



msi

Redemption Instruction

MSI

AI ERA
OF COMPUTING



Register Your Product

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Register/Login to MSI Member Center

<https://account.msi.com/login>

msi

account.msi.com/en/login

New

msi

Store

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AIoT Solutions

What's New

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MSI for Business

Service

Welcome to MSI Member Center

Not a MSI Member Yet?

Become MSI member to follow latest promotions and support updates.

Create an account >

Membership Benefits

✓ Warranty Registration

✓ Exclusive updates on promotions and events

✓ Quicker service and product support


✓ View your current registered MSI products


Upgrade your member benefits by opt-in MSI Reward Program and enjoy more exclusive rewards!

Join Now >

MyMSI

MyMSI gives you front-row access to all things MSI. From App-Only content, quests, and rewards to requesting product support – you can do it all from here!





Download on the App Store

GET IT ON Google Play

Sign in MSI Account

Please enter your registered account to sign in MSI member center!

17 + 7 =

Reformat

Calculate to get the answer


Sign in >


Forgot your password?


Resend Verification Email


Unsubscribe

OR SIGN IN WITH









Register your MSI product

msi

account.msi.com/en/members/accountOverview

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MY PROFILE

Account >



- ✓ Create an account
- ✓ Email Verified
- + Complete Profile
- + Binding Social Account

BALANCE

My Rewards >

Tier / **BRONZE**

Points / **102**

MY PRODUCTS

More >

Category	Product Name/Serial Number	Purchase Date	
	MEG Z790 ACE MAX		View More

Register New Product

Register your MSI product

msi

account.msi.com/en/products/registration/step1



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Step 1



Step 2



Step 3



Step 4

WARRANTY REGISTRATION: NOTEBOOK, ALL-IN-ONE PC, DESKTOP, MONITOR

ENJOY BENEFITS.

All customers who purchase a new MSI product and then complete registration and reply to the questionnaire will receive a 3-month warranty extension.

- This does not apply to product of which standard warranty has been expired.
- Customers have to complete the questionnaire in advance to get the full benefits.
- MSI reserves the right to update or modify these terms and conditions of this program.
- This extended warranty service only can be applicable to the original region / location where consumers purchased the notebooks/all-in-one.

*If you have any questions about the warranty extension on offer, please direct your inquiries to local service hotlines or the MSI support service.

* The promotion excluded MOTHERBOARD and GRAPHICS CARD.

Register

Register your MSI product - SN number registration



account.msi.com/en/products/registration/step2



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Step 1



Step 2



Step 3



Step 4

Serial Number*

How to Identify Product Serial Number ?

*Please pay attention to the differences between "0" and "O", "1" and "l".

Register

How to Identify Product Serial Number ?

msi



account.msi.com/en/products/registration/step2

msi Store Products AIoT Solutions What's New Community MSI for Business Service

Product Registration

Step 1 Step 2 Step 3 Step 4

Serial Number *

How to Identify Product Serial Number ?

*Please pay attention to the differences between "0" and "O", "1" and "I".

Register

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How to Identify Product Serial Number ?

MSI® HOW-TO find serial number (SN) and check code (CHK)

Ver más ta... Compartir

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HOW TO

Find Serial Number?

Laptop All-in-One PC Desktop Monitor Motherboard

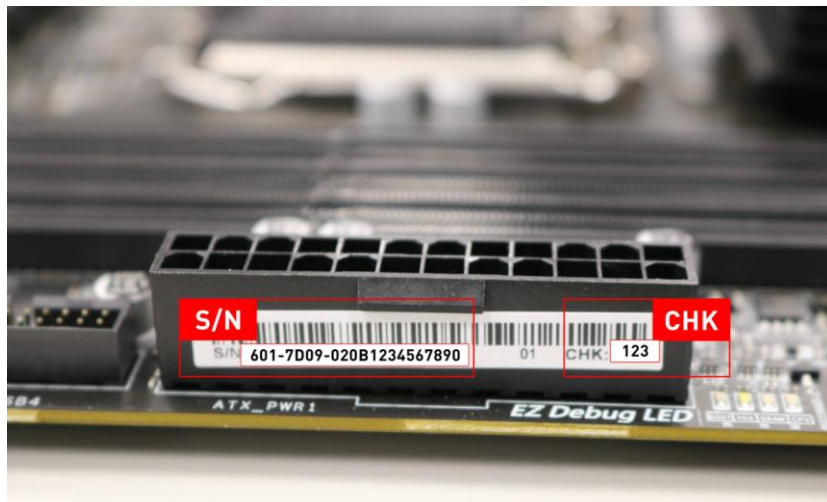
Graphics Card PC Case Gaming Gear Gaming Chair Liquid Cooling

Power Supply Storage Networking

How to Identify Product Serial Number ?

The S/N number photo must be on the product, NOT on the color box

Motherboard



Fill in the Product Registration form



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Product Registration

Step 1

Step 2

Step 3

Step 4

Product Type *

Motherboard

Product Name *

MP70 Z790 CARBON MAX WIFI

Model *

911-7D88-175

Serial Number *

601

CHK *

Please find the Serial Number sticker on the product and input the 3 digit CHK code as shown below (The image shown below is an example on where the CHK code could be found)

Region / Location *

Select

Store Name *

Select

Purchase Date *

Where did you purchase the product *

☒ Retail store ☐ Online retailer ☐ Reseller

Invoice / Receipt Upload *

選擇文件上傳

Please resize the image to a width no greater than 1600px (.jpg, .gif, .png)
The invoice should include the model name, invoice date, and invoice number.

Capcha *

221 + 4 =

Calculate to get the answer

Next

Complete your product registration

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account.msi.com/en/products/registration/step4

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THANK YOU FOR YOUR REGISTRATION!

Please fill out this questionnaire and help us to improve our products.

Yes

No

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Participate Promotion

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All Promotions

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image

Promotion
name

📅 Promotion period

🕒 Promotion model

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My Products



account.msi.com/en/products



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My Products

Category	Product Name / Serial Number	Purchase Date	
	MEG Z790 ACE MAX 601-7D86-030B2311000914	2023-12-25	View More

Register New Product

Eligible Promotion

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account.msi.com/en/products/promotion/601-7D86-030B2311000914



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Promotion
image

Promotion
name

 Promotion period

 Promotion model

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Promotion Redeem

Promotion image

Promotion name

Promotion Period :

Activity invoice date :

Redeem Limit :

Eligible Products

Eligible Locations

Redeem Page

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Redeem Guide

Redeem Products

Purchase Date	Purchased Region / Location	Category	Product Name / Serial Number	Upload
			MEG Z790 ACE MAX	<div>Upload</div>

Extra Information

How did you hear about this promotion?

- ☐ MSI official website
- ☐ MSI Member Center
- ☐ Social media (Facebook, Twitter, Instagram, etc.)
- ☐ Email newsletter
- ☐ Recommendation from media/ influencer
- ☐ Community Forum
- ☐ Online store website
- ☐ Internet Advertisement
- ☐ Internet search
- ☐ Magazine or Newspaper
- ☐ Promotional flyer
- ☐ Offline store
- ☐ Recommendation from friends or colleagues
- ☐ Recommendation from store staff
- ☐ Other _____

Next

Upload

Proof of purchase Upload instructions

選擇檔案

 未選擇任何檔案

Product Barcode Upload instructions

選擇檔案

 未選擇任何檔案

Submit

Agree Terms and Conditions

← → ↺

account.msi.com/en/promotions/redeem/

☆

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Service History

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Terms and Conditions

Privacy Policy

Privacy Policy. We may ask You for information during the Event enrolment and product registration process that may, as applicable, include without limitation Your email, name, product serial number, redemption code, purchase information, and other voluntary information You provide. In addition, we may indirectly gather information from you via cookies or website embedded analytics. The information we collect will be used in the following manner: to run this Event, to verify Your eligibility, to contact You if needed, to ensure prize(s) can be sent to You, to store registered product data for as long as an ongoing relationship exists between us (eg. When You use our services such as warranty, eDM notices, etc.), and to use solely for internal market studies for developing better products and services. Your information will not be shared with third parties, except: i) to third party processors such as our internet service and website providers in order for us to execute this Event; or ii) when reporting or responding to actual or suspected breach of applicable laws to legal and regulatory authorities such as courts or the police to the extent needed.

Because of the international nature of our business, we transfer information within the MSI group, and to third parties as referenced above, in connection with the purpose set forth in these terms and conditions. Therefore, we may transfer information to locations that may have different laws and data protection compliance requirements that those applicable in the location you are located.

Further details of how Your information may be used and processed are detailed in [MSI Privacy Policy](#). The MSI Privacy Policy constitutes a part of this Terms and Conditions, and is hereby incorporated by reference with full force and effect.

☐ I fully understand the contents of the Terms and Conditions and agree to them.

☐ I agree MSI may collect, use and process my personal data for marketing purposes and in accordance with the terms of MSI Privacy Policy.

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Promotion Redeem Confirmation

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Promotion Redeem Confirm

Redeem Products

Product Type

Product Name

Serial Number

Purchase Date

Purchased Region / Location

Proof of purchase

Invoice must show product model, invoice date, and shop/vendor name

Product Barcode

*Serial number must be taken from the product itself;
photo of the colourbox will not be accepted*

Extra Information

How did you hear about this promotion?

Captcha

Calculate to get the answer


~~21~~ + 8 =


Reformat

REDEEM

Cancel



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Message

Dear Customer,

Your request has been successfully sent. Application is under process, please keep in mind that all applications are checked by our staff and might take up to 7 ~ 14 working days.

Thank you for your patience.

If you didn't receive our email in your inbox, please kindly check in the Spam, Junk, Trash, Deleted Items, or Archive folder.

[Back to Promotion](#)

[Redeem History](#)





Check redemption status
or
Re-upload requested documents

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Find the promotion page and check the status

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Promotion Redeem

Promotion image

Promotion name

Promotion Period :

Activity invoice date :

Redeem Limit :

Eligible Products

Eligible Locations

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Redeem Records

Redeem Date	Order ID	Product Name / Serial Number	Status
	6371429c45	MEG Z790 ACE MAX	Redeem qualification under reviewing

Redeem Products

No products eligible for redemption

Register Your Product

Verification may take longer than 14 business days.

If there any missing document, Will receive an email for notification

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Promotion
image

Dear Customer,

Thank you for purchasing an MSI product!

Sorry to inform you that your redemption have some missing purchase proof.

Please go to product page and re-upload your purchase proof and promotion page re-redeem again.

<https://account.msi.com/promotions/redeem/>

Reason : *Missing document*

Thanks for your understanding.

MSI customer service team



ABOUT MSI

MSI is a world leader in gaming, content creation and AIoT solutions. Bolstered by its cutting-edge R&D capabilities and customer-driven innovation, MSI has a wide-ranging global presence spanning over 120 countries. Its comprehensive lineup of laptops, graphics cards, monitors, motherboards, desktops, peripherals, servers, IPCs, robotic appliances, and vehicle infotainment and telematics systems are globally acclaimed. Committed to advancing user experiences through the finest product quality, intuitive user interface and design aesthetics, MSI is a leading brand that shapes the future of technology. For more product information, please go to <https://www.msi.com>.

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Re-upload the missing document

msi

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Promotion Redeem

Promotion image

Promotion name

Promotion Period :

Activity invoice date :

Redeem Limit :

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Eligible Locations

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Redeem Records

Redeem Date	Order ID	Product Name / Serial Number	Status
6371429c45		MEG Z790 ACE MAX	Redeem not qualified, Please re-upload data and redeem again. Please help to attach the invoice Redeem Again

Redeem Products

No products eligible for redemption

[Register Your Product](#)

Re-upload the missing document
Incomplete registration may result in the additional processing time if You are required to provide additional information.

Success email notification

msi

msi

Promotion
image

Dear Customer,

Thank you for purchasing an MSI product!

Redeem for *Promotion name* has been approved.

Your activation code is:

Prize

To activate your code, please refer to

Best Regards,

MSI customer service team



ABOUT MSI

MSI is a world leader in gaming, content creation and AIoT solutions. Bolstered by its cutting-edge R&D capabilities and customer-driven innovation, MSI has a wide-ranging global presence spanning over 120 countries. Its comprehensive lineup of laptops, graphics cards, monitors, motherboards, desktops, peripherals, servers, IPCs, robotic appliances, and vehicle infotainment and telematics systems are globally acclaimed. Committed to advancing user experiences through the finest product quality, intuitive user interface and design aesthetics, MSI is a leading brand that shapes the future of technology. For more product information, please go to <https://www.msi.com>.

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GAMING

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Success status



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Promotion Redeem

Promotion image

Promotion name

Promotion Period :

Activity invoice date :

Redeem Limit :

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Redeem Records

Redeem Date	Order ID	Product Name / Serial Number	Status
	6371429c45	MEG Z790 ACE MAX	Redeem Success Your Redeem Code:

Redeem Products

No products eligible for redemption

Register Your Product

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FAQs

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Why there is no any relative promotion appears in my member center account?

1. Check if your product is eligible model
2. Check if your invoice is in eligible period
3. Make sure the country you live is in the eligible country for the promotion

What should I do if I received an email inform me that my claim was incomplete?

Please make sure that you had provide:

1. Invoice/purchase proof which include purchase date, purchase store, and purchase model
2. SN number picture that on the product itself, not on the package

Why am I not receive any email after my participation?

If you have not received an email, please check your spam folder and deactivate your email filter.

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Official Partner

AMG
MOTORSPORT



PGR
POST-CONSUMER RECYCLED

