Redemption Instruction

MSI

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Register your Product

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Register/Login to MSI Member Center

https://account.msi.com/login

Register your MSI product

Register your MSI product

Register your MSI product - SN number registration

How to Identify Product Serial Number ?

How to Identify Product Serial Number ?

The S/N number photo must be on the product, NOT on the color box

Laptop

Fill in the Product Registration form

Complete your product registration

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Participate Promotion

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Promotions

account.msi.com/en/promotions
msi
Store
Products
AIoT Solutions
What's New
Community
MSI for Business
Service
Account Overview
Product
My Products
Product Registration
Activate MSI Care Plus
Membership
Reward Program
SHOUT OUT
Promotions
Support
Web Ticket
Promotions
All Promotions
Redeem History
Promotion image
Promotion name
Promotion period
Promotion model
REDEEM

My Products

account.msi.com/en/products
Store
Products
AIoT Solutions
What's New
Community
MSI for Business
Service
My Products
Category
Product Name / Serial Number
Purchase Date
MEG Z790 ACE MAX
601-7D86-030B2311000914
2023-12-25
View More
Register New Product
Account Overview
Product
My Products
Product Registration
Activate MSI Care Plus
Membership
Reward Program
SHOUT OUT
Promotions
Support
Web Ticket

Eligible Promotion

msi Store Products AIoT Solutions What's New Community MSI for Business Service

Account Overview

Product
- My Products
- Product Registration
- Activate MSI Care Plus

Membership
- Reward Program
- SHOUT OUT
- Promotions

Support
- Web Ticket
- Ticket History
- Apply for Service
- Service History
- Live Chat

Account
- My Profile
- Login Management
- Change Password
- Subscribe

Promotion Redeem

Promotion image

Promotion name

Promotion Period :

Activity invoice date :

Redeem Limit :

Eligible Products | Eligible Locations | Redeem Page | Terms and Conditions | Redeem Guide

Redeem Products

	Purchase Date	Purchased Region / Location	Category	Product Name / Serial Number	Upload
○				MEG Z790 ACE MAX	Upload

Extra Information

How did you hear about this promotion?

- MSI official website
- MSI Member Center
- Social media (Facebook, Twitter, Instagram, etc.)
- Email newsletter
- Recommendation from media/ influencer
- Community Forum
- Online store website
- Internet Advertisement
- Internet search
- Magazine or Newspaper
- Promotional flyer
- Offline store
- Recommendation from friends or colleagues
- Recommendation from store staff
- Other _____

Next

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Upload

Proof of purchase Upload instructions

選擇檔案 未選擇任何檔案

Product Barcode Upload instructions

選擇檔案 未選擇任何檔案

Submit

Agree Terms and Conditions

Promotion Redeem Confirmation

Invoice must show product model, invoice date, and shop/vendor name

Serial number must be taken from the product itself; photo of the colourbox will not be accepted

Success

account.msi.com/en/message

Store | Products | AIoT Solutions | What's New | Community | MSI for Business | Service

Account Overview

Product

My Products

Product Registration

Activate MSI Care Plus

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Reward Program

SHOUT OUT

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Message

Dear Customer,

Your request has been successfully sent. Application is under process, please keep in mind that all applications are checked by our staff and might take up to 7 ~ 14 working days.

Thank you for your patience.

If you didn't receive our email in your inbox, please kindly check in the Spam, Junk, Trash, Deleted Items, or Archive folder.

Back to Promotion | Redeem History

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Check redemption status
or
Re-upload requested documents

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Find the promotion page and check the status

Verification may take longer than 14 business days.

If there any missing document,
Will receive an email for notification

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Promotion image

Dear Customer,

Thank you for purchasing an MSI product!
Sorry to inform you that your redemption have some missing purchase proof.

Please go to product page and re-upload your purchase proof and promotion page re-redeem again.
https://account.msi.com/promotions/redeem/

Reason : *Missing document*

Thanks for your understanding.
MSI customer service team

ABOUT MSI

MSI is a world leader in gaming, content creation and AIoT solutions. Bolstered by its cutting-edge R&D capabilities and customer-driven innovation, MSI has a wide-ranging global presence spanning over 120 countries. Its comprehensive lineup of laptops, graphics cards, monitors, motherboards, desktops, peripherals, servers, PCs, robotic appliances, and vehicle infotainment and telematics systems are globally acclaimed. Committed to advancing user experiences through the finest product quality, intuitive user interface and design aesthetics, MSI is a leading brand that shapes the future of technology. For more product information, please go to https://www.msi.com.

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Re-upload the missing document

Re-upload the missing document

Incomplete registration may result in the additional processing time if You are required to provide additional information.

Success email notification

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Promotion image

Dear Customer,

Thank you for purchasing an MSI product!
Redeem for *Promotion name* has been approved.

Your activation code is:

Prize

To activate your code, please refer to

Best Regards,
MSI customer service team

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Success status

How to Activate Code?

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Step 1:

Visit the link below and set up/log in an account on “Battle.net”

https://us.shop.battle.net/

Step 2:
Click “Redeem the Code

Step 3:
Enter the “Code” and Click “Redeem Code”

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FAQs

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FAQs

Why there is no any relative promotion appears in my member center account?
1. Check if your product is eligible model 2. Check if your invoice is in eligible period 3. Make sure the country you live is in the eligible country for the promotion
What should I do if I received an email inform me that my claim was incomplete?
Please make sure that you had provide: 1. Invoice/purchase proof which include purchase date, purchase store, and purchase model 2. SN number picture that on the product itself, not on the package
How long does it takes to process the application and when will I receive my gift?
All applications might take up: *Digital code - 7~14 working days to be verified.
Why am I not receive any email after my participation?
If you have not received an email, please check your spam folder and deactivate your email filter.

*Any more question feel free to ask in https://account.msi.com/

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20th ANNIVERSARY
MSI LAPTOPS

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AI ENGINE

PCR
POST-CONSUMER RECYCLED

MSI CREATOR AWARDS

MGA
MSI GAMING ARENA