

msi

Instruksi Redeem

NEXT-LEVEL AI PC



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Step 1 :
Daftarkan Produk Anda

NEXT-LEVEL AI PC

Step 1 : Sign Up / Login ke MSI Member Center



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Sign Up

MSI is committed to respecting and protecting your privacy.
The information you are providing here will help us provide you with better service.
Items marked with * are required for application

Email*

Password* Confirm Password*

First Name* Last Name

Region / Location* Contact Number

Subscribe Latest Information
Please check the box on the newsletter you want to subscribe, and press [Send] to confirm.
By Clicking, I have read and agree to the MSI Privacy Policies

MSI Reward Program
By clicking, I agree to the MSI Reward Program [Terms and condition](#).
Become a member today to earn points, get exclusive offers, special VIP event invites and more!
Learn more about the benefits of the [MSI Reward Program](#)

I acknowledge and agree to [MSI Privacy Policy](#) *

Captcha *

~~24 + 2 =~~

Step 2 : Buka halaman pendaftaran produk



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Account Overview
Membership
Reward Program
Shout Out
Promotions
Product
My Products
Product Registration
Appointment Service

My Products

Category	Product Name / Serial Number	Purchase Date	Warranty Period
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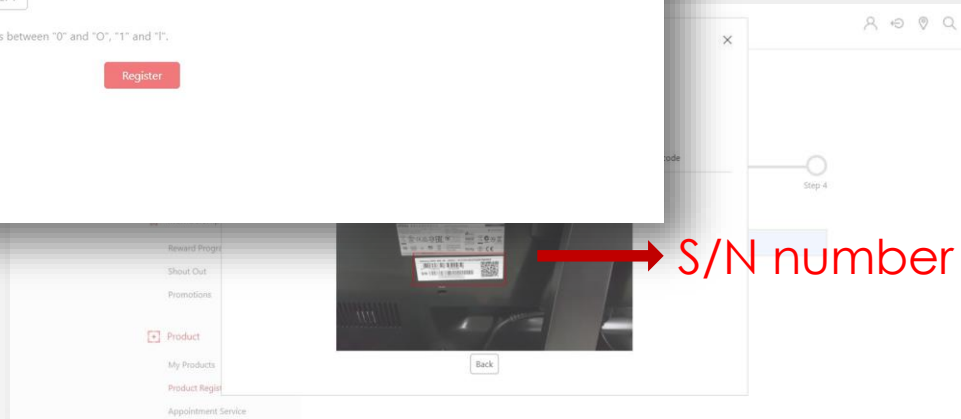
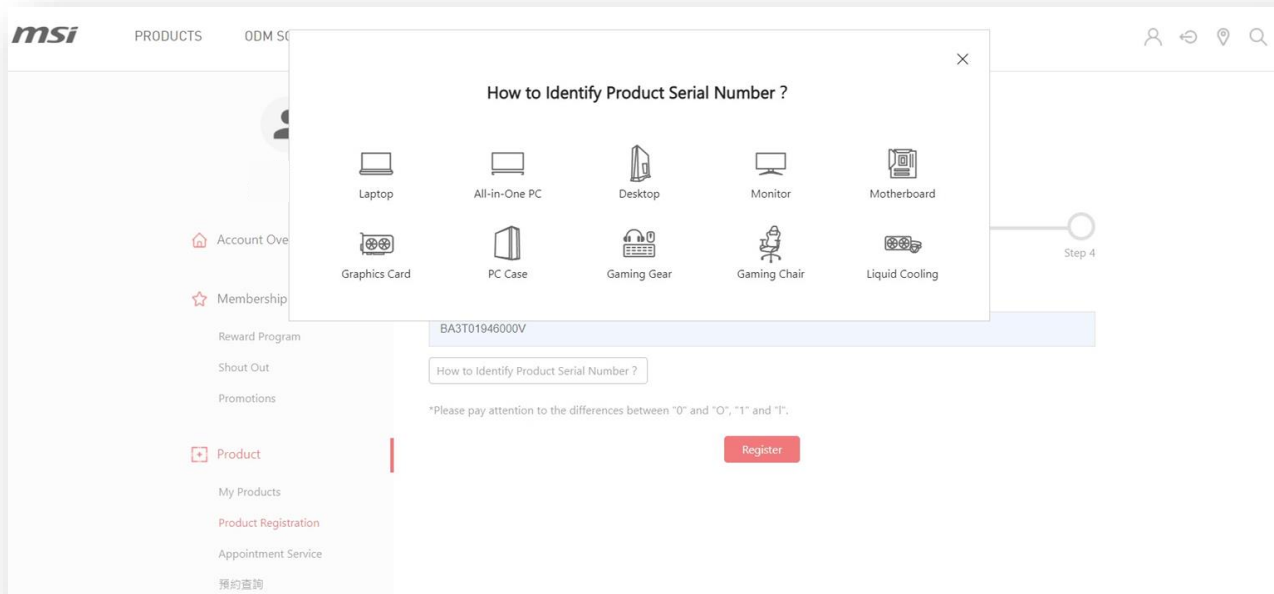
[+ Register New Product](#)

Step 3 : Klik “Register New Product”

The screenshot shows the MSI user dashboard. At the top, there is a navigation bar with the MSI logo and menu items: PRODUCTS, ODM SOLUTIONS, COMMUNITY, WHAT'S NEW, and SUPPORT. On the right side of the navigation bar are icons for user profile, refresh, location, and search. Below the navigation bar is a sidebar on the left containing a user profile icon and a list of menu items: Account Overview, Membership (with sub-items: Reward Program, Shout Out, Promotions), Product (with sub-items: My Products, Product Registration, Appointment Service, 預約查詢), and a red vertical line indicating the current selection. The main content area is titled 'My Products' and features a table with the following columns: Category, Product Name / Serial Number, Purchase Date, and Warranty Period. A red box highlights a 'Register New Product' button located below the table.

Category	Product Name / Serial Number	Purchase Date	Warranty Period
Register New Product			

Step 4 : Klik pada produk untuk mempelajari cara mengidentifikasi nomor S/N



Step 5-1 : Isi nomor SN produk



PRODUCTS

ODM SOLUTIONS

COMMUNITY

WHAT'S NEW

SUPPORT



Account Overview

Membership

Reward Program

Shout Out

Promotions

Product

My Products

Product Registration

Appointment Service

Product Registration



Step 1



Step 2



Step 3



Step 4

Serial Number *


[How to Identify Product Serial Number ?](#)

*Please pay attention to the differences between "0" and "O", "1" and "l".

Register

Step 5-2 : Isi nomor CHK

ODM SOLUTIONS COMMUNITY WHAT'S NEW SUPPORT



Product Registration

Step 1 Step 2 Step 3 Step 4


Product Type *

Product Name *

Model *

Serial Number *

CHK *

Please find the Serial Number sticker on the product and input the 3 digit CHK code as shown below (The image shown below is an example on where the CHK code could be found) 

Step 5-3 : Lengkapi form pendaftaran produk

Support

Web Ticket

Ticket History

Apply for Service

Repair Inquiry

Live Chat

Account

My Profile

Login Management

Change Password

Subscribe

CHK *

Please find the Serial Number sticker on the product and input the 3 digit CHK code as shown below (The image shown below is an example on where the CHK code could be found)

Region / Location *

Select

Store Name *

Select

Purchase Date *

Where did you purchase the product *

Retail store Online retailer Reseller

Invoice Upload *

選擇檔案 未選擇任何檔案

Please resize the image to a width no greater than 1600px (.jpg, .gif, .png)
The invoice should include the model name, invoice date, and invoice number.

Captcha *

~~23 + 9 =~~ Reformat

Captcha

Next

★ Jangan lupa untuk upload invoice bukti pembelian!

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Step 2: Redeem Promosi
yang Memenuhi Syarat

NEXT-LEVEL AI PC

Step 6-1 : Buka halaman “Promotions” dan klik redeem

Step 6-2: Upload foto SN produk, dan klik checkbox, lengkapi informasi yang diperlukan, kemudian klik “Next”

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Promotion Redeem

The Smart Choice for Business & Learning

500%

Upload Products **Upload Location** **Landing Page** **Redeem Guide**

Purchase Date	Purchased Region / Location	Category	Product Name / Serial Number	Upload
<input type="radio"/>	2025-04-01	Indonesia	Modern AM242 12M D05461534738	<input type="button" value="Upload"/>

Recipient information

First Name*
jame

Last Name*

Username*

Address*
City _____ State / Province / Region _____
Street address _____
Apartment / Building / Unit / Floor _____

Contact Number*
08123456789

Note _____

Step 7-1: Periksa informasi yang telah Anda isi, kemudian klik “Redeem”

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Promotion Redeem Confirm

Redeem Products

Product Type

Product Name


Serial Number
MS 5

Purchase Date

Purchased Region / Location

Proof of purchase

Product Barcode



Recipient Information

First Name *

Last Name *

Zipcode *
123456

Address *
test city
test state
test address
test address2

Contact Number *
09123456789

Note

Captcha

14 + 5 = ?

Contoh Dokumen yang Diupload

Invoice

amazon.fr

FACTURE

Adresse de facturation: Amazon EU S.à r.l., Succursale Française
67 Boulevard du General Leclerc
Clichy 92110
France
TVA: FR1248773327

Adresse de livraison:

Numéro de commande: _____ Numéro de facture: _____
Date de la commande: 11/10/2019 Date de la facture/Date de la provision: 11/10/2019

Qty	Description de l'article	Prix Unitaire (hors TVA)	Taux TVA%	Prix Unitaire (inclus TVA)	Prix Total
1	MSI Trident 3 Arctic 8RD-002US	874,17 €	20 %	1049,00 €	1049,00 €
1	MSI 27" LED - Optix MAG27CQ	350,75 €	20 %	420,90 €	420,90 €
TOTAL:					1469,90 €

S /N Produk

PC



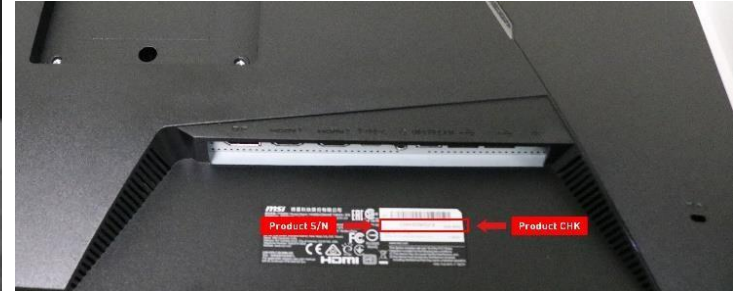
Monitor



*Pastikan Anda telah mengupload 2 item berikut:


1. **Invoice /Bukti Pembelian** : tercantum; 1. Nama Toko pembelian, 2. Tanggal Pembelian, 3. Nama Model Pembelian
2. **Nomor S/N pada produk**, bukan pada packaging (upload seperti contoh diatas)

Cara Mengidentifikasi nomor S/N dan nomor CHK



Step 7-2: Tunggu feedback dari Customer Service MSI




Tsai Jamieeeee
jamietsai@msi.com

Peninjauan akun

Produk

Produk saya

Registrasi produk

keanggotaan

Program Reward

SHOUT OUT

Promosi

penunjang

pesan

Dear Pelanggan,
Permintaan Anda berhasil dikirim. Pengajuan sedang diproses, mohon diperhatikan bahwa seluruh pengajuan akan diperiksa oleh staf kami dan membutuhkan waktu 7-14 hari kerja.
Terima kasih atas kesabaran Anda
Apabila Anda tidak menerima email dari kami pada inbox Anda, silahkan periksa pada Spam, Junk, Trash, Delete Items atau Archive folder

[Kembali ke promosi](#) [riwayat penukaran](#)

*Perlu diingat bahwa semua pengajuan redeem mungkin memerlukan waktu hingga 7 – 14 hari kerja untuk diverifikasi.


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Periksa Status Redeem
Anda

NEXT-LEVEL AI PC

Step 8: Buka halaman “Promotions” untuk memeriksa status redeem Anda





Promotions

All Promotions Redeem History

Redeem Date	Promotion Name	Product Name / Serial Number	Status
2025-04-01	The Smart Choice for Business & Learning	Modern AM242 12M	Redeem qualification under reviewing

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Bagaimana Cara Upload Ulang Dokumen yang Diminta?

AI ERA

OF COMPUTING

Step Kegagalan Redeem 2:

Buka halaman My Product: klik “relative promotion”

Promotions

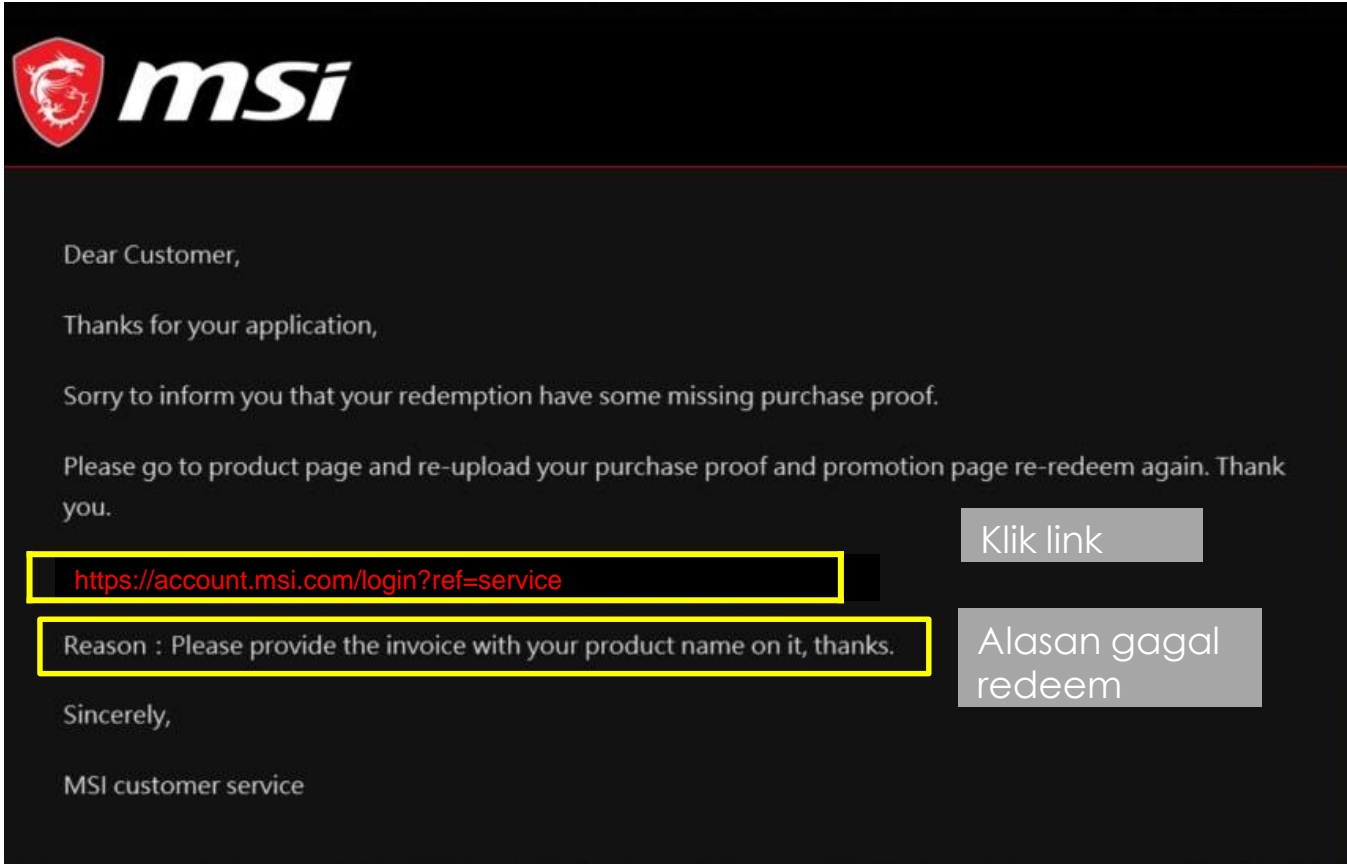
All Promotions Redeem History

Redeem Date	Promotion Name	Product Name / Serial Number	Status
2025-04-01	The Smart Choice for Business & Learning	Modern AM242 12M	Please provide the invoice with your product name on it, thanks. Redeem Again


Step Kegagalan Redeem 1:

Jika menerima pemberitahuan di email Anda

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The screenshot shows an email interface with a black background. At the top left is the MSI logo, consisting of a red shield with a white dragon and the text 'msi' in white. Below the logo, the text reads: 'Dear Customer,' followed by 'Thanks for your application,' and 'Sorry to inform you that your redemption have some missing purchase proof.' The next line says 'Please go to product page and re-upload your purchase proof and promotion page re-redeem again. Thank you.' Below this, there are two yellow-bordered boxes. The first contains the URL 'https://account.msi.com/login?ref=service' in red text. To its right is a grey button labeled 'Klik link'. The second yellow-bordered box contains the text 'Reason : Please provide the invoice with your product name on it, thanks.' To its right is a grey button labeled 'Alasan gagal redeem'. At the bottom, it says 'Sincerely,' and 'MSI customer service'.



Dear Customer,

Thanks for your application,

Sorry to inform you that your redemption have some missing purchase proof.

Please go to product page and re-upload your purchase proof and promotion page re-redeem again. Thank you.

<https://account.msi.com/login?ref=service>

Reason : Please provide the invoice with your product name on it, thanks.

Sincerely,

MSI customer service

Klik link

Alasan gagal redeem

Step Kegagalan Redeem 3:

Isi informasi yang dibutuhkan dan klik "Redeem"

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Promotion Redeem Ask again

Redeem Products

Purchase Date	Purchased Region / Location	Category	Product Name / Serial Number	Upload
2025-04-01			Modern AM242 12M	<input type="button" value="Upload"/>

Recipient Information

First Name *

Last Name *

Zipcode *

Address *

Contact Number *

Note

Captcha

27 + 5 =



Tsai Jamieeeee

jamietsai@msi.com

Peninjauan akun

Produk

Produk saya

Registrasi produk

keanggotaan

Program Reward

SHOUT OUT

Promosi

penunjang

pesan

Dear Pelanggan,

Permintaan Anda berhasil dikirim. Pengajuan sedang diproses, mohon diperhatikan bahwa seluruh pengajuan akan diperiksa oleh staf kami dan membutuhkan waktu 7-14 hari kerja.

Terima kasih atas kesabaran Anda

Apabila Anda tidak menerima email dari kami pada inbox Anda, silahkan periksa pada Spam, Junk, Trash, Delete Items atau Archive folder

[Kembali ke promosi](#)

[riwayat penukaran](#)

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Bagaimana Cara
Mendapatkan Hadiahnya?


NEXT-LEVEL AI PC

Step 9-1 : Periksa hadiah Anda melalui mailbox email Anda

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no-reply@msi-mail.com

[No Reply] MSI Promotion – ID_Christmas Secret Sale- Notice



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Intel® Core™ 7 processor
id.msi.com

**intel
CORE
7**

**The Smart Choice
for Business & Learning**

Redeem Digital Code hingga **Rp500,000**
dengan pembelian All-in-One PC
atau Mini PC tertentu*

Digital Code
Rp **500**rb

Periode : 1 April - 30 Juni 2025 *Syarat & ketentuan berlaku.

Dear Customer,

Terima kasih telah membeli produk MSI!

Redeem promosi **The Smart Choice for Business & Learning** telah disetujui.

Hadiah: Digital Code IDR 500.000
*Hadiah akan dikirimkan pada akhir periode promosi setelah ada konfirmasi dari kami

Step 9-2 : Periksa status redeem Anda di MSI Member Center



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Account Overview
Membership
Reward Program (OL)
Reward Program
Shout Out
Promotions

Promotions

All Promotions Redeem History

Redeem Date	Promotion Name	Product Name / Serial Number	Status
2024-02-24	Ramadan Super Sale	MPG 321URX QD-OLED	Redeem Success
2025-04-01	The Smart Choice for Business & Learning *	Modern AM242 12M	Redeem Success

The MSI logo is displayed in a white, italicized, sans-serif font. The letters 'm', 's', and 'i' are lowercase, while 'M', 'S', and 'I' are uppercase. The logo is positioned on the left side of the page, within a white-outlined rectangular frame.

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FAQ (Frequently Asked Questions)

NEXT-LEVEL AI PC

Mengapa tidak ada promosi relatif di akun pusat anggota saya?

1. Periksa apakah produk Anda memenuhi syarat model
2. Periksa apakah invoice Anda dalam periode yang memenuhi syarat
3. Pastikan wilayah tempat tinggal Anda berada di wilayah yang memenuhi syarat untuk promosi
4. Pastikan Anda membeli produk yang memenuhi syarat dari mitra MSI di wilayah domisili Anda

Apa yang harus saya lakukan jika saya menerima email yang memberitahukan bahwa klaim saya tidak lengkap?

Harap pastikan bahwa Anda telah memberikan:

1. Invoice/bukti pembelian yang meliputi tanggal pembelian, toko pembelian, dan model pembelian
2. Foto nomor SN yang ada di fisik produk itu sendiri, bukan di packaging

Berapa lama waktu yang dibutuhkan untuk memproses aplikasi dan kapan saya akan menerima hadiah saya?

Semua aplikasi mungkin menggunakan:

*Kode digital - 7~14 hari kerja untuk diverifikasi.

*Hadiah Fisik - 8 -12 minggu untuk dikirimkan setelah redeem Anda disetujui

Mengapa saya tidak menerima email apa pun setelah partisipasi saya?

Jika Anda belum menerima email, silakan periksa folder spam Anda dan nonaktifkan filter email Anda.

*Pertanyaan lebih lanjut silahkan menghubungi :

<https://account.msi.com/>

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Official Partner

AMG
MOTORSPORT

