

msi

Enhance The
Performance
With A Visual
Upgrade!

Redemption Process



NEXT-LEVEL AI PC



Step 1:
Register your Product

NEXT-LEVEL AI PC

Login to MSI Member Center



account.msi.com/login



PRODUCTS

ODM SOLUTIONS

COMMUNITY

WHAT'S NEW

SUPPORT



Welcome to MSI Member Center



Not a MSI Member Yet?

Become MSI member to follow latest promotions and support updates.

Create an account



Membership Benefits

- Warranty Registration
- Exclusive updates on promotions and events
- Quicker service and product support
- View your current registered MSI products



Upgrade your member benefits by opt-in MSI Reward Program and enjoy more exclusive rewards!

Join Now



Sign in MSI Account

Please enter your registered account to sign in MSI member center!



Reformat

Sign in



Forgot your password ?

Resend Verification Email

Unsubscribe

OR SIGN IN WITH



Register your MSI product



account.msi.com/members/accountOverview



PRODUCTS

ODM SOLUTIONS

COMMUNITY

WHAT'S NEW

SUPPORT



Account Overview

Membership

Reward Program

Shout Out

Promotions

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Account Overview

MY PROFILE

[Account >](#)



- Create an account
- Email Verified
- Complete Profile
- Binding Social Account

BALANCE

[My Rewards >](#)

Tier /

Points /

MY PRODUCTS

[More >](#)

Category	Product Name/Serial Number	Purchase Date	Warranty Period	
	Optix G24C	2019-12-19	Standard Warranty	Manage

Register New Product

MY INQUIRY

[More >](#)

Questions	Ticket No	Last Post	Status	
-----------	-----------	-----------	--------	--

Register your MSI product



account.msi.com/products/registration/step1



PRODUCTS

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Product Registration



WARRANTY REGISTRATION: NOTEBOOK, ALL-IN-ONE PC, DESKTOP, MONITOR

ENJOY BENEFITS.

All customers who purchase a new MSI product and then complete registration and reply to the questionnaire will receive a 3-month warranty extension.

- This does not apply to product of which standard warranty has been expired.
- Customers have to complete the questionnaire in advance to get the full benefits.
- MSI reserves the right to update or modify these terms and conditions of this program.
- This extended warranty service only can be applicable to the original region / location where consumers purchased the notebooks/all-in-one.

*If you have any questions about the warranty extension on offer, please direct your inquiries to local service hotlines or the MSI support service.

* The promotion excluded MOTHERBOARD and GRAPHICS CARD.

Register

Register your MSI product - SN number registration



account.msi.com/products/registration/step2



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Product Registration



Serial Number *

How to Identify Product Serial Number ?

*Please pay attention to the differences between "0" and "O", "1" and "l".

Register

How to Identify Product Serial Number?



← → ↻ account.msi.com/products/registration/step2 ☆ New IQ D M E P J

msi PRODUCTS ODM S

How to Identify Product Serial Number ?

 Laptop	 All-in-One PC	 Desktop	 Monitor	 ARM
 Motherboard	 Graphics Card	 Chassis	 Gaming Gear	 Gaming Chair
 Liquid Cooling	 Power Supply	 Storage	 Networking	 EV Charger
 Handheld	 Gaming Pedal			

Step 4

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Apply for Service

Fill in the Product Registration form



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Repair Inquiry
Live Chat
Account
My Profile
Login Management
Change Password
Subscribe

Product Registration

Step 1 Step 2 Step 3 Step 4

Product Type *
Monitor

Product Name *
Optix MAG274R

Model *
9S9.3CA7BA.023

Serial Number *
CA7A230210188

Region / Location *
Czech Republic

Store Name *
Alza.cz a.s.

Purchase Date *
2021-04-07

Where did you purchase the product *
☐ Retail store ☒ Online retailer ☐ Reseller

Invoice Upload *

Invoice must show product model, invoice date, and shop/vendor name

The invoice should include the model name, invoice date, and invoice number.

Captcha *
24 + 2 = Reformat
Captcha

Next


Complete your product registration



← → ↻ account.msi.com/products/registration/step4 ☆ New IQ YouTube Mail WhatsApp Telegram Discord

msi PRODUCTS ODM SOLUTIONS COMMUNITY WHAT'S NEW SUPPORT

👤 ↺ 📍 🔍



Account Overview

Membership

- Reward Program
- Shout Out
- Promotions

Product

- My Products
- Product Registration
- Appointment Service
- 預約查詢

Support

Web Ticket

Product Registration

✓

✓

✓

✓

Step1Step2Step3Step4

THANK YOU FOR YOUR REGISTRATION!

Please fill out this questionnaire and help us to improve our products.

YesNo



Step 2:
Go to “Promotions” and
click redeem

NEXT-LEVEL AI PC

Go to “Promotions” and click redeem

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All Promotions

Redeem History



Enhance The Performance With A Visual Upgrade!

🕒 2025-07-21 ~ 2025-09-30

- ✓ Motherboard
- ✓ Graphics Card
- ✓ Monitor
- ✓ Desktop

REDEEM >



WUCHANG: Fallen Feathers

🕒 2025-07-10 ~ 2025-08-10

- ✓ Chassis
- ✓ Power Supply

REDEEM >



微星寵粉節 - 登錄送\$666電子現金

🕒 2025-07-04 ~ 2025-08-31












- ✓ Laptop
- ✓ Handheld

REDEEM >

Choose a eligible model, a promotional model, and then Upload product S/N photo

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Redeem Products

Purchase Date	Purchased Region / Location	Category	Product Name / Serial Number	Data Update & Upload
<input type="radio"/>	2025-03-13	Taiwan	 MAG X870E TOMAHAWK WIFI 601-7E59-0208250200115	Data Update & Upload
<input checked="" type="radio"/>	2025-03-21	Taiwan	 MEG Z890 GODLIKE 601-7E21-01082501000353	Data Update & Upload
<input type="radio"/>	2025-05-26	Taiwan	 MPG Z890 CARBON WIFI 601-7E17-01082409002536	Data Update & Upload
<input type="radio"/>	2024-01-20	United States	 MAG 341CQP QD-OLED DD0T023C00284	Data Update & Upload
<input type="radio"/>	2024-05-03	Taiwan	 MPG 274URF QD CC2HH44300064	Data Update & Upload
<input type="radio"/>	2025-01-09	Taiwan	 MPG 322URX QD-OLED DD2A354800382	Data Update & Upload
<input type="radio"/>	2025-02-24	Austria	 MPG 322URX QD-OLED DD2A164800360	Data Update & Upload
<input type="radio"/>	2025-04-24	United States	 MAG 271QPX QD-OLED CD8T024700019	Data Update & Upload
<input checked="" type="radio"/>	2025-06-09	Taiwan	 MPG 341CQPX QD-OLED DD0T174600012	Data Update & Upload
<input type="radio"/>	2025-04-01	Taiwan	 GeForce RTX 4070 Ti SUPER 16G VENTUS 2X WHITE OC 602-V513-51082501000063	Data Update & Upload
<input type="radio"/>	2025-04-16	Taiwan	 GeForce RTX 5060 Ti 16G GAMING TRIO OC 602-V535-08582504001723	Data Update & Upload



×


Data Update & Upload

Product Barcode *

選擇檔案

未選擇任何檔案

Please resize the image to a width no greater than 1600px (.jpg, .gif, .png)
Serial number must be taken from the product itself, photo of the color box will not be accepted.



Submit

Fill in Extra Information of promotional models

Extra Information

MSI MPG QD-OLED Purchase Invoice *

選擇檔案 未選擇任何檔案

Please resize the image to a width no greater than 1600px (.jpg, .gif, .png)

Username on the e-tailer *

test

Title of the review *

Content of the review *

URL *

Screenshot of your review content *

選擇檔案 未選擇任何檔案

Please resize the image to a width no greater than 1600px (.jpg, .gif, .png)

Example of Uploaded Documents



FACTURA SIMPLIFICADA

Nº de factura	Fecha: 02/12/2024	Forma de pago: Tarjeta
---------------	-------------------	------------------------

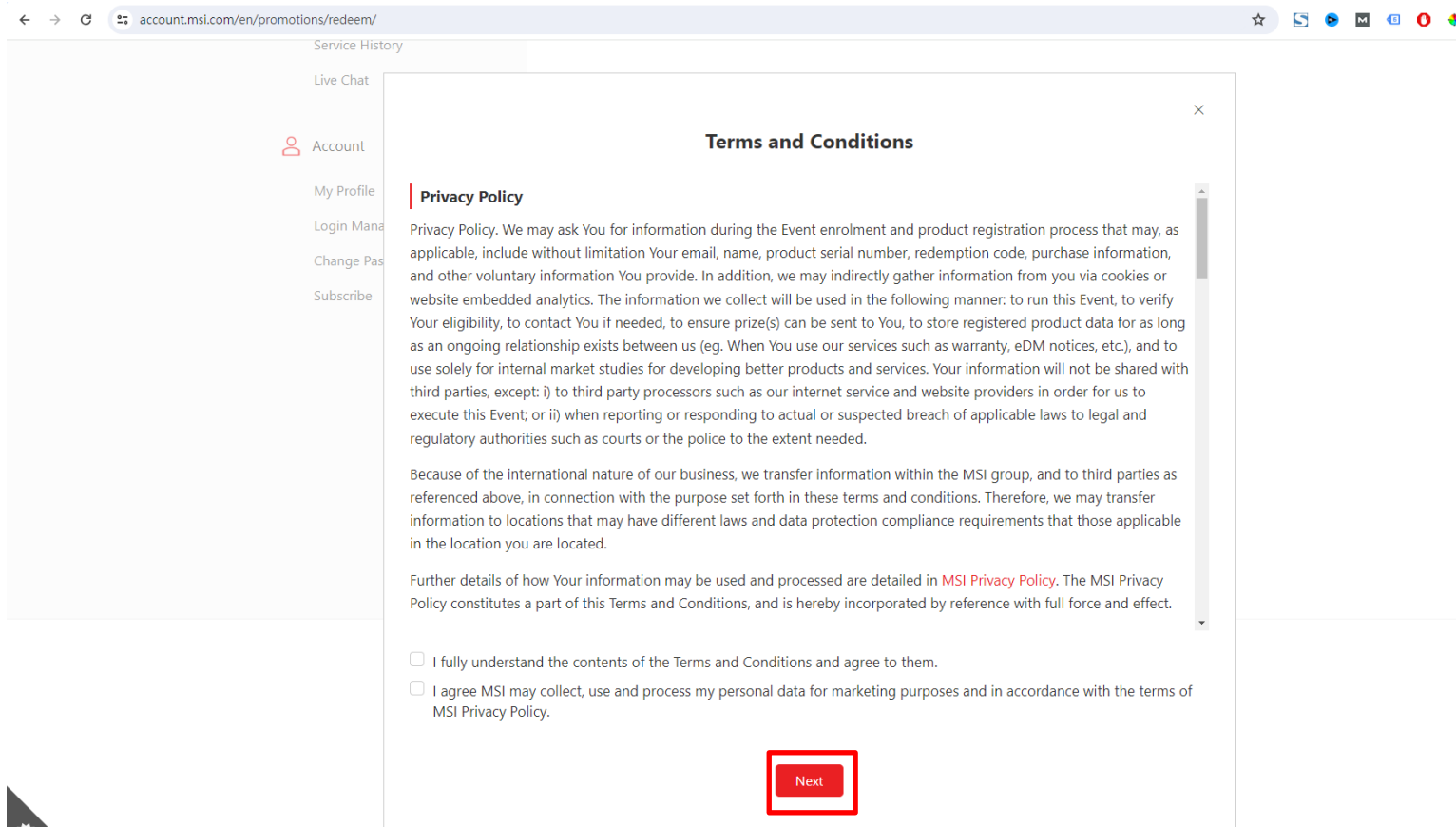
Pedido:
Albarán:

Código	Artículo	Precio	Und	Total
	MSI MPG 321URX QD-OLED 31.5" QD-OLED UltraHD 4K 240Hz FreeSync Premium Pro USB-C	825.62	1	825.62
	Euro Solidario		1	1
	Abono de portes	-5.74	1	-5.74
	Portes	5.74	1	5.74

Base Imponible	IVA	REC.EQUIV.	Total factura
1	(0%) 0	(0%) 0	1 €
825.62	(21%) 173.38	(0%) 0	999 €
TOTAL A PAGAR			1,000 €



Agree Terms and Conditions



The screenshot shows a web browser window with the URL `account.msi.com/en/promotions/redeem/`. On the left is a sidebar menu with links: Service History, Live Chat, Account (highlighted with a red icon), My Profile, Login Mana, Change Pas, and Subscribe. A modal window titled "Terms and Conditions" is open, featuring a close button (X) in the top right corner. The modal contains the following text:

Privacy Policy

Privacy Policy. We may ask You for information during the Event enrolment and product registration process that may, as applicable, include without limitation Your email, name, product serial number, redemption code, purchase information, and other voluntary information You provide. In addition, we may indirectly gather information from you via cookies or website embedded analytics. The information we collect will be used in the following manner: to run this Event, to verify Your eligibility, to contact You if needed, to ensure prize(s) can be sent to You, to store registered product data for as long as an ongoing relationship exists between us (eg. When You use our services such as warranty, eDM notices, etc.), and to use solely for internal market studies for developing better products and services. Your information will not be shared with third parties, except: i) to third party processors such as our internet service and website providers in order for us to execute this Event; or ii) when reporting or responding to actual or suspected breach of applicable laws to legal and regulatory authorities such as courts or the police to the extent needed.

Because of the international nature of our business, we transfer information within the MSI group, and to third parties as referenced above, in connection with the purpose set forth in these terms and conditions. Therefore, we may transfer information to locations that may have different laws and data protection compliance requirements that those applicable in the location you are located.

Further details of how Your information may be used and processed are detailed in [MSI Privacy Policy](#). The MSI Privacy Policy constitutes a part of this Terms and Conditions, and is hereby incorporated by reference with full force and effect.

☐ I fully understand the contents of the Terms and Conditions and agree to them.

☐ I agree MSI may collect, use and process my personal data for marketing purposes and in accordance with the terms of MSI Privacy Policy.

At the bottom of the modal is a red-bordered button labeled "Next".



Promotion Redeem Confirmation



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Activate MSI Care Plus

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Login Management

Change Password

Subscribe

Promotion Redeem Confirm

Redeem Products

Product Type

Product Name

Serial Number

Purchase Date

Purchased Region / Location

Proof of purchase

Invoice must show product model, invoice date, and shop/vendor name

Product Barcode

Serial number must be taken from the product itself;
photo of the colourbox will not be accepted

Extra Information

How did you hear about this promotion?

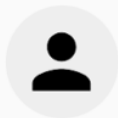
Captcha


Calculate to get the answer

~~21~~ + 8 =

Reformat

REDEEM Cancel




 Account Overview

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Message

Dear Customer,

Your request has been successfully sent. Application is under process, please keep in mind that all applications are checked by our staff and might take up to 7 ~ 14 working days.

Thank you for your patience.

If you didn't receive our email in your inbox, please kindly check in the Spam, Junk, Trash, Deleted Items, or Archive folder.

[Back to Promotion](#)

[Redeem History](#)



Step 3:
Wait for the feedback from
MSI Member Center

NEXT-LEVEL AI PC

If there any missing document, Will receive an email for notification

msi

msi

Promotion
image

Dear Customer,

Thank you for purchasing an MSI product!

Sorry to inform you that your redemption have some missing purchase proof.

Please go to product page and re-upload your purchase proof and promotion page re-redeem again.

<https://account.msi.com/promotions/redeem/>

Reason : *Missing document*

Thanks for your understanding.

MSI customer service team



ABOUT MSI

MSI is a world leader in gaming, content creation and AIoT solutions. Bolstered by its cutting-edge R&D capabilities and customer-driven innovation, MSI has a wide-ranging global presence spanning over 120 countries. Its comprehensive lineup of laptops, graphics cards, monitors, motherboards, desktops, peripherals, servers, IPCs, robotic appliances, and vehicle infotainment and telematics systems are globally acclaimed. Committed to advancing user experiences through the finest product quality, intuitive user interface and design aesthetics, MSI is a leading brand that shapes the future of technology. For more product information, please go to <https://www.msi.com>.

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Re-upload the missing document

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Store

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AIoT Solutions

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MSI for Business

Service

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Promotion Redeem



Promotion name

Promotion Period :

Activity invoice date :

Redeem Limit :

Eligible Products

Eligible Locations

Redeem Page

Terms and
Conditions

Redeem Guide

Redeem Records

Redeem Date	Order ID	Product Name / Serial Number	Status
	6371429c45	MEG Z790 ACE MAX	Redeem not qualified, Please re-upload data and redeem again. Please help to attach the invoice Redeem Again

Redeem Products

No products eligible for redemption

[Register Your Product](#)

Re-upload the missing document

Incomplete registration may result in the additional processing time if You are required to provide additional information.

Success status



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My Profile

Login Management

Change Password

Subscribe

Promotion Redeem

Promotion image

Promotion name

Promotion Period :

Activity invoice date :

Redeem Limit :

Eligible Products

Eligible Locations

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Redeem Records

Redeem Date	Order ID	Product Name / Serial Number	Status
	6371429c45	MEG Z790 ACE MAX	Redeem Success Your Redeem Code:

Redeem Products

No products eligible for redemption

Register Your Product



Step 3:
Get the prize

NEXT-LEVEL AI PC

Check your prize via your mailbox

msi

msi

Promotion
image

Dear Customer,

Thank you for purchasing an MSI product!

Redeem for *Promotion name* has been approved.

Your activation code is:

Prize

To activate your code, please refer to

Best Regards,

MSI customer service team



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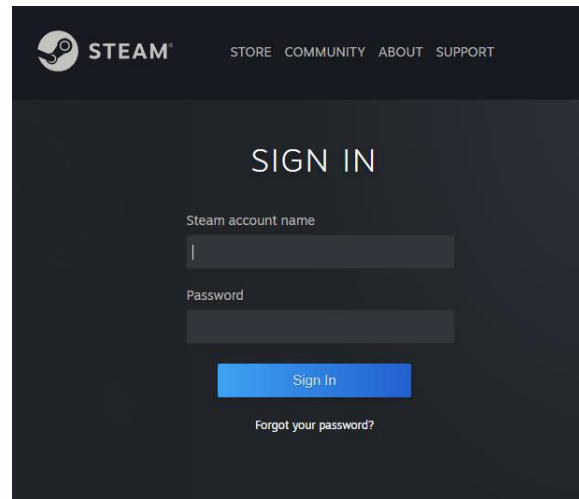
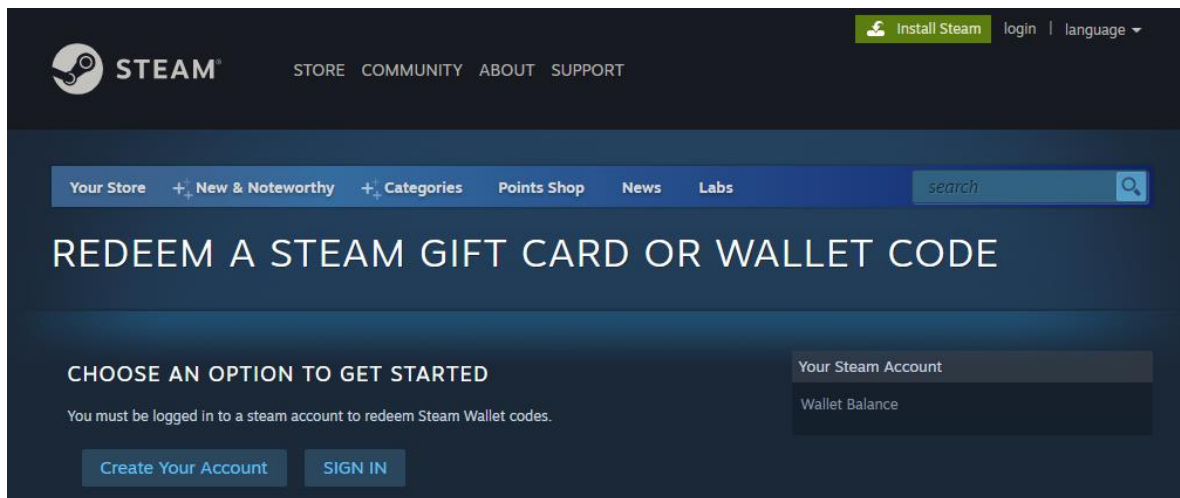
How to activate/redeem a wallet code in steam

NEXT-LEVEL AI PC

Where you activate/redeem a wallet code in steam

msi

- STEP 1:
- <https://store.steampowered.com/account/redeemwalletcode>
- STEP 2: SIGN IN



Where you activate/redeem a wallet code in steam

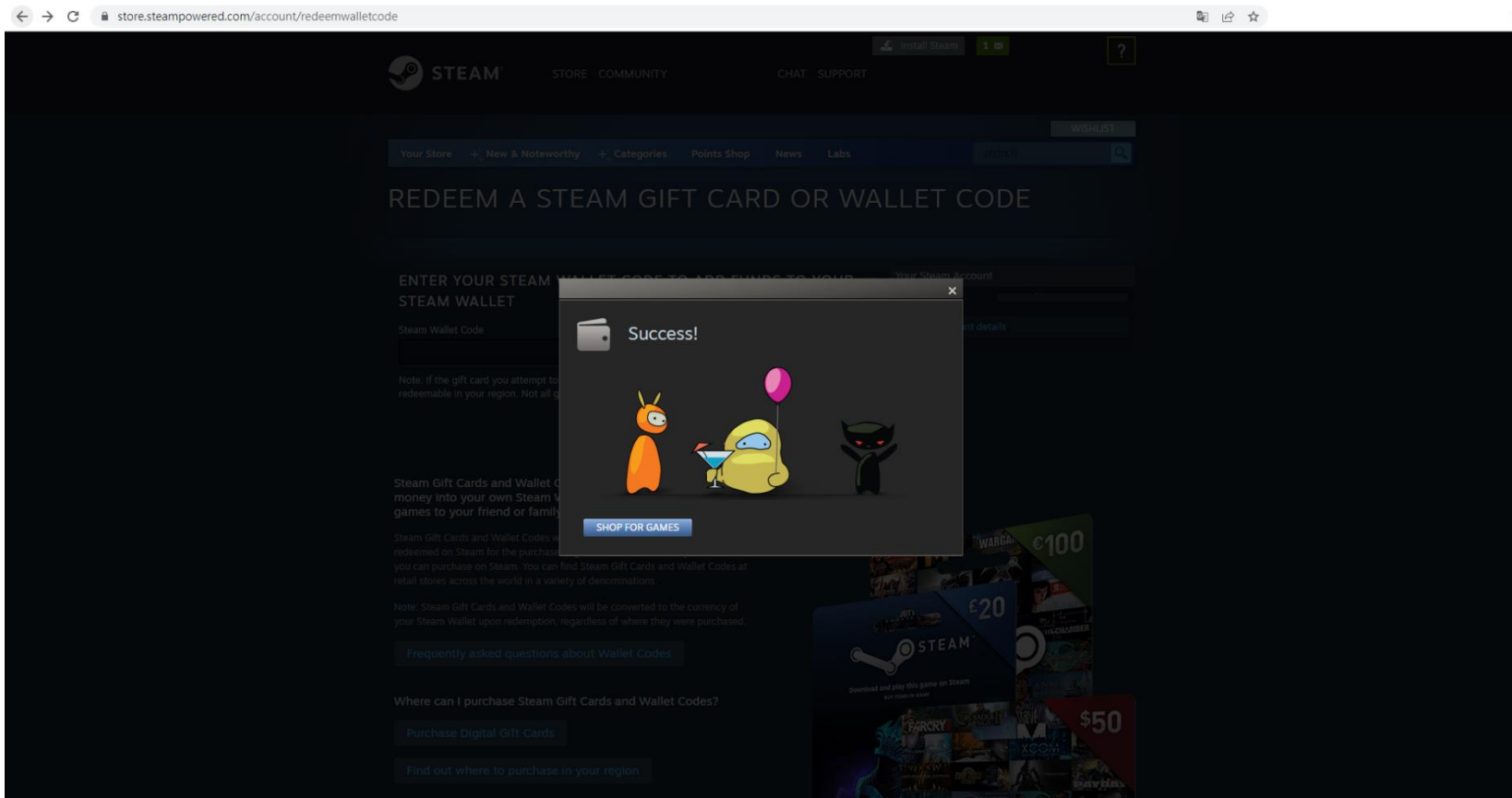


STEP 3: add your steam wallet code

If you received more than one code, please add in separate



Success



Error Message

Keys look like the following: AAAAAA-BBBBBB-CCCCC

***Steam wallet code contains 15 characters

