



MSI Care

How to extend 3-month warranty

MADE FOR GAMERS & CREATORS



Step 1 : Register/Login to MSI Member Center



Welcome to MSI Member Center

 **Not a MSI Member Yet?**
Become MSI member to follow latest promotions and support updates.

1

[Create an account](#) >

Membership Benefits

- Warranty Registration
- Exclusive updates on promotions and events
- Quicker service and product support
- View your current registered MSI products

 **Upgrade your member benefits by opt-in MSI Reward Program and enjoy more exclusive rewards!**

[Join Now](#) >

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Sign in MSI Account
Please enter your registered account to sign in MSI member center!

Email

Password

~~21 + 8 =~~ Reformat

You need to calculate the answer $X + Y = ?$

[Sign in](#) >

[Forgot your password ?](#) | [Resend Verification Email](#) | [Unsubscribe](#)

OR SIGN IN WITH

  

Step 2 : Go to product registration page



msi PRODUCTS ODM SOLUTIONS COMMUNITY WHAT'S NEW SUPPORT

Account Overview
Membership
Reward Program
Shout Out
Promotions
Product
My Products
Product Registration
Appointment Service

My Products

Category	Product Name / Serial Number	Purchase Date	Warranty Period
+ Register New Product			

Step 3 : Register a new product



The screenshot shows the MSI user account interface. At the top, the MSI logo is on the left, and navigation links for PRODUCTS, ODM SOLUTIONS, COMMUNITY, WHAT'S NEW, and SUPPORT are in the center. On the right, there are icons for user profile, refresh, location, and search. Below the navigation is a user profile section with a placeholder icon and a list of menu items: Account Overview, Membership, Reward Program, Shout Out, Promotions, Product (highlighted with a red vertical bar), My Products, Product Registration, Appointment Service, and 預約查詢. The main content area is titled 'My Products' and contains a table with columns: Category, Product Name / Serial Number, Purchase Date, and Warranty Period. A red box highlights a 'Register New Product' button located below the table.

Category	Product Name / Serial Number	Purchase Date	Warranty Period
Register New Product			

Step 4 : Click on the product to learn how to identify the S/N number



The image displays a sequence of three screenshots from the MSI website's product registration process. The top screenshot shows a modal window titled "How to Identify Product Serial Number ?" with ten product category icons: Laptop, All-in-One PC, Desktop, Monitor, Motherboard, Graphics Card, PC Case, Gaming Gear, Gaming Chair, and Liquid Cooling. A "Step 4" indicator is visible on the right. Below the modal, the product code "BA3 000V" is shown, followed by a search bar containing the modal title and a "Register" button. A note below the button reads: "*Please pay attention to the differences between '0' and 'O', '1' and 'l'." The middle screenshot shows a similar view but with a red arrow pointing to a close-up of a product label. The bottom screenshot shows the same close-up of the product label, with a red arrow pointing to the text "S/N number".

Step 5-1 : Fill in S/N number and click Register



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PRODUCTS

ODM SOLUTIONS

COMMUNITY

WHAT'S NEW

SUPPORT



Account Overview

Membership

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Product Registration



Step 1



Step 2



Step 3



Step 4

Serial Number *

How to Identify Product Serial Number ?

*Please pay attention to the differences between "0" and "O", "1" and "l".

Register

Step 5-2 : Fill in CHK number



ODM SOLUTIONS COMMUNITY WHAT'S NEW SUPPORT



Product Registration

Step 1 Step 2 Step 3 Step 4

Product Type *

Product Name *

Model *

Serial Number *

CHK *

Please find the Serial Number sticker on the product and input the 3 digit CHK code as shown below (The image shown below is an example on where the CHK code could be found) 

Step 5-3 : Complete the product registration form



Support

- Web Ticket
- Ticket History
- Apply for Service
- Repair Inquiry
- Live Chat

Account

- My Profile
- Login Management
- Change Password
- Subscribe

CHK *

Please find the Serial Number sticker on the product and input the 3 digit CHK code as shown below (The image shown below is an example on where the CHK code could be found)

Region / Location *

Store Name *

Purchase Date *

Where did you purchase the product *

Retail store Online retailer Reseller

Invoice Upload *

Please resize the image to a width no greater than 1600px (.jpg, .gif, .png)
The invoice should include the model name, invoice date, and invoice number.

Captcha *

~~23 + 9 =~~

Reformat

 Don't forget to upload the invoice!

Step 6: Go to you registered product and click “manage” button



The screenshot shows a user dashboard with a sidebar on the left and a main content area. The sidebar contains a profile icon at the top, followed by menu items: Account Overview, Membership (with sub-items Reward Program, SHOUT OUT, and Promotions), Product (highlighted with a red vertical bar and containing sub-items My Products, Product Registration, and Appointment Service), and Register New Product. The main content area is titled 'My Products' and features a table with the following data:

Category	Product Name / Serial Number	Purchase Date	
	Optix G27C	2020-03-05	Manage

The 'Manage' button in the table is highlighted with a red rectangular border. At the bottom of the main content area, there is a red button labeled 'Register New Product' with a plus icon.

Step 7: Fill in questionnaire by click "Questionnaire" button.



The screenshot displays a user account interface. On the left is a vertical navigation menu with a profile icon at the top. The menu items are: Account Overview, Membership, Reward Program, SHOUT OUT, Promotions, Product (with a plus icon), My Products (highlighted with a red box), Product Registration, Appointment Service, Support (with a speech bubble icon), Web Ticket, Ticket History, Apply for Service, and Repair Inquiry. The main content area is titled 'My Products' and features three tabs: 'Detail' (highlighted with a red box), 'Reupload', and 'Extended Warranty'. Below the tabs are several input fields for product information: Product Type, Product Name, Serial Number, Purchase Date, Purchased Region / Location, Purchased Location, and Standard Warranty. At the bottom of the page, there is a row of buttons: 'Information & Driver', 'Ask a Question', '到府收送', 'Apply for Repair', and 'Questionnaire' (highlighted with a red box).

Step 8: Warranty Extension Successfully





My Products

[Detail](#) [Reupload](#) [Extended Warranty](#)

Product Type
Monitor

Product Name
Optix G27C

Serial Number
CFCC01C160101

Purchase Date
2020-03-05

Purchased Region / Location
United States

Purchased Location
Online retailer,Amazon.com

Standard Warranty
12months

Extend Warranty
3months

Registered Time
2020-04-30 18:15:48

Account Overview

Membership

Reward Program
SHOUT OUT
Promotions

Product

My Products

Product Registration
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