

***msi***

# Assassin's Creed Mirage Game Bundle Redemption Instruction



MSI

THE LEAP TO  
SINGULARITY



# First Step: Register Your Product

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# Step 1 : Register/Login to MSI Member Center



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Sign Up

MSI is committed to respecting and protecting your privacy.  
The information you are providing here will help us provide you with better service.  
Items marked with \* are required for application

Email \*

Password \* Confirm Password \*

First Name \* Last Name

Region / Location \* Contact Number

Subscribe Latest Information  
Please check the box on the newsletter you want to subscribe, and press [Send] to confirm.  
By Clicking, I have read and agree to the MSI Privacy Policies

MSI Reward Program  
By clicking, I agree to the MSI Reward Program [Terms and condition](#)  
Become a member today to earn points, get exclusive offers, special VIP event invites and more!  
Learn more about the benefits of the [MSI Reward Program](#)

I acknowledge and agree to [MSI Privacy Policy](#) \*

Capcha \*

~~24 + 2 =~~

# Step 2 : Go to The Product Registration Page



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Account Overview Membership Reward Program Shout Out Promotions **Product** My Products Product Registration Appointment Service

## My Products

Category	Product Name / Serial Number	Purchase Date	Warranty Period
----------	------------------------------	---------------	-----------------

[+ Register New Product](#)

# Step 3 : Register a New Product



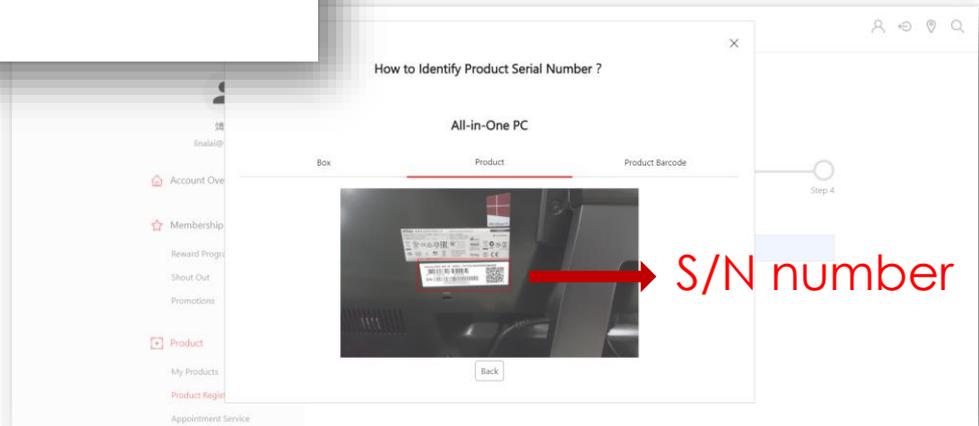
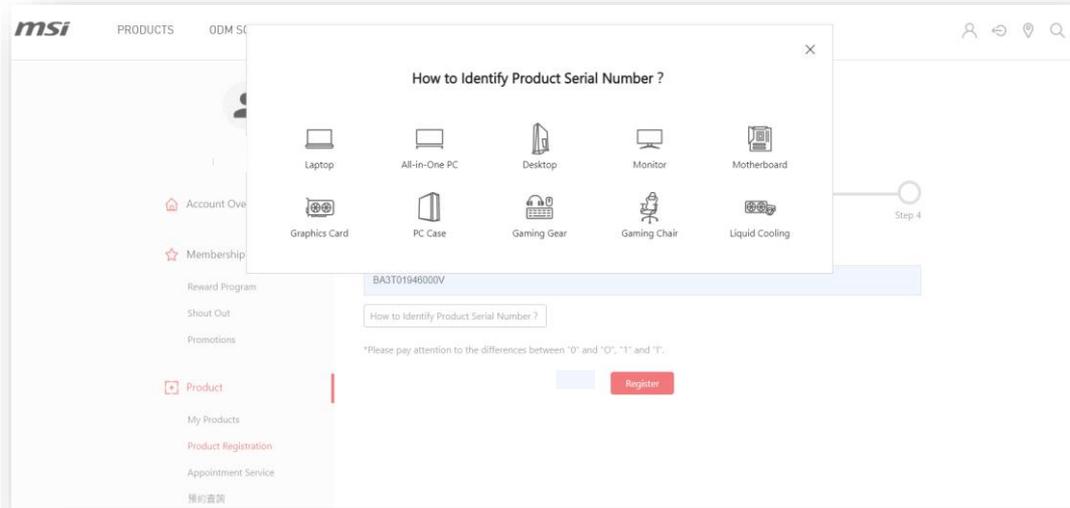
The screenshot shows the MSI user account interface. At the top, there is a navigation bar with the MSI logo and links for PRODUCTS, ODM SOLUTIONS, COMMUNITY, WHAT'S NEW, and SUPPORT. On the right side of the navigation bar are icons for user profile, home, location, and search.

The main content area is titled "My Products" and contains a table with the following columns: Category, Product Name / Serial Number, Purchase Date, and Warranty Period. Below the table, a red button with a plus sign and the text "Register New Product" is highlighted with a red border.

The left sidebar contains a user profile icon and a list of menu items: Account Overview, Membership, Reward Program, Shout Out, Promotions, Product (highlighted with a red plus sign), My Products, Product Registration, Appointment Service, and 預約查詢.



# Step 4 : Click on the product to learn how to identify the S/N number





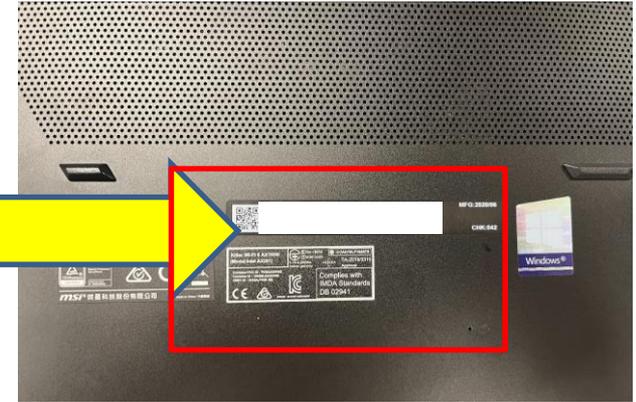
# Step 5 : Click on the Product to Learn How to Identify the S/N number and CHK number

## Gaming Monitor



S/N number and  
CHK number

## Gaming Notebook



## Router



# Step 5-1 : Fill in S/N number and click Register



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PRODUCTS

ODM SOLUTIONS

COMMUNITY

WHAT'S NEW

SUPPORT



Account Overview

Membership

Reward Program

Shout Out

Promotions

Product

My Products

Product Registration

Appointment Service

## Product Registration



Step 1



Step 2



Step 3



Step 4

Serial Number \*

[How to Identify Product Serial Number ?](#)

\*Please pay attention to the differences between "0" and "O", "1" and "l".

Register

# Step 5-2 : Fill in CHK number



ODM SOLUTIONS    COMMUNITY    WHAT'S NEW    SUPPORT



## Product Registration

Step 1     Step 2     Step 3     Step 4

Product Type \*

Product Name \*

Model \*

Serial Number \*

**CHK \***

Please find the Serial Number sticker on the product and input the 3 digit CHK code as shown below (The image shown below is an example on where the CHK code could be found) 

# Step 5-3 : Complete the product registration form



Support

- Web Ticket
- Ticket History
- Apply for Service
- Repair Inquiry
- Live Chat

Account

- My Profile
- Login Management
- Change Password
- Subscribe

CHK \*

Please find the Serial Number sticker on the product and input the 3 digit CHK code as shown below (The image shown below is an example on where the CHK code could be found)

Region / Location \*

Store Name \*

Purchase Date \*

Where did you purchase the product \*

Retail store    Online retailer    Reseller

Invoice Upload \*

Please resize the image to a width no greater than 1600px (.jpg, .gif, .png)  
The invoice should include the model name, invoice date, and invoice number.

Captcha \*

~~23 + 9 =~~

 Don't forget to upload the invoice!



# Second step: Redeem Eligible Promotion

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# Step 6-1 : Go to “Promotions” and Click Redeem





## Promotion Redeem

- Account Overview
- Membership
- Reward Program (OL)
- Reward Program
- Shout Out
- Promotions**
- Product
- My Products
- Product Registration
- Online Store
- Support
- Web Ticket
- Ticket History
- Apply for Service
- Repair History



**Assassin's Creed Mirage Game Bundle**

📅 Promotion Period :  
2023-09-27 ~ 2023-11-10

📅 Activity invoice date :  
2023-09-27 ~ 2023-10-27

🔄 Redeem Limit :  
3 for each email

[Eligible Products](#) [Eligible Locations](#) [Landing Page](#) [Redeem Guide](#)

### Redeem Products

Purchase Date	Purchased Region / Location	Category	Product Name / Serial Number	Upload
✓ 2023-09-27	Germany		MAG 323UPF	<input type="button" value="Upload"/>

# Step 6-2: Upload product S/N photo, fill in the required information and click Next



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Account Overview  
Membership  
Reward Program (OK)  
Reward Program  
Shout-Out  
Promotions  
Product  
My Products  
Product Registration  
Online Store  
Support  
Web History  
Ticket History  
Apply for Service  
Repair History  
Live Chat  
Account  
My Profile  
Login Management  
Change Password  
Subscribe

### Promotion Redeem

Assassin's Creed Mirage Game Bundle

Promotion Period: 2023-09-27 ~ 2023-11-10  
Activity Invoice date: 2023-09-27 ~ 2023-10-27  
Redeem Limit: 1 for each email

Engine Products Engine Locations Landing Page Redeem Guide

#### Redeem Products

Purchase Date	Purchased Region / Location	Category	Product Name / Serial Number	Upload
2023-09-27	Germany		MAG 323UPF	<input type="button" value="upload"/>

#### Recipient Information

First Name\*

Last Name\*

Zipcode\*

Address\*  
City  State / Province / Region   
Street address   
Apartment / Building / Unit / Floor

Contact Number\*

Note

# Step 7-1: Check the information you filled, and click “Redeem”





**Promotion Redeem Confirm**

**Redeem Products**

Product Type  
Monitor

Product Name  
MAG 323UPF

Serial Number  
5

Purchase Date  
2023-09-27

Purchased Region / Location  
Germany

Proof of purchase  


Product Barcode  


**Recipient Information**

First Name \*

Last Name \*

Zipcode \*

Address \*  
test city  
test state  
test address  
test address2

Contact Number \*

Note

**Captcha**

74 + 5 = 

Of format

**Redeem** Cancel

# Example of Uploaded Documents



INVOICE

**amazon.fr**

**FACTURE**

Adresse de facturation: Amazon EU S.à r.l., Succursale Française  
67 Boulevard du General Leclerc  
Clichy 92110  
France  
TVA: FR12487773327

Adresse de livraison:

Numéro de commande: Numéro de facture:

Date de la commande: 11/10/2019 Date de la facture/Date de la provision: 11/10/2019

Qty	Description de l'article	Prix Unitaire (hors TVA)	Taux TVA%	Prix Unitaire (inclus TVA)	Prix Total (inclus TVA)
1	MSI Trident 3 Arctic BI	974,17 €	20 %	1049,00 €	1049,00 €
1	MSI 27" LED - Optix MAG27CQ	350,75 €	20 %	420,90 €	420,90 €
TOTAL:					1469,90 €

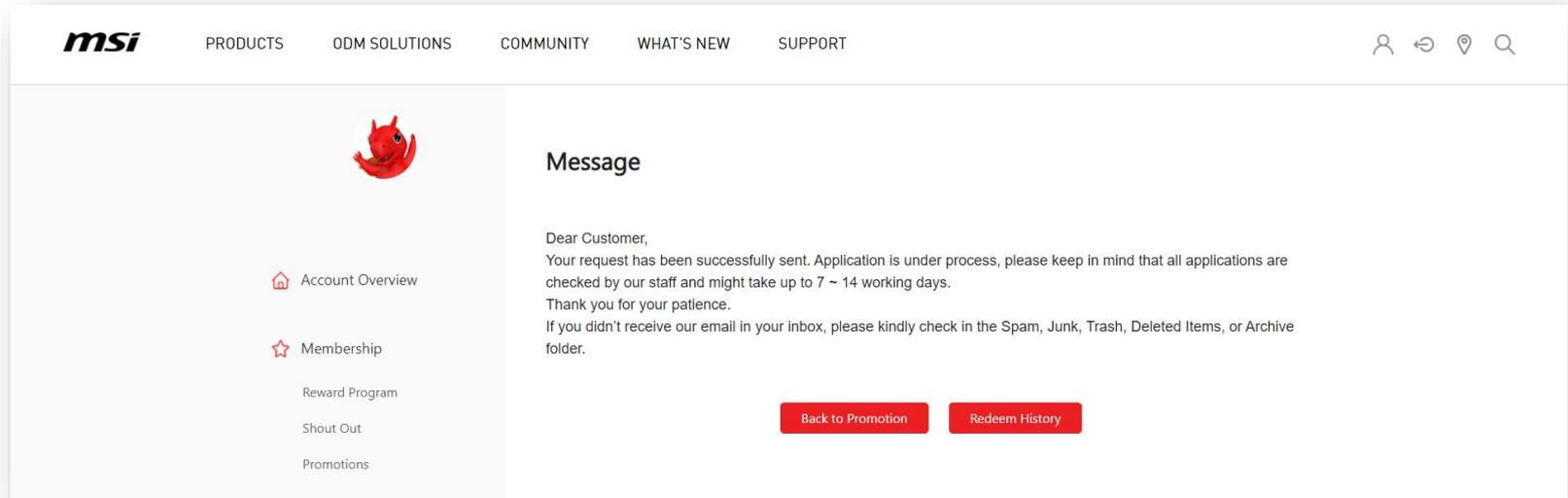
Product S/N

Monitor/AIO



- \*Please make sure that you have uploaded 2 items:
1. Invoice/Purchase Proof: Channel Name, Purchase Date, and Purchase Model Name
  2. S/N number on the product, not on the package (shown as in the example above).

# Step 7-2: Wait for the feedback from MSI Customer Service

A screenshot of the MSI Customer Service website showing a message. The top navigation bar includes the MSI logo and links for PRODUCTS, ODM SOLUTIONS, COMMUNITY, WHAT'S NEW, and SUPPORT. On the right side of the navigation bar are icons for user profile, home, location, and search. The left sidebar contains a red dragon profile picture and a list of menu items: Account Overview (with a house icon), Membership (with a star icon), Reward Program, Shout Out, and Promotions. The main content area is titled "Message" and contains the following text: "Dear Customer, Your request has been successfully sent. Application is under process, please keep in mind that all applications are checked by our staff and might take up to 7 ~ 14 working days. Thank you for your patience. If you didn't receive our email in your inbox, please kindly check in the Spam, Junk, Trash, Deleted Items, or Archive folder." At the bottom of the message area are two red buttons: "Back to Promotion" and "Redeem History".

\*Please note that all applications may take up to 7 – 14 working days to be verified.



# How to Check Redemption Status

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# Select "Promotions" to check the review status



Account Overview

Membership

- Reward Program (OL)
- Reward Program
- Shout Out
- Promotions**

## Promotions

All Promotions Redeem History

Redeem Date	Promotion Name	Product Name / Serial Number	Status
2023-09-27	Assassin's Creed Mirage Game Bundle	MAG 323UPF	Redeem qualification under reviewing



# How to Re-upload Requested Documents

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## Step1: Check you received the notification in your mailbox



Dear Customer,

Thanks for your application,

Sorry to inform you that your redemption have some missing purchase proof.

Please go to product page and re-upload your purchase proof and promotion page re-redeem again. Thank you.

<https://account.msi.com/login?ref=service>

click the link

Reason : Please provide the invoice with your product name on it, thanks.

Reasons for fail redemption

Sincerely,

MSI customer service

# Step 2: Go to “Promotions”, and click “Redeem Again”



## Promotions

All Promotions

Redeem History

 Account Overview

 Membership

Reward Program (OL)

Reward Program

Shout Out

Promotions

Redeem Date	Promotion Name	Product Name / Serial Number	Status
2023-09-27	Assassin's Creed Mirage Game Bundle	MAG 323UPF	Please provide the invoice with your product name on it, thanks. <a href="#">Redeem Again</a>

# Step 3: Fill in the required information and click "Redeem"



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Account Overview  
Membership  
Reward Program (CI)  
Reward Program  
Shout Out  
Promotions  
Product  
My Products  
Product Registration  
Online Store  
Support  
Web Ticket  
Ticket History  
Apply for Service  
Repair History  
Live Chat  
Account  
My Profile  
Login Management  
Change Password  
Subscribe

### Promotion Redeem Ask again

Redeem Products

Purchase Date	Purchased Region / Location	Category	Product Name / Serial Number	Upload
2023-09-27	Germany		MAG 323UPF	Upload

#### Recipient Information

First Name \*

Last Name \*

Zipcode \*

Address \*

City State

test address, test address2, test address2

test address2

Contact Number \*

Note

Captcha

~~27 + 5 =~~  Reformat

Redeem Cancel

# Re-redeem Complete



 [PRODUCTS](#) [ODM SOLUTIONS](#) [COMMUNITY](#) [WHAT'S NEW](#) [SUPPORT](#)    



-  [Account Overview](#)
-  [Membership](#)
  - [Reward Program](#)
  - [Shout Out](#)
  - [Promotions](#)

## Message

Dear Customer,  
Your request has been successfully sent. Application is under process, please keep in mind that all applications are checked by our staff and might take up to 7 ~ 14 working days.  
Thank you for your patience.  
If you didn't receive our email in your inbox, please kindly check in the Spam, Junk, Trash, Deleted Items, or Archive folder.

[Back to Promotion](#) [Redeem History](#)



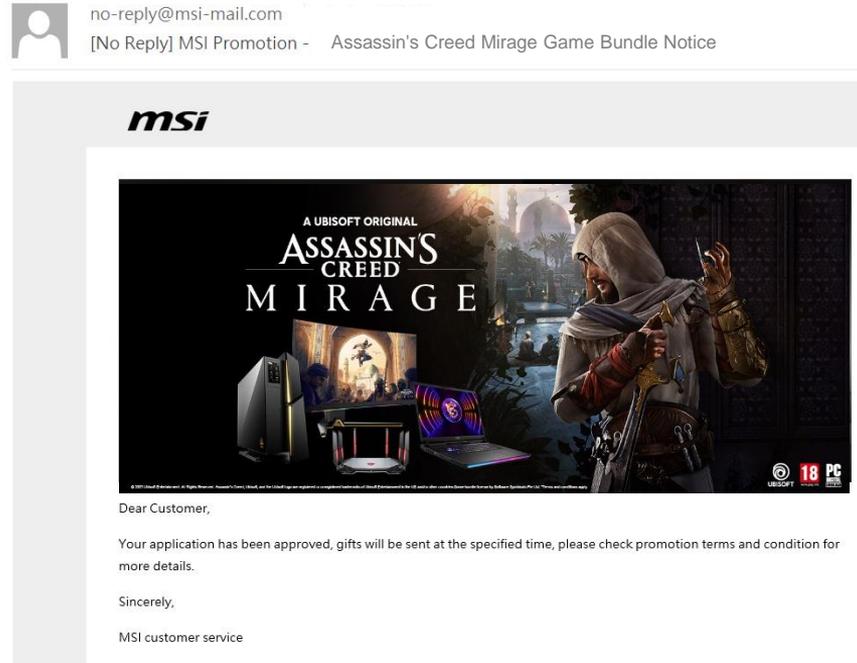
# How to Get The Prize

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# Step 1: Check you success mail



\*Digital code - 7 to 14 working days for verification.



# Step 2 : Check the Status on the Redeem History



\*Digital code can find the record on page.

The screenshot shows the MSI website's user interface. At the top, there is a navigation bar with the MSI logo and links for PRODUCTS, ODM SOLUTIONS, COMMUNITY, WHAT'S NEW, and SUPPORT. On the right side of the navigation bar are icons for user profile, home, location, and search. Below the navigation bar is a sidebar menu with a red dragon icon at the top. The sidebar contains links for Account Overview, Membership, Reward Program (OL), Reward Program, Shout Out, and Promotions. The main content area is titled 'Promotions' and has two tabs: 'All Promotions' and 'Redeem History'. The 'Redeem History' tab is active and displays a table with the following data:

Redeem Date	Promotion Name	Product Name / Serial Number	Status
2021-05-24	Back to Modern	Modern MD241P	Redeem Success
2023-09-27	Assassin's Creed Mirage Game Bundle	MAG 323UPF	Redeem Success



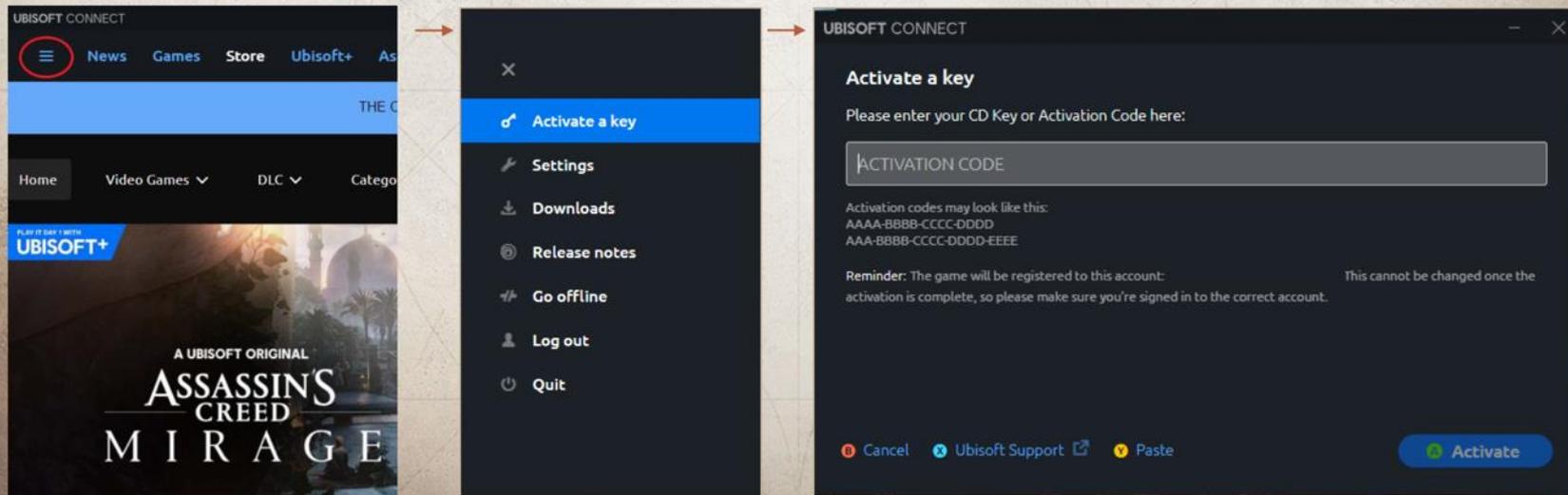
# How to Activate Game Code?

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# ACCESS THE GAME

- **STEP 1:** Use the provided review code to **download the game via Ubi Connect**

> Hit the icon in top left corner of your Ubisoft Connect interface and select *Activate a Key*





# FAQs

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Why isn't there any related promotion appearing in my member center account?

1. Check if your product is eligible.
2. Check if your invoice is within the eligible period.
3. Ensure that your country of residence is eligible for the promotion.

What should I do if I received an email informing me that my redemption was incomplete?

Please ensure that you have provided the following:

1. An invoice or purchase receipt that includes the purchase date, store name, and model purchased.
2. A picture of the serial number located on the product itself, not on the packaging.

How long does it take to process my application and when will I receive my gift?

All applications will take:

\*Digital code - 7 to 14 working days for verification.

Why have I not received any emails after participating?

If you have not received any emails, please check your spam folder and disable any email filters.



# THE LEAP TO SINGULARITY

Official Partner

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**AMG**  
MOTORSPORT



**PCR**  
POST-CONSUMER RECYCLED

**META**  
READY

