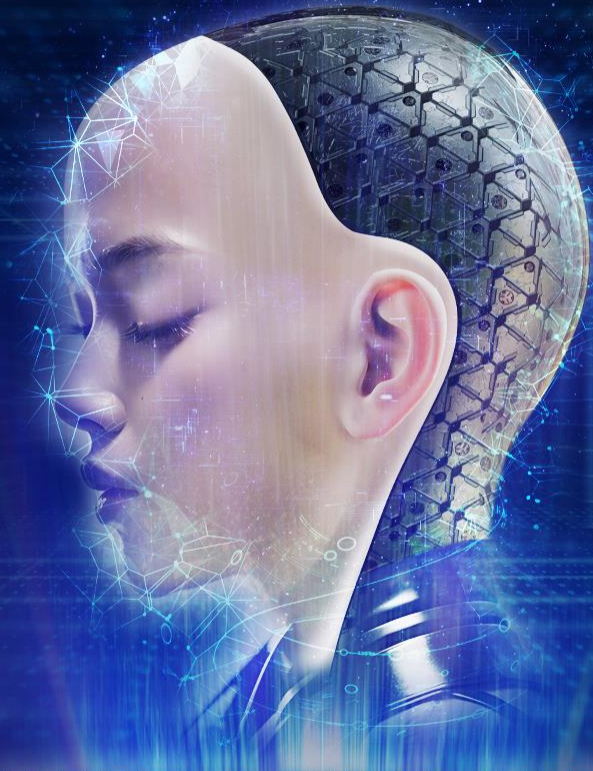


***msi***

# Instruksi Redeem

**NEXT-LEVEL AI PC**





Step 1 :  
Daftarkan Produk Anda

**NEXT-LEVEL AI PC**

## msi

PRODUCTS

ODM SOLUTIONS

COMMUNITY

WHAT'S NEW

SUPPORT

Sign Up

MSI is committed to respecting and protecting your privacy.  
The information you are providing here will help us provide you with better service.  
*Items marked with \* are required for application.*

Email \*

Password \*

Confirm Password \*

First Name \*

Last Name

Region / Location \*

Select ▾

Contact Number

☐ Subscribe Latest Information  
Please check the box on the newsletter you want to subscribe, and press [Send] to confirm.  
By Clicking, I have read and agree to the MSI Privacy Policies

☐ MSI Reward Program  
By clicking, I agree to the MSI Reward Program [Terms and condition](#).  
Become a member today to earn points, get exclusive offers, special VIP event invites and more!  
Learn more about the benefits of the [MSI Rewards Program](#).

☐ I acknowledge and agree to [MSI Privacy Policy](#) \*

Captcha \*

24 + 2 =

Reformat

Sign Up >

Cancel >

## Step 2 : Buka halaman pendaftaran produk

*msi*

*msi*

PRODUCTS ODM SOLUTIONS COMMUNITY WHAT'S NEW SUPPORT

👤 ↩️ 📍 🔍



Account Overview

Membership

Reward Program

Shout Out

Promotions

 Product

**My Products**

Product Registration

Appointment Service

### My Products

| Category | Product Name / Serial Number | Purchase Date | Warranty Period |
|----------|------------------------------|---------------|-----------------|
|----------|------------------------------|---------------|-----------------|



# Step 3 : Klik “Register New Product”



The screenshot displays the MSI user interface. At the top, a navigation bar includes the MSI logo and links for PRODUCTS, ODM SOLUTIONS, COMMUNITY, WHAT'S NEW, and SUPPORT. On the right of this bar are icons for user profile, refresh, location, and search. A left sidebar contains a user profile icon and a list of menu items: Account Overview, Membership, Reward Program, Shout Out, Promotions, Product (highlighted with a red vertical bar), My Products, Product Registration, Appointment Service, and 預約查詢. The main content area is titled 'My Products' and features a table with columns: Category, Product Name / Serial Number, Purchase Date, and Warranty Period. Below the table, a red button labeled '+ Register New Product' is highlighted with a red rectangular box.

msi

PRODUCTS ODM SOLUTIONS COMMUNITY WHAT'S NEW SUPPORT

My Products

| Category | Product Name / Serial Number | Purchase Date | Warranty Period |
|----------|------------------------------|---------------|-----------------|
|----------|------------------------------|---------------|-----------------|

+ Register New Product

Account Overview

Membership

Reward Program

Shout Out

Promotions

Product

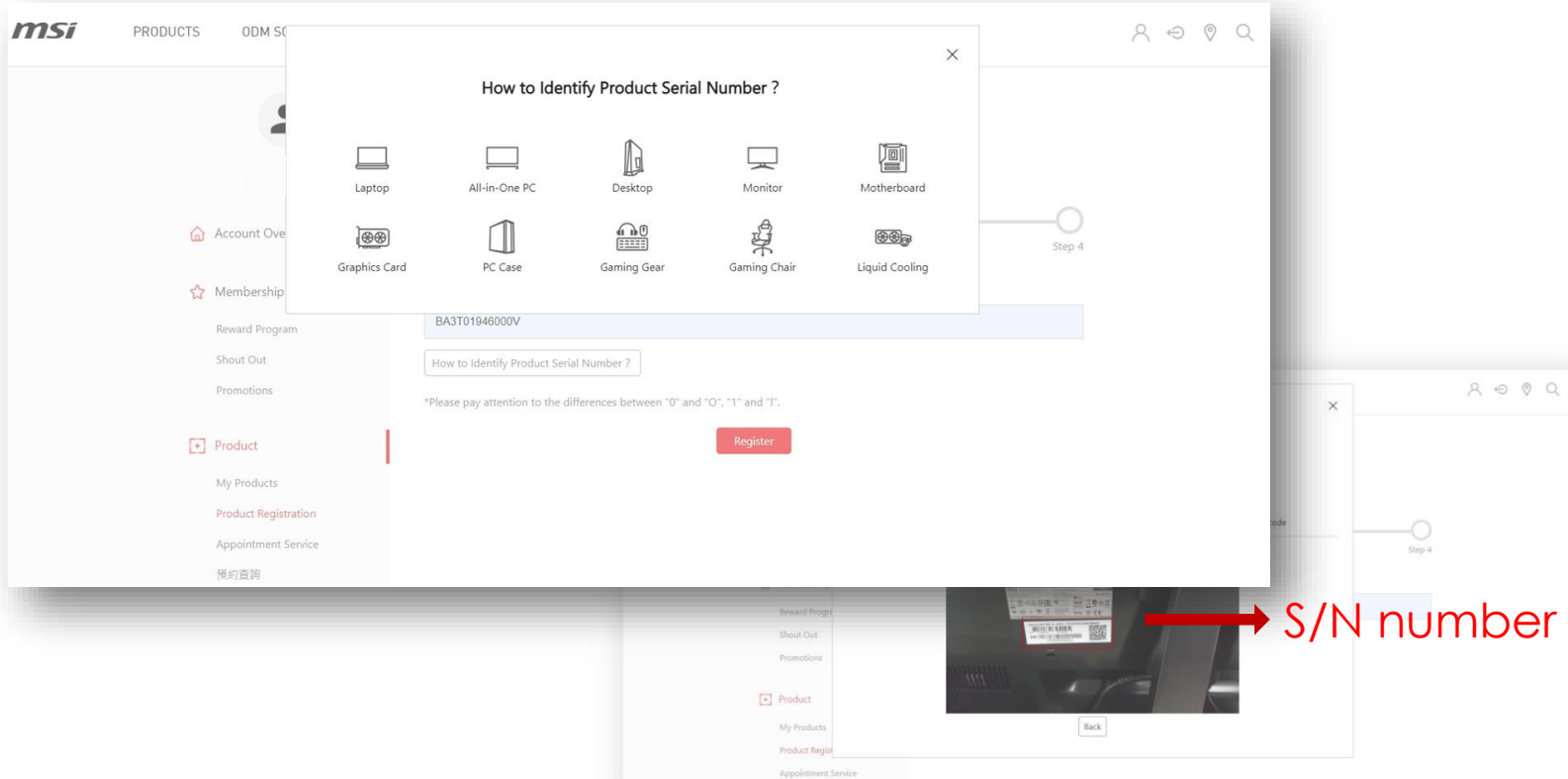
My Products

Product Registration

Appointment Service

預約查詢

# Step 4 : Klik pada produk untuk mempelajari cara mengidentifikasi nomor S/N



# Step 5-1 : Isi nomor SN produk

[PRODUCTS](#)[ODM SOLUTIONS](#)[COMMUNITY](#)[WHAT'S NEW](#)[SUPPORT](#)[Account Overview](#)[Membership](#)[Reward Program](#)[Shout Out](#)[Promotions](#)[Product](#)[My Products](#)[Product Registration](#)[Appointment Service](#)

## Product Registration



Step 1



Step 2



Step 3



Step 4

Serial Number \*

[How to Identify Product Serial Number ?](#)

\*Please pay attention to the differences between "0" and "O", "1" and "l".

Register



# Step 5-2 : Isi nomor CHK

ODM SOLUTIONS   COMMUNITY   WHAT'S NEW   SUPPORT



Account Overview

Membership

- Reward Program
- Shout Out
- Promotions

Product

- My Products
- Product Registration
- Appointment Service
- 預約查詢

Support

- Web Ticket

## Product Registration

Step 1

Step 2

Step 3

Step 4

Product Type \*

Product Name \*

Model \*

Serial Number \*

CHK \*

Please find the Serial Number sticker on the product and input the 3 digit CHK code as shown below (The image shown below is an example on where the CHK code could be found) 



# Step 5-3 : Lengkapi form pendaftaran produk

Support

Web Ticket

Ticket History

Apply for Service

Repair Inquiry

Live Chat

Account

My Profile

Login Management

Change Password

Subscribe

CHK \*

Please find the Serial Number sticker on the product and input the 3 digit CHK code as shown below (The image shown below is an example on where the CHK code could be found) 

Region / Location \*

Select

Store Name \*

Select

Purchase Date \*

Where did you purchase the product \*

☒ Retail store ☐ Online retailer ☐ Reseller

Invoice Upload \*

選擇檔案

未選擇任何檔案

Please resize the image to a width no greater than 1600px (.jpg, .gif, .png)

The invoice should include the model name, invoice date, and invoice number.

Captcha \*



Reformat

Captcha

Next

★ Jangan lupa  
untuk upload invoice  
bukti pembelian!

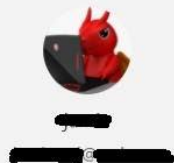


Step 2: Redeem Promosi  
yang Memenuhi Syarat

**NEXT-LEVEL AI PC**

# Step 6-1 : Buka halaman “Promotions” dan klik redeem

*msi*



- Account Overview
- Membership
  - Reward Program
  - SHOUT OUT
  - Promotions
- Product
  - My Products
  - Product Registration
- Support
  - Web Ticket

## Promotions

All PromotionsRedeem History



**Ramadan Super Sale**

24 Februari - 7 April 2025

Jadikan Ramadan kamu lebih berkah! Belanja produk MSI sekarang, dapatkan diskon dan banyak hadiah menarik.

Redeem >



**Boost Your Success:**  
The Perfect Device for Work and Learning

Redeem >



**Christmas Secret Sale**

1-31 Desember 2024

Jadikan Natal Anda lebih istimewa! Belanja produk MSI sekarang, dapatkan diskon dan banyak hadiah menarik.

Redeem >

Step 6-2: Upload foto SN produk, dan klik checkbox, lengkapi informasi yang diperlukan, kemudian klik “Next”

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msi PRODUCTS GDM SOLUTIONS COMMUNITY WHAT'S NEW SUPPORT

Account Overview  
MemberShip  
Product  
Support  
Account

Promotion Redeem

**msi Ramadan Super Sale**

Promotion Period: 2025-02-24 - 2025-04-07  
Activity Period: 2025-02-24 - 2025-04-21  
Redeem Unit: 3 for each email

Eligible Products Eligible Locations Landing Page Redeem Guide

| Purchase Date | Purchased Region / Location | Category | Product Name / Serial Number     | Upload |
|---------------|-----------------------------|----------|----------------------------------|--------|
| 2025-02-24    | Indonesia                   | Monitor  | Modern AM242 12M<br>E06681530735 | Upload |

Recipient Information

First Name\*  
jane

Last Name\*

Zipcode\*

Address\*  
City State / Province / Region  
Street address  
Apartment / Building / Unit / Floor

Contact Number\*  
08123456789

Note

Next

# Step 7-1: Periksa informasi yang telah Anda isi, kemudian klik “Redeem”

msi

**Promotion Redeem Confirm**

**Redeem Products**

Product Type

Product Name

Serial Number  
MS

Purchase Date

Purchased Region / Location

Proof of purchase  
[Check File](#)

Product Barcode  


**Recipient Information**

First Name \*

Last Name \*

E-mail \*

Address \*

City \*

State \*

Zip Code \*

Contact Number \*

09123456789

Notes

**Captcha**

14 + 5 =

[Reformat](#)

[Redeem](#)

# Contoh Dokumen yang Diupload

## Invoice

**amazon.fr**

**FACTURE**

Adresse de facturation: Amazon EU S.à r.l., Succursale Française  
67 Boulevard du General Leclerc  
Clichy 92110  
France  
TVA: FR12487773327

Adresse de livraison:

Numéro de commande: \_\_\_\_\_  
Date de la commande: 11/10/2019

Numéro de facture: \_\_\_\_\_  
Date de la facture/Date de la provision: 11/10/2019

| Qty           | Description de l'article       | Prix Unitaire (hors TVA) | Taux TVA% | Prix Unitaire (inclus TVA) | Prix Total       |
|---------------|--------------------------------|--------------------------|-----------|----------------------------|------------------|
| 1             | MSI Trident 3 Arctic 8RD-002US | 874,17 €                 | 20 %      | 1049,00 €                  | 1049,00 €        |
| 1             | MSI 27" LED - Optix MAG27CQ    | 350,75 €                 | 20 %      | 420,90 €                   | 420,90 €         |
| <b>TOTAL:</b> |                                |                          |           |                            | <b>1469,90 €</b> |

## S /N Produk

### PC



### Monitor



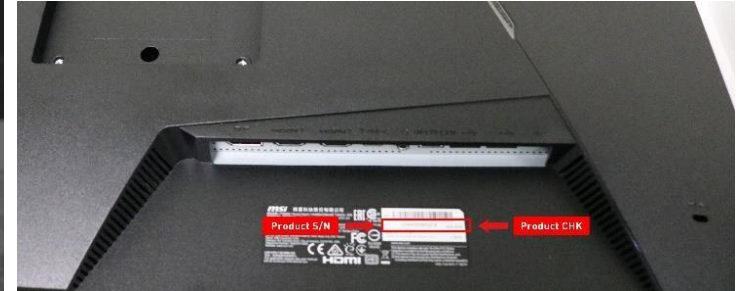
\*Pastikan Anda telah mengupload 2 item berikut:

1. **Invoice /Bukti Pembelian** : tercantum; 1. Nama Toko pembelian, 2. Tanggal Pembelian, 3. Nama Model Pembelian
2. **Nomor S/N pada produk**, bukan pada packaging (upload seperti contoh diatas)



# Cara Mengidentifikasi nomor S/N dan nomor CHK

msi





## Step 7-2: Tunggu feedback dari Customer Service MSI





Tsai Jamieeeee  
jamietsai@msi.com

-  Peninjauan akun
-  Produk
  - Produk saya
  - Registrasi produk
-  keanggotaan
  - Program Reward
  - SHOUT OUT
  - Promosi
-  penunjang

### pesan

Dear Pelanggan,  
Permintaan Anda berhasil dikirim. Pengajuan sedang diproses, mohon diperhatikan bahwa seluruh pengajuan akan diperiksa oleh staf kami dan membutuhkan waktu 7-14 hari kerja.  
Terima kasih atas kesabaran Anda  
Apabila Anda tidak menerima email dari kami pada inbox Anda, silahkan periksa pada Spam, Junk, Trash, Delete Items atau Archive folder

[Kembali ke promosi](#)[riwayat penukaran](#)

\*Perlu diingat bahwa semua pengajuan redeem mungkin memerlukan waktu hingga 7 – 14 hari kerja untuk diverifikasi.



Periksa Status Redeem  
Anda

**NEXT-LEVEL AI PC**

# Step 8: Buka halaman “Promotions” untuk memeriksa status redeem Anda





 Account Overview

 Membership

Reward Program (OL)

Reward Program

Shout Out

Promotions

### Promotions

All Promotions

Redeem History

| Redeem Date | Promotion Name     | Product Name / Serial Number | Status                               |
|-------------|--------------------|------------------------------|--------------------------------------|
| 2025-02-24  | Ramadan Super Sale | Modern AM242 12M             | Redeem qualification under reviewing |

**msi**

Bagaimana Cara Upload Ulang  
Dokumen yang Diminta?

**AI ERA**

OF COMPUTING

# Step Kegagalan Redeem 2:

Buka halaman My Product: klik “relative promotion”



Promotions

All Promotions Redeem History

Account Overview

Membership

Reward Program (OL)

Reward Program

Shout Out

Promotions

| Redeem Date | Promotion Name     | Product Name / Serial Number | Status                                                                                           |
|-------------|--------------------|------------------------------|--------------------------------------------------------------------------------------------------|
| 2025-02-24  | Ramadan Super Sale | Modern AM242 12M             | Please provide the invoice with your product name on it, thanks.<br><a href="#">Redeem Again</a> |

# Step Kegagalan Redeem 1:

Jika menerima pemberitahuan di email Anda

*msi*



Dear Customer,

Thanks for your application,

Sorry to inform you that your redemption have some missing purchase proof.

Please go to product page and re-upload your purchase proof and promotion page re-redeem again. Thank you.

<https://account.msi.com/login?ref=service>

Klik link

Reason : Please provide the invoice with your product name on it, thanks.

Alasan gagal  
redeem

Sincerely,

MSI customer service

# Step Kegagalan Redeem 3:

## Isi informasi yang dibutuhkan dan klik “Redeem”



PRODUCTS

ODM SOLUTIONS

COMMUNITY

WHAT'S NEW

SUPPORT





Account Overview

Membership

Promotions

Product

Support

Account

Promotion Redeem Ask again

Redeem Products

| Purchase Date | Purchased Region / Location | Category | Product Name / Serial Number | Upload            |
|---------------|-----------------------------|----------|------------------------------|-------------------|
| 2025-02-24    |                             |          | Modern AM242 12M             | <div>Upload</div> |

Recipient Information

First Name \*

Last Name \*

Zipcode \*

123456

Address \*

test city

test state

test address, test address2, test address2

test address2

Contact Number \*

09123456789

Note

Captcha

27 + 5 =

Reformat

Redeem

Cancel



# Redeem Selesai

*msi*



Tsai Jamieeeee

jamietsai@msi.com



Peninjauan akun



Produk

Produk saya

Registrasi produk



keanggotaan

Program Reward

SHOUT OUT

Promosi



penunjang

## pesan

Dear Pelanggan,

Permintaan Anda berhasil dikirim. Pengajuan sedang diproses, mohon diperhatikan bahwa seluruh pengajuan akan diperiksa oleh staf kami dan membutuhkan waktu 7-14 hari kerja.

Terima kasih atas kesabaran Anda

Apabila Anda tidak menerima email dari kami pada inbox Anda, silahkan periksa pada Spam, Junk, Trash, Delete Items atau Archive folder

[Kembali ke promosi](#)

[riwayat penukaran](#)



Bagaimana Cara  
Mendapatkan Hadiahnya?

**NEXT-LEVEL AI PC**

# Step 9-1 : Periksa hadiah Anda melalui mailbox email Anda



no-reply@msi-mail.com

[No Reply] MSI Promotion – ID\_Christmas Secret Sale- Notice

**msi**



Dear Customer,

Terima kasih telah membeli produk MSI!

Redeem promosi **Ramadan Super Sale** telah disetujui.

**Hadiah: Nefflix Voucher IDR 186.000**

\*Hadiah akan dikirimkan pada akhir periode promosi setelah ada konfirmasi dari kami

# Step 9-2 : Periksa status redeem Anda di MSI Member Center



PRODUCTSODM SOLUTIONSCOMMUNITYWHAT'S NEWSUPPORT





Account Overview

Membership

Reward Program (OL)

Reward Program

Shout Out

Promotions

Promotions

All PromotionsRedeem History

| Redeem Date | Promotion Name        | Product Name / Serial Number | Status         |
|-------------|-----------------------|------------------------------|----------------|
| 2024-12-01  | Christmas Secret Sale | MPG 321URX QD-OLED           | Redeem Success |
| 2025-02-24  | Ramadan Super Sale    | Modern AM242 12M             | Redeem Success |



# FAQ (Frequently Asked Questions)

**NEXT-LEVEL AI PC**

|                                                                                                                                                                                                                                                                                                                                                                                         |
|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Mengapa tidak ada promosi relatif di akun pusat anggota saya?                                                                                                                                                                                                                                                                                                                           |
| <ol style="list-style-type: none"><li>1. Periksa apakah produk Anda memenuhi syarat model</li><li>2. Periksa apakah invoice Anda dalam periode yang memenuhi syarat</li><li>3. Pastikan wilayah tempat tinggal Anda berada di wilayah yang memenuhi syarat untuk promosi</li><li>4. Pastikan Anda membeli produk yang memenuhi syarat dari mitra MSI di wilayah domisili Anda</li></ol> |
| Apa yang harus saya lakukan jika saya menerima email yang memberitahukan bahwa klaim saya tidak lengkap?                                                                                                                                                                                                                                                                                |
| <p>Harap pastikan bahwa Anda telah memberikan:</p> <ol style="list-style-type: none"><li>1. Invoice/bukti pembelian yang meliputi tanggal pembelian, toko pembelian, dan model pembelian</li><li>2. Foto nomor SN yang ada di fisik produk itu sendiri, bukan di packaging</li></ol>                                                                                                    |
| Berapa lama waktu yang dibutuhkan untuk memproses aplikasi dan kapan saya akan menerima hadiah saya?                                                                                                                                                                                                                                                                                    |
| <p>Semua aplikasi mungkin menggunakan:</p> <ul style="list-style-type: none"><li>*Kode digital - 7~14 hari kerja untuk diverifikasi.</li><li>*Hadiah Fisik - 8 -12 minggu untuk dikirimkan setelah redeem Anda disetujui</li></ul>                                                                                                                                                      |
| Mengapa saya tidak menerima email apa pun setelah partisipasi saya?                                                                                                                                                                                                                                                                                                                     |
| Jika Anda belum menerima email, silakan periksa folder spam Anda dan nonaktifkan filter email Anda.                                                                                                                                                                                                                                                                                     |



# msi

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POST-CONSUMER RECYCLED

