Red Team, Gamers Dream

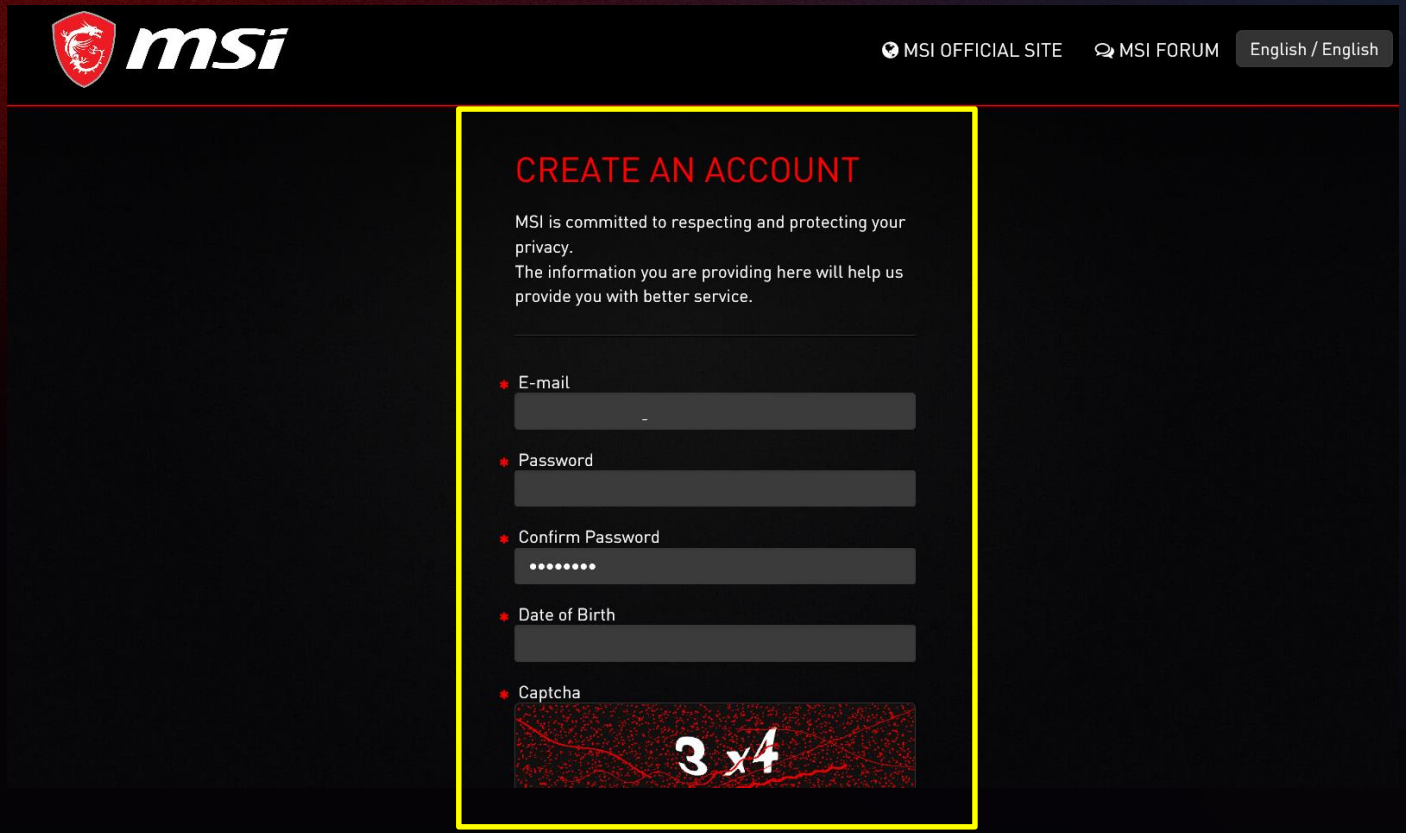
Redemption Process

MADE FOR **GAMERS & CREATORS**

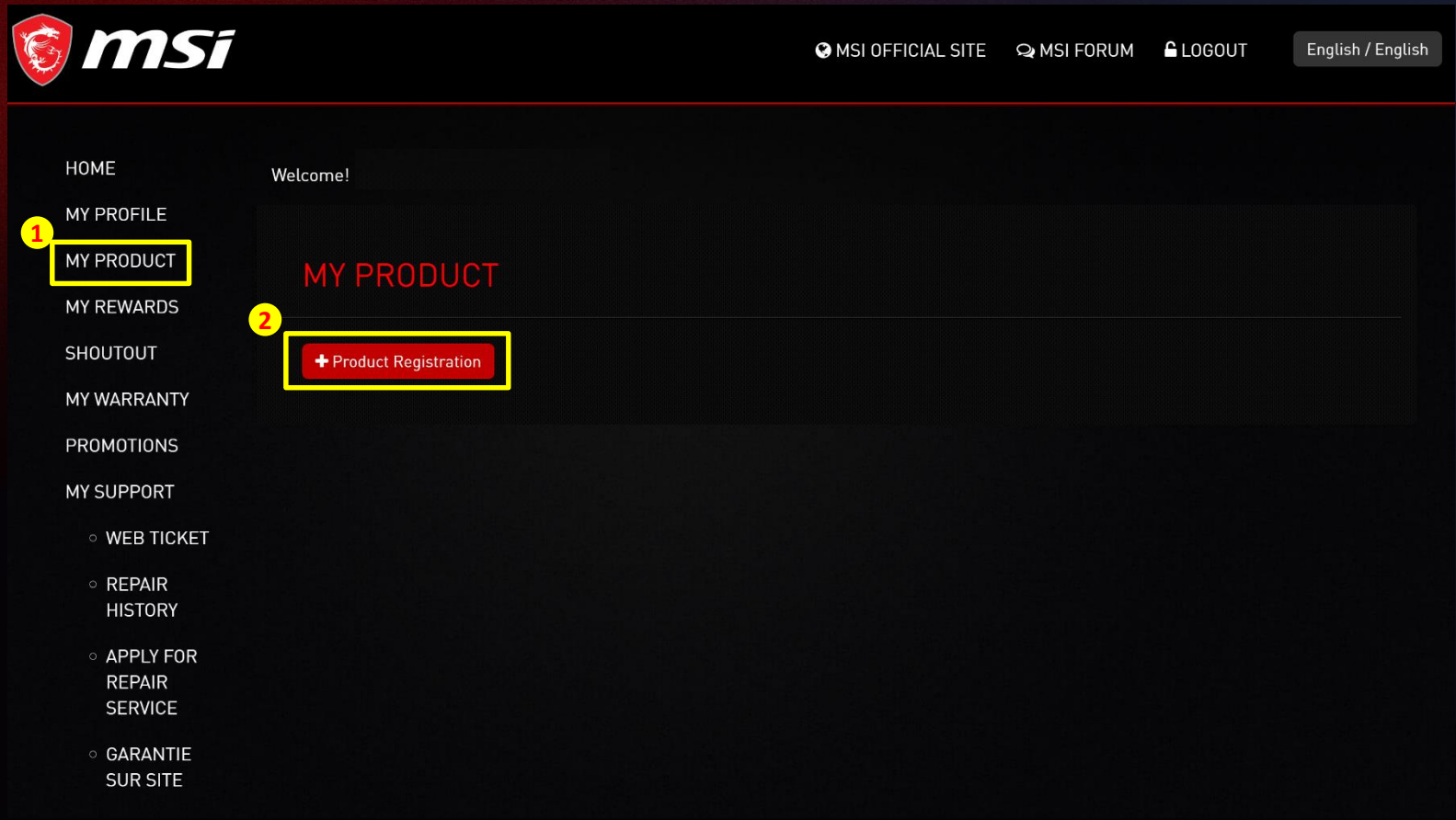
First step:
Register your Product

Step 1 : Register/Login to MSI Member Center

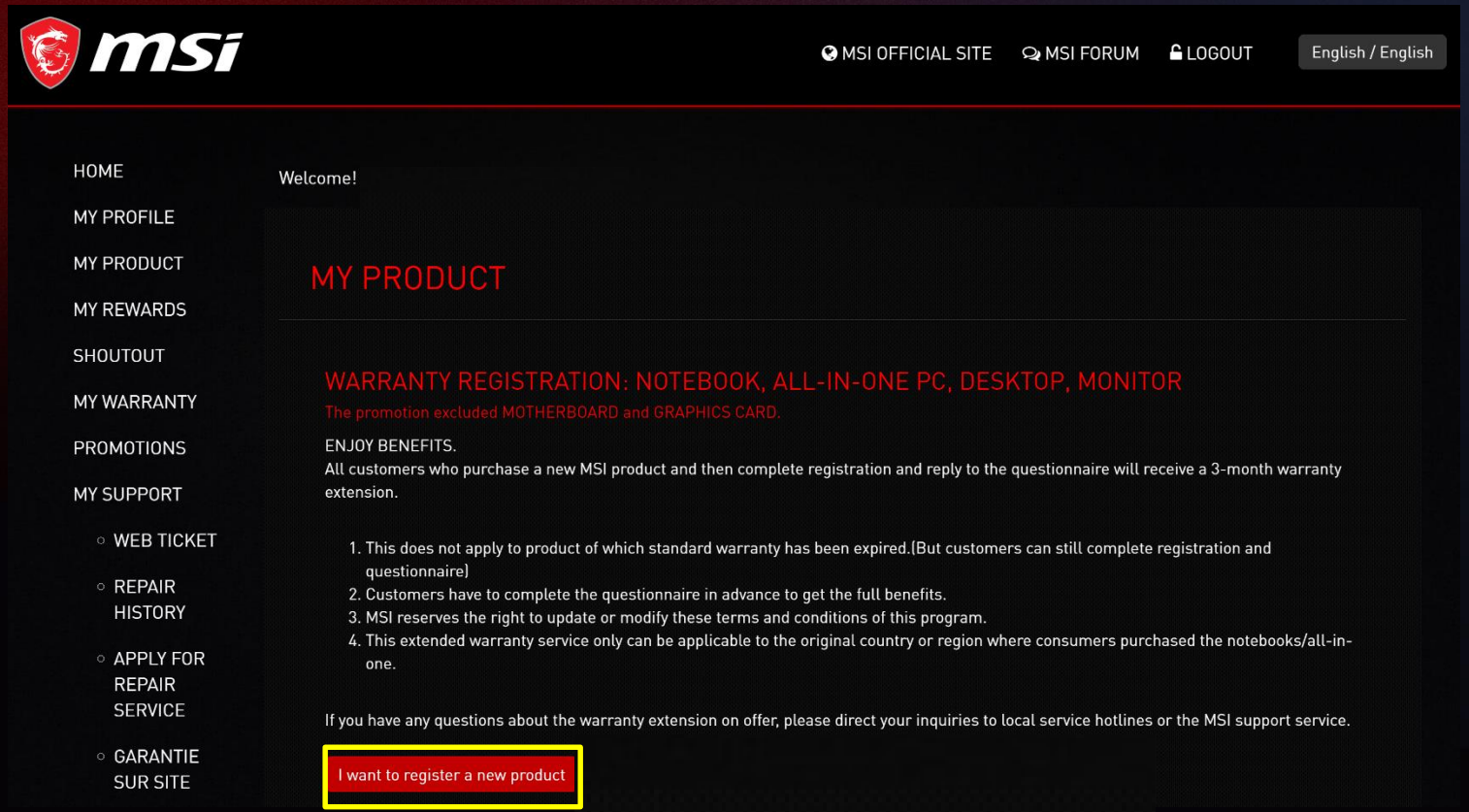
1



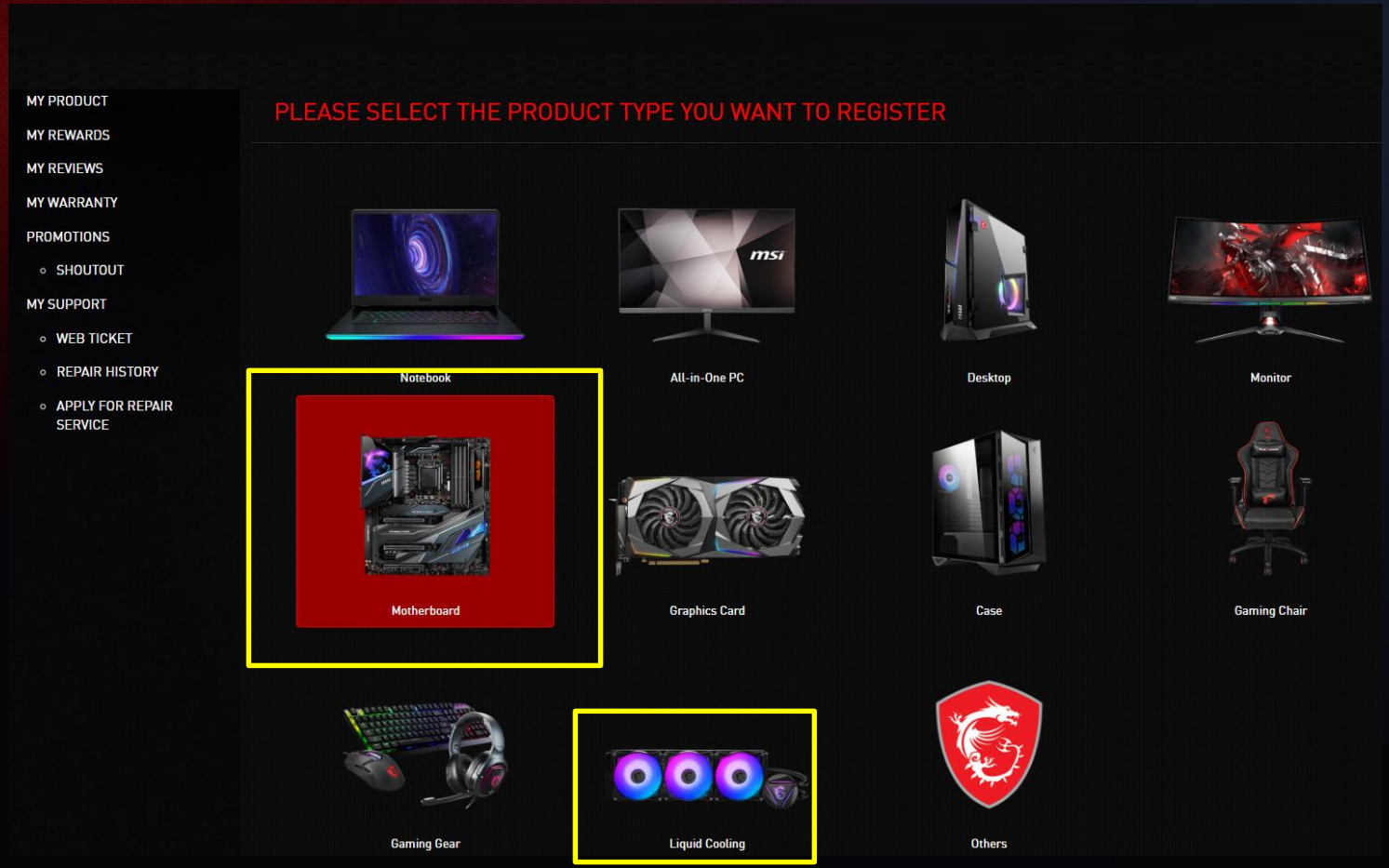
Step 2 : Go to product registration page



Step 3 : register a new product



Step 4 : Select product line

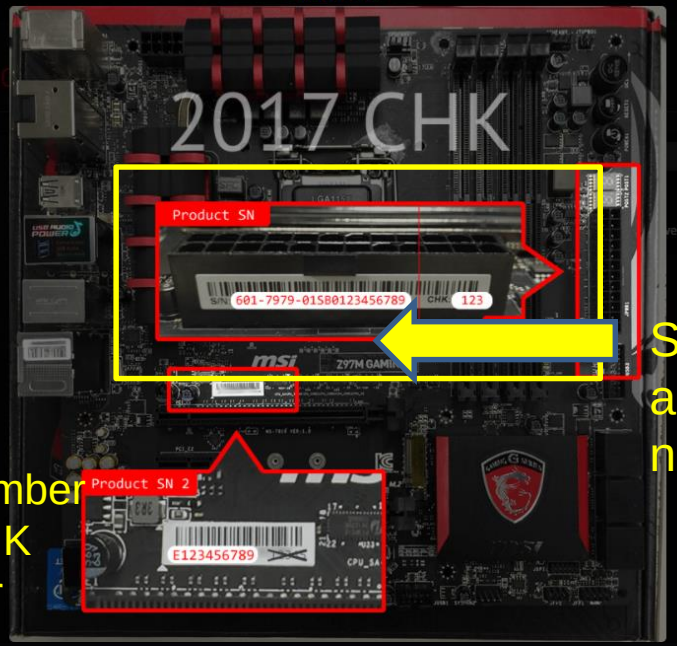


Step 5 : Click on the Product to Learn How to Identify the S/N number and CHK number

Liquid Cooling

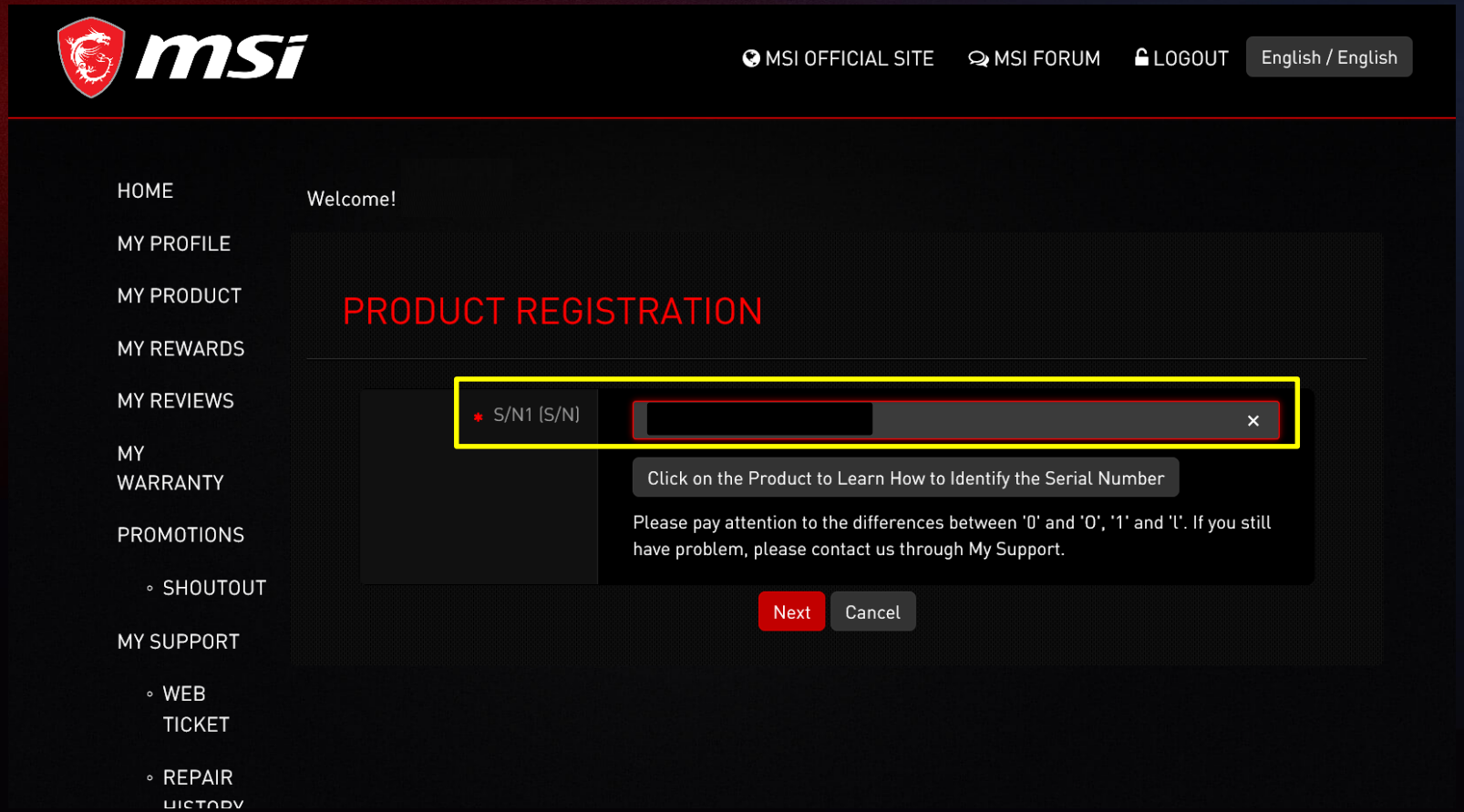
S/N number and CHK number

Motherboard

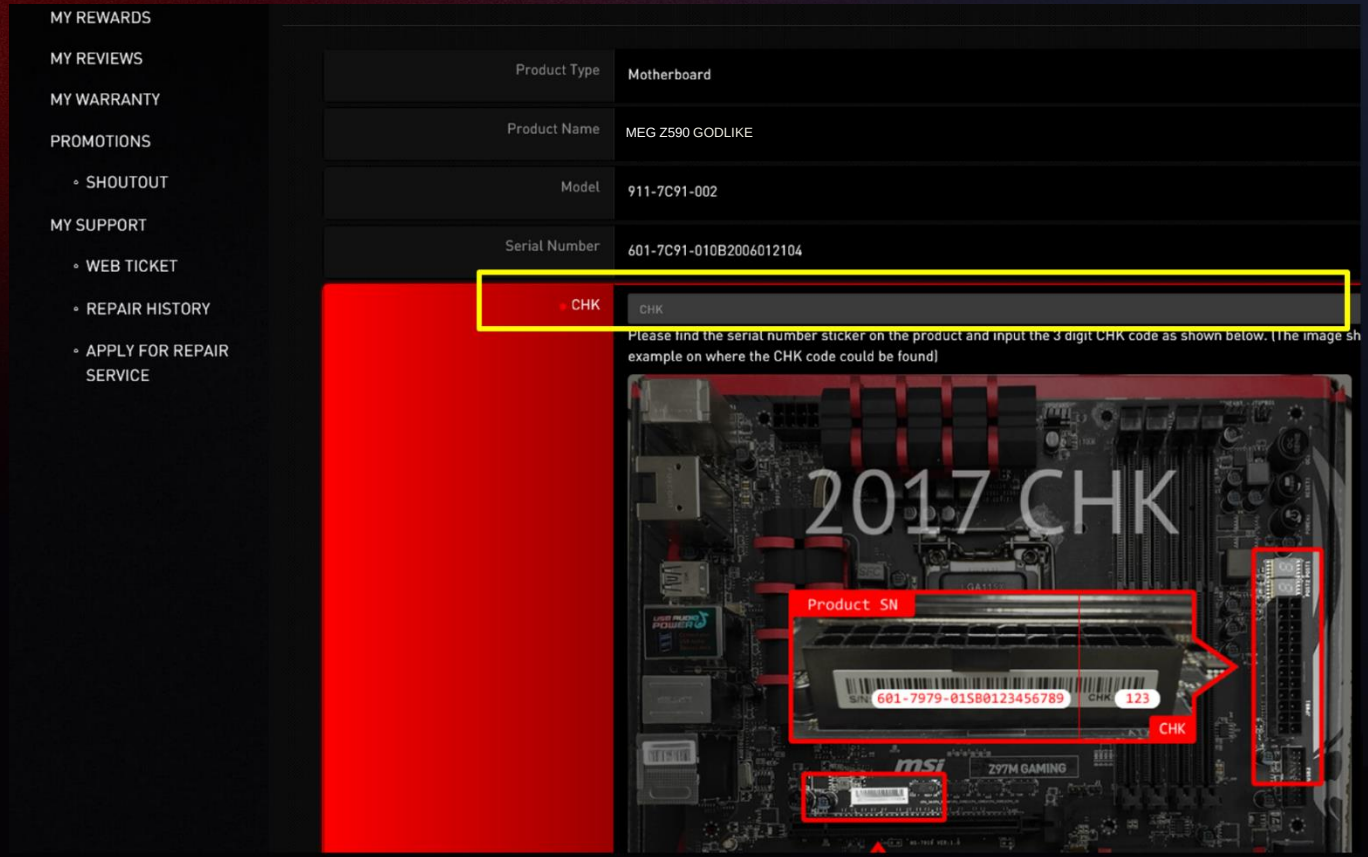


S/N number and CHK number

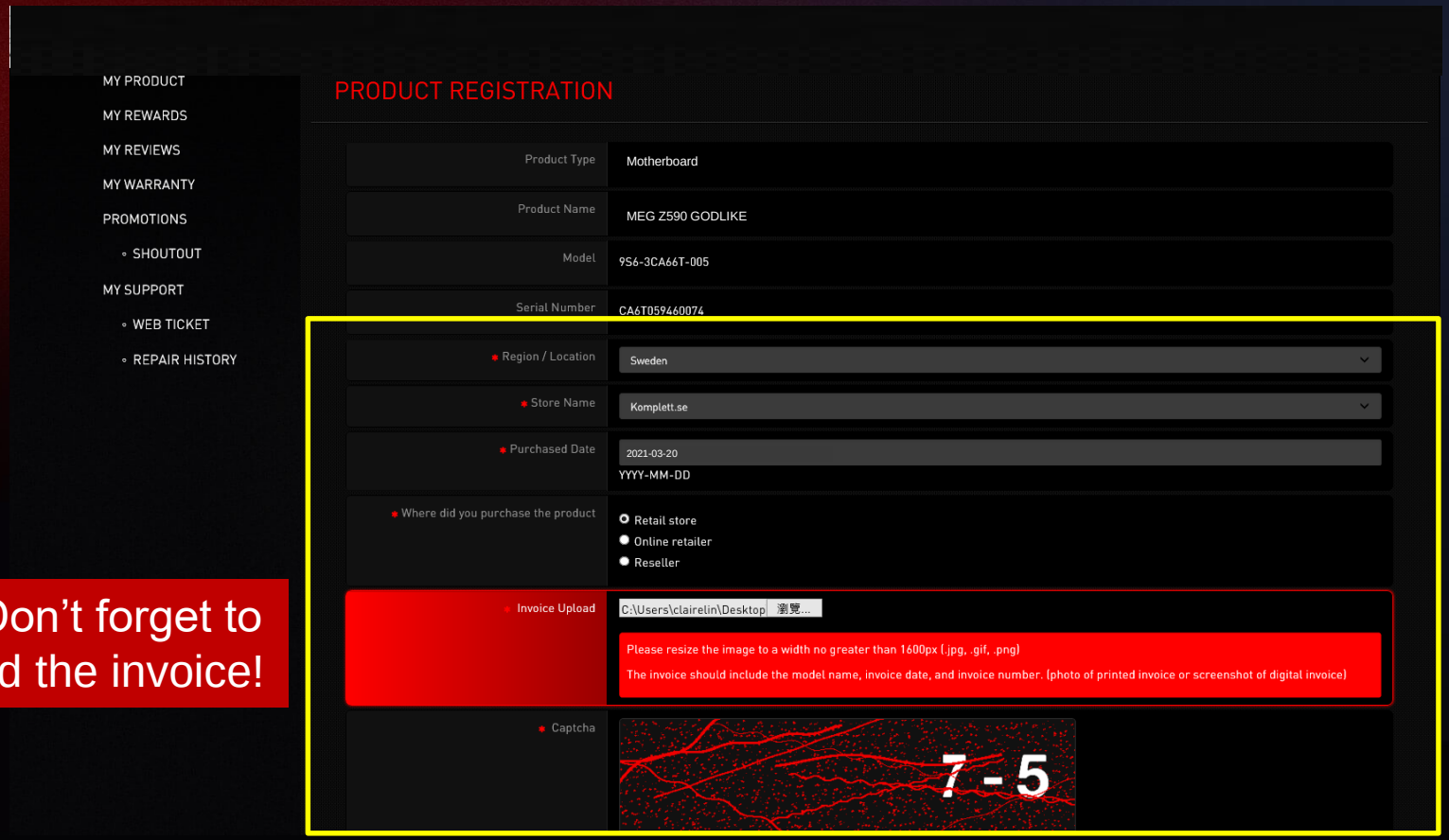
Step 5-1 : Fill in S/N number



Step 5-2 : Fill in CHK number



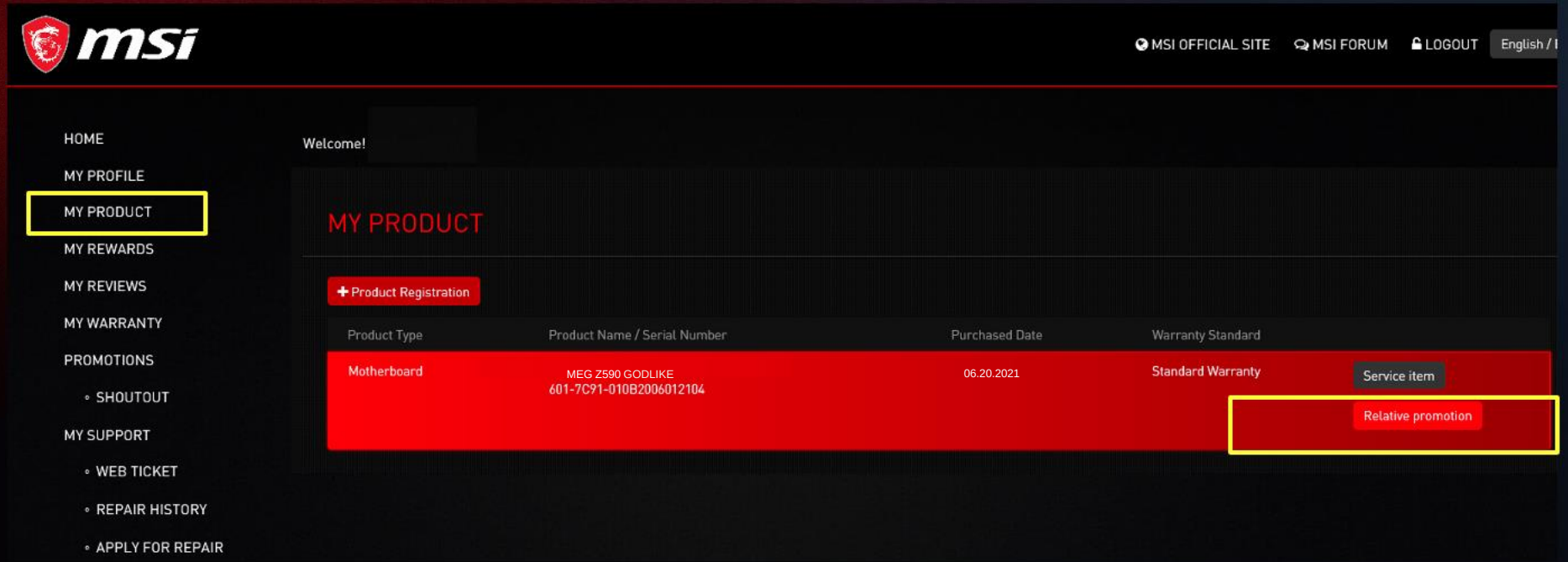
Step 5-3 : Complete the product registration form



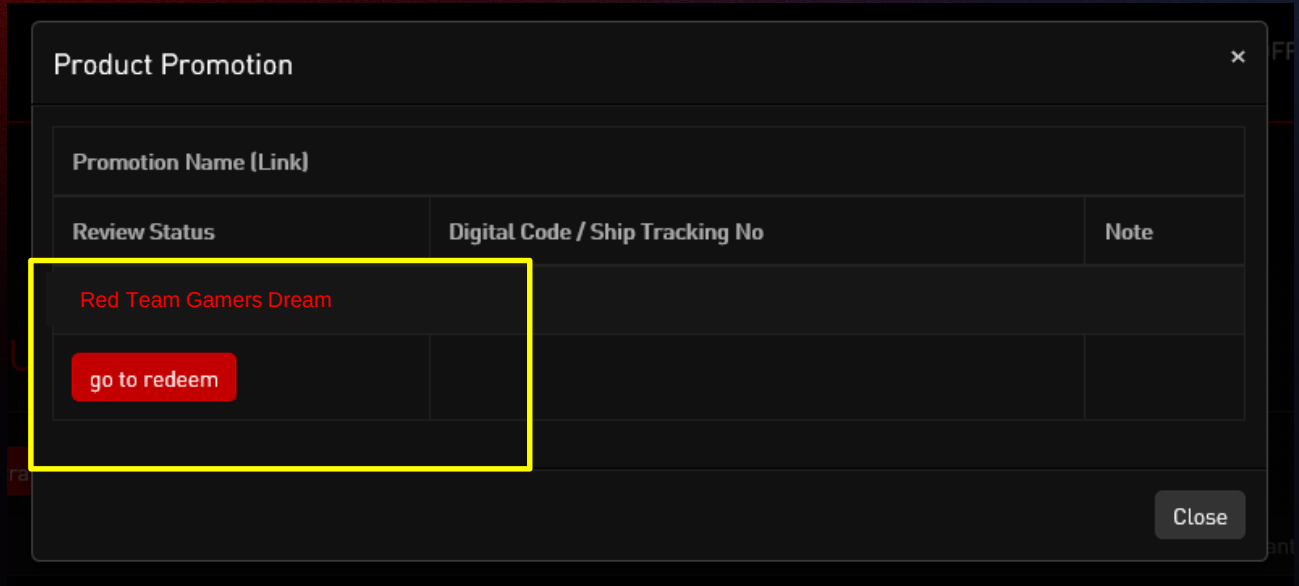
★ Don’t forget to upload the invoice!

Second:
Redeem eligible promotion

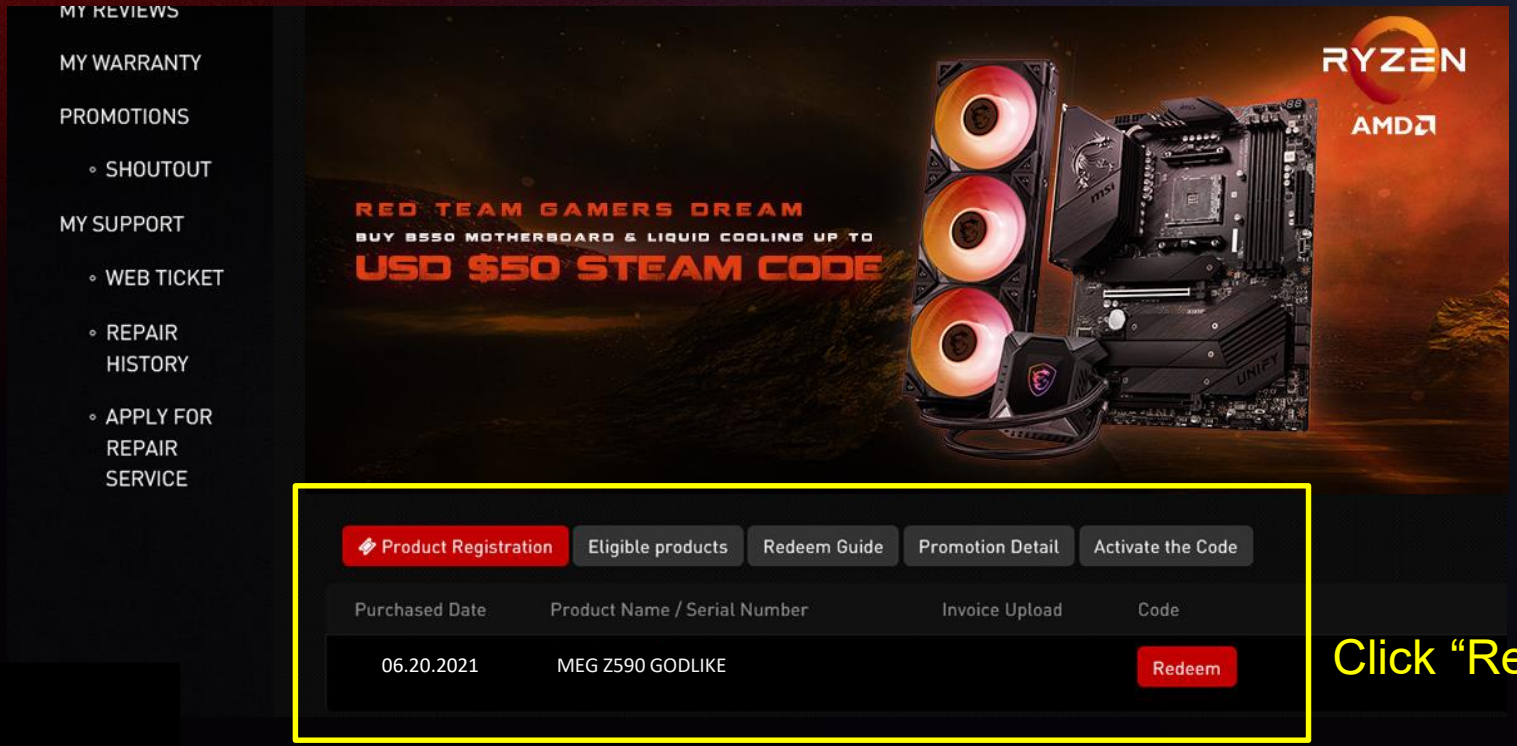
Step 6 -1: Go to relative promotion



Step 6 -2: Click “Go to redeem”

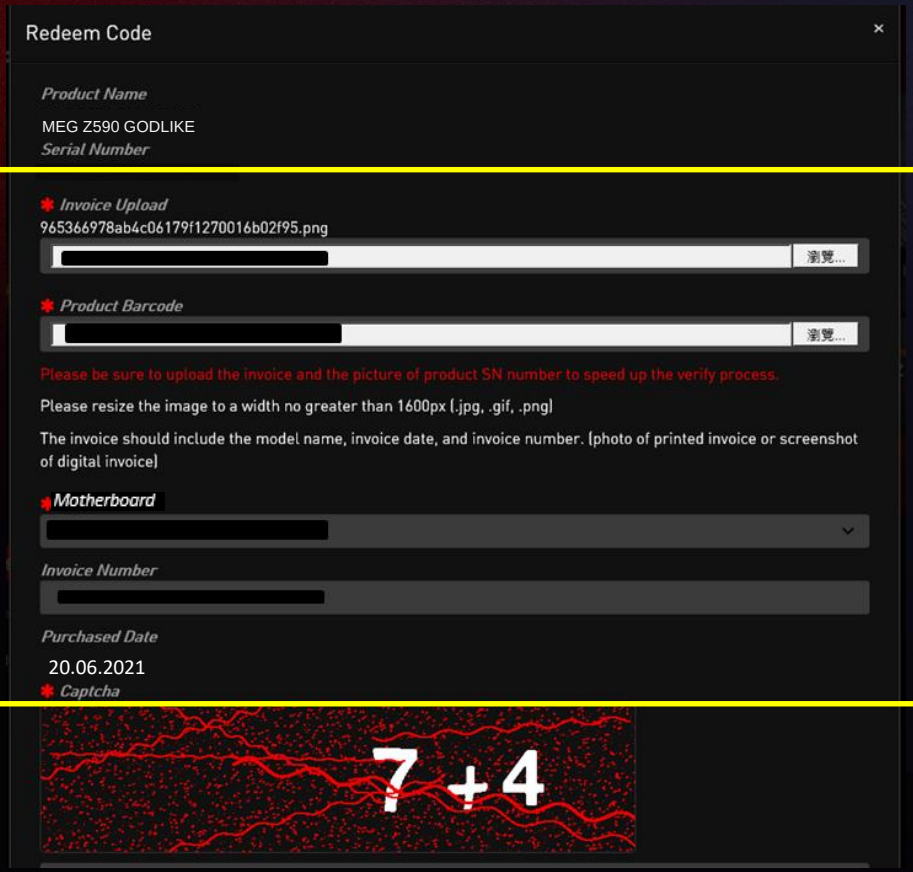


Step 6 -3: Click “redeem”



Click “Redeem’

Step 7-1: Fill in all of information required and upload invoice and product barcode



Example of Uploaded Documents

INVOICE

11/17/2020
amazon.com

Order Placed: November 15, 2020
Amazon.com order number:
Order Total: $157.24

Shipped on November 16, 2020

Items Ordered	Price
1 of: MSI MPG B550 Gaming Edge WiFi Gaming Motherboard (AMD AM4, DDR4, PCIe 4.0, SATA 6Gb/s, M.2, USB 3.2 Gen 2, AX Wi-Fi 6, HDMI/DP, ATX, AMD Ryzen 5000 Series Processors) Sold by: Amazon.com Services LLC Condition: New	$160.24

Shipping Address:

Shipping Speed:
One-Day Shipping

Payment information

Payment Method:
Amazon.com Visa Signature | Rewards Points

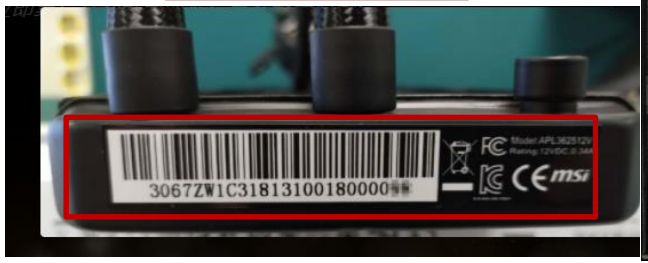
Item(s) Subtotal:	$160.24
Shipping & Handling:	$0.00
Total before tax:	$160.24
Estimated tax to be collected:	$9.61
Rewards Points:	-$12.61
Grand Total:	**$157.24**

Billing address

Credit Card transactions
Visa ending in 4621: November 16, 2020: $157.24

Product S/N

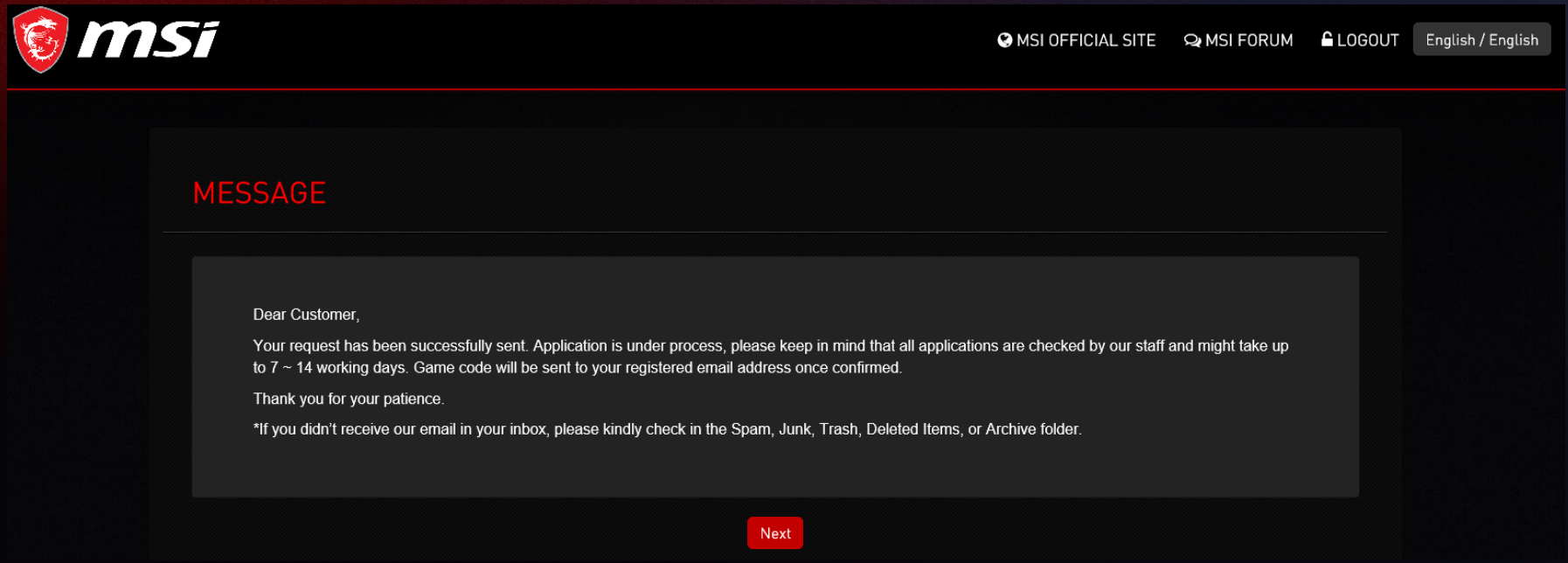
Liquid Cooling



Motherboard

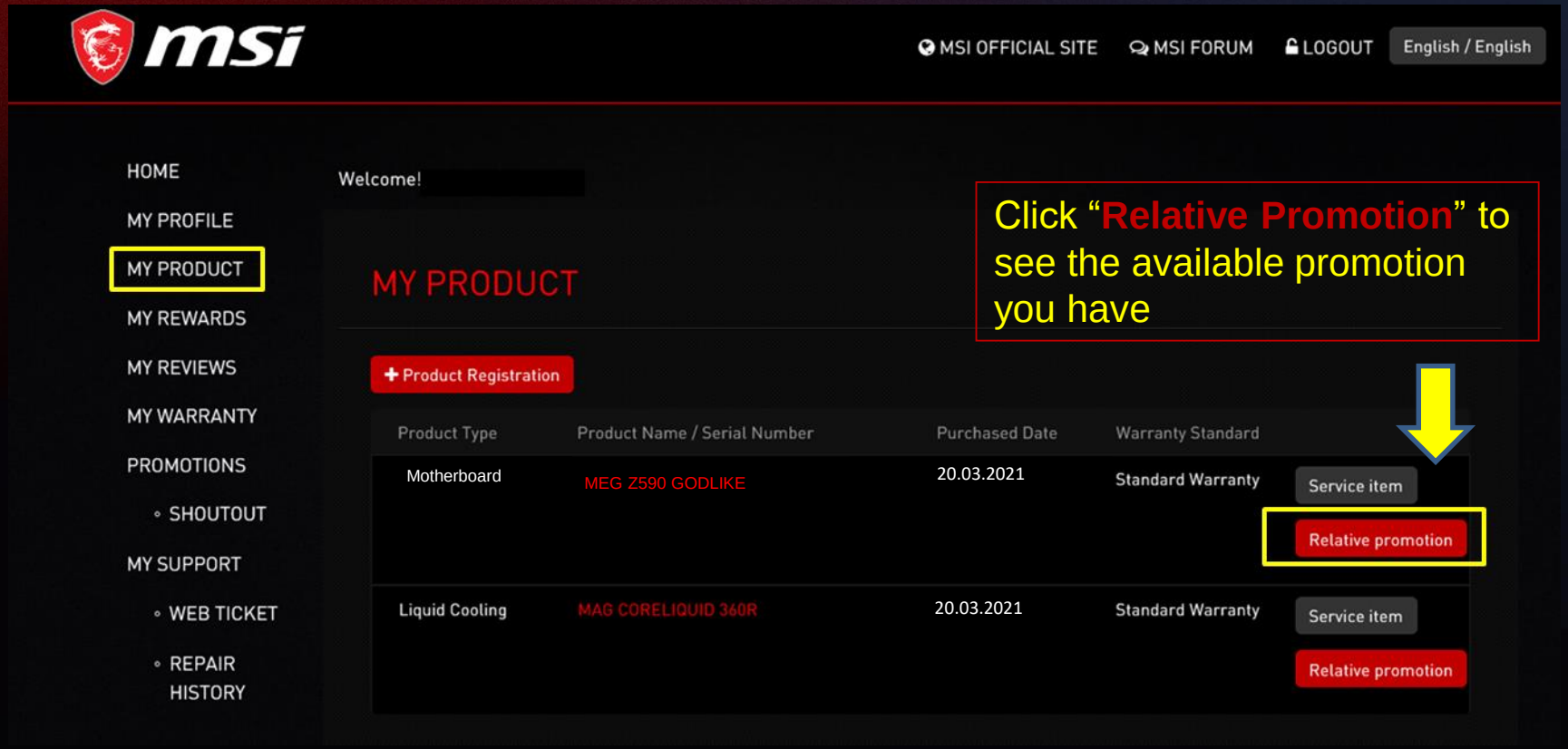
- Please make sure you have uploaded three items: Invoice/Purchase Proof & Product S/N on Product.
  - Invoice/Purchase Proof : 1) Channel Partner name 2) Purchase Date 3) Purchase Model Name
  - Product S/N number on Product(show like upper example)

Step 7-2: Wait for the feedback from MSI CS

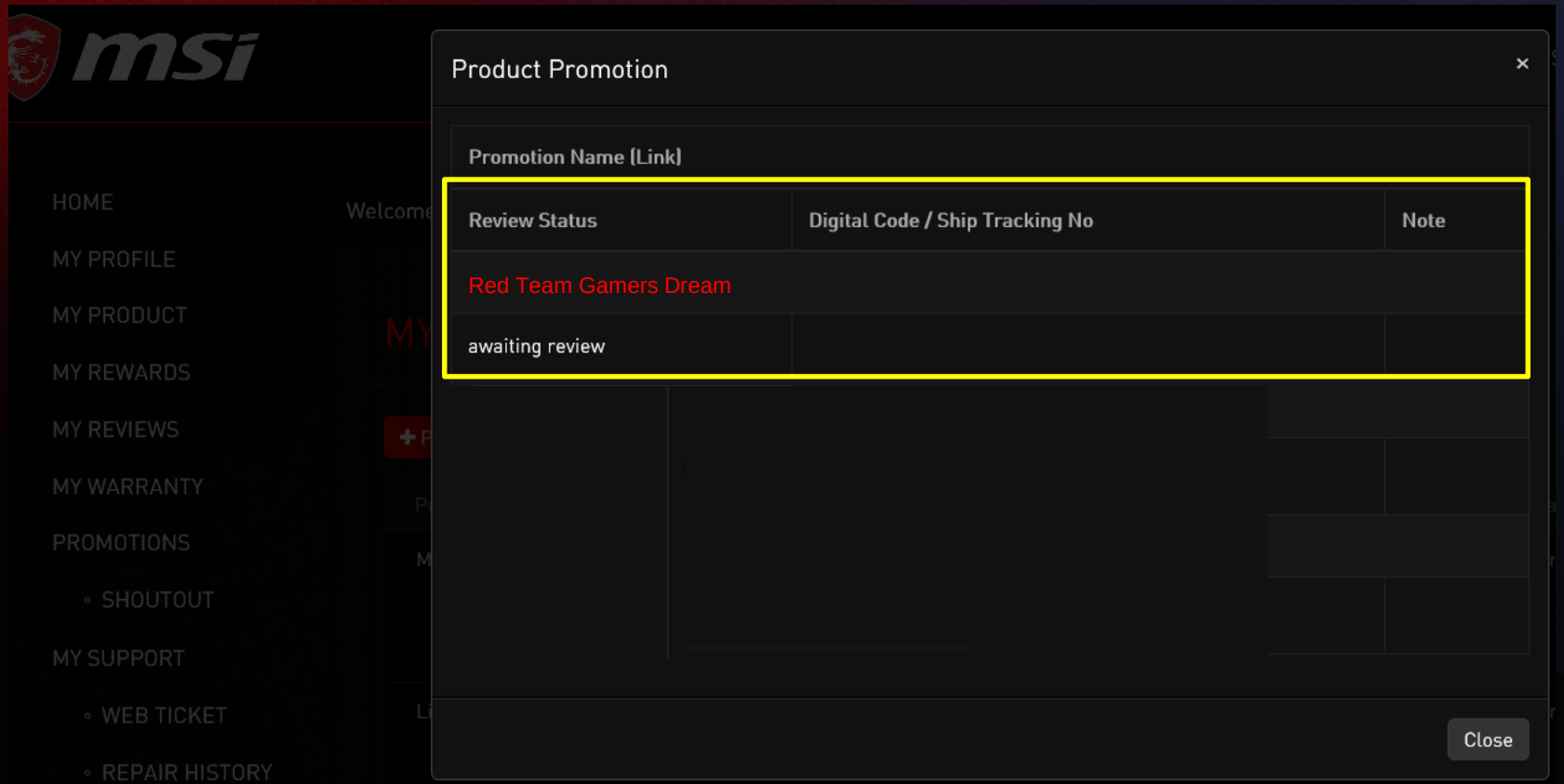


Check your redemption status

Step 8: Select my product to check Relative Promotion



Step 9 : Check the review status



How to re-upload requested documents?

Failure redemption step 1: If receive the notifications in your mailbox

msi

Dear Customer,

We regret to inform that your request has been denied.

Please go to product page and re-upload your purchase proof and promotion page re-redeem again. Thank you.

https://register.msi.com/promotion/redeem/dtmntchair_2020_jul_befast_ww_50

Reason:

Regards of the uploading file is not complete, please kindly provide two images together in one file for the process the redemption.
1. Invoice or purchase proof (need to include purchase date, purchase store, and purchase model)
2. Liquid Cooling serial number image(the sticker behind the liquid Cooling)

Sincerely,

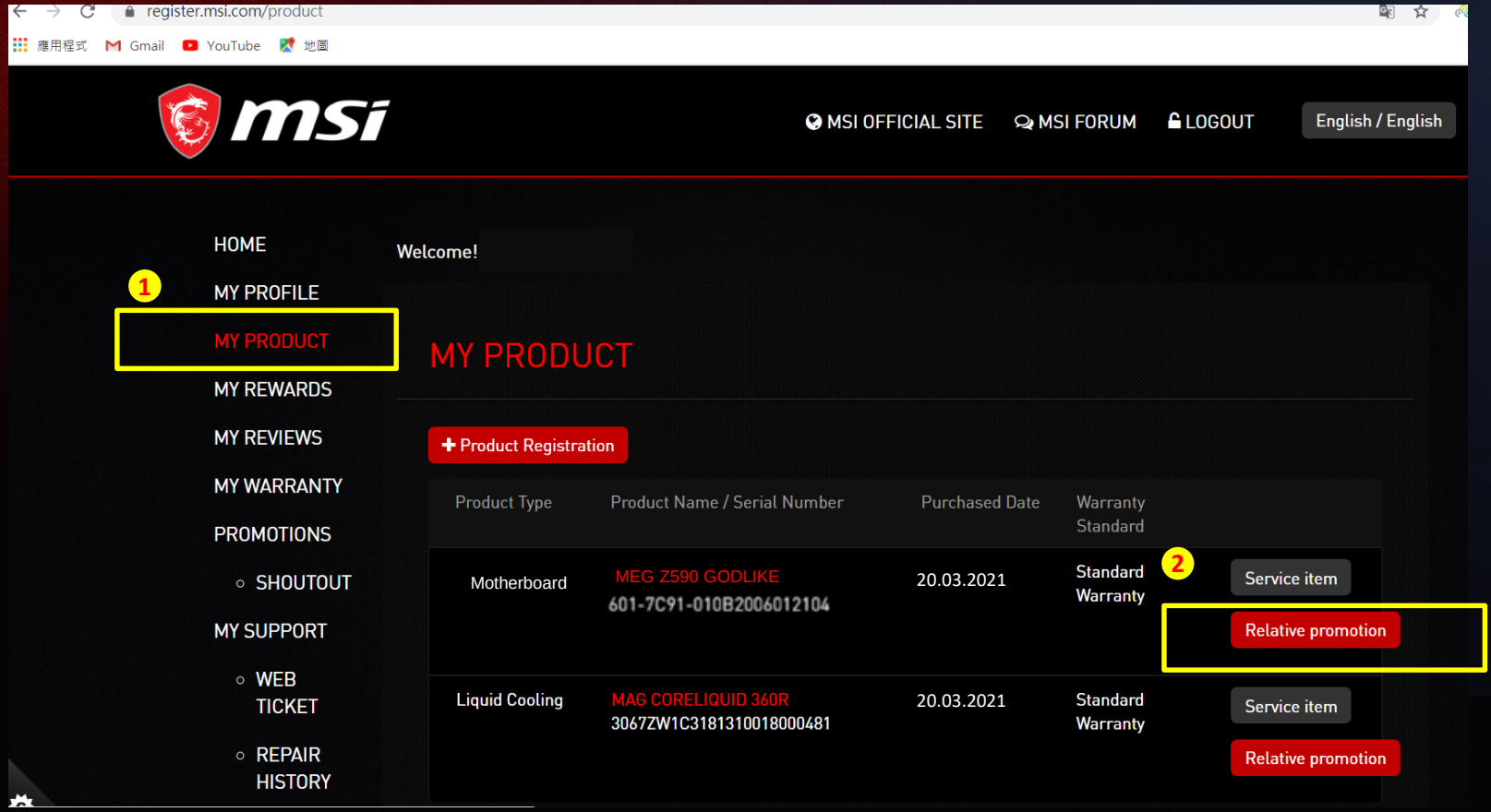
MSI customer service

https://register.msi.com/

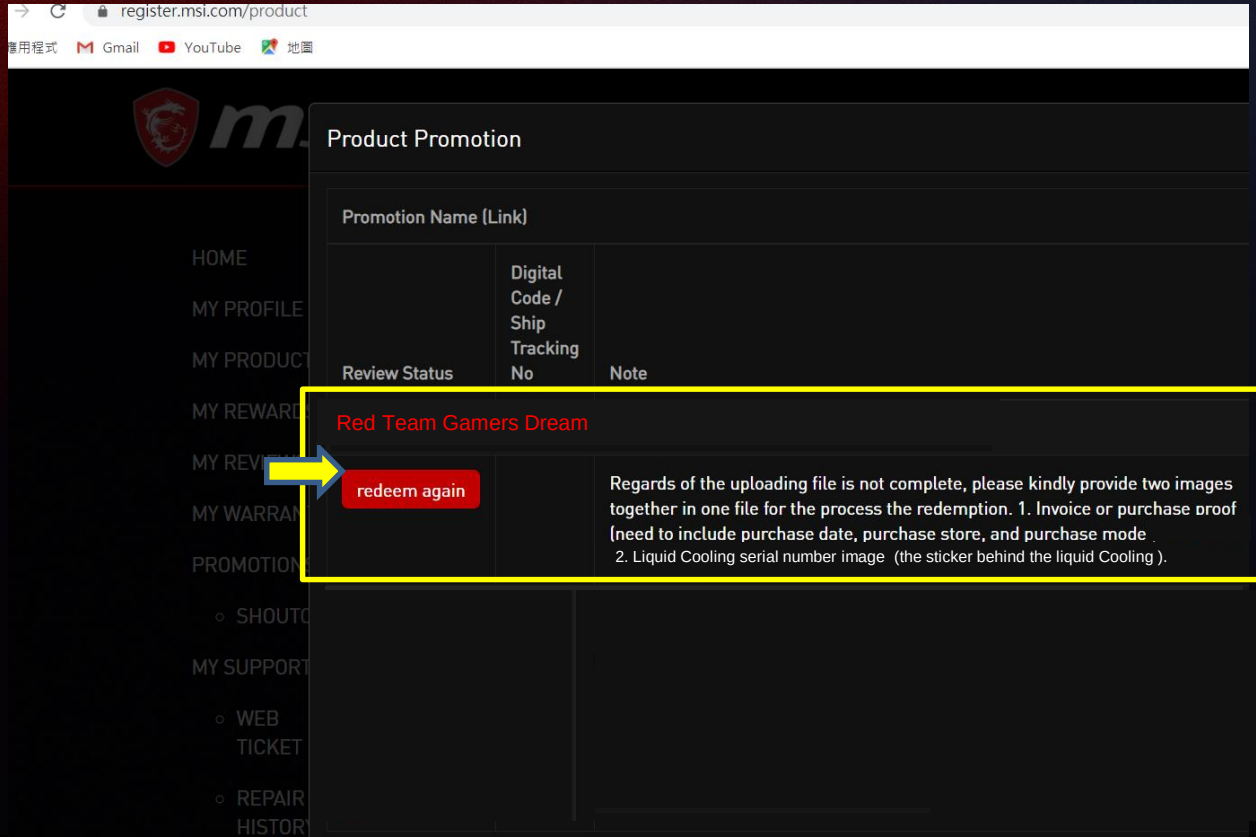
click the link

Reasons for fail redemption

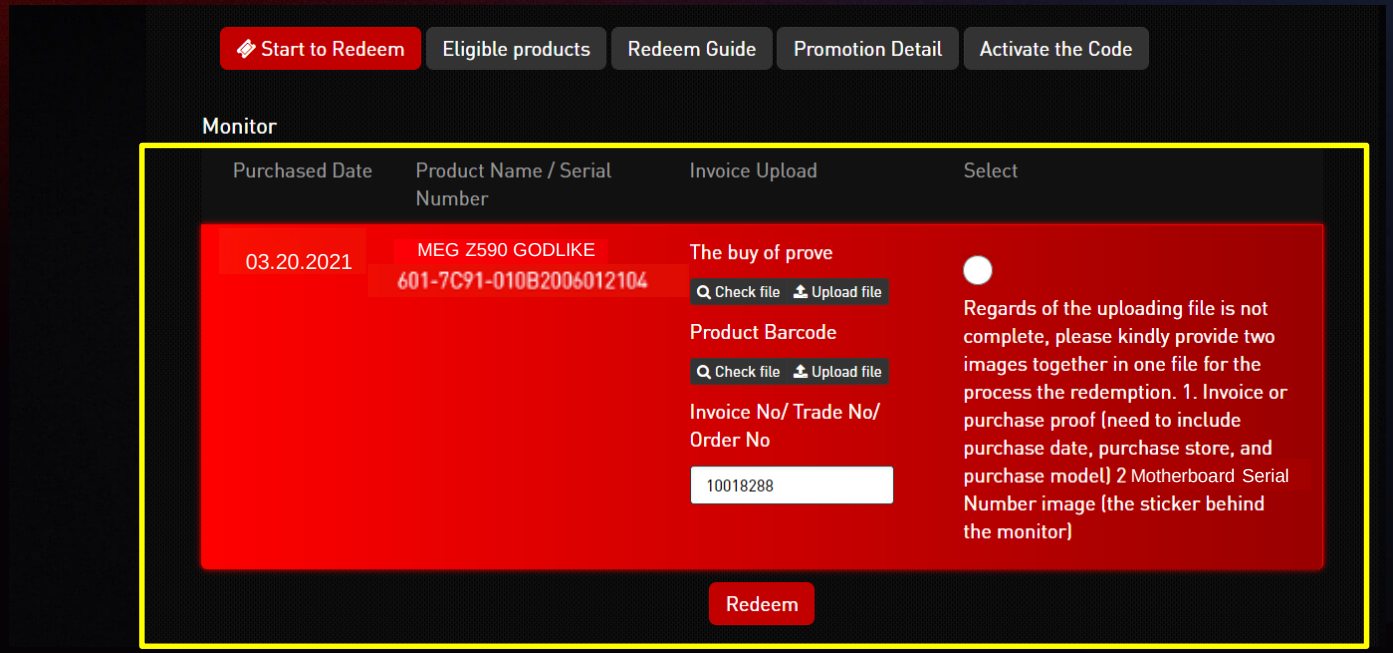
Fail redemption step 2: Then go to My Product: click relative promotion



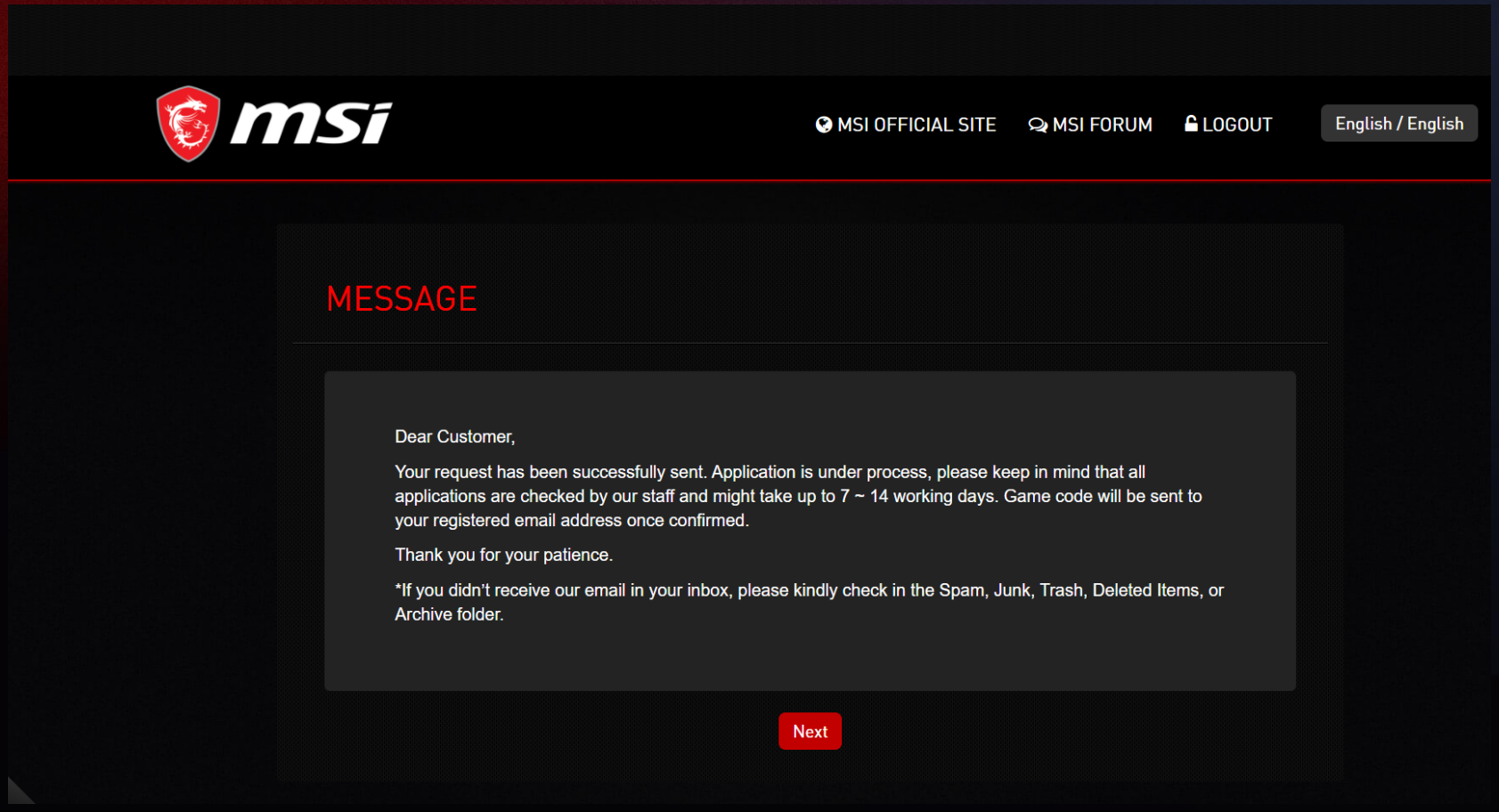
Fail redemption step 3: You can redeem again



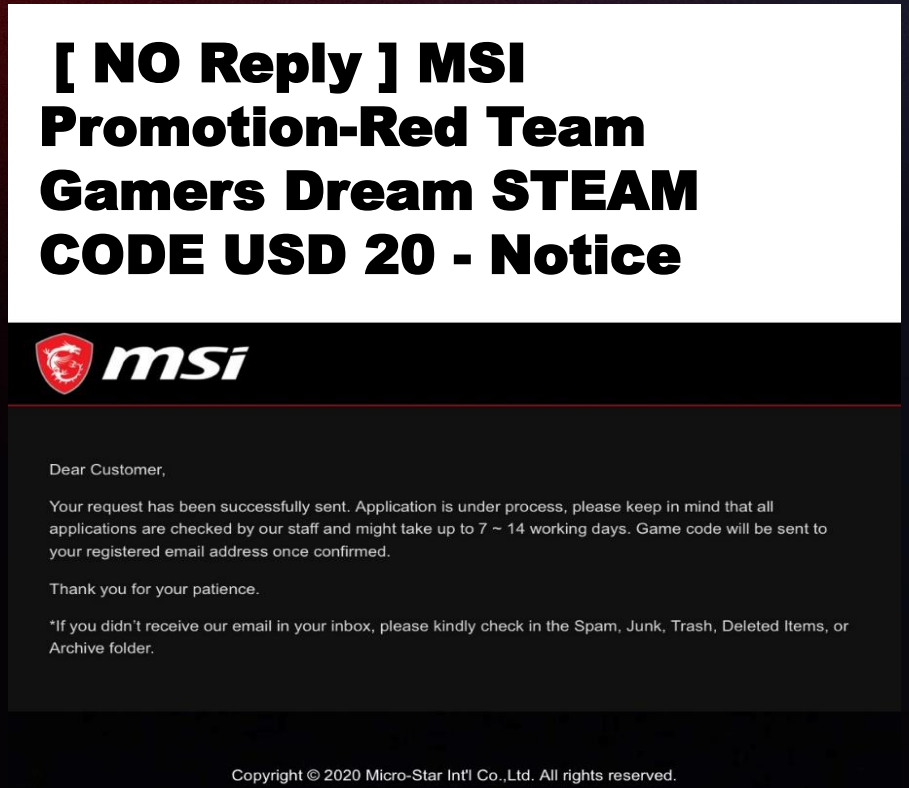
Fail redemption step 4: Fulfill the requirements and redeem again



Step 9-1: Redeem Complete



Step 9-2: Receive the notifications from MSI in your mailbox as well



[NO Reply] MSI Promotion-Red Team Gamers Dream STEAM CODE USD 20 - Notice

msi

Dear Customer,

Your request has been successfully sent. Application is under process, please keep in mind that all applications are checked by our staff and might take up to 7 ~ 14 working days. Game code will be sent to your registered email address once confirmed.

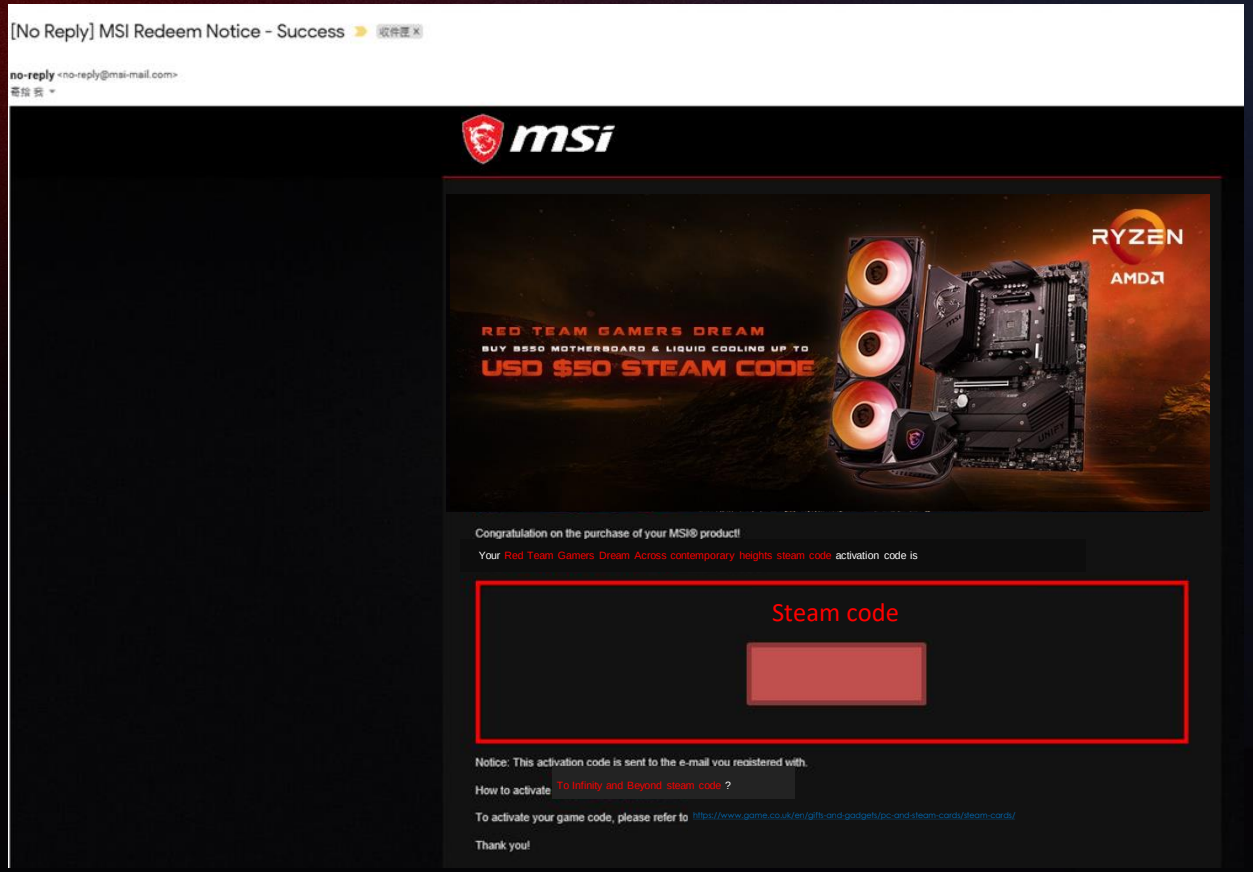
Thank you for your patience.

*If you didn't receive our email in your inbox, please kindly check in the Spam, Junk, Trash, Deleted Items, or Archive folder.

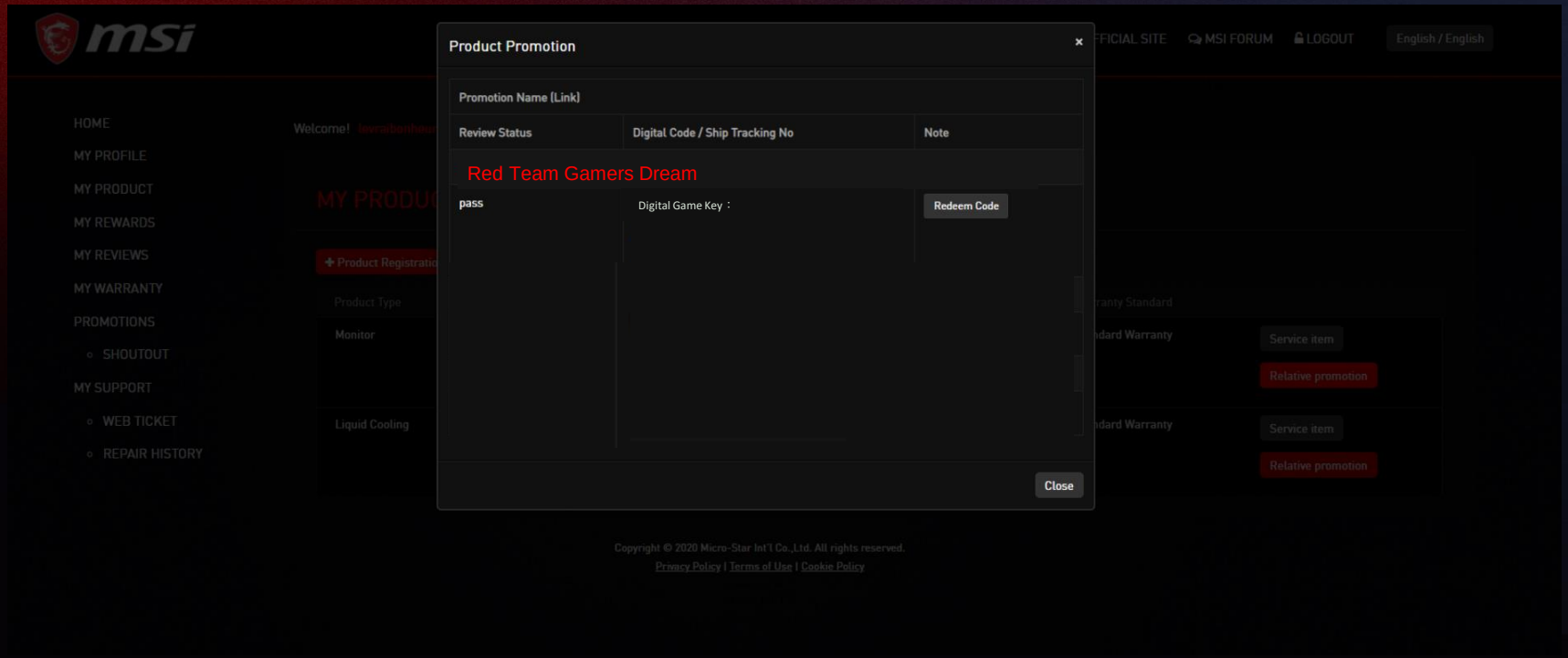
Copyright © 2020 Micro-Star Int'l Co.,Ltd. All rights reserved.

How to get the digital prize?

Step 10-1 : Eventually, check your prize via your mailbox



Step 10-2 : Eventually, check your prize via MSI member center



MADE FOR **GAMERS** & **CREATORS**

MSI CREATOR AWARDS

ESL
THE OFFICIAL GAMING PARTNER

IEM
Intel® Extreme Masters Certified PC

MGA
MSI GAMING ARENA