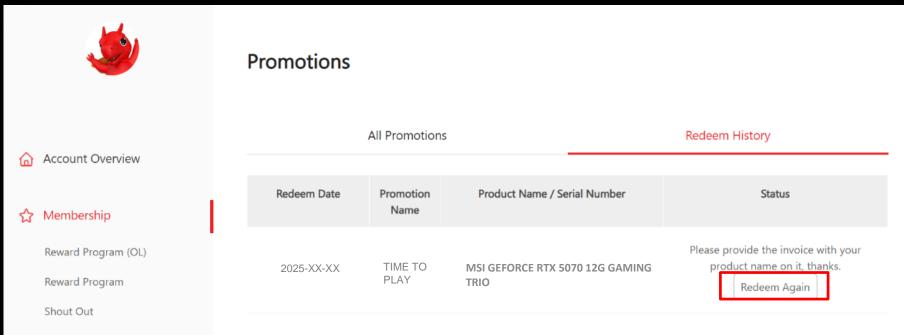
https://account.msi.com/login?ref=service

Reason : Please provide the invoice with your product name on it, thanks.

Sincerely,

MSI customer service

#### Fail redemption step 2: Then go to My Product: click relative promotion



Promotions

#### Fail redemption step 3: Fill in the required information and click "Redeem"

<i>msi</i>	PRODUCTS ODM SOLUTIO	DNS COMMUNITY WHAT'S NEW SUP	PORT	A €	$\circ \circ \circ$					
	۷	Promotion Redeem Ask again								
	Redeem Products									
۵	Account Overview	Purchase Date Purchased Region / Location	Category Product	Name / Serial Number Upload						
ជ	Membership	2025-XX-XX		G GAMING	ור					
	Reward Program (OL) Reward Program		TRIO		-					
	Shout Out	Recipient Information								
	Promotions	First Name *								
	Product									
	My Products	Last Name *								
	Product Registration									
	Online Store	Zipcode *								
		123456								
6										
	Web Ticket	Address * test city	test state							
	Ticket History	· · ·	1001.01010							
	Apply for Service	test address, test address2, test address2								
	Repair History	test address2								
	Live Chat	Contact Number*								
8	Account	09123456789								
	My Profile Note									
	Login Management	Note								
	Change Password									
	Subscribe	Captcha								
	27 + 5 CReformat									
			Redeem							

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#### Redeem Complete

PRODUCTS ODM SOLUTIONS	COMMUNITY WHAT'S NEW SUPPORT	$\land \ominus \oslash \land$
ý	Message	
Account Overview	Dear Customer, Your request has been successfully sent. Application is under process, please keep in mind that all applications are checked by our staff and might take up to 7 ~ 14 working days. Thank you for your patience. If you didn't receive our email in your inbox, please kindly check in the Spam, Junk, Trash, Deleted Items, or Archive	
😭 Membership	folder.	
Reward Program		
Shout Out	Back to Promotion Redeem History	
Promotions		

#### **MS**i

# How to get the prize?

#### Step 9-1 : Check your prize via your mailbox

[No Reply] MSI Redeem Notice - Success ⋗ 🕸 🕅		
<b>no-reply</b> «no-reply@msi-mail.com» 卷除 载 *		
	🔞 MSi	
	HUNT BOOM BOOM BOOM BOOM BOOM BOOM BOOM BOO	STEAM
	TIME TO PLAY Buy an eligible MSI Geforce RTX 5070 and get a free 406 STEAM WALLET code*	Parts and conditions sport with an and conditions sport with an and an an and an
	Congratulation on the purchase of your MSI® product!	
	Your Promotion steam code activation code is	
	Steam code	
	Notice: This activation code is sent to the e-mail you registered with.	
	To activate your gain https://www.game.co.uk/en/citts-and-cadgets/oc-and-steam-cards/steam-cards/	

Agree to the Event Terms and Conditions to complete product registration and await MSI review. If MSI determines You meet all eligibility criteria, the game code(s) (see below) will be sent to Your registered email address. Verification may take up to **14** business days.

## MSi

#### NEXT-LEVEL AIPC













