Redemption Instruction

MSI

msi
Register Your Product
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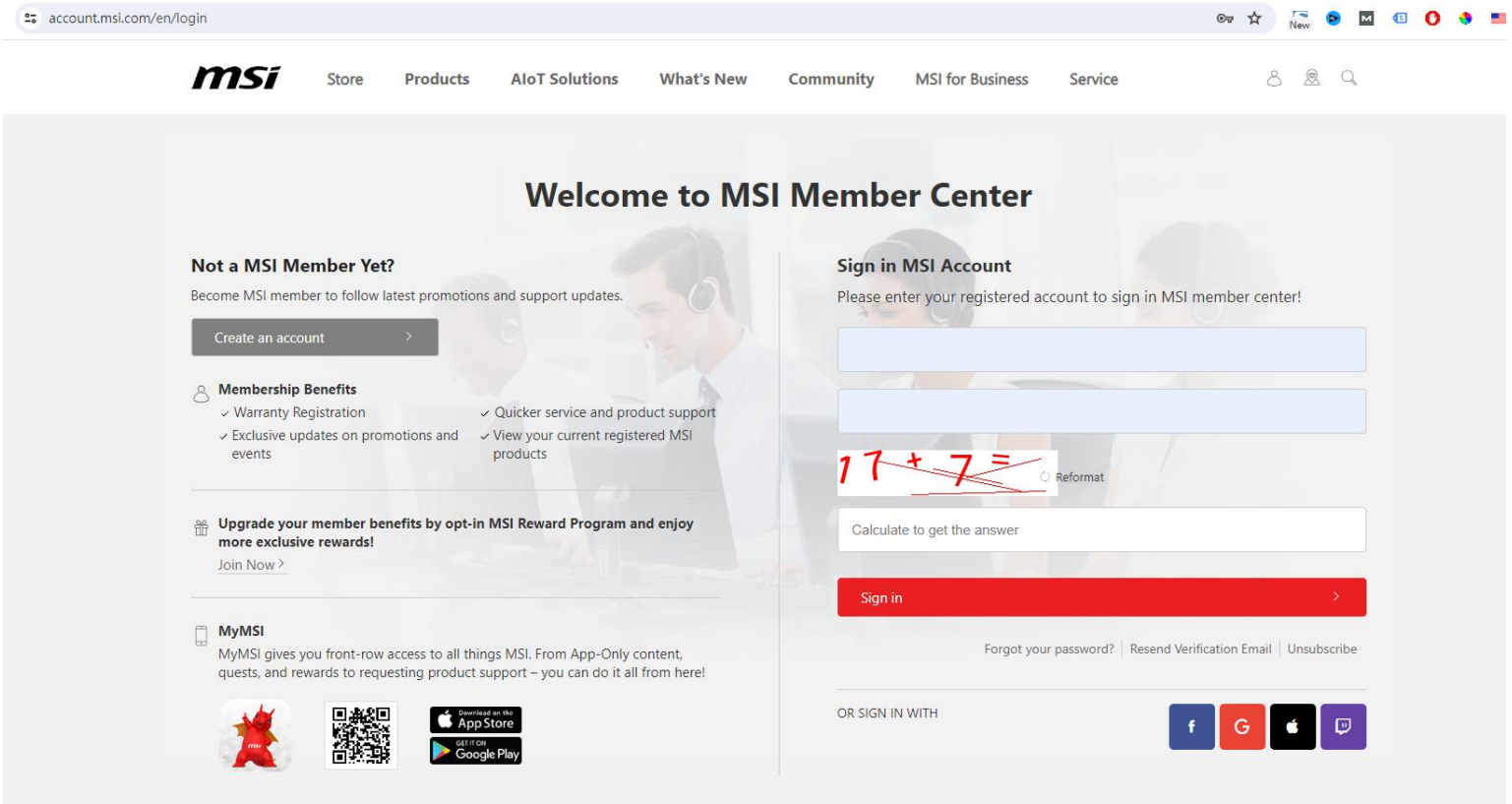
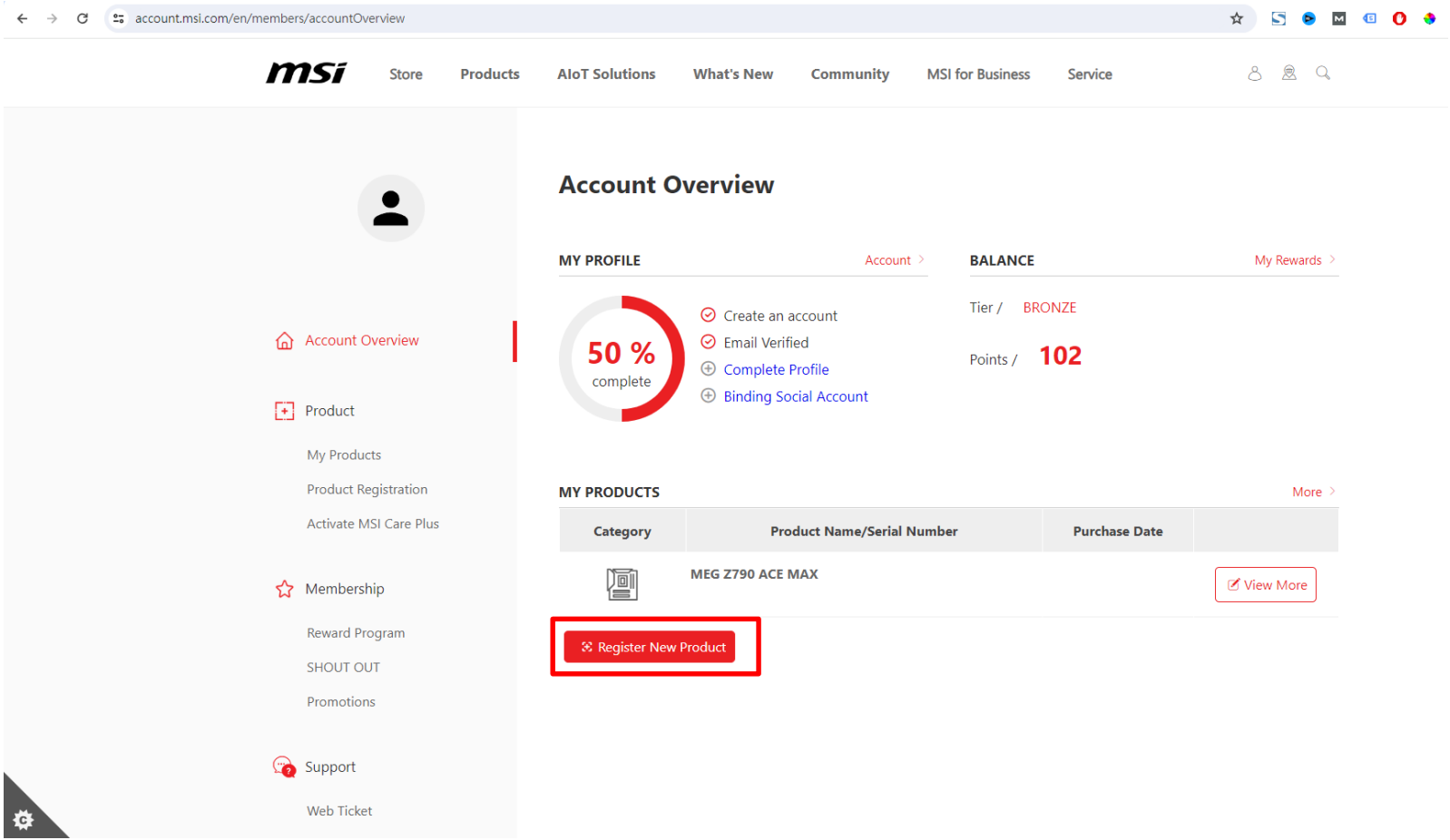
Register/Login to MSI Member Center

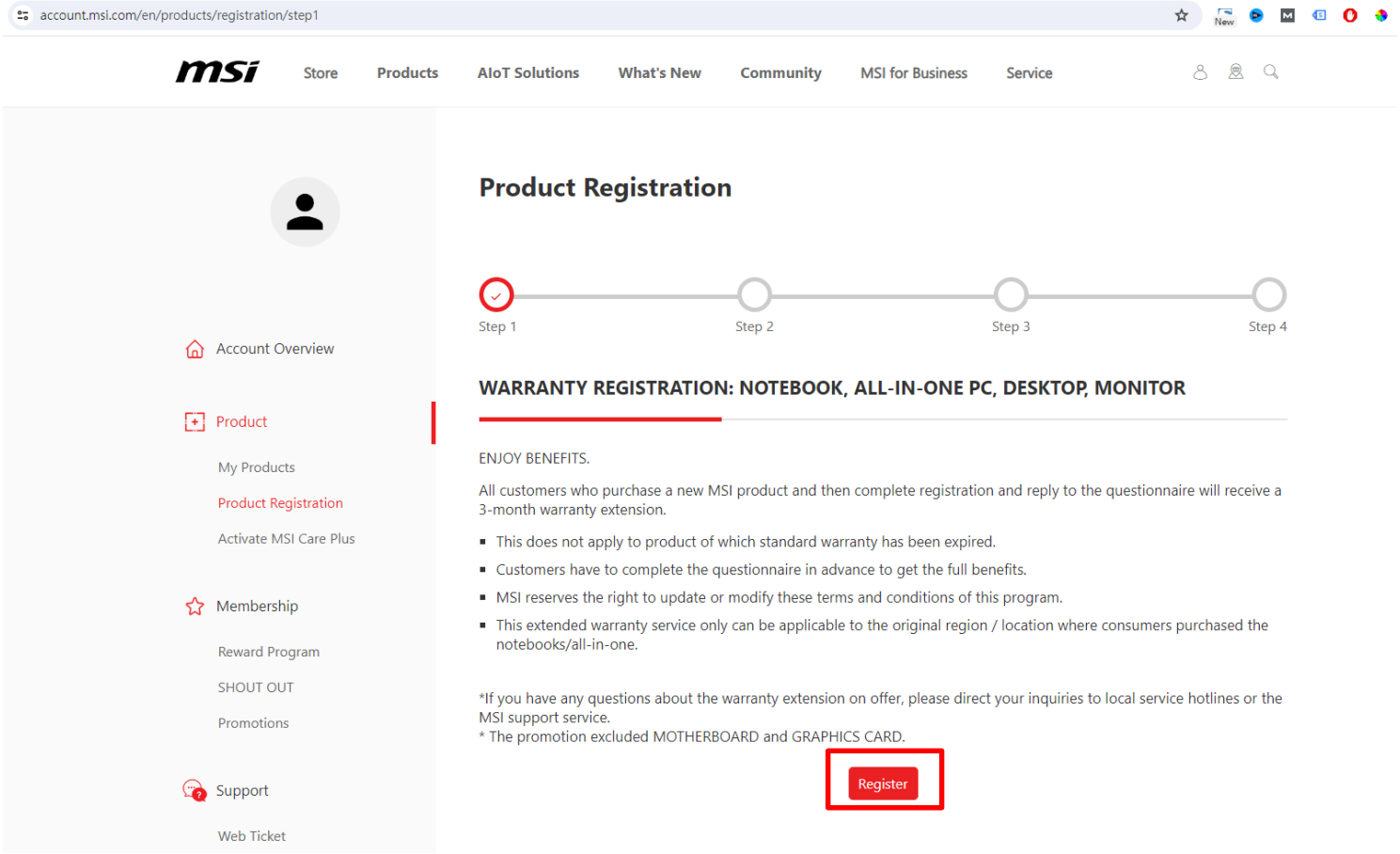
https://account.msi.com/login



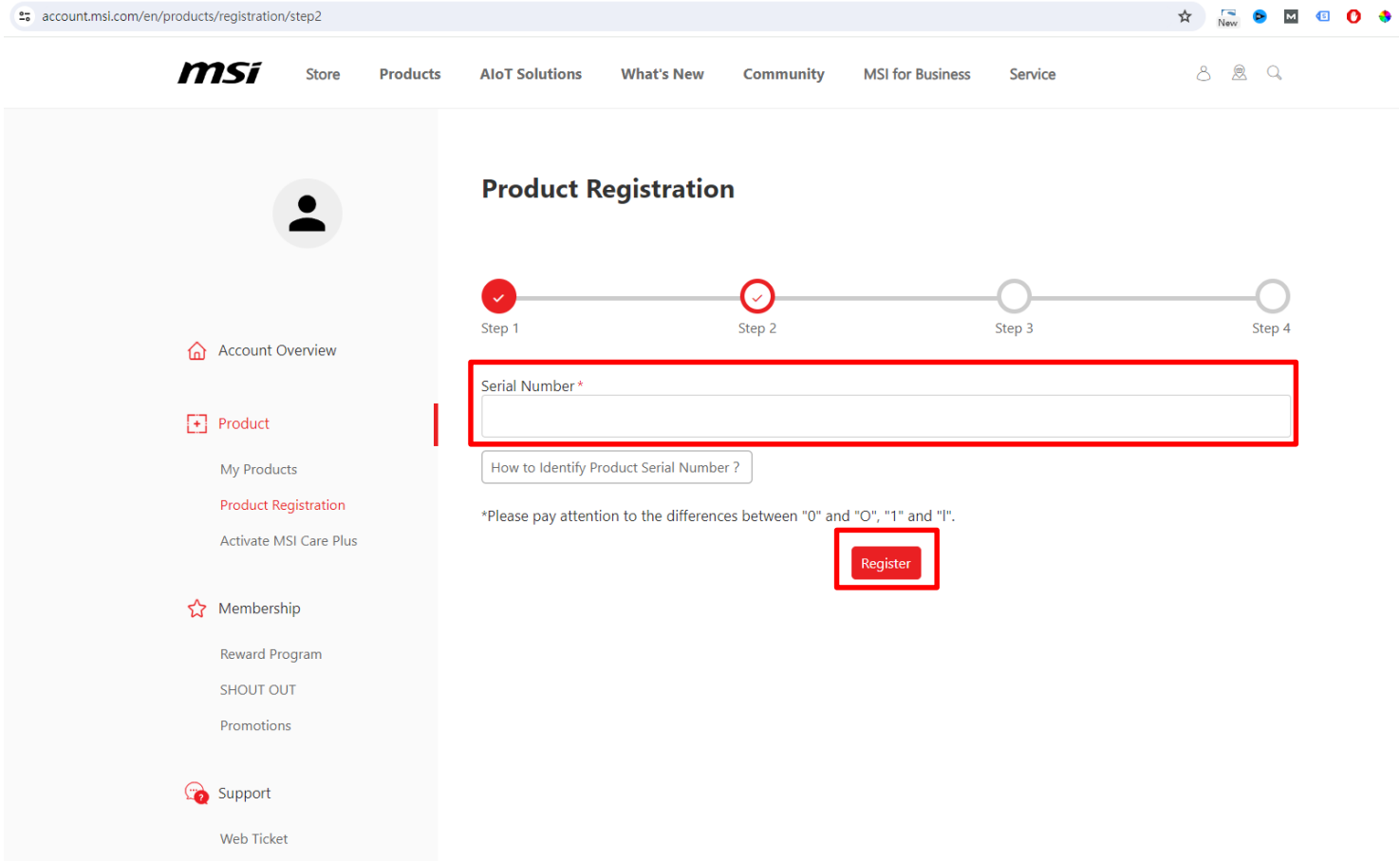
Register your MSI product



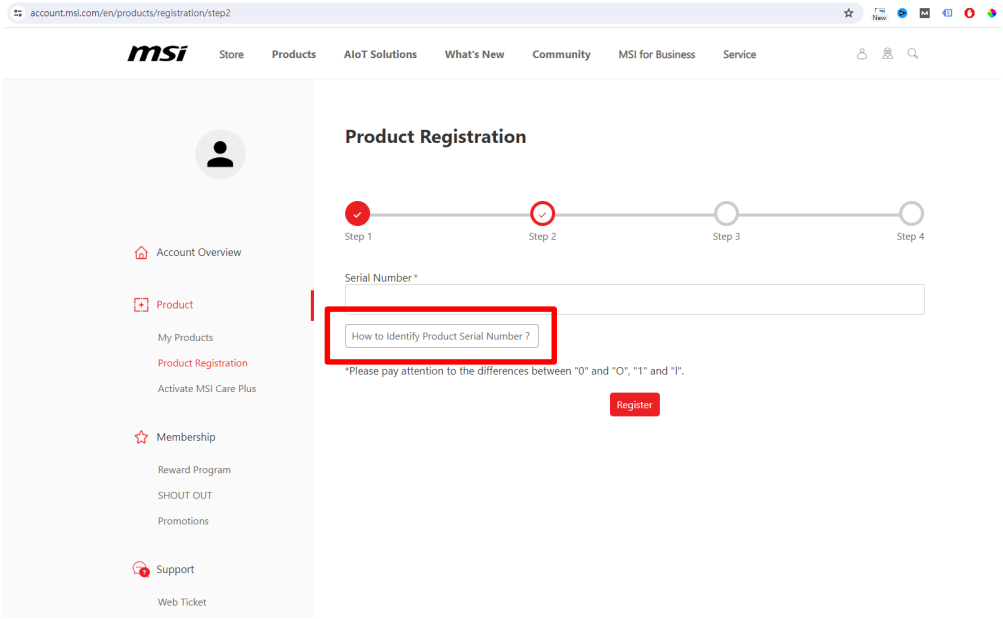
Register your MSI product

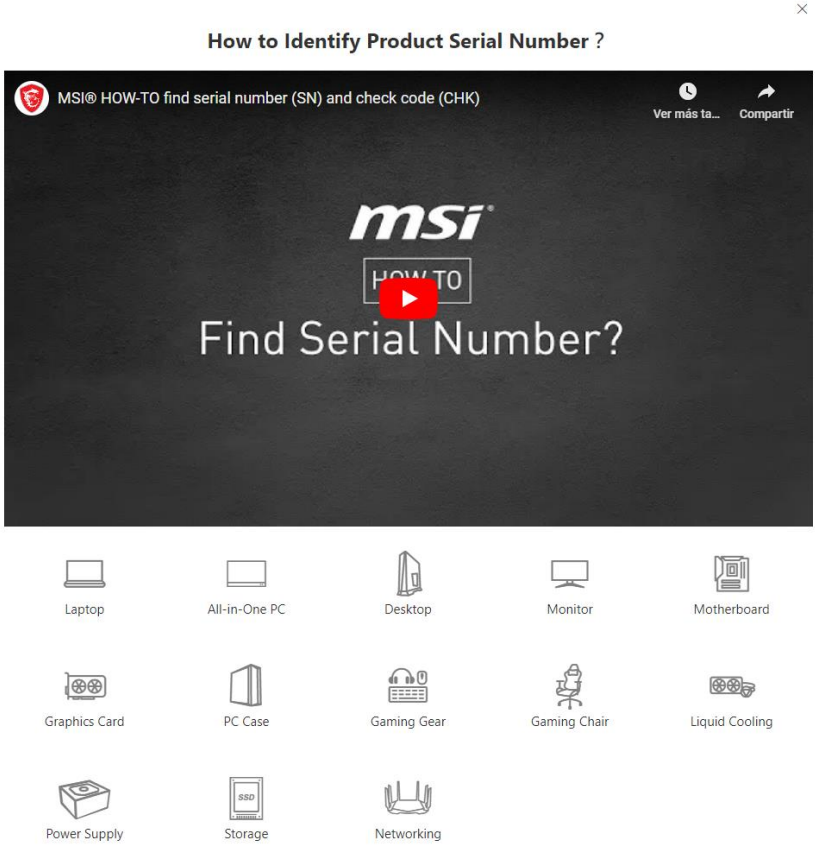


Register your MSI product - SN number registration



How to Identify Product Serial Number ?

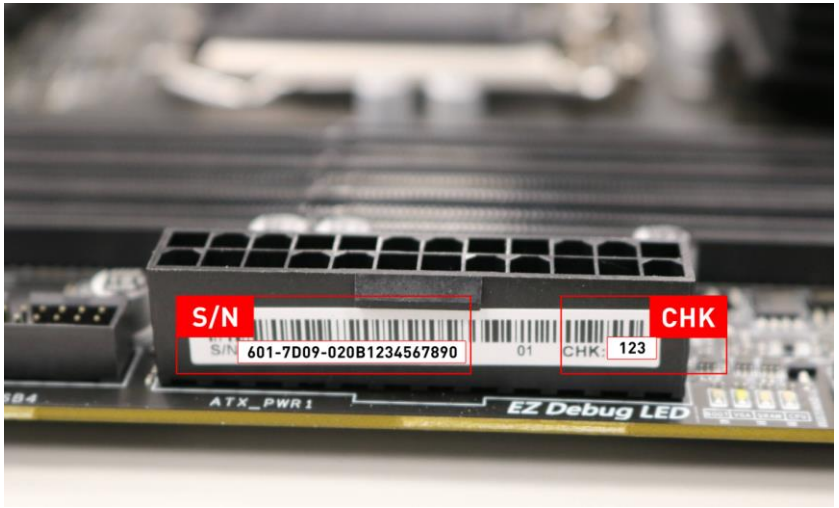




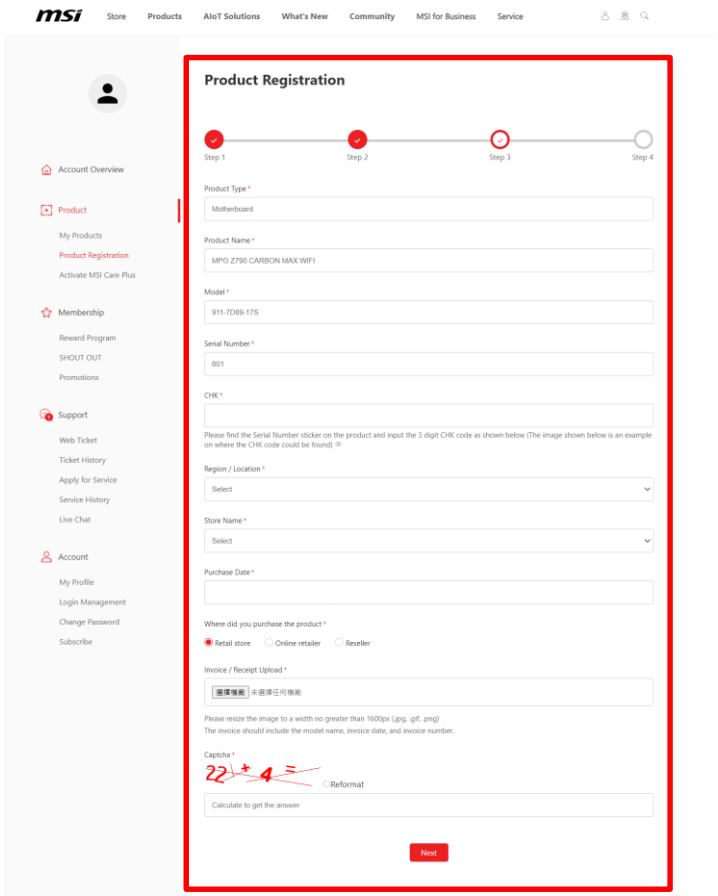
How to Identify Product Serial Number ?

The S/N number photo must be on the product, NOT on the color box

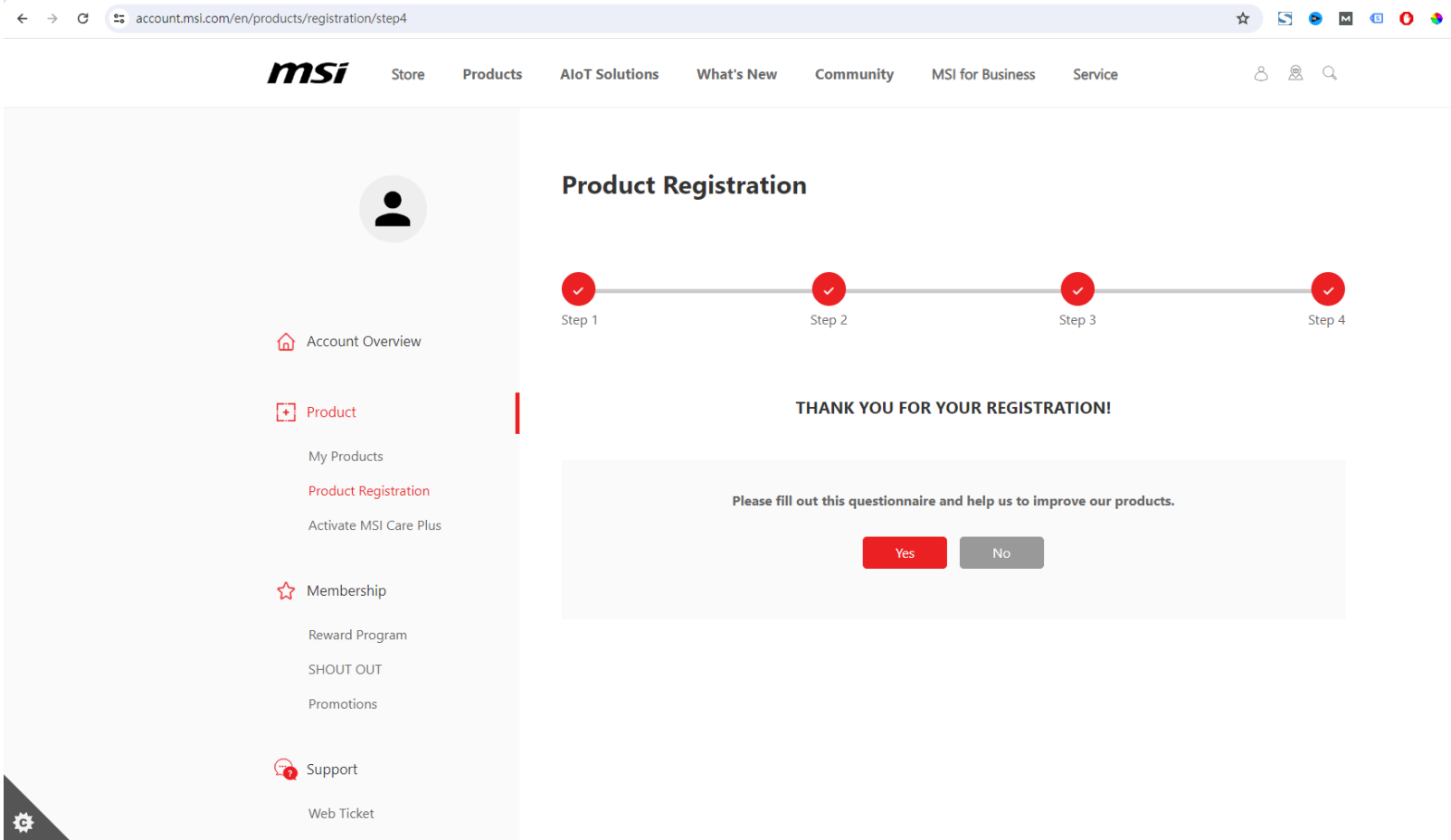
Motherboard



Fill in the Product Registration form



Complete your product registration



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Participate Promotion
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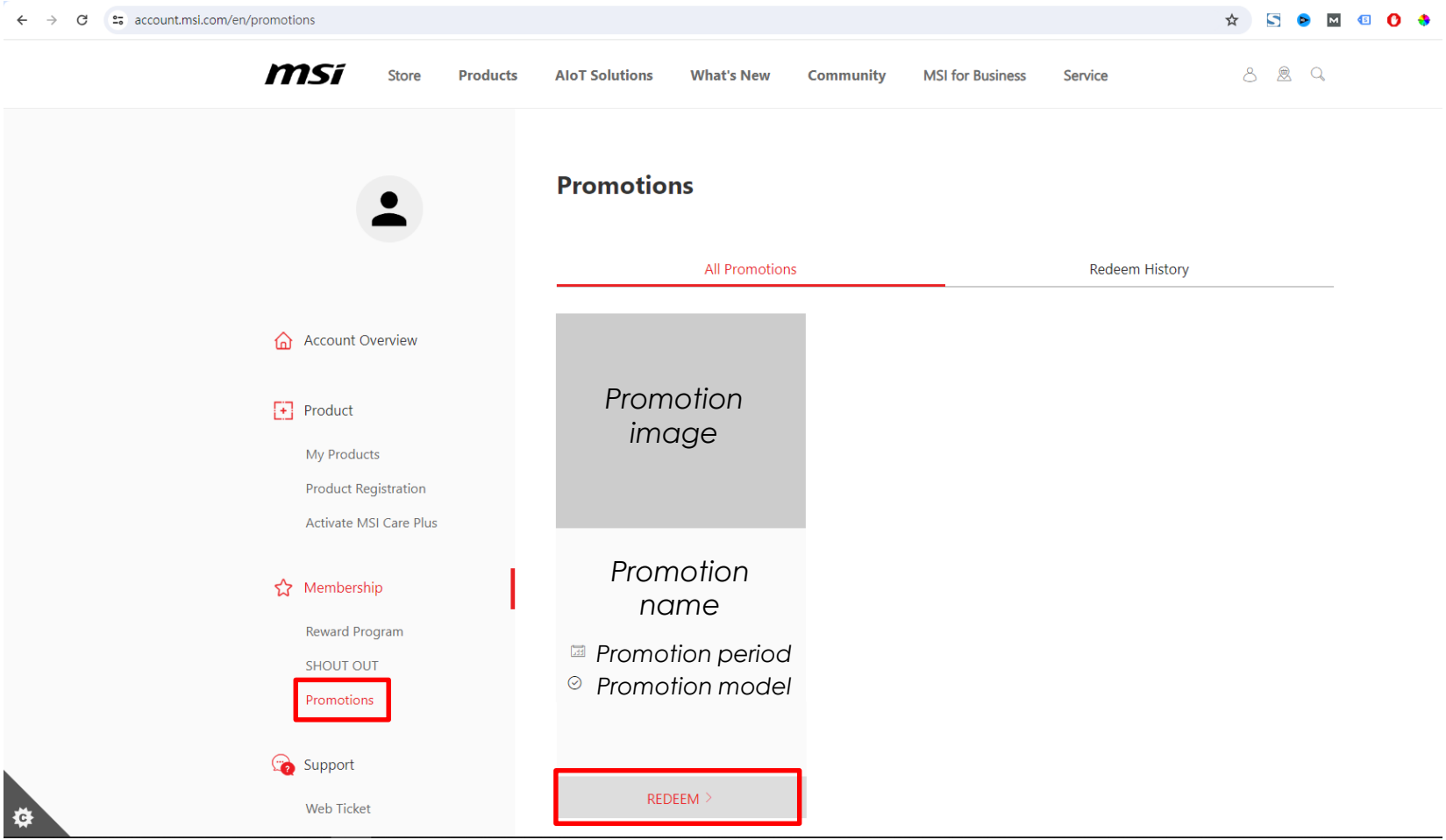
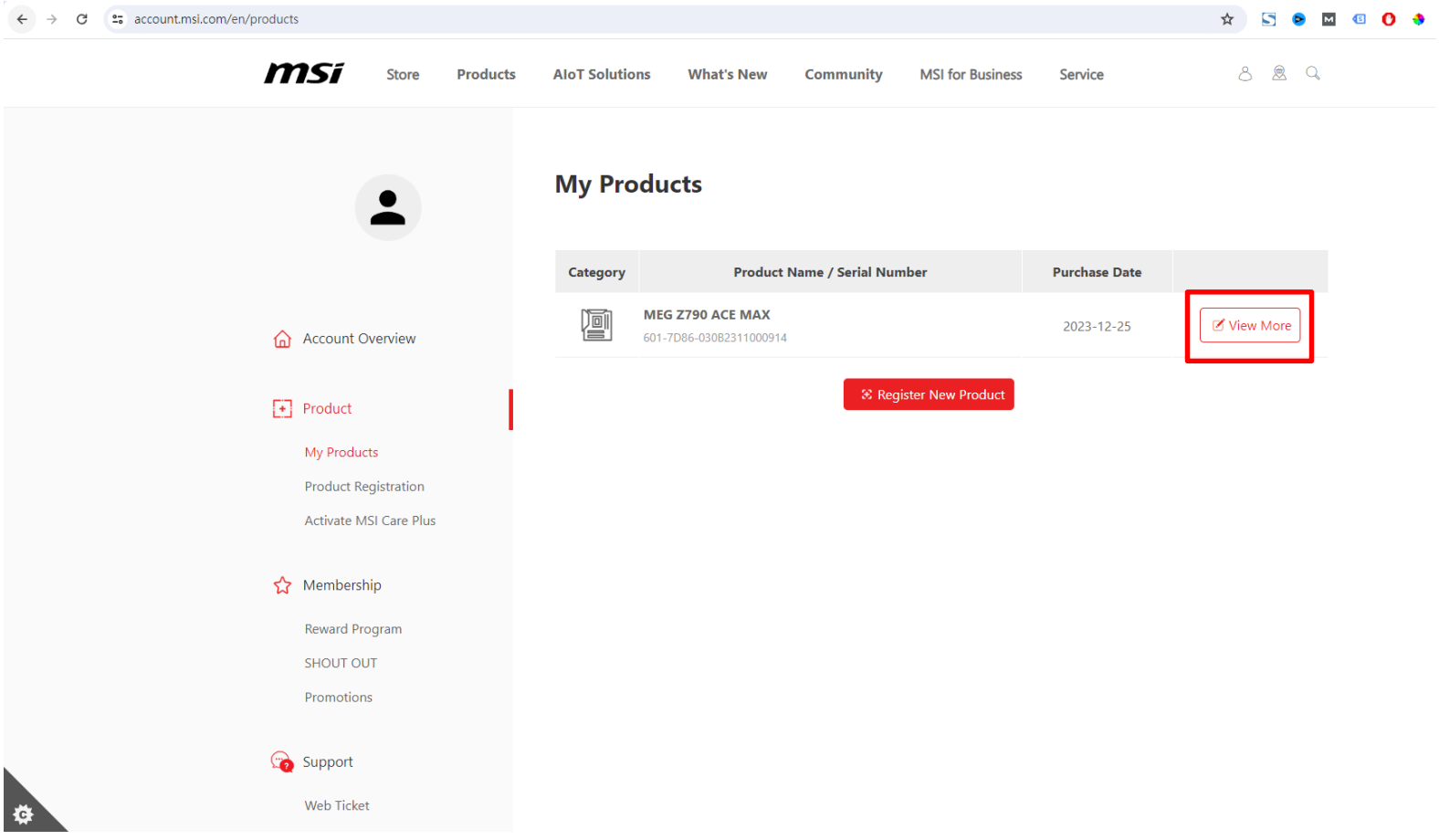
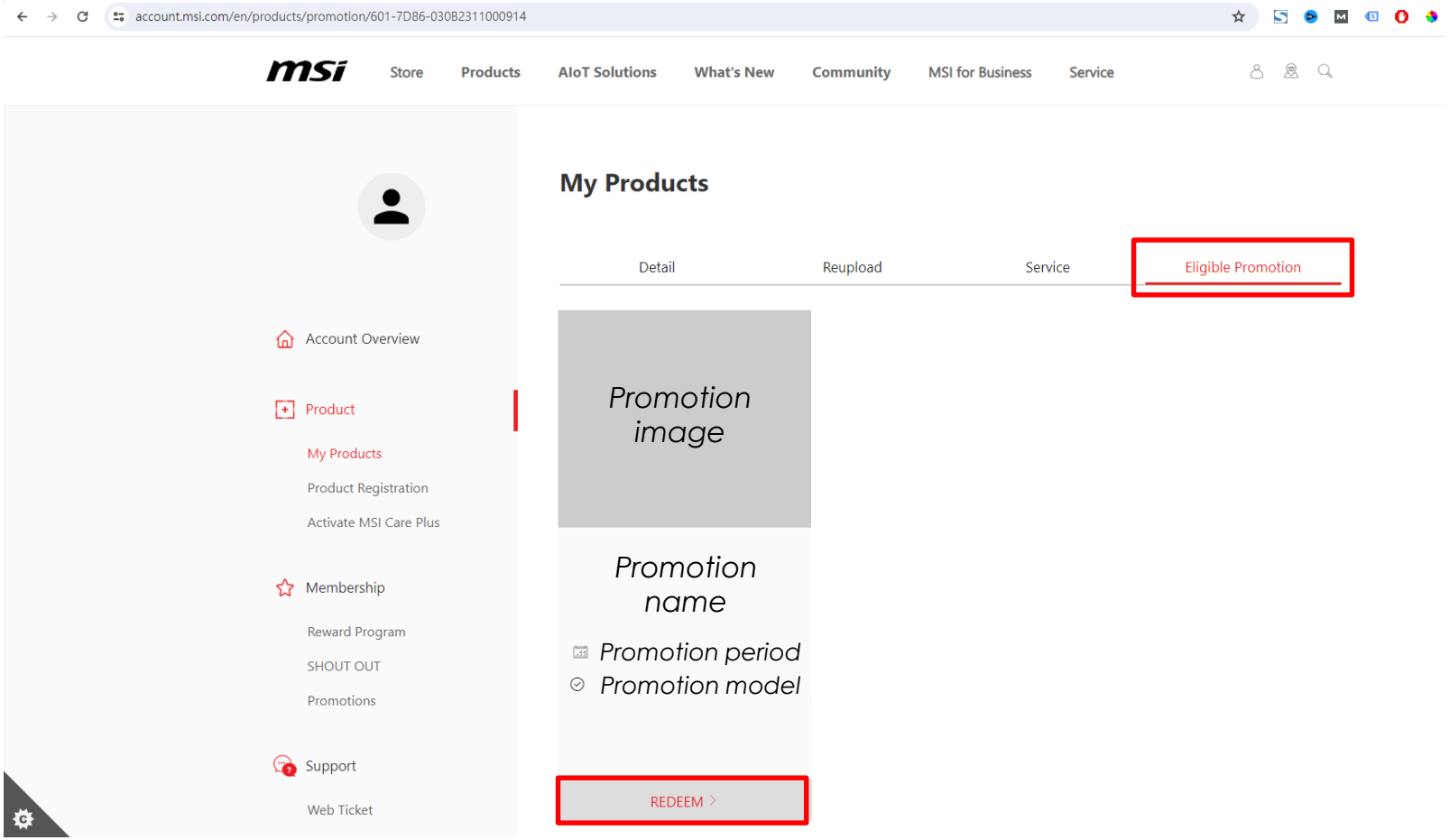
Promotions

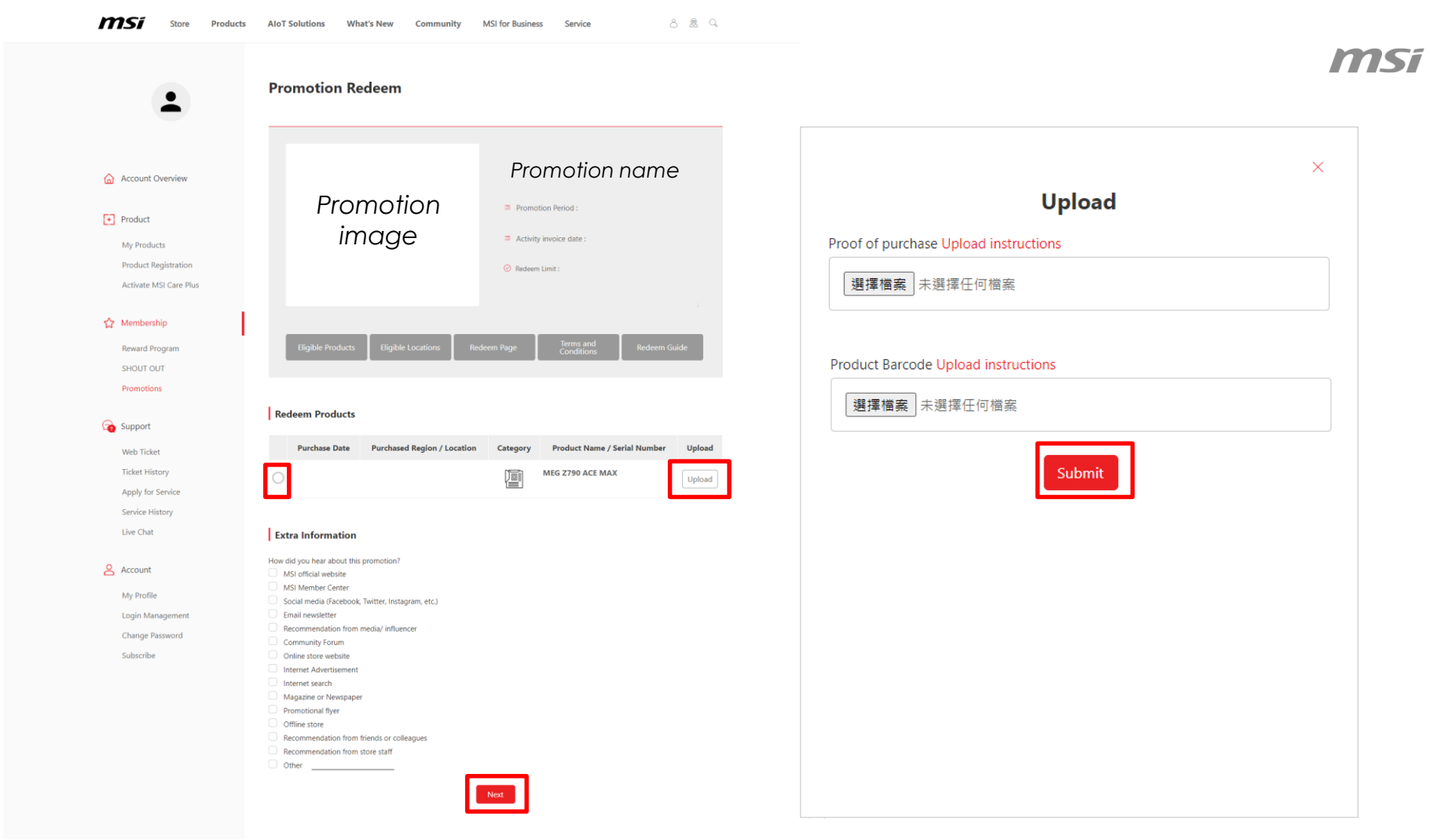

account.msi.com/en/promotions
msi
Store
Products
AIoT Solutions
What's New
Community
MSI for Business
Service
Account Overview
Product
My Products
Product Registration
Activate MSI Care Plus
Membership
Reward Program
SHOUT OUT
Promotions
Support
Web Ticket
Promotions
All Promotions
Redeem History
Promotion image
Promotion name
Promotion period
Promotion model
REDEEM

My Products


account.msi.com/en/products
Store
Products
AIoT Solutions
What's New
Community
MSI for Business
Service
My Products
Category
Product Name / Serial Number
Purchase Date
MEG Z790 ACE MAX
601-7D86-030B2311000914
2023-12-25
View More
Register New Product
Account Overview
Product
My Products
Product Registration
Activate MSI Care Plus
Membership
Reward Program
SHOUT OUT
Promotions
Support
Web Ticket

Eligible Promotion

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Store
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AIoT Solutions
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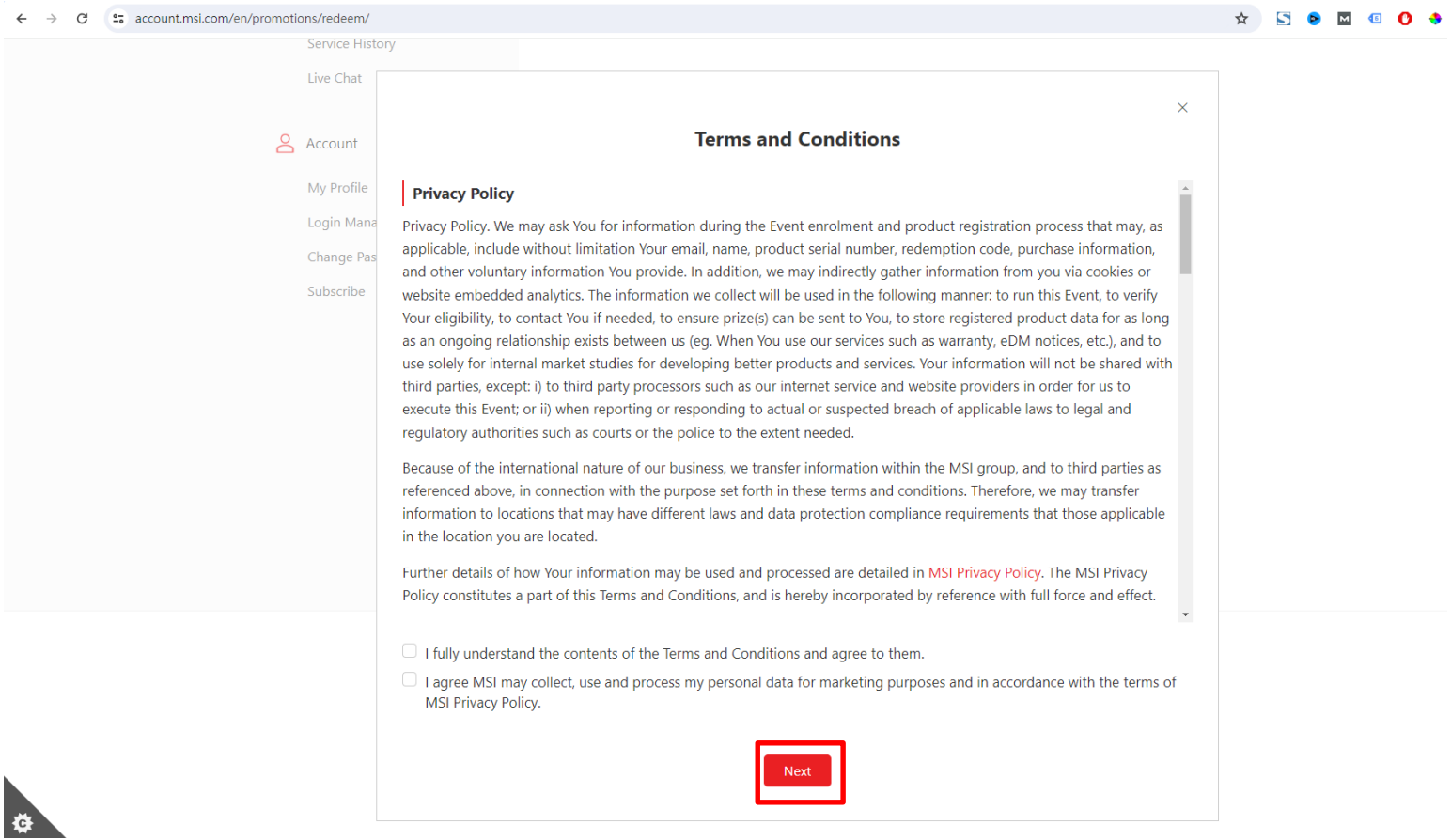
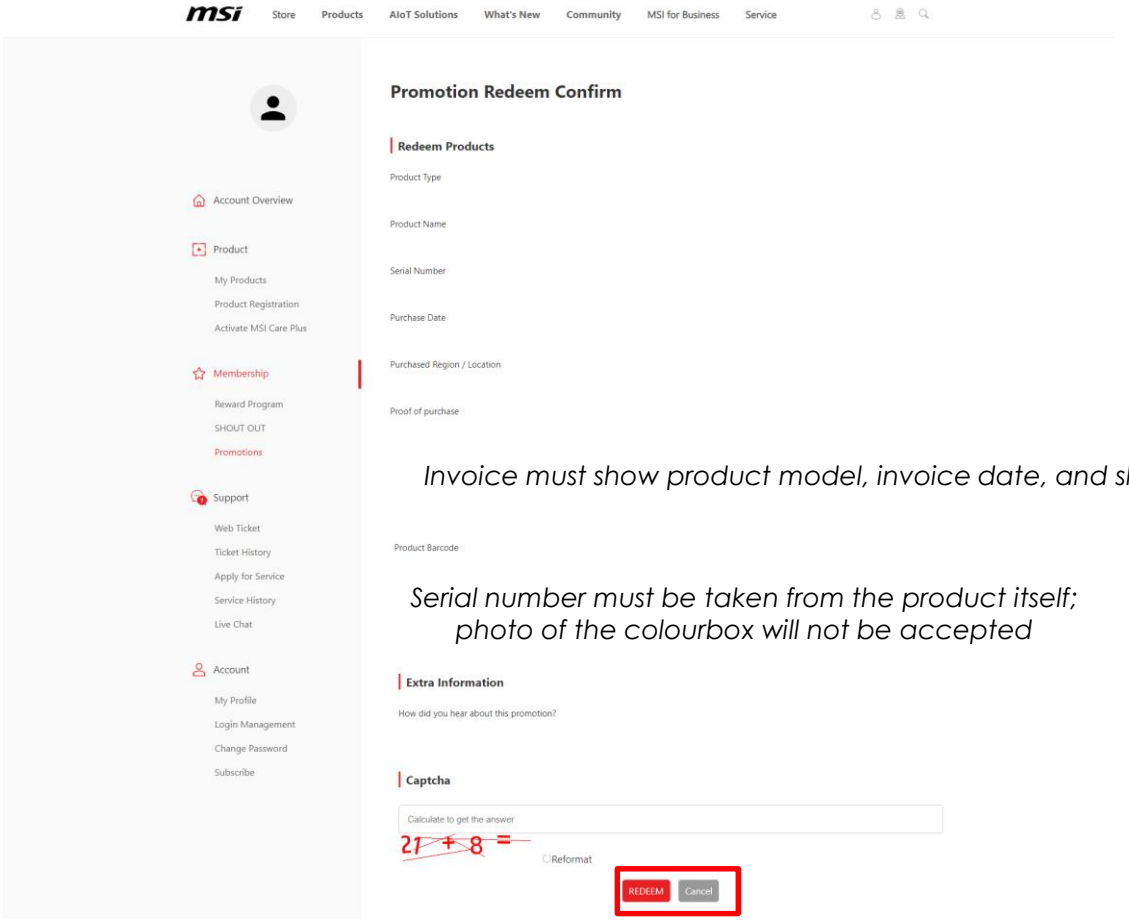
Promotions
Support
Web Ticket
Ticket History
Apply for Service
Service History
Live Chat
Account
My Profile
Login Management
Change Password
Subscribe
Promotion image
Promotion name
Promotion Period :
Activity invoice date :
Redeem Limit :
Eligible Products
Eligible Locations
Redeem Page
Terms and Conditions
Redeem Guide
Redeem Products
Purchase Date
Purchased Region / Location
Category
Product Name / Serial Number
Upload
MEG Z790 ACE MAX
Upload
Extra Information
How did you hear about this promotion?
MSI official website
MSI Member Center
Social media (Facebook, Twitter, Instagram, etc.)
Email newsletter
Recommendation from media/ influencer
Community Forum
Online store website
Internet Advertisement
Internet search
Magazine or Newspaper
Promotional flyer
Offline store
Recommendation from friends or colleagues
Recommendation from store staff
Other
Next
Upload
Proof of purchase Upload instructions
選擇檔案 未選擇任何檔案
Product Barcode Upload instructions
選擇檔案 未選擇任何檔案
Submit

Agree Terms and Conditions



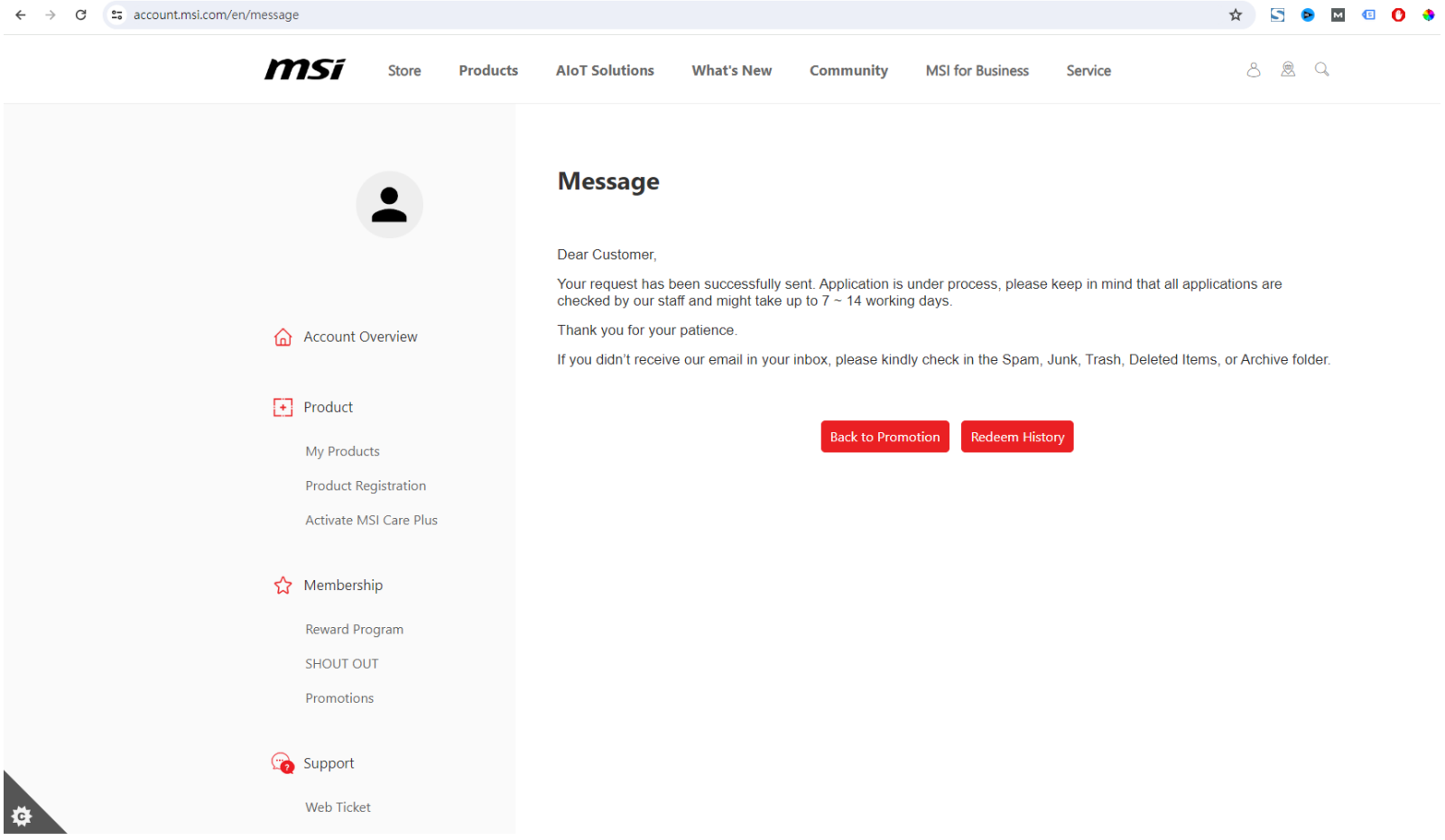
Promotion Redeem Confirmation



Invoice must show product model, invoice date, and shop/vendor name

Serial number must be taken from the product itself; photo of the colourbox will not be accepted

Success


account.msi.com/en/message
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Membership
Reward Program
SHOUT OUT
Promotions
Support
Web Ticket
Message
Dear Customer,
Your request has been successfully sent. Application is under process, please keep in mind that all applications are checked by our staff and might take up to 7 ~ 14 working days.
Thank you for your patience.
If you didn't receive our email in your inbox, please kindly check in the Spam, Junk, Trash, Deleted Items, or Archive folder.
Back to Promotion
Redeem History

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Check redemption status
or
Re-upload requested documents

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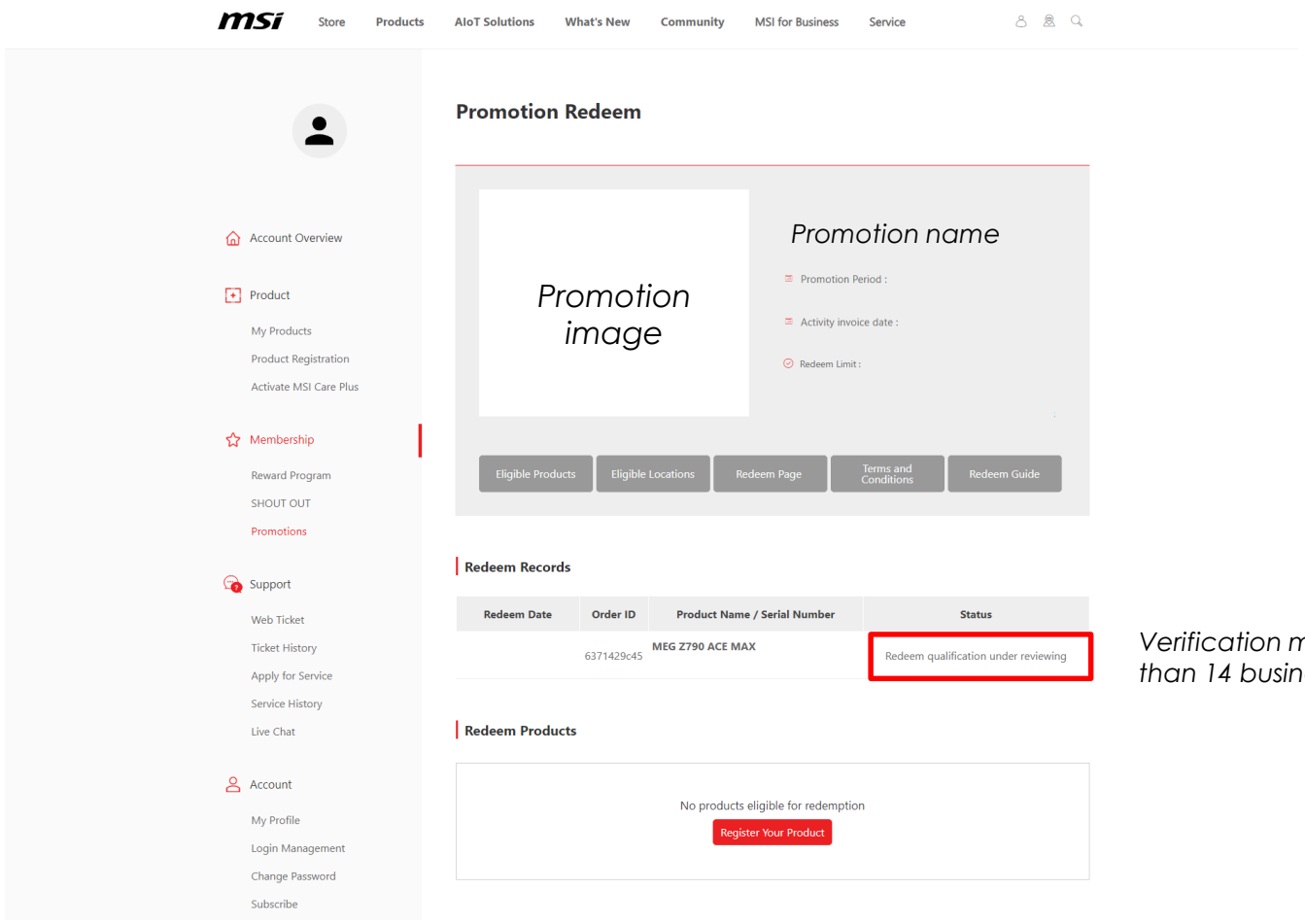
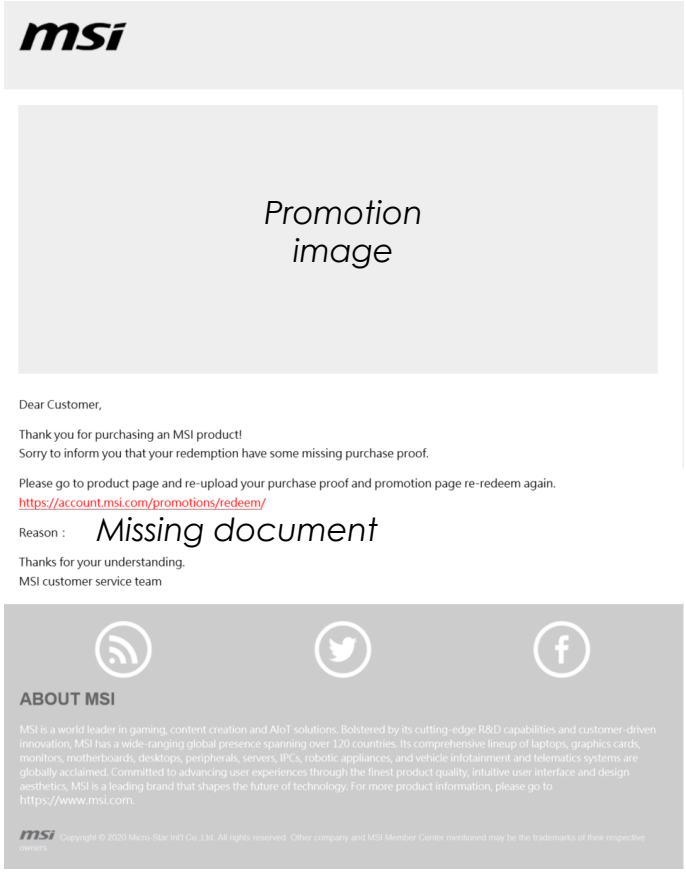
Find the promotion page and check the status

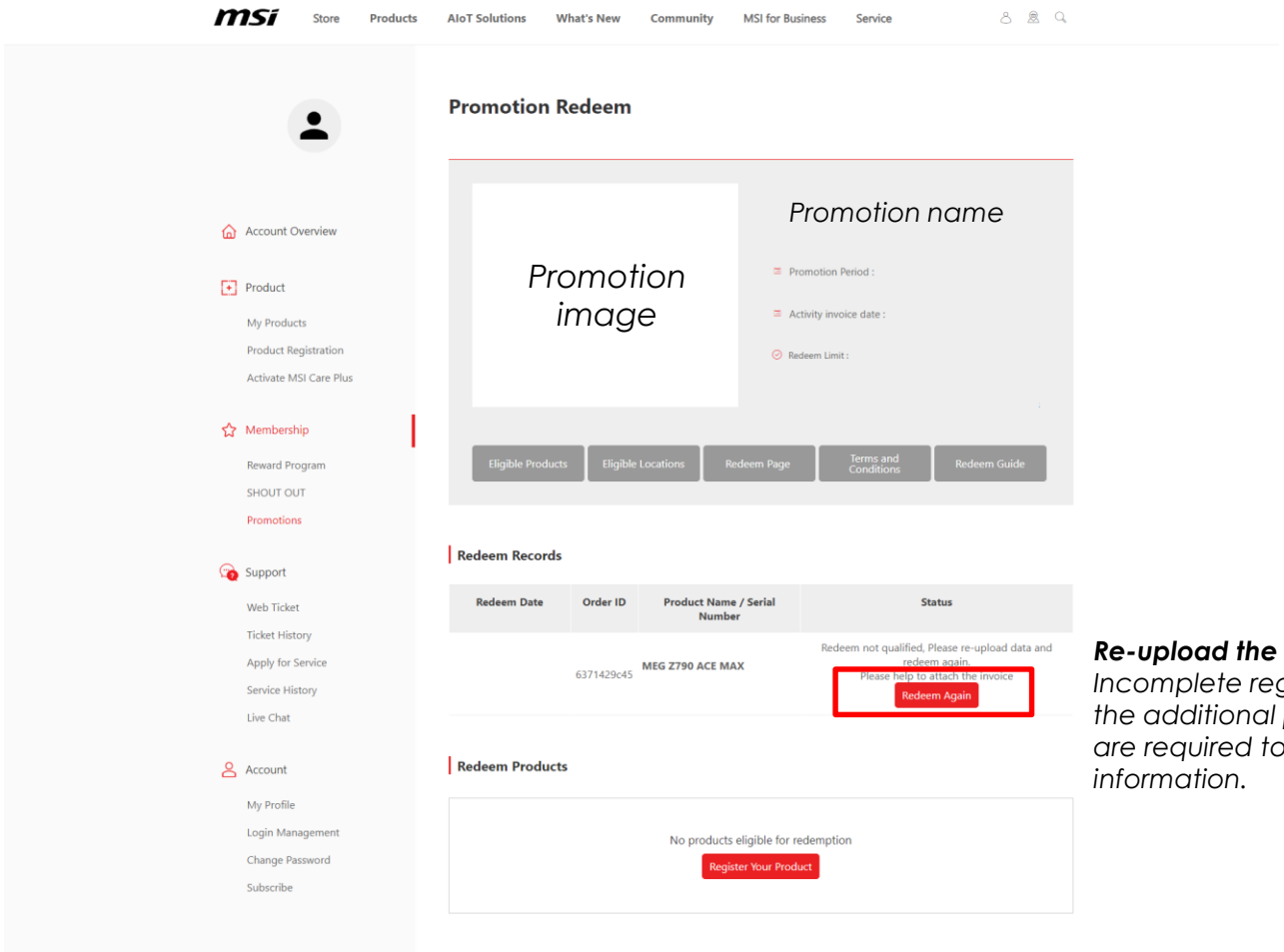


Verification may take longer than 14 business days.

If there any missing document,
Will receive an email for notification

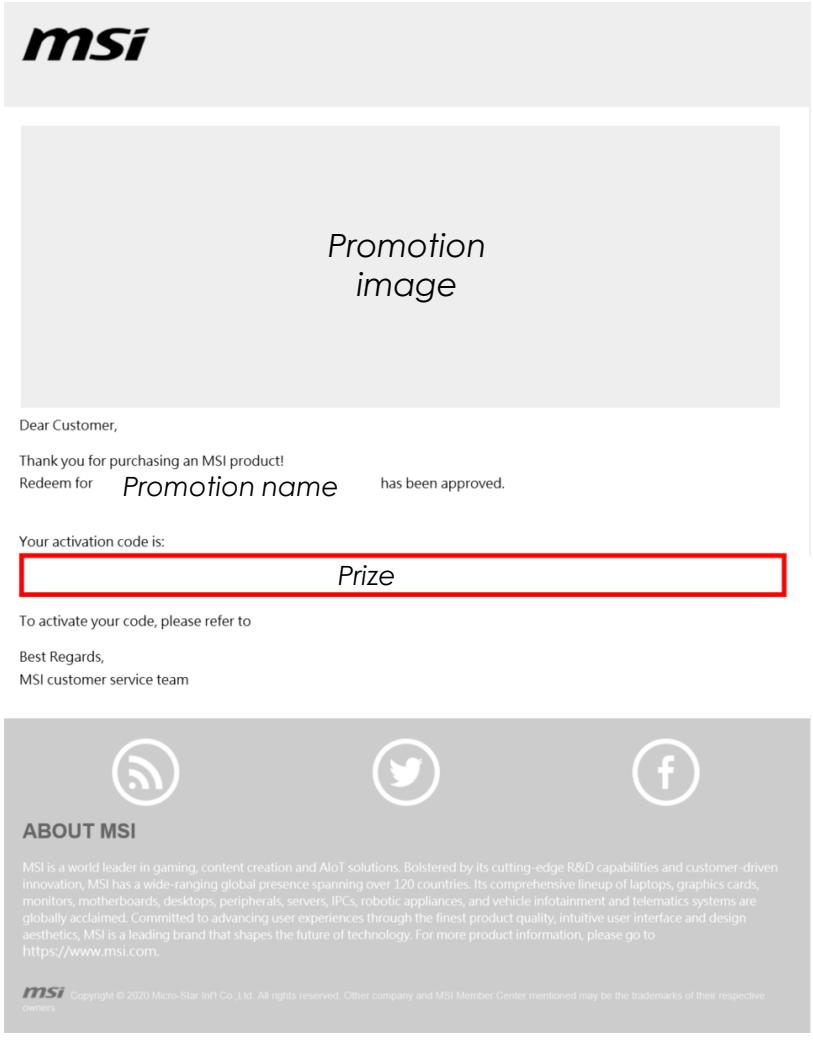


Re-upload the missing document

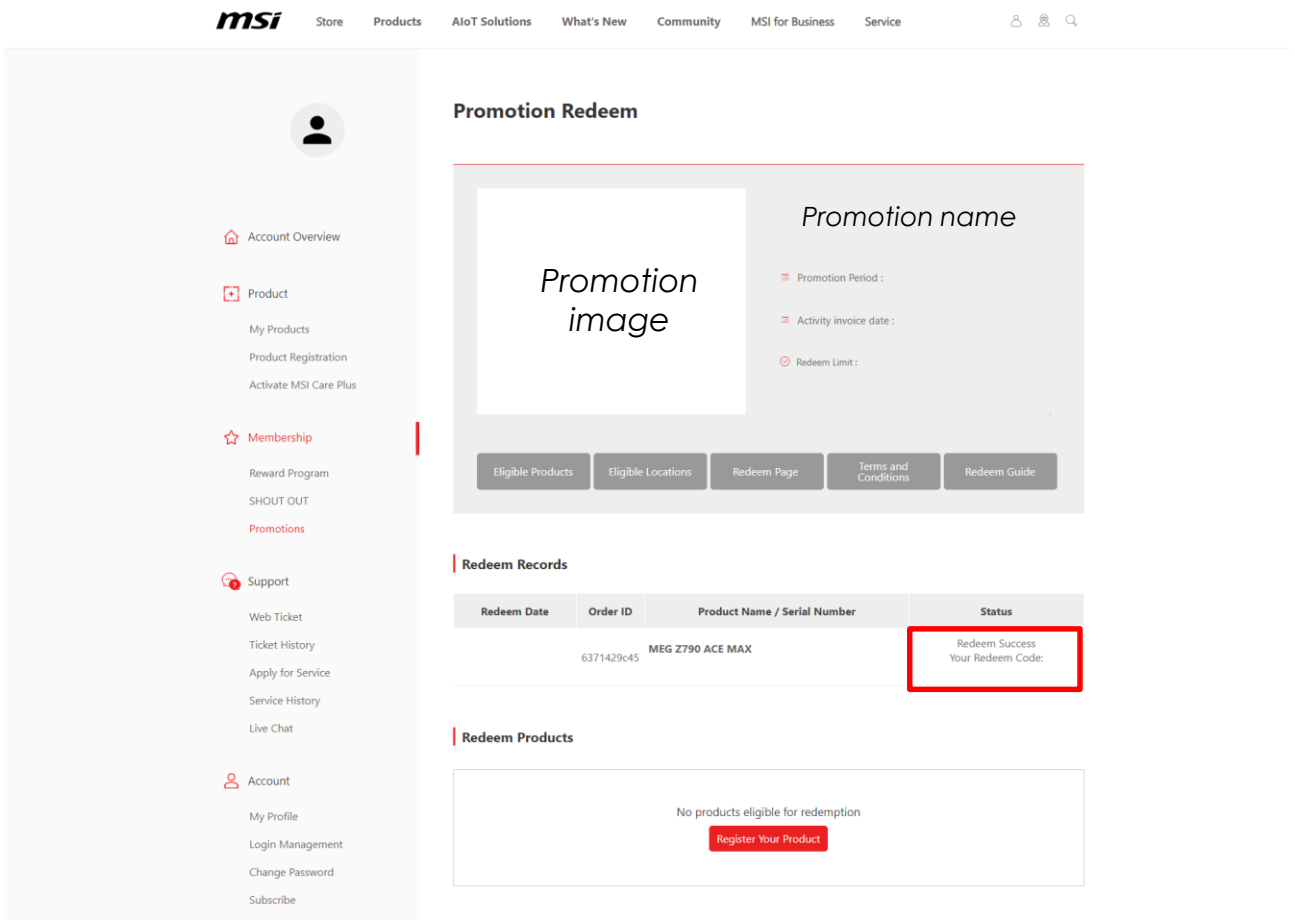


Re-upload the missing document
Incomplete registration may result in the additional processing time if You are required to provide additional information.

Success email notification



Success status



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How to Activate Code?
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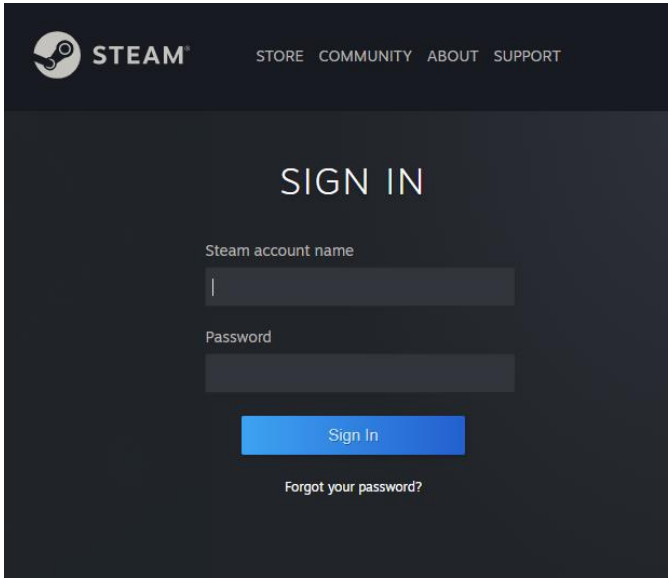
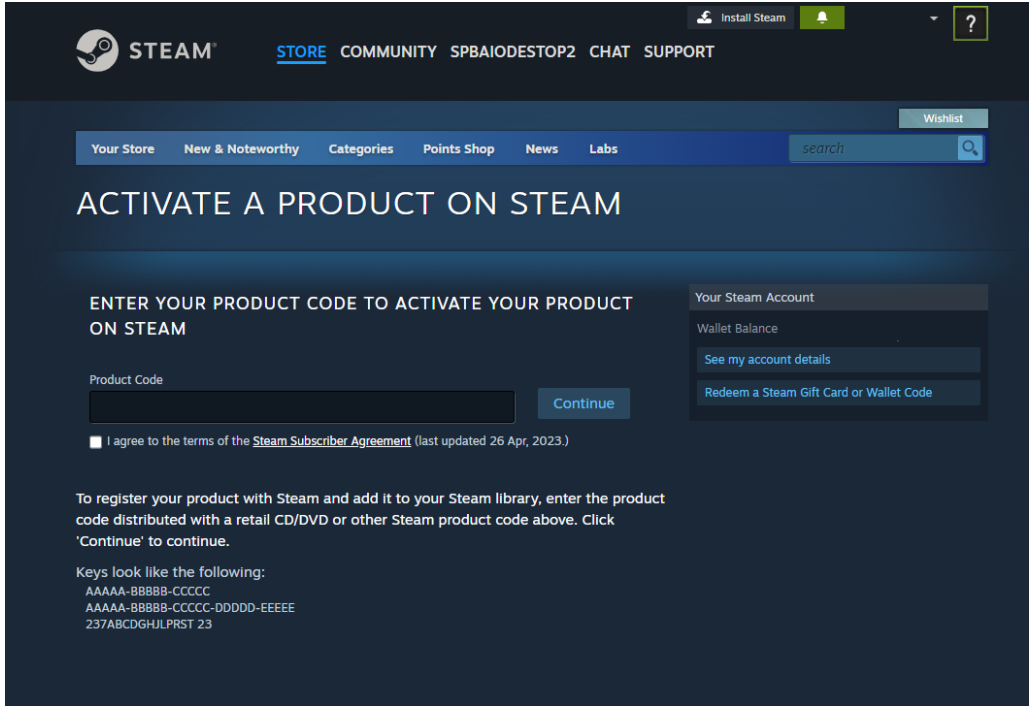
Where you activate/redeem a CD code in steam

https://store.steampowered.com/account/registerkey?key





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FAQs

FAQs

Why there is no any relative promotion appears in my member center account?
1. Check if your product is eligible model 2. Check if your invoice is in eligible period 3. Make sure the country you live is in the eligible country for the promotion
What should I do if I received an email inform me that my claim was incomplete?
Please make sure that you had provide: 1. Invoice/purchase proof which include purchase date, purchase store, and purchase model 2. SN number picture that on the product itself, not on the package
How long does it takes to process the application and when will I receive my gift?
All applications might take up: *Digital code - 7~14 working days to be verified.
Why am I not receive any email after my participation?
If you have not received an email, please check your spam folder and deactivate your email filter.

*Any more question feel free to ask in https://account.msi.com/

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AMG
MOTORSPORT
AI
AI ENGINE
PCR
POST-CONSUMER RECYCLED
MSI
CREATOR
AWARDS
MGA
MSI GAMING ARENA