

msi

Redemption Instruction

MSI

NEXT-LEVEL AI PC

A futuristic AI head with a glowing blue wireframe overlay, set against a dark blue background with a grid pattern. The head is shown in profile, facing left, with its eyes closed. The wireframe is composed of interconnected points and lines, creating a mesh-like structure that covers the entire head. The background features a perspective grid of light blue lines, giving a sense of depth and a digital environment. The overall aesthetic is high-tech and futuristic.

The MSI logo is displayed in a white, italicized, sans-serif font. It is positioned on the left side of the image, within a white rectangular frame that is part of a larger digital grid background.

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Register Your Product

NEXT-LEVEL AI PC

Register/Login to MSI Member Center



<https://account.msi.com/login>

account.msi.com/en/login

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Welcome to MSI Member Center

Not a MSI Member Yet?

Become MSI member to follow latest promotions and support updates.

Create an account >

Membership Benefits

- ✓ Warranty Registration
- ✓ Exclusive updates on promotions and events
- ✓ Quicker service and product support
- ✓ View your current registered MSI products

Upgrade your member benefits by opt-in MSI Reward Program and enjoy more exclusive rewards!

Join Now >

MyMSI

MyMSI gives you front-row access to all things MSI. From App-Only content, quests, and rewards to requesting product support – you can do it all from here!

Sign in MSI Account

Please enter your registered account to sign in MSI member center!

 Reformat

Sign in >

[Forgot your password?](#) | [Resend Verification Email](#) | [Unsubscribe](#)

OR SIGN IN WITH

Register your MSI product



account.msi.com/en/members/accountOverview



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SHOUT OUT

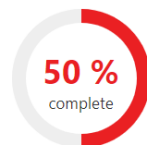
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[Account >](#)



- Create an account
- Email Verified
- [Complete Profile](#)
- [Binding Social Account](#)

BALANCE

[My Rewards >](#)

Tier / **BRONZE**

Points / **102**

MY PRODUCTS

[More >](#)

Category	Product Name/Serial Number	Purchase Date	
	MEG Z790 ACE MAX		View More

[Register New Product](#)

Register your MSI product



account.msi.com/en/products/registration/step1



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Step 1



Step 2



Step 3



Step 4

WARRANTY REGISTRATION: NOTEBOOK, ALL-IN-ONE PC, DESKTOP, MONITOR

ENJOY BENEFITS.

All customers who purchase a new MSI product and then complete registration and reply to the questionnaire will receive a 3-month warranty extension.

- This does not apply to product of which standard warranty has been expired.
- Customers have to complete the questionnaire in advance to get the full benefits.
- MSI reserves the right to update or modify these terms and conditions of this program.
- This extended warranty service only can be applicable to the original region / location where consumers purchased the notebooks/all-in-one.

*If you have any questions about the warranty extension on offer, please direct your inquiries to local service hotlines or the MSI support service.

* The promotion excluded MOTHERBOARD and GRAPHICS CARD.

Register

Register your MSI product - SN number registration



account.msi.com/en/products/registration/step2



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Step 1



Step 2



Step 3



Step 4

Serial Number*

How to Identify Product Serial Number ?

*Please pay attention to the differences between "0" and "O", "1" and "l".

Register

How to Identify Product Serial Number ?

How to Identify Product Serial Number ?

The screenshot shows the MSI Product Registration page. The browser address bar displays 'account.msi.com/en/products/registration/step2'. The MSI logo and navigation menu are at the top. A sidebar on the left contains links for Account Overview, Product, Membership, and Support. The main content area is titled 'Product Registration' and features a progress bar with four steps: Step 1 (completed), Step 2 (current), Step 3, and Step 4. Below the progress bar is a 'Serial Number*' input field. A red box highlights a dropdown menu with the option 'How to Identify Product Serial Number?'. Below the input field is a red 'Register' button and a note: '*Please pay attention to the differences between "0" and "O", "1" and "I".'

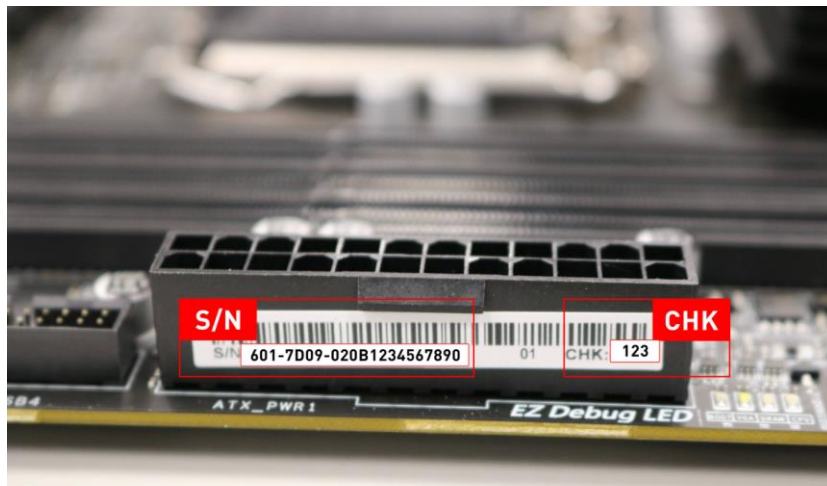
The thumbnail for the MSI HOW-TO video is titled 'MSI@ HOW-TO find serial number (SN) and check code (CHK)'. It features the MSI logo and the text 'HOW TO Find Serial Number?' with a red play button icon. The top right corner includes the text 'Ver más ta...' and 'Compartir'.

- Laptop
- All-in-One PC
- Desktop
- Monitor
- Motherboard
- Graphics Card
- PC Case
- Gaming Gear
- Gaming Chair
- Liquid Cooling
- Power Supply
- Storage
- Networking

How to Identify Product Serial Number ?

The S/N number photo must be on the product, NOT on the color box

Motherboard



Fill in the Product Registration form

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Product Registration

Step 1 Step 2 Step 3 Step 4

Product Type *
Motherboard

Product Name *
MPO Z790 CARBON MAX WIFI

Model *
911-7D89-17S

Serial Number *
001

CHK *

Please find the Serial Number sticker on the product and input the 3 digit CHK code as shown below (The image shown below is an example on where the CHK code could be found) ☺

Region / Location *
Select

Store Name *
Select

Purchase Date *

Where did you purchase the product *
 Retail store Online retailer Reseller

Invoice / Receipt Upload *
選擇檔案 非選擇任何檔案

Please resize the image to a width no greater than 1600px (.jpg, .gif, .png)
The invoice should include the model name, invoice date, and invoice number.

Captcha *
~~22 + 4 =~~ Reformat

Calculate to get the answer

Next

Complete your product registration



account.msi.com/en/products/registration/step4



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Product Registration



THANK YOU FOR YOUR REGISTRATION!

Please fill out this questionnaire and help us to improve our products.

Yes

No

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Participate Promotion

NEXT-LEVEL AI PC

Promotions

All registration and redemption can only be initiated after **fourteen (14) days** from Your purchase date



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Promotion
image

Promotion
name

Promotion period

Promotion model

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My Products

Category	Product Name / Serial Number	Purchase Date	
	MEG Z790 ACE MAX 601-7D86-030B2311000914	2023-12-25	View More

Register New Product

Eligible Promotion



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Detail

Reupload

Service

Eligible Promotion

Promotion
image






Promotion
name

Promotion period


Promotion model

REDEEM >



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-  Account
 - My Profile
 - Login Management
 - Change Password
 - Subscribe

Promotion Redeem



Promotion
image

Promotion name

Promotion Period :

Activity invoice date :

Redeem Limit :

Redeem Restriction :
Only available to submit your application 14 days after your purchase date.

Eligible Products

Eligible Locations

Landing Page

Redeem Page

Terms and Conditions

Redeem Guide

Redeem Products

	Purchase Date	Purchased Region / Location	Category	Product Name / Serial Number	Data Update & Upload
				MAG Z890 TOMAHAWK WIFI	

The product will be available for selection 14 days after the purchase date.


Extra Information

How did you hear about this promotion?

- MSI official website
- MSI Member Center
- Social media (Facebook, Twitter, Instagram, etc.)
- Email newsletter
- Recommendation from media/ influencer
- Community Forum
- Online store website
- Internet Advertisement
- Internet search
- Magazine or Newspaper
- Promotional flyer
- Offline store
- Recommendation from friends or colleagues
- Recommendation from store staff
- Other _____

Data Update & Upload

CHK *

Please find the Serial Number sticker on the product and input the 3 digit CHK code as shown below (The image shown below is an example on where the CHK code could be found) 

Invoice Number *

Proof of purchase *

 未選擇任何檔案

Invoice must show product model, invoice date, invoice number, and shop / vendor name

Product Barcode *

 未選擇任何檔案

Serial number must be taken from the product itself, photo of the color box will not be accepted.

Only available to submit your application 14 days after your purchase date.

Agree Terms and Conditions

account.msi.com/en/promotions/redeem/

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Terms and Conditions

Privacy Policy

Privacy Policy. We may ask You for information during the Event enrolment and product registration process that may, as applicable, include without limitation Your email, name, product serial number, redemption code, purchase information, and other voluntary information You provide. In addition, we may indirectly gather information from you via cookies or website embedded analytics. The information we collect will be used in the following manner: to run this Event, to verify Your eligibility, to contact You if needed, to ensure prize(s) can be sent to You, to store registered product data for as long as an ongoing relationship exists between us (eg. When You use our services such as warranty, eDM notices, etc.), and to use solely for internal market studies for developing better products and services. Your information will not be shared with third parties, except: i) to third party processors such as our internet service and website providers in order for us to execute this Event; or ii) when reporting or responding to actual or suspected breach of applicable laws to legal and regulatory authorities such as courts or the police to the extent needed.

Because of the international nature of our business, we transfer information within the MSI group, and to third parties as referenced above, in connection with the purpose set forth in these terms and conditions. Therefore, we may transfer information to locations that may have different laws and data protection compliance requirements that those applicable in the location you are located.

Further details of how Your information may be used and processed are detailed in [MSI Privacy Policy](#). The MSI Privacy Policy constitutes a part of this Terms and Conditions, and is hereby incorporated by reference with full force and effect.

I fully understand the contents of the Terms and Conditions and agree to them.

I agree MSI may collect, use and process my personal data for marketing purposes and in accordance with the terms of MSI Privacy Policy.

Next

Promotion Redeem Confirmation



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- Account
 - My Profile
 - Login Management
 - Change Password
 - Subscribe

Promotion Redeem Confirm

Redeem Products

Product Type

Product Name

Serial Number

Purchase Date

Purchased Region / Location

Proof of purchase

Invoice must show product model, invoice date, and shop/vendor name

Product Barcode

*Serial number must be taken from the product itself;
photo of the colourbox will not be accepted*

Extra Information

How did you hear about this promotion?

Captcha

Calculate to get the answer

~~21 + 8 =~~

[Reformat](#)

REDEEM

Cancel



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Message

Dear Customer,

Your request has been successfully sent. Application is under process, please keep in mind that all applications are checked by our staff and might take up to 7 ~ 14 working days.

Thank you for your patience.

If you didn't receive our email in your inbox, please kindly check in the Spam, Junk, Trash, Deleted Items, or Archive folder.

[Back to Promotion](#)

[Redeem History](#)

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Check redemption status
or
Re-upload requested
documents

NEXT-LEVEL AI PC

Find the promotion page and check the status

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Promotion Redeem



Promotion name

Promotion Period :

Activity invoice date :

Redeem Limit :

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Eligible Locations

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Redeem Records

Redeem Date	Order ID	Product Name / Serial Number	Status
		MEG Z790 ACE MAX	Redeem qualification under reviewing

Redeem Products

No products eligible for redemption

Register Your Product

Verification may take longer than 14 business days.

If there any missing document, Will receive an email for notification

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Promotion
image

Dear Customer,

Thank you for purchasing an MSI product!

Sorry to inform you that your redemption have some missing purchase proof.

Please go to product page and re-upload your purchase proof and promotion page re-redeem again.

<https://account.msi.com/promotions/redeem/>

Reason : *Missing document*

Thanks for your understanding.

MSI customer service team



ABOUT MSI

MSI is a world leader in gaming, content creation and AIoT solutions. Bolstered by its cutting-edge R&D capabilities and customer-driven innovation, MSI has a wide-ranging global presence spanning over 120 countries. Its comprehensive lineup of laptops, graphics cards, monitors, motherboards, desktops, peripherals, servers, IPCs, robotic appliances, and vehicle infotainment and telematics systems are globally acclaimed. Committed to advancing user experiences through the finest product quality, intuitive user interface and design aesthetics, MSI is a leading brand that shapes the future of technology. For more product information, please go to <https://www.msi.com>.

Re-upload the missing document


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Store Products AIoT Solutions What's New Community MSI for Business Service



Promotion Redeem



Promotion image

Promotion name

Promotion Period :

Activity invoice date :

Redeem Limit :

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Redeem Records

Redeem Date	Order ID	Product Name / Serial Number	Status
		MEG Z790 ACE MAX	Redeem not qualified, Please re-upload data and redeem again. Please help to attach the invoice

Redeem Again

Redeem Products

No products eligible for redemption

Register Your Product

Re-upload the missing document
Incomplete registration may result in the additional processing time if You are required to provide additional information.

Success email notification

msi

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Promotion
image

Dear Customer,

Thank you for purchasing an MSI product!

Redeem for *Promotion name* has been approved.

Your activation code is:

Prize

To activate your code, please refer to

Best Regards,

MSI customer service team



ABOUT MSI


MSI is a world leader in gaming, content creation and AIoT solutions. Bolstered by its cutting-edge R&D capabilities and customer-driven innovation, MSI has a wide-ranging global presence spanning over 120 countries. Its comprehensive lineup of laptops, graphics cards, monitors, motherboards, desktops, peripherals, servers, IPCs, robotic appliances, and vehicle infotainment and telematics systems are globally acclaimed. Committed to advancing user experiences through the finest product quality, intuitive user interface and design aesthetics, MSI is a leading brand that shapes the future of technology. For more product information, please go to <https://www.msi.com>.

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GAMING

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Promotion Redeem



Promotion name

- Promotion Period :
- Activity invoice date :
- Redeem Limit :

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Redeem Records

Redeem Date	Order ID	Product Name / Serial Number	Status
		MEG Z790 ACE MAX	Redeem Success Your Redeem Code:

Redeem Products

No products eligible for redemption

[Register Your Product](#)

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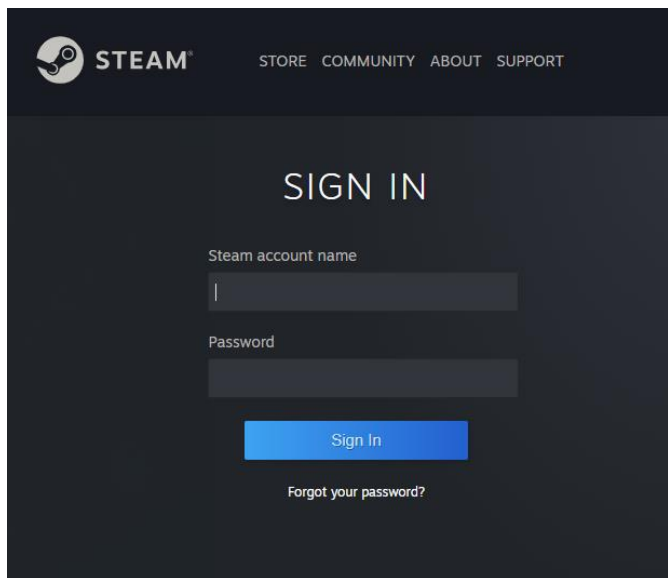
How to Activate Game Code?

NEXT-LEVEL AI PC

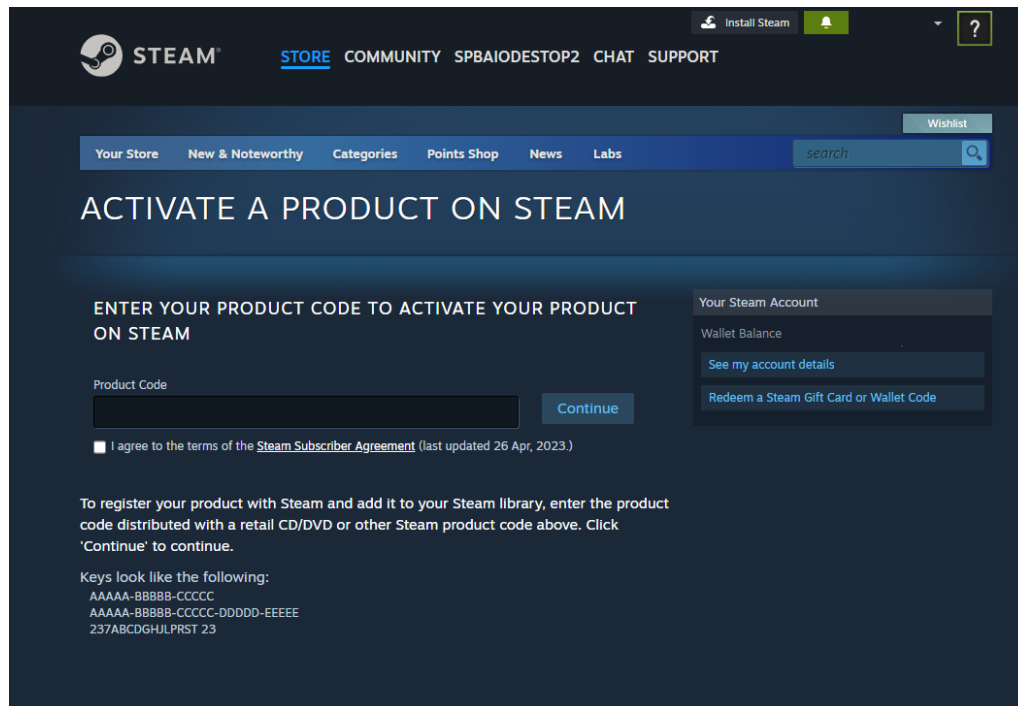
Where you activate/redeem a Game code in steam

msi

<https://store.steampowered.com/account/registerkey?key>



The image shows the Steam Sign In page. At the top left is the Steam logo and the word "STEAM". To the right are navigation links: "STORE", "COMMUNITY", "ABOUT", and "SUPPORT". The main heading is "SIGN IN". Below it are two input fields: "Steam account name" and "Password". A blue "Sign In" button is centered below the fields. At the bottom, there is a link for "Forgot your password?".



The image shows the Steam "ACTIVATE A PRODUCT ON STEAM" page. The top navigation bar includes the Steam logo, "STEAM", and links for "STORE", "COMMUNITY", "SPBAIODESTOP2", "CHAT", and "SUPPORT". There are also "Install Steam" and a notification bell icon. Below the navigation is a "Wishlist" button and a search bar. The main heading is "ACTIVATE A PRODUCT ON STEAM". The primary instruction is "ENTER YOUR PRODUCT CODE TO ACTIVATE YOUR PRODUCT ON STEAM". Below this is a "Product Code" input field and a "Continue" button. A checkbox indicates agreement to the "Steam Subscriber Agreement" (last updated 26 Apr, 2023). To the right, a "Your Steam Account" sidebar shows "Wallet Balance" and links for "See my account details" and "Redeem a Steam Gift Card or Wallet Code". At the bottom, there is explanatory text: "To register your product with Steam and add it to your Steam library, enter the product code distributed with a retail CD/DVD or other Steam product code above. Click 'Continue' to continue." and a list of key formats: "Keys look like the following: AAAAA-BBBBB-CCCCC, AAAAA-BBBBB-CCCCC-DDDDD-EEEE, 237ABCDGJLPRST 23".

The MSI logo is displayed in a white, italicized, sans-serif font. It is positioned on the left side of the frame, within a white-outlined rectangular box. The background of the entire image is a dark blue, digital-style grid with a perspective effect, creating a sense of depth and technology.

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FAQs

NEXT-LEVEL AI PC

Why there is no any relative promotion appears in my member center account?

1. Check if your product is eligible model
2. Check if your invoice is in eligible period
3. Make sure the country you live is in the eligible country for the promotion

What should I do if I received an email inform me that my claim was incomplete?

Please make sure that you had provide:

1. Invoice/purchase proof which include purchase date, purchase store, and purchase model
2. SN number picture that on the product itself, not on the package

How long does it takes to process the application and when will I receive my gift?

All applications might take up:

- *Digital code - 7~14 working days to be verified.
- *Cashback - 30 work days after receiving redemption successful confirmation letter
- *Physical Prize - 8 -12 weeks to delivered after your redemption got approved

Why am I not receive any email after my participation?

If you have not received an email, please check your spam folder and deactivate your email filter.

My code does not work!

Please make sure to enter the code without additional space characters

Each line represents one code. If you receive more than one code, please enter each code on a separate line for redemption.

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Official Partner

AMG
MOTORSPORT



PCR
POST-CONSUMER RECYCLED

