

msi

Back To School

Redemption Process

NEXT-LEVEL AI PC

A futuristic AI head is shown in profile, facing left. The head is rendered with a glowing blue digital mesh overlay, suggesting artificial intelligence or data processing. The background is a dark blue, grid-like pattern that recedes into the distance, creating a sense of depth and a digital environment. The overall aesthetic is high-tech and futuristic.

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Step 1:
Register your Product

NEXT-LEVEL AI PC

Login to MSI Member Center



account.msi.com/login



PRODUCTS

ODM SOLUTIONS

COMMUNITY

WHAT'S NEW

SUPPORT



Welcome to MSI Member Center



Not a MSI Member Yet?

Become MSI member to follow latest promotions and support updates.

[Create an account](#) >

Membership Benefits

- Warranty Registration
- Exclusive updates on promotions and events
- Quicker service and product support
- View your current registered MSI products



Upgrade your member benefits by opt-in MSI Reward Program and enjoy more exclusive rewards!

[Join Now](#) >

Sign in MSI Account

Please enter your registered account to sign in MSI member center!



[Reformat](#)

[Sign in](#) >

[Forgot your password ?](#) | [Resend Verification Email](#) | [Unsubscribe](#)

OR SIGN IN WITH



Register your MSI product



account.msi.com/members/accountOverview



PRODUCTS

ODM SOLUTIONS

COMMUNITY

WHAT'S NEW

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Ticket History

Apply for Service

MY PROFILE [Account >](#)



- [Create an account](#)
- [Email Verified](#)
- [Complete Profile](#)
- [Binding Social Account](#)

BALANCE [My Rewards >](#)

Tier /

Points /

MY PRODUCTS [More >](#)

Category	Product Name/Serial Number	Purchase Date	Warranty Period	
	Optix G24C	2019-12-19	Standard Warranty	Manage

[Register New Product](#)

MY INQUIRY [More >](#)

Questions	Ticket No	Last Post	Status	
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Register your MSI product



account.msi.com/products/registration/step1



PRODUCTS

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Product Registration



WARRANTY REGISTRATION: NOTEBOOK, ALL-IN-ONE PC, DESKTOP, MONITOR

ENJOY BENEFITS.

All customers who purchase a new MSI product and then complete registration and reply to the questionnaire will receive a 3-month warranty extension.

- This does not apply to product of which standard warranty has been expired.
- Customers have to complete the questionnaire in advance to get the full benefits.
- MSI reserves the right to update or modify these terms and conditions of this program.
- This extended warranty service only can be applicable to the original region / location where consumers purchased the notebooks/all-in-one.

*If you have any questions about the warranty extension on offer, please direct your inquiries to local service hotlines or the MSI support service.

* The promotion excluded MOTHERBOARD and GRAPHICS CARD.

Register

Register your MSI product - SN number registration



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Product Registration



Serial Number *

How to Identify Product Serial Number ?

*Please pay attention to the differences between "0" and "O", "1" and "l".

Register

How to Identify Product Serial Number?

How to Identify Product Serial Number ?

 Laptop	 All-in-One PC	 Desktop	 Monitor	 ARM
 Motherboard	 Graphics Card	 Chassis	 Gaming Gear	 Gaming Chair
 Liquid Cooling	 Power Supply	 Storage	 Networking	 EV Charger
 Handheld	 Gaming Pedal			

Step 4



Support

Web Ticket

Ticket History

Apply for Service

Fill in the Product Registration form



msi PRODUCTS ODM SOLUTIONS COMMUNITY WHAT'S NEW SUPPORT

Account Overview
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Support
Account

Product Registration

Step 1 Step 2 Step 3 Step 4

Product Type *
Monitor

Product Name *
Optix MAG274R

Model *
958.3CA7BA.023

Serial Number *
CA7A230210188

Region / Location *
Czech Republic

Store Name *
Alza.cz a.s.

Purchase Date *
2021-04-07

Where did you purchase the product *
 Retail store Online retailer Reseller

Invoice Upload *

Invoice must show product model, invoice date, and shop/vendor name

The invoice should include the model name, invoice date, and invoice number.

Captcha *
24 + 2 = Reformat

Captcha

Next

Complete your product registration



account.msi.com/products/registration/step4



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ODM SOLUTIONS

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Appointment Service

預約查詢

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Product Registration



THANK YOU FOR YOUR REGISTRATION!

Please fill out this questionnaire and help us to improve our products.

Yes No

Go to "Promotions" and click redeem

Account Overview

Product

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Product Registration

Activate MSI Care Plus

Membership

Reward Program

SHOUT OUT

Promotions

All Promotions

Redeem History

Back To School 2025

15-05-2025 ~ 15-07-2025

- Monitor
- Business Monitor

REDEEM >

NV 25Q2 Stand And Fight

30-04-2025 ~ 21-05-2025

- Laptop
- Graphics Card
- Desktop

REDEEM >

Clair Obscur: Expedition 33

24-04-2025 ~ 24-05-2025

- Chassis
- Power Supply

REDEEM >

Upload product S/N photo, fill in the required information and click next

	Purchase Date	Purchased Region / Location	Category	Product Name / Serial Number	Data Update & Upload
<input checked="" type="radio"/>	22-12-2024	United States		MAG 271QPX QD-OLED E2 CD8T104600792	Data Update & Upload
<input type="radio"/>	02-12-2024	United States		MPG 271QRX QD-OLED CD7A024701050	Data Update & Upload

Extra Information

Username on the e-tailer *

Title of the review *

Content of the review *

URL *

[Next](#) ←

Example of Uploaded Documents



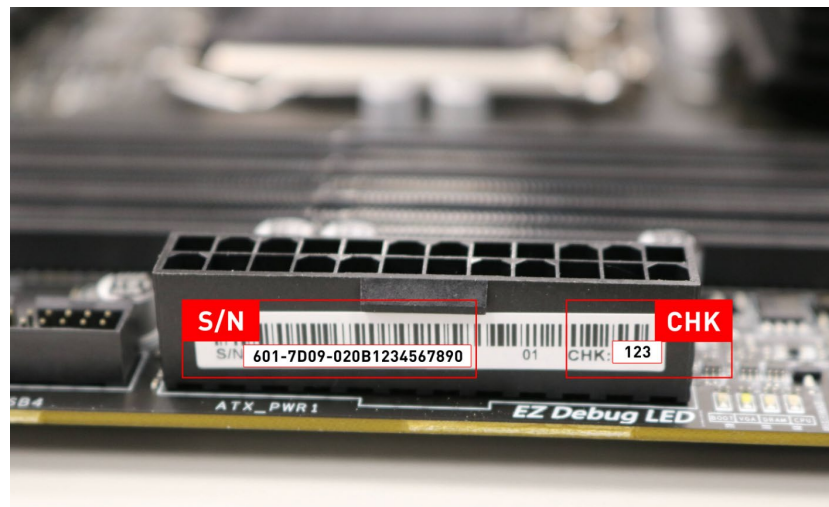
FACTURA SIMPLIFICADA

Nº de factura	Fecha: 02/12/2024	Forma de pago: Tarjeta
---------------	-------------------	------------------------

Pedido:
Albarán:

Código	Artículo	Precio	Und	Total
	MSI MPG 321 URX QD-OLED 31.5" QD-OLED UltraHD 4K 240Hz FreeSync Premium Pro USB-C	825.62	1	825.62
	Euro Solidario		1	1
	Abono de portes	-5.74	1	-5.74
	Portes	5.74	1	5.74

Base Imponible	IVA	REC.EQUIV.	Total factura
1	(0%) 0	(0%) 0	1 €
825.62	(21%) 173.38	(0%) 0	999 €
TOTAL A PAGAR			1,000 €



Agree Terms and Conditions

The screenshot shows a web browser window with the URL `account.msi.com/en/promotions/redeem/`. A modal window titled "Terms and Conditions" is displayed over the page content. The modal has a close button (X) in the top right corner. On the left side of the modal, there is a sidebar menu with the following items: "Service History", "Live Chat", "Account" (with a person icon), "My Profile", "Login Mana", "Change Pas", and "Subscribe". The main content of the modal is titled "Terms and Conditions" and includes a sub-section for "Privacy Policy".

Privacy Policy

Privacy Policy. We may ask You for information during the Event enrolment and product registration process that may, as applicable, include without limitation Your email, name, product serial number, redemption code, purchase information, and other voluntary information You provide. In addition, we may indirectly gather information from you via cookies or website embedded analytics. The information we collect will be used in the following manner: to run this Event, to verify Your eligibility, to contact You if needed, to ensure prize(s) can be sent to You, to store registered product data for as long as an ongoing relationship exists between us (eg. When You use our services such as warranty, eDM notices, etc.), and to use solely for internal market studies for developing better products and services. Your information will not be shared with third parties, except: i) to third party processors such as our internet service and website providers in order for us to execute this Event; or ii) when reporting or responding to actual or suspected breach of applicable laws to legal and regulatory authorities such as courts or the police to the extent needed.

Because of the international nature of our business, we transfer information within the MSI group, and to third parties as referenced above, in connection with the purpose set forth in these terms and conditions. Therefore, we may transfer information to locations that may have different laws and data protection compliance requirements that those applicable in the location you are located.

Further details of how Your information may be used and processed are detailed in [MSI Privacy Policy](#). The MSI Privacy Policy constitutes a part of this Terms and Conditions, and is hereby incorporated by reference with full force and effect.

I fully understand the contents of the Terms and Conditions and agree to them.

I agree MSI may collect, use and process my personal data for marketing purposes and in accordance with the terms of MSI Privacy Policy.

Next



Promotion Redeem Confirmation



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- [Product](#)
 - My Products
 - Product Registration
 - Activate MSI Care Plus

- [Membership](#)
 - Reward Program
 - SHOUT OUT
 - Promotions**

- [Support](#)
 - Web Ticket
 - Ticket History
 - Apply for Service
 - Service History
 - Live Chat

- [Account](#)
 - My Profile
 - Login Management
 - Change Password
 - Subscribe

Promotion Redeem Confirm

Redeem Products

Product Type

Product Name

Serial Number

Purchase Date

Purchased Region / Location

Proof of purchase

Invoice must show product model, invoice date, and shop/vendor name

Product Barcode

*Serial number must be taken from the product itself;
photo of the colourbox will not be accepted*

Extra Information

How did you hear about this promotion?

Captcha

Calculate to get the answer


~~21 + 8 =~~

Reformat

REDEEM

Cancel




 Account Overview

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Activate MSI Care Plus

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SHOUT OUT

Promotions

Message

Dear Customer,

Your request has been successfully sent. Application is under process, please keep in mind that all applications are checked by our staff and might take up to 7 ~ 14 working days.

Thank you for your patience.

If you didn't receive our email in your inbox, please kindly check in the Spam, Junk, Trash, Deleted Items, or Archive folder.

[Back to Promotion](#)

[Redeem History](#)

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Step 2:
Wait for the feedback from
MSI Member Center

NEXT-LEVEL AI PC

If there any missing document, Will receive an email for notification

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msi

Promotion
image




Dear Customer,

Thank you for purchasing an MSI product!
Sorry to inform you that your redemption have some missing purchase proof.

Please go to product page and re-upload your purchase proof and promotion page re-redeem again.
<https://account.msi.com/promotions/redeem/>

Reason : *Missing document*

Thanks for your understanding.
MSI customer service team

ABOUT MSI

MSI is a world leader in gaming, content creation and AIoT solutions. Bolstered by its cutting-edge R&D capabilities and customer-driven innovation, MSI has a wide-ranging global presence spanning over 120 countries. Its comprehensive lineup of laptops, graphics cards, monitors, motherboards, desktops, peripherals, servers, IPCs, robotic appliances, and vehicle infotainment and telematics systems are globally acclaimed. Committed to advancing user experiences through the finest product quality, intuitive user interface and design aesthetics, MSI is a leading brand that shapes the future of technology. For more product information, please go to <https://www.msi.com>.

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Re-upload the missing document



- Store
- Products
- AIoT Solutions
- What's New
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Live Chat

Account


My Profile

Login Management

Change Password

Subscribe

Promotion Redeem



Promotion image

Promotion name

Promotion Period :

Activity invoice date :

Redeem Limit :

[Eligible Products](#) [Eligible Locations](#) [Redeem Page](#) [Terms and Conditions](#) [Redeem Guide](#)

Redeem Records

Redeem Date	Order ID	Product Name / Serial Number	Status
	6371429c45	MEG Z790 ACE MAX	Redeem not qualified, Please re-upload data and redeem again. Please help to attach the invoice

[Redeem Again](#)

Redeem Products

No products eligible for redemption

[Register Your Product](#)

Re-upload the missing document
Incomplete registration may result in the additional processing time if You are required to provide additional information.

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Promotion Redeem

Promotion name

Promotion Period :

Activity invoice date :

Redeem Limit :

[Eligible Products](#) [Eligible Locations](#) [Redeem Page](#) [Terms and Conditions](#) [Redeem Guide](#)

Redeem Records

Redeem Date	Order ID	Product Name / Serial Number	Status
	6371429c45	MEG Z790 ACE MAX	Redeem Success Your Redeem Code:

Redeem Products

No products eligible for redemption

[Register Your Product](#)

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Step 3:
Get the prize

NEXT-LEVEL AI PC

Check redeem result via your mailbox

msi

msi



Dear Customer,

Thank you for choosing MSI.

We are pleased to inform you that your redemption request for the *Back to School* promotion has been successfully approved.

The GCash reward will be transferred to your registered GCash account within **three (3) weeks**. Kindly monitor your account for the transaction.

Should you have any further inquiries, please do not hesitate to contact us.

Sincerely,

MSI Customer Service Team



ABOUT MSI

MSI is a world leader in gaming, content creation and AIoT solutions. Bolstered by its cutting-edge R&D capabilities and customer-driven innovation, MSI has a wide-ranging global presence spanning over 120 countries. Its comprehensive lineup of laptops, graphics cards, monitors, motherboards, desktops, peripherals, servers, IPCs, robotic appliances, and vehicle infotainment and telematics systems are globally acclaimed. Committed to advancing user experiences through the finest product quality, intuitive user interface and design aesthetics, MSI is a leading brand that shapes the future of technology. For more product information, please go to <https://www.msi.com>.

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