

***msi***

Instruksi Redeem

**NEXT-LEVEL AI PC**



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Step 1 :  
Daftarkan Produk Anda

**NEXT-LEVEL AI PC**

# Step 1 : Sign Up / Login ke MSI Member Center

**msi** PRODUCTS ODM SOLUTIONS COMMUNITY WHAT'S NEW SUPPORT

Sign Up

MSI is committed to respecting and protecting your privacy.  
The information you are providing here will help us provide you with better service.  
Items marked with \* are required for application

Email\*

Password\* Confirm Password\*

First Name\* Last Name

Region / Location\* Contact Number

Subscribe Latest Information  
Please check the box on the newsletter you want to subscribe, and press [Send] to confirm.  
By Clicking, I have read and agree to the MSI Privacy Policies

MSI Reward Program  
By clicking, I agree to the MSI Reward Program [Terms and condition](#).  
Become a member today to earn points, get exclusive offers, special VIP event invites and more!  
Learn more about the benefits of the [MSI Reward Program](#).

I acknowledge and agree to [MSI Privacy Policy](#) \*

Captcha \*

~~24 + 2 =~~

# Step 2 : Buka halaman pendaftaran produk



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Account Overview  
Membership  
Reward Program  
Shout Out  
Promotions  
Product  
**My Products**  
Product Registration  
Appointment Service

## My Products

Category	Product Name / Serial Number	Purchase Date	Warranty Period
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[+ Register New Product](#)

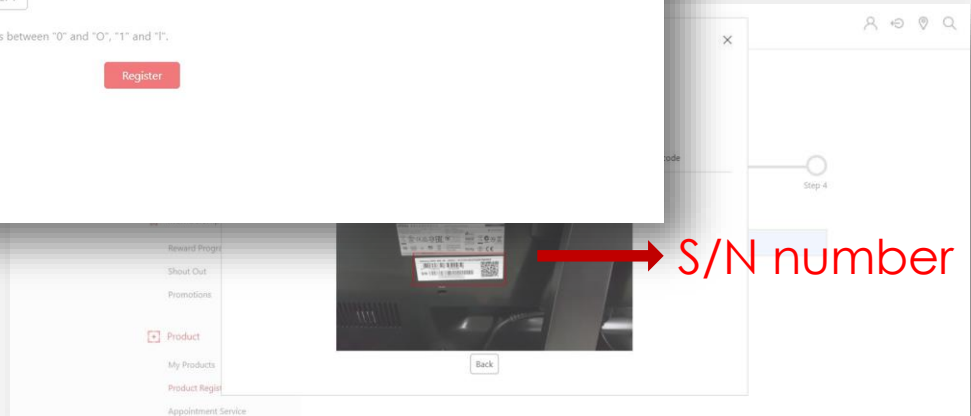
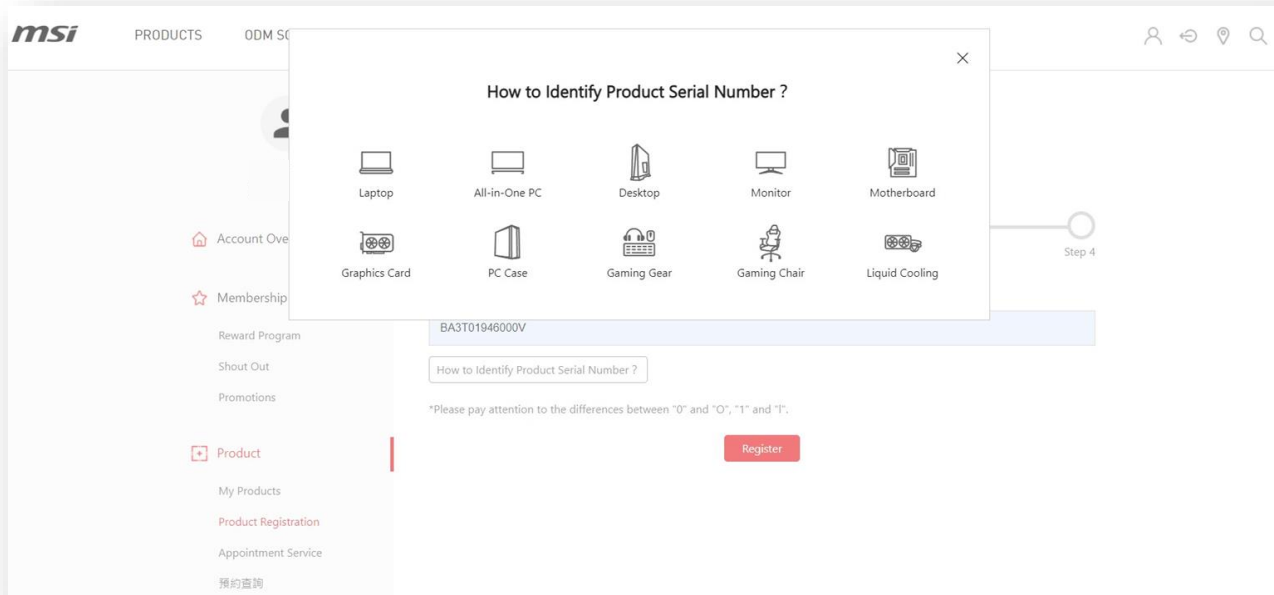
# Step 3 : Klik “Register New Product”



The screenshot shows the MSI user dashboard. At the top, there is a navigation bar with the MSI logo and links for PRODUCTS, ODM SOLUTIONS, COMMUNITY, WHAT'S NEW, and SUPPORT. On the right side of the navigation bar are icons for user profile, refresh, location, and search. The main content area is titled "My Products" and features a table with the following columns: Category, Product Name / Serial Number, Purchase Date, and Warranty Period. A red box highlights a "Register New Product" button located below the table. On the left side, there is a sidebar menu with a user profile icon at the top. The menu items are: Account Overview, Membership (with sub-items: Reward Program, Shout Out, Promotions), Product (with sub-items: My Products, Product Registration, Appointment Service, 預約查詢).

Category	Product Name / Serial Number	Purchase Date	Warranty Period
<a href="#">Register New Product</a>			

# Step 4 : Klik pada produk untuk mempelajari cara mengidentifikasi nomor S/N



# Step 5-1 : Isi nomor SN produk



PRODUCTS

ODM SOLUTIONS

COMMUNITY

WHAT'S NEW

SUPPORT



Account Overview

Membership

Reward Program

Shout Out

Promotions

Product

My Products

Product Registration

Appointment Service

## Product Registration



Step 1



Step 2



Step 3



Step 4

Serial Number \*


[How to Identify Product Serial Number ?](#)

\*Please pay attention to the differences between "0" and "O", "1" and "l".

Register

# Step 5-2 : Isi nomor CHK

ODM SOLUTIONS    COMMUNITY    WHAT'S NEW    SUPPORT



Account Overview

Membership

Reward Program

Shout Out

Promotions

**Product**

My Products

**Product Registration**

Appointment Service

預約查詢

Support

Web Ticket

## Product Registration

Step 1     Step 2     Step 3     Step 4


Product Type \*

Product Name \*

Model \*

Serial Number \*

**CHK \***

Please find the Serial Number sticker on the product and input the 3 digit CHK code as shown below (The image shown below is an example on where the CHK code could be found) 

# Step 5-3 : Lengkapi form pendaftaran produk


Support

- Web Ticket
- Ticket History
- Apply for Service
- Repair Inquiry
- Live Chat

Account

- My Profile
- Login Management
- Change Password
- Subscribe

CHK \*

Please find the Serial Number sticker on the product and input the 3 digit CHK code as shown below (The image shown below is an example on where the CHK code could be found) 

Region / Location \*

Store Name \*

Purchase Date \*

Where did you purchase the product \*

Retail store  Online retailer  Reseller

Invoice Upload \*

Please resize the image to a width no greater than 1600px (.jpg, .gif, .png)  
The invoice should include the model name, invoice date, and invoice number.

Captcha \*

~~23 + 9 =~~

Captcha

Next

★ Jangan lupa untuk upload invoice bukti pembelian!

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Step 2: Redeem Promosi  
yang Memenuhi Syarat

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# Step 6-1 : Buka halaman “Promotions” dan klik redeem

Step 6-2: Upload foto SN produk, dan klik checkbox, lengkapi informasi yang diperlukan, kemudian klik “Next”

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**Promotion Redeem**

**The Perfect Blend for Productivity**

Promotion Period  
2025-07-01 – 2025-09-30

2025-07-01 – 2025-09-30

Redeem Limit  
3 for each email

[Upload Products](#) [Upload Locations](#) [Landing Page](#) [Redeem Guide](#)

**Redeem Products**

Purchase Date	Purchased Region / Location	Category	Product Name / Serial Number	Upload
<input type="radio"/>	2025-08-01	Indonesia	Modern AM242 12M D5548153M738	<input type="button" value="Upload"/>

**Recipient information**

First Name\*  
jame

Last Name\*

Username\*

Address\*

City

State / Province / Region

Street address

Apartment / Building / Unit / Floor

Contact Number\*  
08123456789

Note

# Step 7-1: Periksa informasi yang telah Anda isi, kemudian klik “Redeem”

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**Promotion Redeem Confirm**

**Redeem Products**

Product Type

Product Name


Serial Number  
MS 5

Purchase Date

Purchased Region / Location

Proof of purchase

Product Barcode



**Recipient Information**

First Name \*

Last Name \*

Zipcode \*  
123456

Address \*

test city  
test state  
test address  
test address2

Contact Number \*  
09123456789

Note

**Captcha**

14 + 5 = ?

# Contoh Dokumen yang Diupload

## Invoice

**amazon.fr**

**FACTURE**

Adresse de facturation: Amazon EU S.à r.l., Succursale Française  
67 Boulevard du General Leclerc  
Clichy 92110  
France  
TVA: FR1248773327

Adresse de livraison:

Numéro de commande: \_\_\_\_\_ Numéro de facture: \_\_\_\_\_  
Date de la commande: 11/10/2019 Date de la facture/Date de la provision: 11/10/2019

Qty	Description de l'article	Prix Unitaire (hors TVA)	Taux TVA%	Prix Unitaire (inclus TVA)	Prix Total
1	MSI Trident 3 Arctic 8RD-002US	874,17 €	20 %	1049,00 €	1049,00 €
1	MSI 27" LED - Optix MAG27CQ	350,75 €	20 %	420,90 €	420,90 €
<b>TOTAL:</b>					<b>1469,90 €</b>

## S/N Produk

### PC



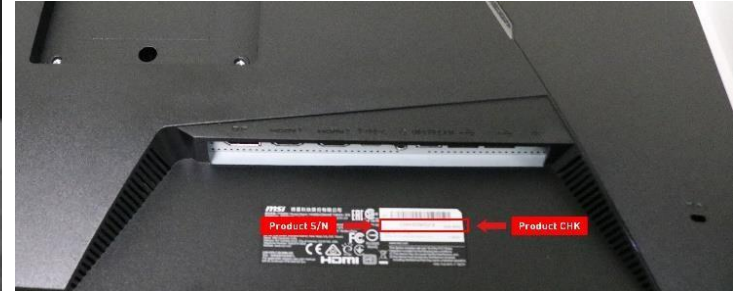
### Monitor



\*Pastikan Anda telah mengupload 2 item berikut:


1. **Invoice /Bukti Pembelian** : tercantum; 1. Nama Toko pembelian, 2. Tanggal Pembelian, 3. Nama Model Pembelian
2. **Nomor S/N pada produk**, bukan pada packaging (upload seperti contoh diatas)

# Cara Mengidentifikasi nomor S/N dan nomor CHK



# Step 7-2: Tunggu feedback dari Customer Service MSI



  
Tsai Jamieeeee  
jamietsai@msi.com

Peninjauan akun

Produk

Produk saya

Registrasi produk

keanggotaan

Program Reward

SHOUT OUT

Promosi

penunjang

## pesan

Dear Pelanggan,  
Permintaan Anda berhasil dikirim. Pengajuan sedang diproses, mohon diperhatikan bahwa seluruh pengajuan akan diperiksa oleh staf kami dan membutuhkan waktu 7-14 hari kerja.  
Terima kasih atas kesabaran Anda  
Apabila Anda tidak menerima email dari kami pada inbox Anda, silahkan periksa pada Spam, Junk, Trash, Delete Items atau Archive folder

[Kembali ke promosi](#) [riwayat penukaran](#)


\*Perlu diingat bahwa semua pengajuan redeem mungkin memerlukan waktu hingga 7 – 14 hari kerja untuk diverifikasi.

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Periksa Status Redeem  
Anda

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# Step 8: Buka halaman “Promotions” untuk memeriksa status redeem Anda



Account Overview

Membership

- Reward Program (OL)
- Reward Program
- Shout Out
- Promotions

## Promotions

All Promotions | Redeem History

Redeem Date	Promotion Name	Product Name / Serial Number	Status
2025-08-01	The Perfect Blend for Productivity	Modern AM242 12M	Redeem qualification under reviewing

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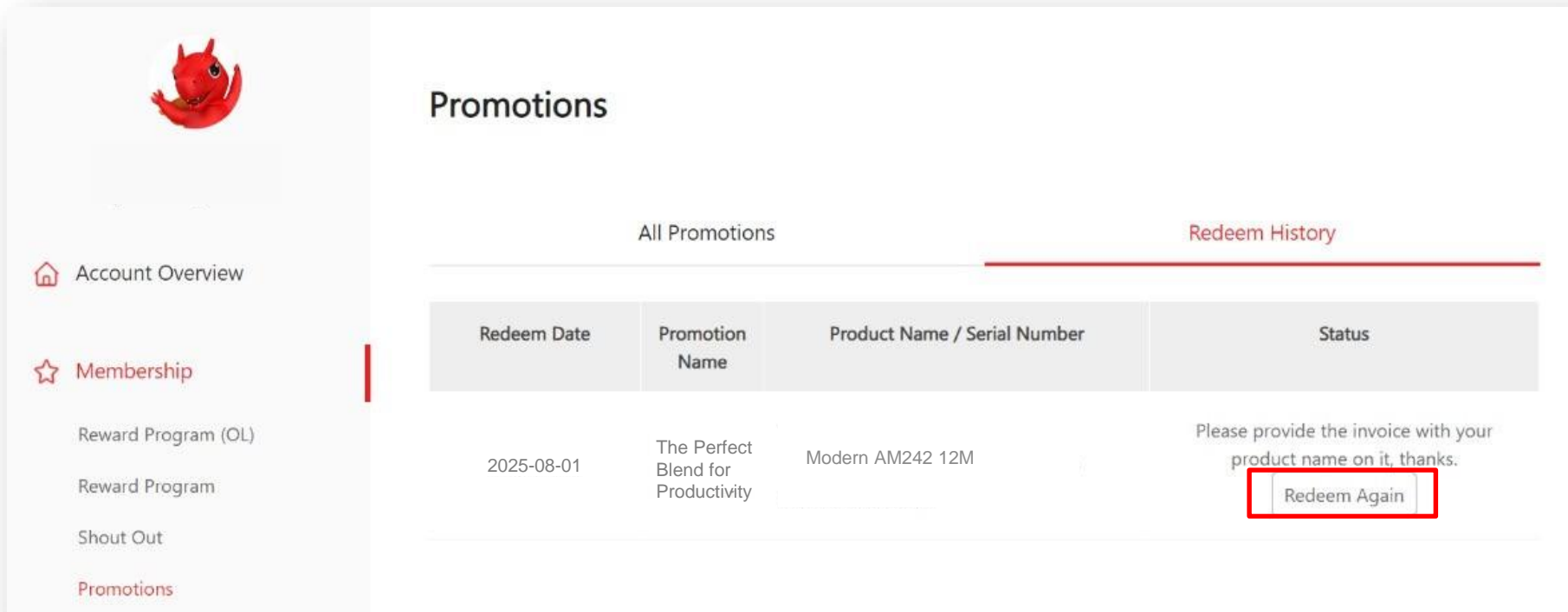
# Bagaimana Cara Upload Ulang Dokumen yang Diminta?


**AI ERA**

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# Step Kegagalan Redeem 2:

## Buka halaman My Product: klik “relative promotion”





**Promotions**

All Promotions Redeem History

Redeem Date	Promotion Name	Product Name / Serial Number	Status
2025-08-01	The Perfect Blend for Productivity	Modern AM242 12M	Please provide the invoice with your product name on it, thanks. <a href="#">Redeem Again</a>

Account Overview

Membership

Reward Program (OL)

Reward Program

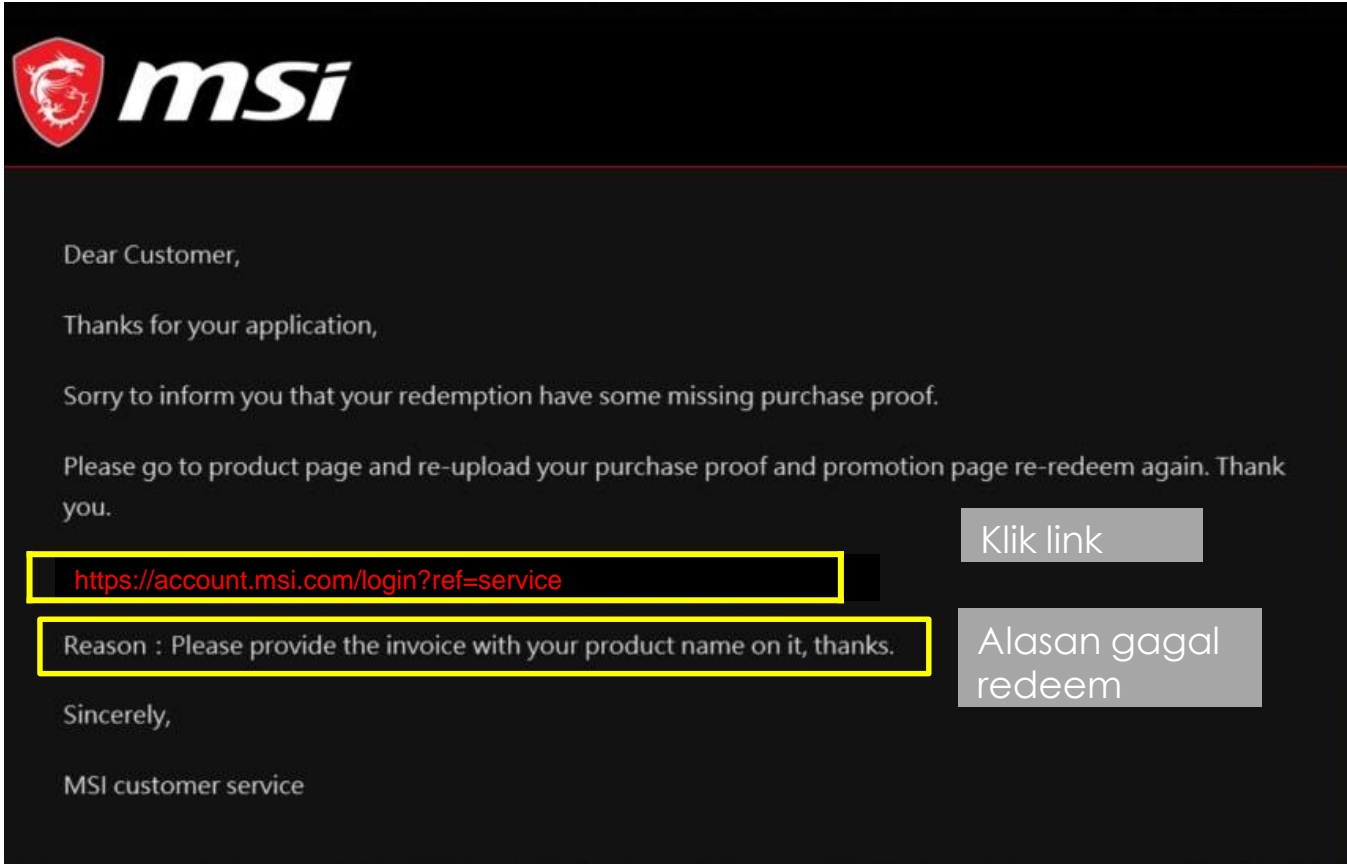
Shout Out

Promotions


# Step Kegagalan Redeem 1:

Jika menerima pemberitahuan di email Anda

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The screenshot shows an email interface with a black background. At the top left is the MSI logo, consisting of a red shield with a white dragon and the text 'msi' in white. Below the logo, the text reads: 'Dear Customer,' followed by 'Thanks for your application,' and 'Sorry to inform you that your redemption have some missing purchase proof.' The next line says 'Please go to product page and re-upload your purchase proof and promotion page re-redeem again. Thank you.' Below this, there are two highlighted yellow boxes. The first contains the URL 'https://account.msi.com/login?ref=service' in red text. To its right is a grey button labeled 'Klik link'. The second highlighted box contains the text 'Reason : Please provide the invoice with your product name on it, thanks.' To its right is a grey button labeled 'Alasan gagal redeem'. At the bottom, it says 'Sincerely,' and 'MSI customer service'.



Dear Customer,

Thanks for your application,

Sorry to inform you that your redemption have some missing purchase proof.

Please go to product page and re-upload your purchase proof and promotion page re-redeem again. Thank you.

<https://account.msi.com/login?ref=service>

Reason : Please provide the invoice with your product name on it, thanks.

Sincerely,

MSI customer service

Klik link

Alasan gagal redeem

# Step Kegagalan Redeem 3:

Isi informasi yang dibutuhkan dan klik "Redeem"

The screenshot displays the MSI website's 'Promotion Redeem Ask again' interface. The page features a navigation bar with 'msi' logo and menu items: PRODUCTS, ODM SOLUTIONS, COMMUNITY, WHAT'S NEW, SUPPORT. A sidebar on the left contains account-related options like 'Account Overview', 'Membership', 'Product', 'Support', and 'Account'. The main content area is titled 'Promotion Redeem Ask again' and contains a 'Redeem Products' table. The table has columns for 'Purchase Date', 'Purchased Region / Location', 'Category', 'Product Name / Serial Number', and 'Upload'. A single row is visible with the date '2025-08-01', a computer icon for location, and 'Modem AM242 12M' for the product name. The 'Upload' button in this row is highlighted with a red box. Below the table is a 'Recipient Information' form, also highlighted with a red box. The form includes fields for 'First Name \*', 'Last Name \*', 'Zipcode \*' (with '123456' entered), 'Address \*' (with 'test city' and 'test state' entered), 'Contact Number \*' (with '09123456789' entered), and a 'Note' field. At the bottom of the form is a 'Captcha' section with the text '27 + 5 =' and a 'Reformat' link. A red box also highlights the 'Redeem' button at the bottom of the form.

Purchase Date	Purchased Region / Location	Category	Product Name / Serial Number	Upload
2025-08-01			Modem AM242 12M	Upload

**Recipient Information**

First Name \*

Last Name \*

Zipcode \*  
123456

Address \*  
test city test state

test address, test address2, test address2

test address2

Contact Number \*  
09123456789

Note

**Captcha**  
27 + 5 =  Reformat

Redeem Cancel



Tsai Jamieeeee

jamietsai@msi.com

 Peninjauan akun

 Produk

Produk saya


Registrasi produk

 keanggotaan

Program Reward

SHOUT OUT

Promosi

 penunjang

## pesan

Dear Pelanggan,

Permintaan Anda berhasil dikirim. Pengajuan sedang diproses, mohon diperhatikan bahwa seluruh pengajuan akan diperiksa oleh staf kami dan membutuhkan waktu 7-14 hari kerja.

Terima kasih atas kesabaran Anda

Apabila Anda tidak menerima email dari kami pada inbox Anda, silahkan periksa pada Spam, Junk, Trash, Delete Items atau Archive folder

[Kembali ke promosi](#)

[riwayat penukaran](#)

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Bagaimana Cara  
Mendapatkan Hadiahnya?

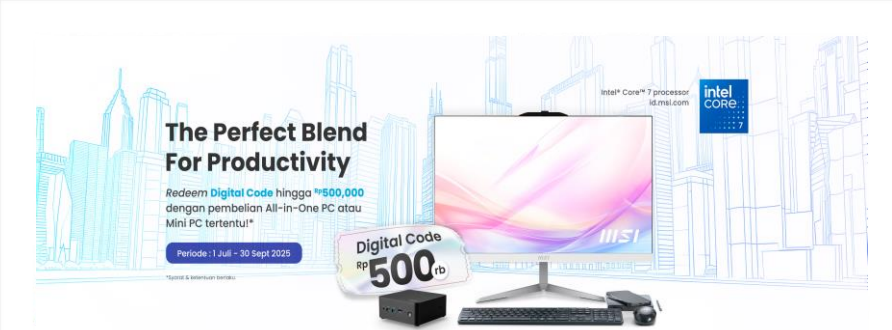
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# Step 9-1 : Periksa hadiah Anda melalui mailbox email Anda

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no-reply@msi-mail.com

[No Reply] MSI Promotion – ID\_Christmas Secret Sale- Notice



**The Perfect Blend For Productivity**

Redeem **Digital Code** hingga **RP500,000** dengan pembelian All-in-One PC atau Mini PC tertentu\*

Periode - 1 Juli - 30 Sept 2025

Dear Customer,

Terima kasih telah membeli produk MSI!

Redeem promosi **The Perfect Blend for Productivity** telah disetujui.

**Hadiah: Digital Code IDR 500.000**

\*Hadiah akan dikirimkan pada akhir periode promosi setelah ada konfirmasi dari kami

# Step 9-2 : Periksa status redeem Anda di MSI Member Center



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Account Overview  
Membership  
Reward Program (OL)  
Reward Program  
Shout Out  
Promotions

## Promotions

All Promotions Redeem History

Redeem Date	Promotion Name	Product Name / Serial Number	Status
2024-02-24	Ramadan Super Sale	MPG 321URX QD-OLED	Redeem Success
2025-08-01	The Perfect Blend for Productivity	Modern AM242 12M	Redeem Success

The MSI logo is displayed in a white, italicized, sans-serif font. The letters 'm', 's', and 'i' are lowercase, while 'M', 'S', and 'I' are uppercase. The background of the entire image is a dark blue, glowing digital grid that recedes into the distance, creating a sense of depth and technology.

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FAQ  
(Frequently Asked Questions)

**NEXT-LEVEL AI PC**

Mengapa tidak ada promosi relatif di akun pusat anggota saya?

1. Periksa apakah produk Anda memenuhi syarat model
2. Periksa apakah invoice Anda dalam periode yang memenuhi syarat
3. Pastikan wilayah tempat tinggal Anda berada di wilayah yang memenuhi syarat untuk promosi
4. Pastikan Anda membeli produk yang memenuhi syarat dari mitra MSI di wilayah domisili Anda

Apa yang harus saya lakukan jika saya menerima email yang memberitahukan bahwa klaim saya tidak lengkap?

Harap pastikan bahwa Anda telah memberikan:

1. Invoice/bukti pembelian yang meliputi tanggal pembelian, toko pembelian, dan model pembelian
2. Foto nomor SN yang ada di fisik produk itu sendiri, bukan di packaging

Berapa lama waktu yang dibutuhkan untuk memproses aplikasi dan kapan saya akan menerima hadiah saya?

Semua aplikasi mungkin menggunakan:

\*Kode digital - 7~14 hari kerja untuk diverifikasi.

\*Hadiah Fisik - 8 -12 minggu untuk dikirimkan setelah redeem Anda disetujui

Mengapa saya tidak menerima email apa pun setelah partisipasi saya?

Jika Anda belum menerima email, silakan periksa folder spam Anda dan nonaktifkan filter email Anda.

\*Pertanyaan lebih lanjut silahkan menghubungi :

<https://account.msi.com/>

# msi

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Official Partner

**AMG**  
MOTORSPORT

