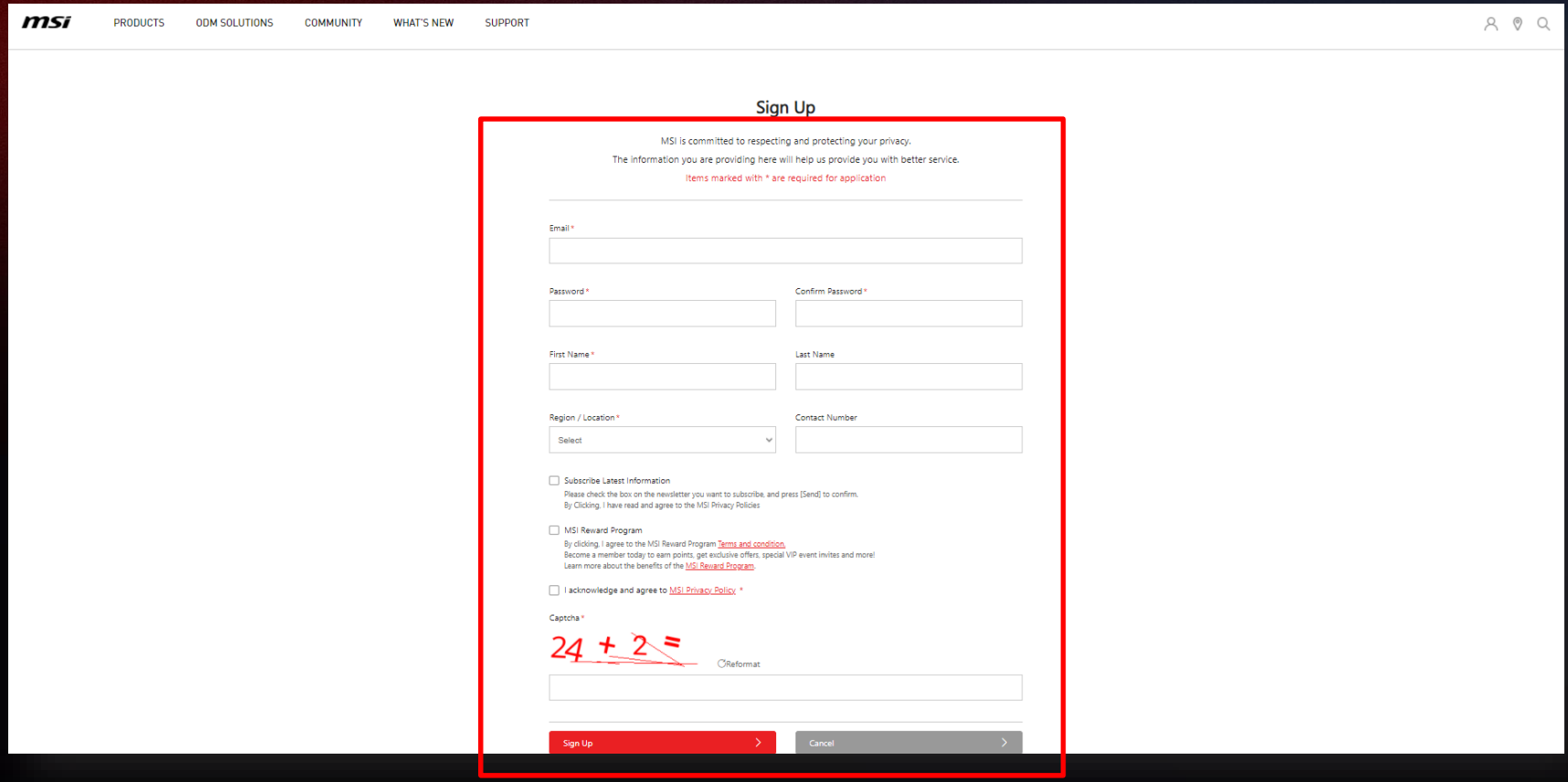
Back to School

Redemption Process

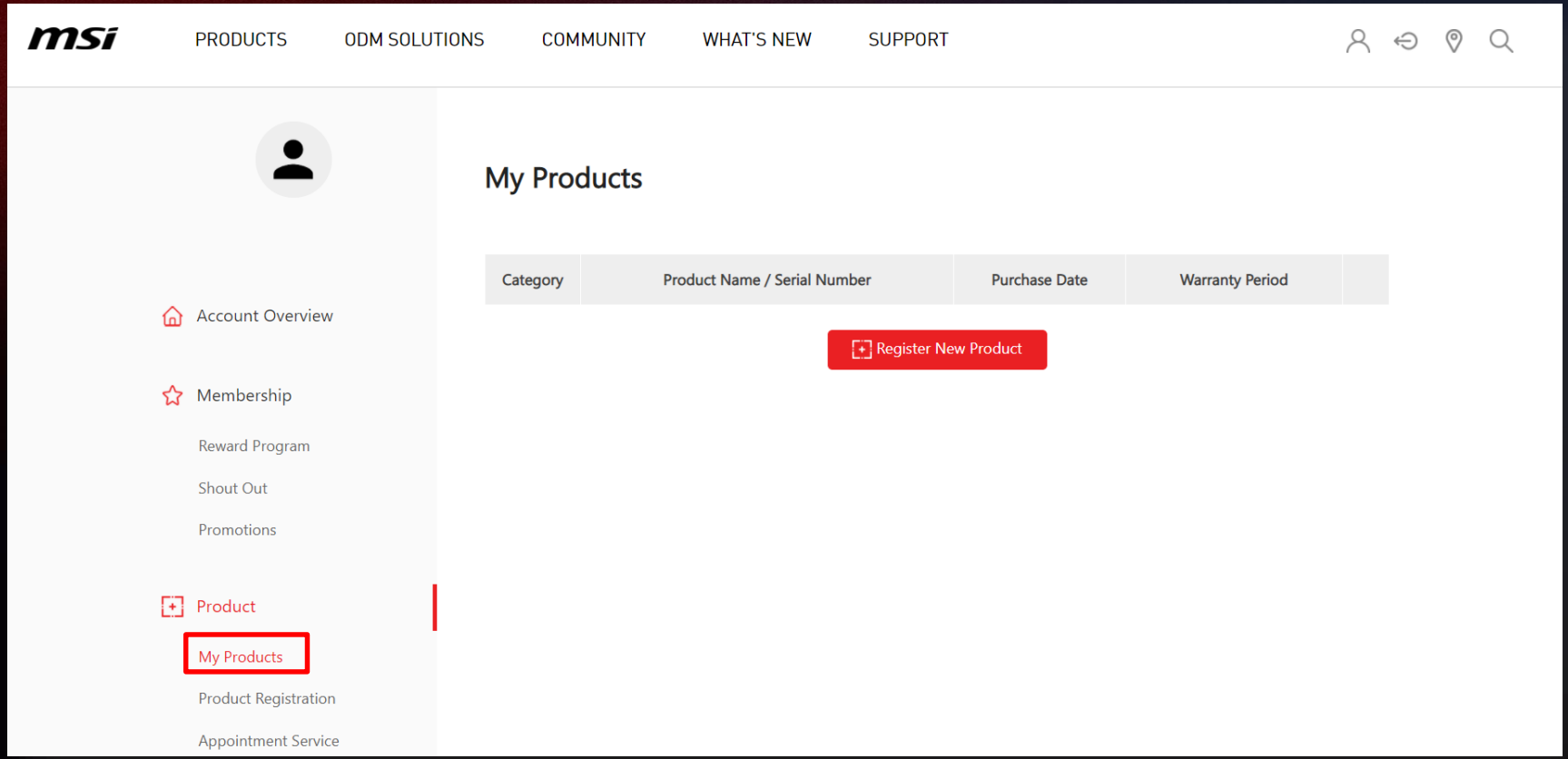
MADE FOR **GAMERS & CREATORS**

ជំហ៊ានដំបូង៖ ការចុះឈ្មោះផលិតផលរបស់អ្នក

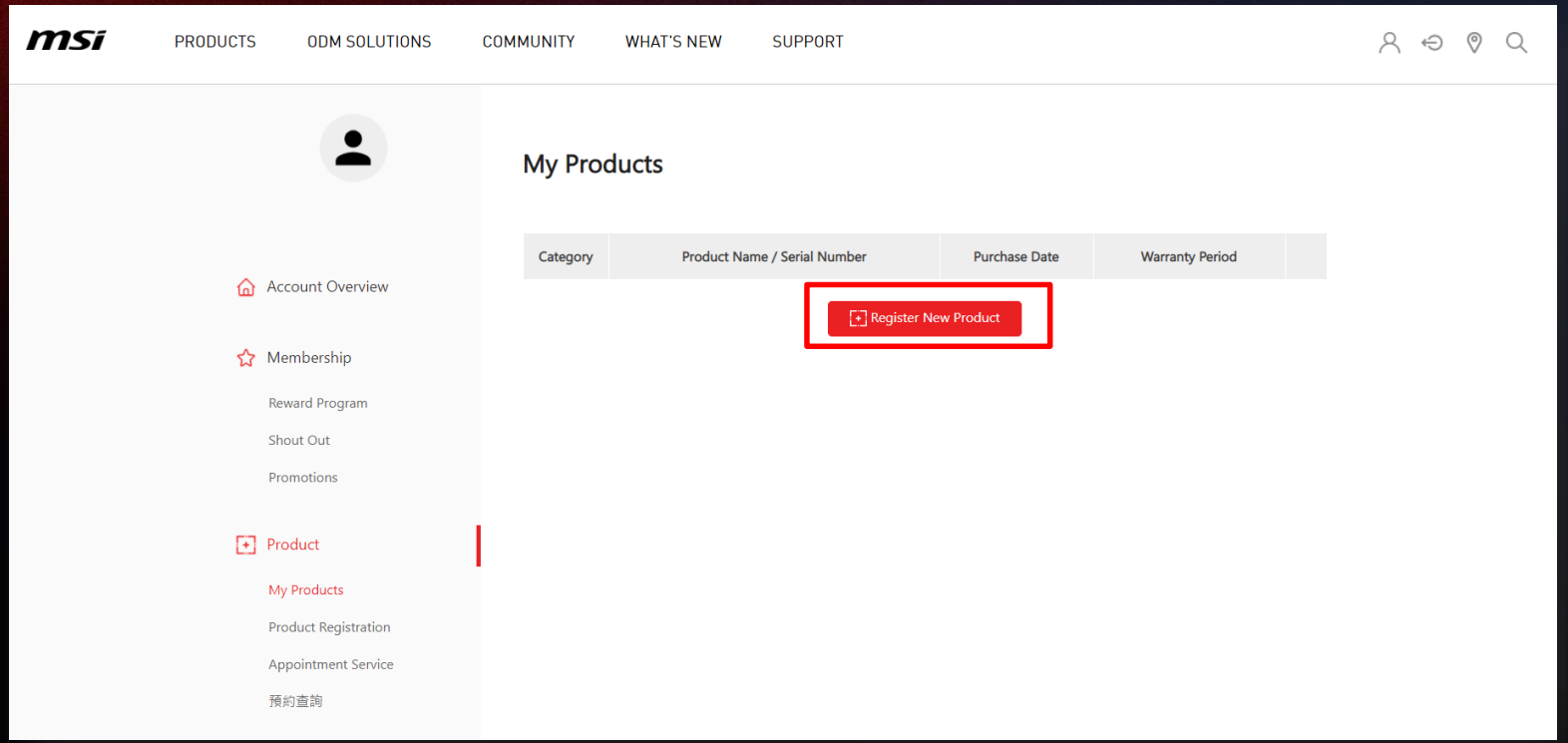
ជំហានទី១ ៖ ការចុះឈ្មោះ និង ចូលទៅគណនី



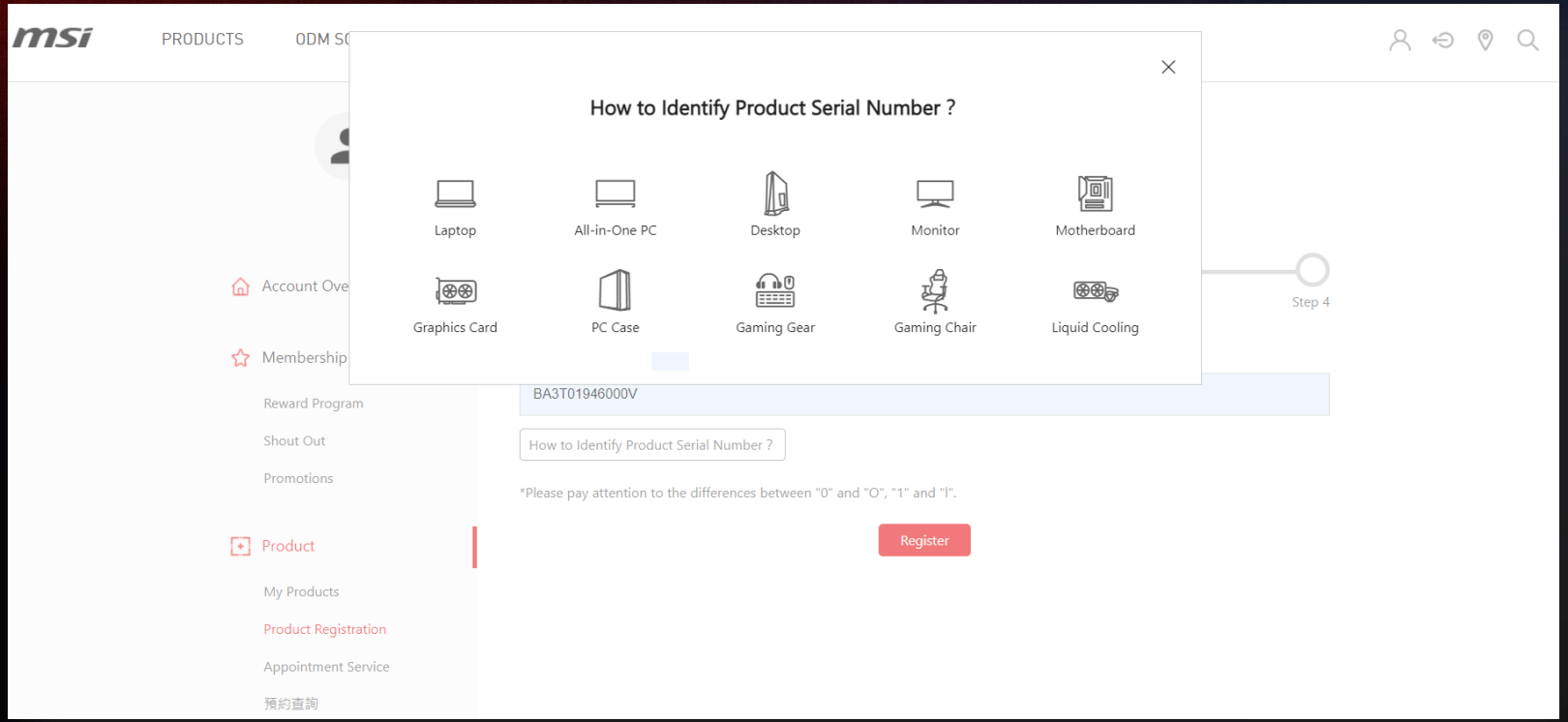
ជំហានទី២៖ ចូលទៅកាន់ទំព័រចុះឈ្មោះផលិតផល



ជំហានទី៣៖ ចុះឈ្មោះផលិតផលថ្មី



ជំហានទី ៤៖ ចុចលើផលិតផលដើម្បីស្វែងយល់ពីរបៀបស្វែករកលេខ S/N

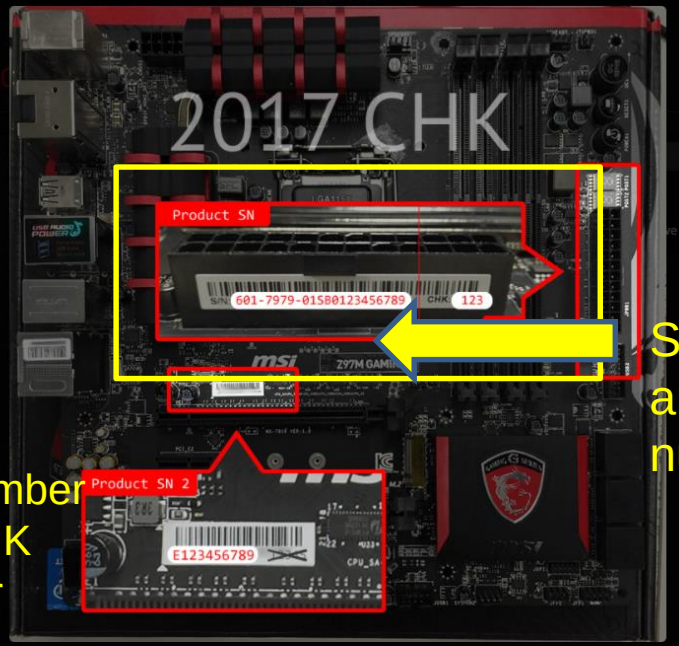


ជំហានទី ៤៖ ចុចលើផលិតផលដើម្បីស្វែងយល់ពីរបៀបស្វែកកលេខ S/N និង លេខ CHK

Liquid Cooling

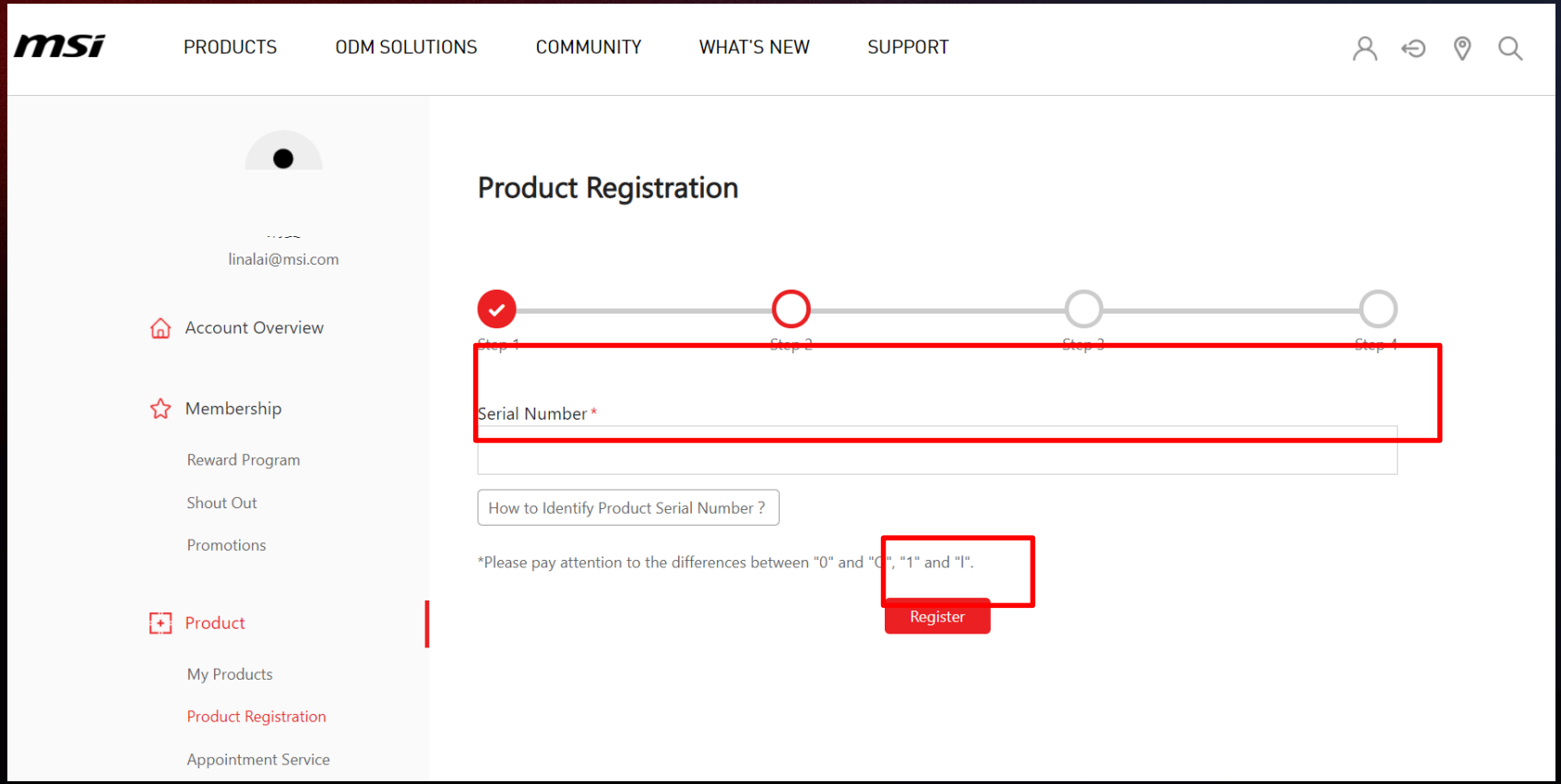
S/N number and CHK number

Motherboard

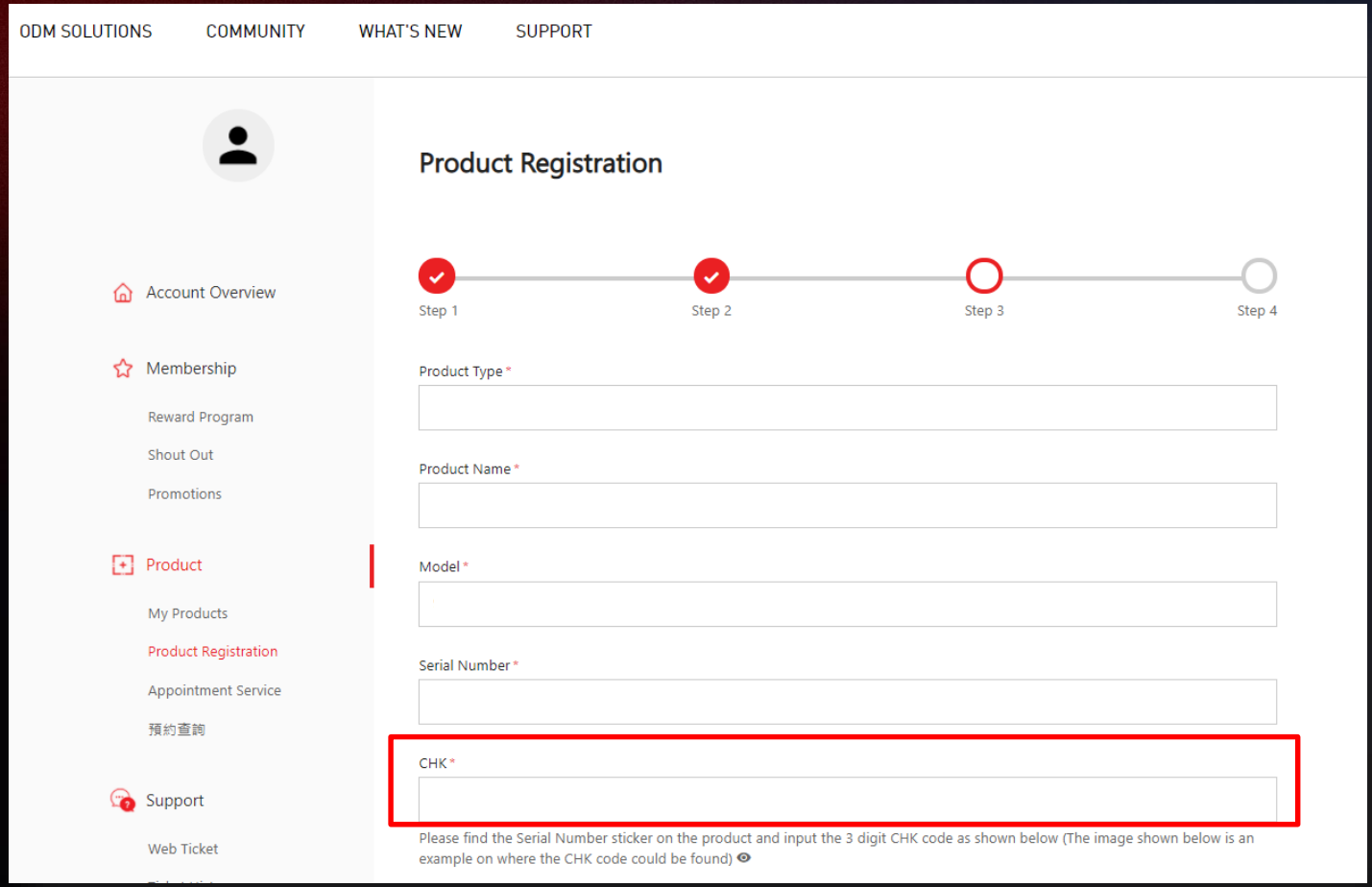


S/N number and CHK number

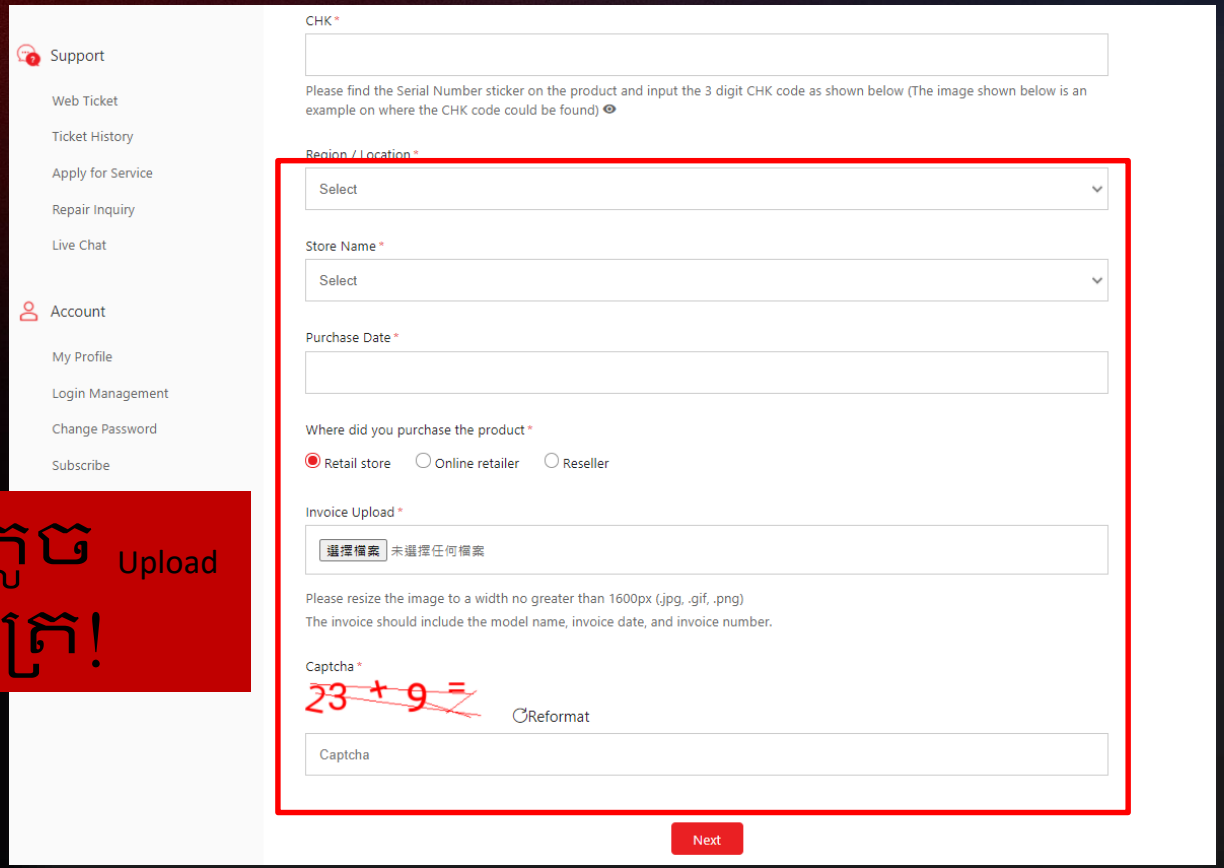
ជំហានទី ៥_១៖ បំពេញលេខ S/N



ជំហានទី ៥_២៖ បំពេញលេខ CHK



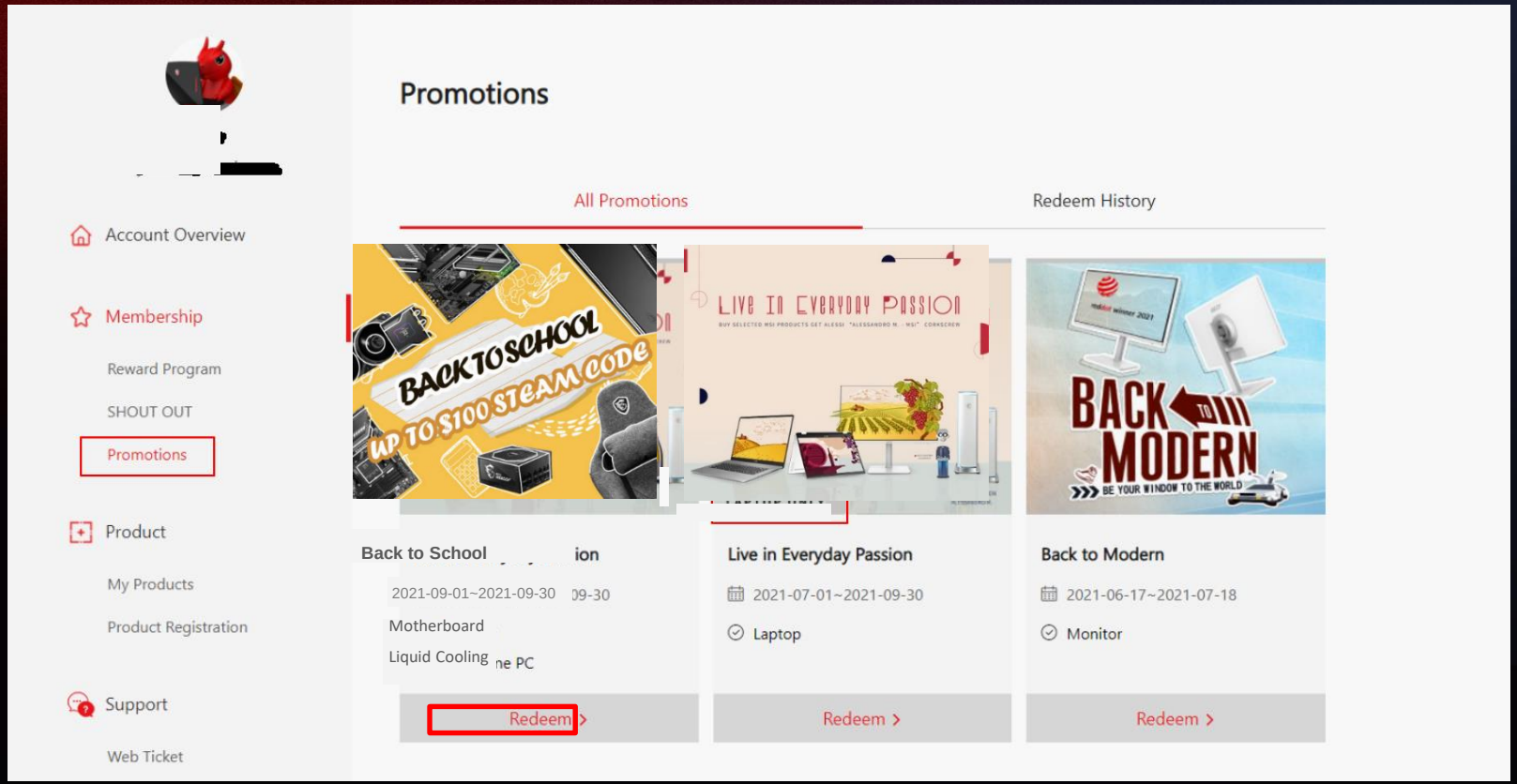
ជំហានទី ៥.៣ : ចូលបំពេញសំណុំបែបបទនៃការចុះឈ្មោះផលិតផល



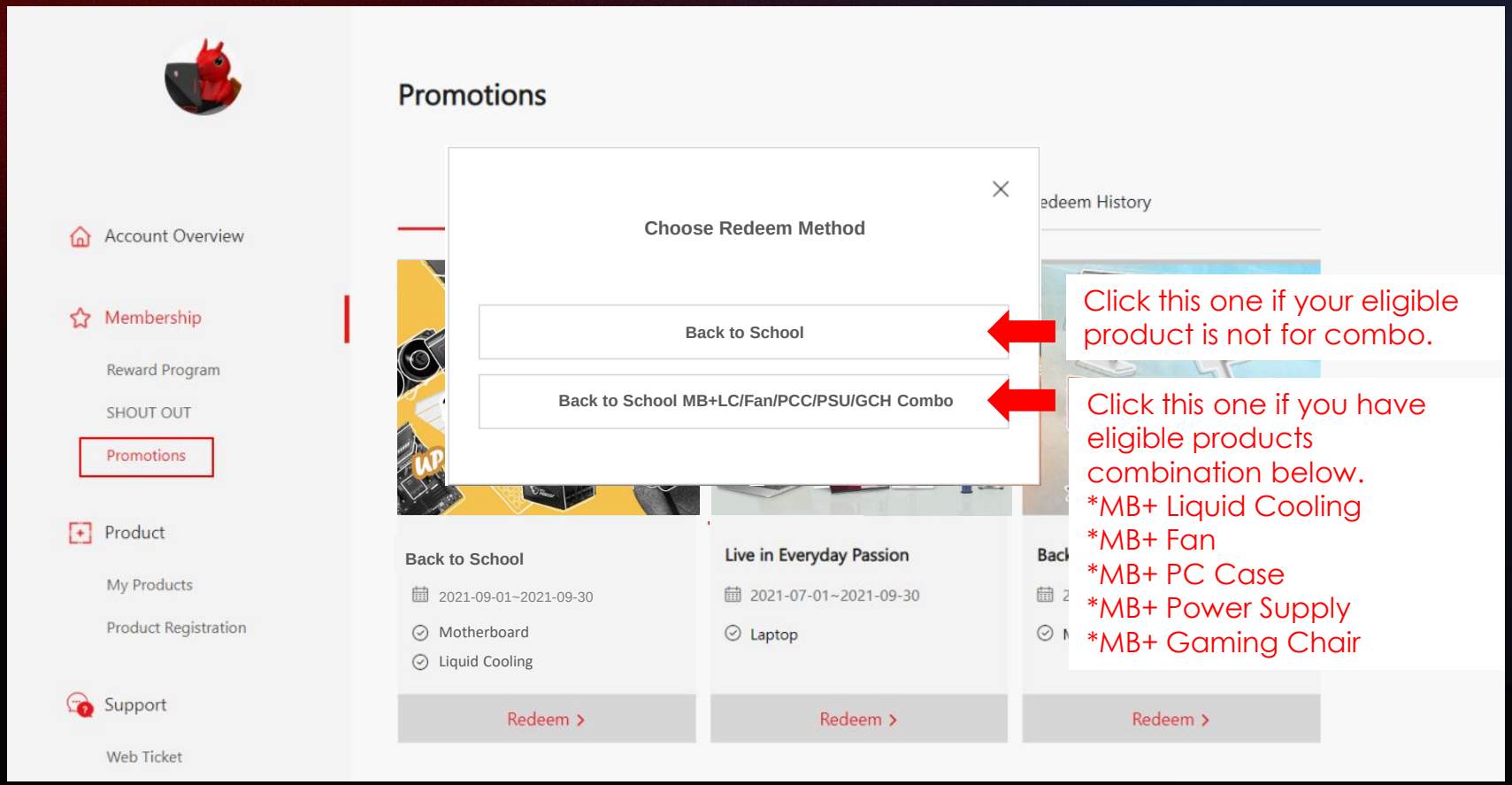
★ កុំភ្លេច Upload វិក័យប័ត្រ!

ជំហានទី២៖
ប្តូរយកការផ្តល់ជូន
ដែលអ្នកអាចប្តូរបាន

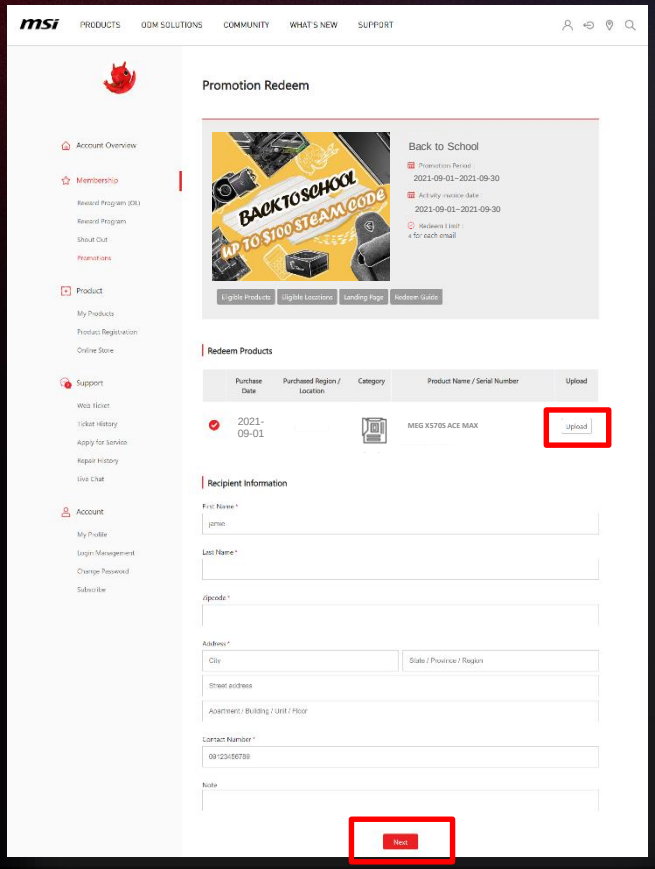
ជំហានទី ៦-១៖ សូមចុចពាក្យថា“ Promotions ” ហើយចុចពាក្យថា “ Redeem ”



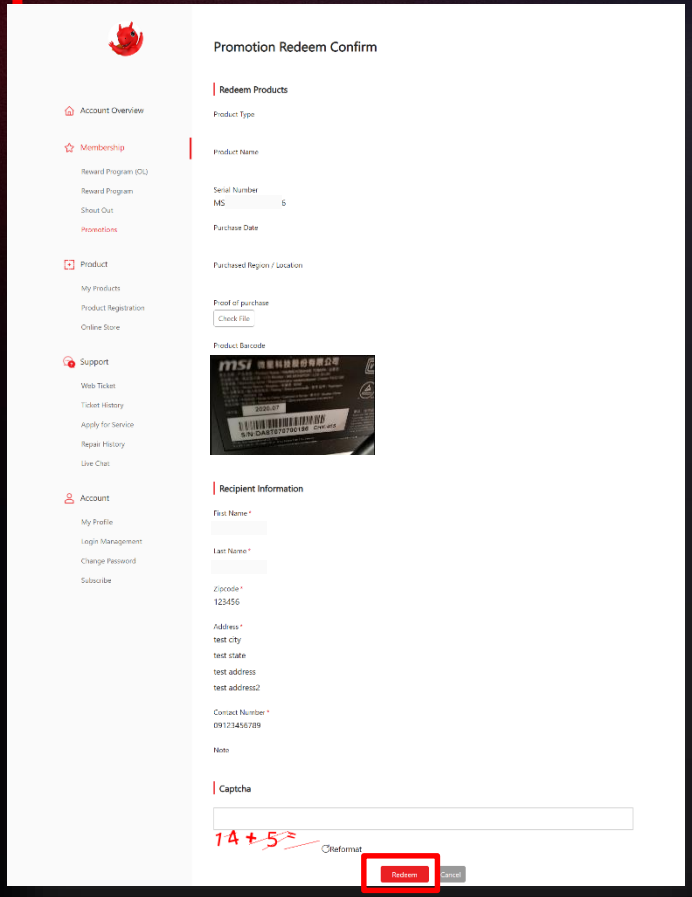
ជំហានទី ៦.២៖ ជ្រើសរើសវិធីនៃការ Redeem របស់អ្នក



ជំហានទី ៦ -៣៖ Upload រូប S/N នៃផលិតផលរបស់អ្នក និង បំពេញព័ត៌មានដែលត្រូវការហើយចុច “ Next “

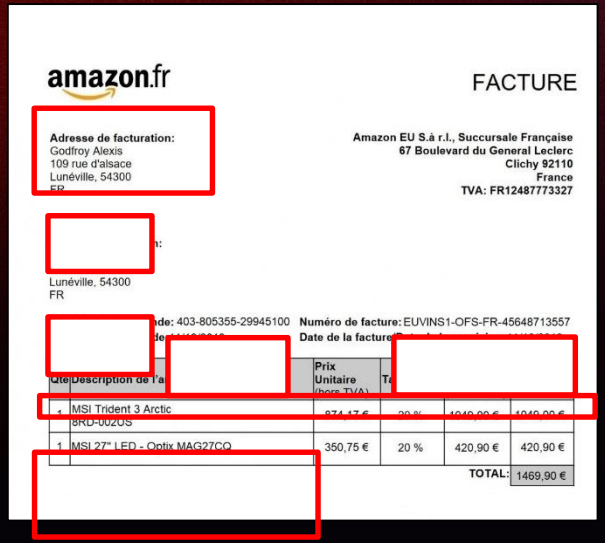


ជំហានទី ៧_១៖ ពិនិត្យមើលព័ត៌មានដែលអ្នកបានបំពេញរួចចុច “ Redeem ”



ឧទាហរណ៍នៃឯកសារដែលត្រូវ Upload

INVOICE



amazon.fr

FACTURE

Adresse de facturation:
Godfroy Alexis
109 rue d'alsace
Lunéville, 54300
FR

Amazon EU S.à r.l., Succursale Française
67 Boulevard du General Leclerc
Clichy 92110
France
TVA: FR12487773327

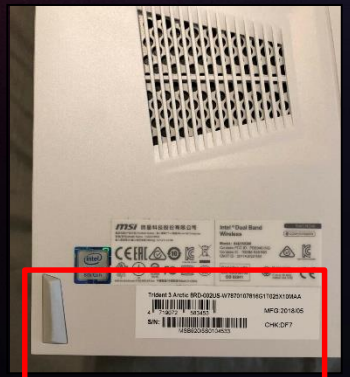
Lunéville, 54300
FR

Numéro de facture: EUVINS1-OFS-FR-45648713557

Qté	Description de l'a	Prix Unitaire (hors TVA)	T		
1	MSI Trident 3 Arctic 8RD-002US	874,17 €	20 %	1049,00 €	1049,00 €
1	MSI 27" LED - Optix MAG27CQ	350,75 €	20 %	420,90 €	420,90 €
				TOTAL:	1469,90 €

Product S/N

PC

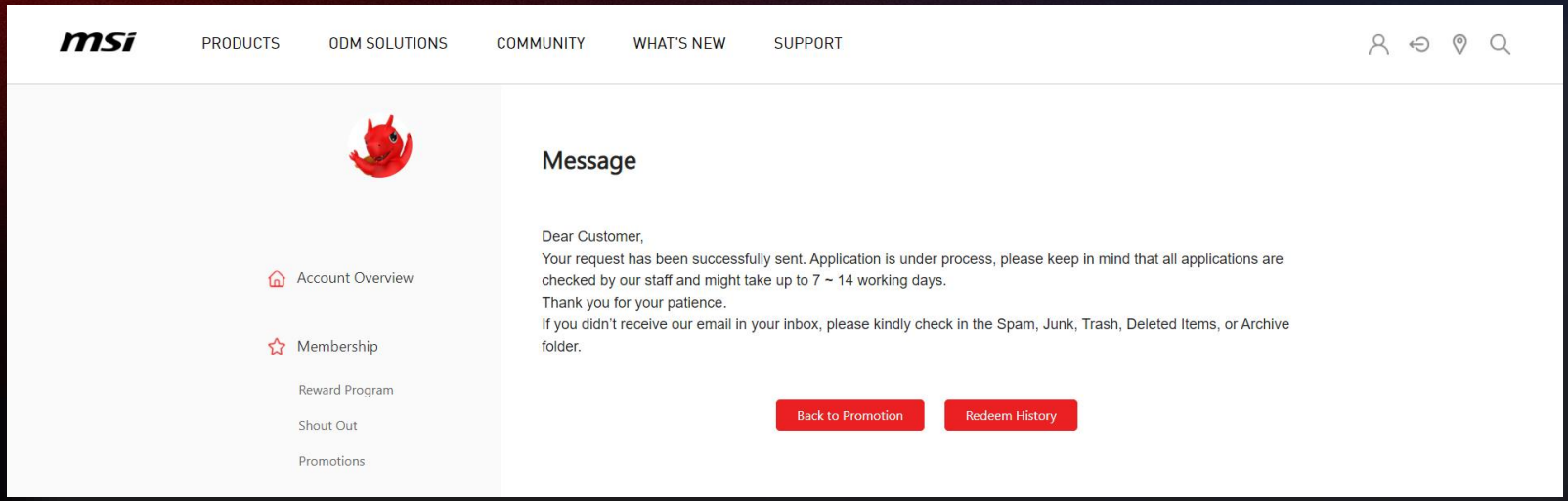


Monitor

*សូមប្រាកដថាអ្នកបាន Upload ឯកសារទាំង២នេះ៖

1. **វិក្កយបត្រ/ភស្តុតាងនៃការបញ្ជារទិញ៖ ១. ឈ្មោះហាងដែលអ្នកបានទិញ** ២. កាលបរិច្ឆេទនៃការបញ្ជារទិញ ៣. ឈ្មោះម៉ូឌែលដែលអ្នកបានទិញ
2. **លេខ S/N <u>នៅលើផលិតផល</u> មិនមែននៅលើប្រអប់ទេ** (បង្ហាញដូចឧទាហរណ៍នៅខាងលើ)

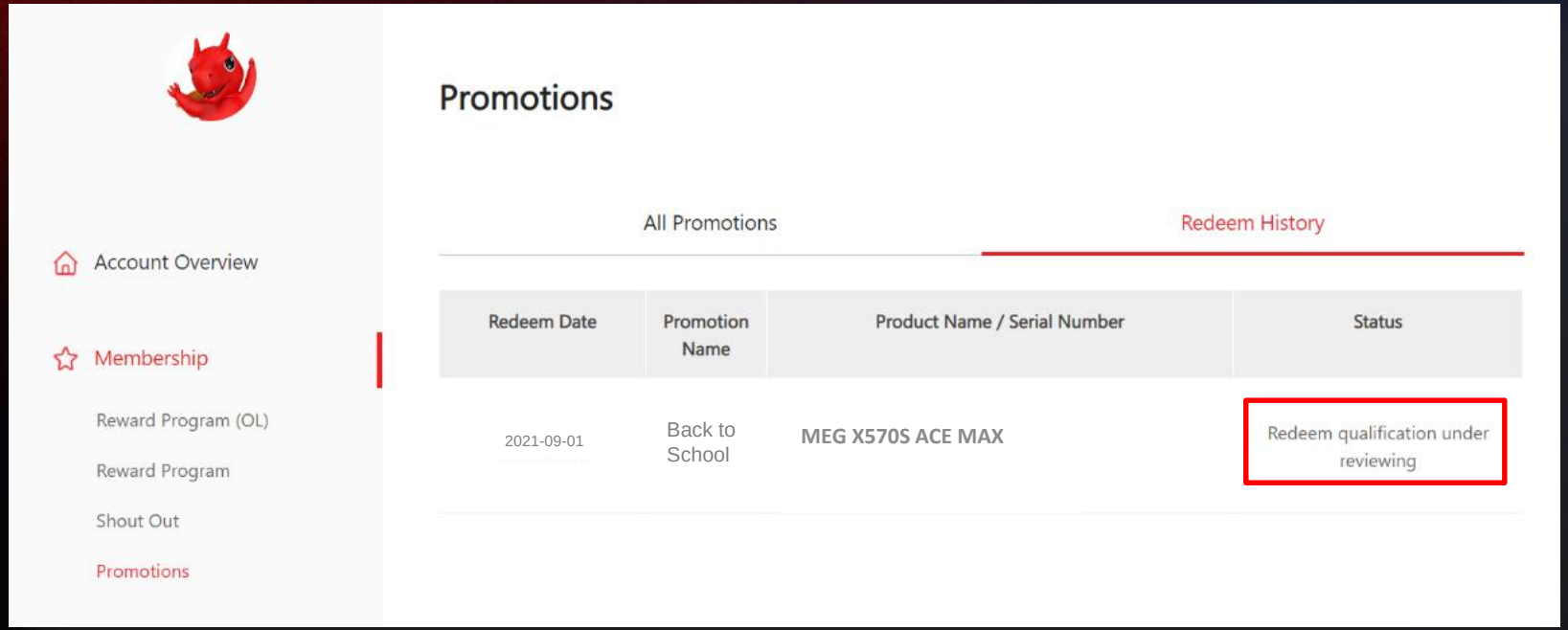
ជំហានទី ៧_២៖ រង់ចាំការឆ្លើយតបពីសេវាកម្ម អតិថិជនរបស់ MSI



*សូមចងចាំថារាល់ពាក្យស្នើរសុំអាចចំណាយពេលចាប់ពី ៧ ទៅ ១៤ ថ្ងៃ នៃថ្ងៃធ្វើការដើម្បីផ្ទៀងផ្ទាត់។

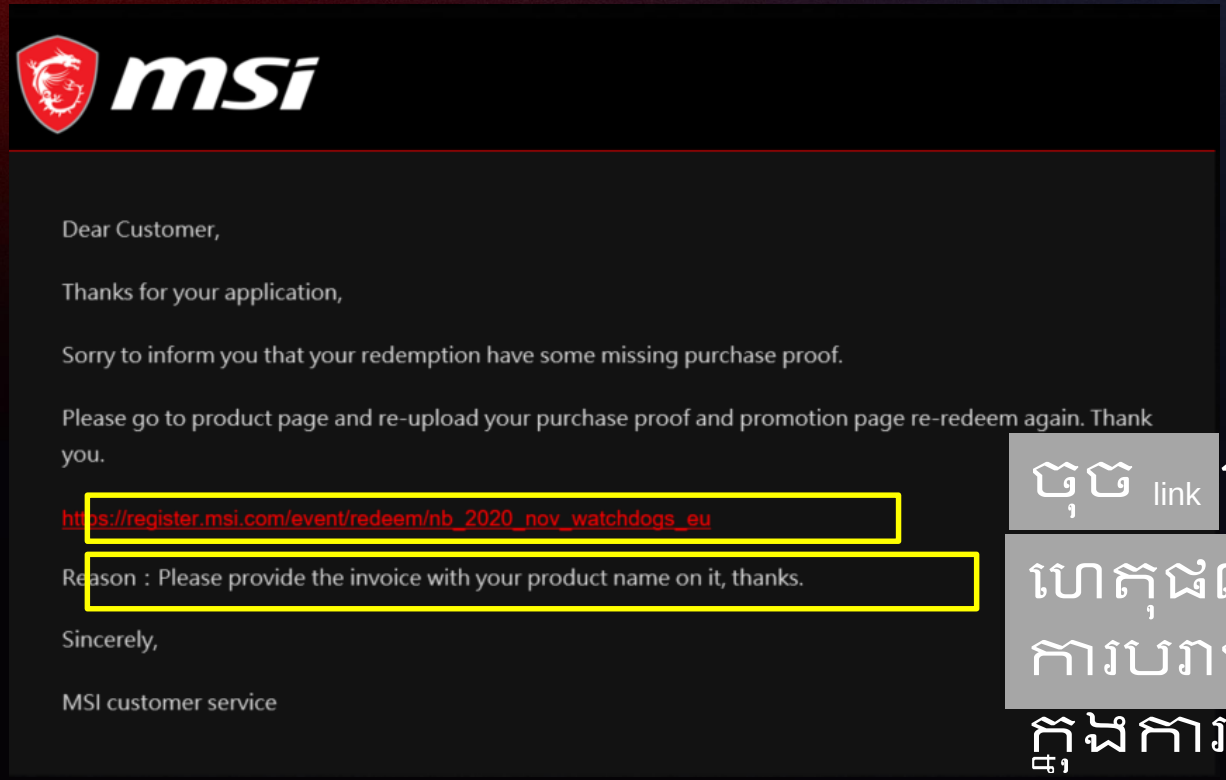
ពិនិត្យមើលស្ថានភាពនៃការបូររបស់អ្នក

ជំហានទី ៨៖ ជ្រើសរើសពាក្យថា “Promotion” ដើម្បីពិនិត្យមើលស្ថានភាព



របៀបនៃការ Upload ឯកសារម្តងទៀត

បរាជ័យក្នុងការ Redemption ជំហានទី ១៖ ប្រសិនបើអ្នកទទួលបានការជូនដំណឹងនៅក្នុងប្រអប់សំបុត្ររបស់អ្នក



msi

Dear Customer,

Thanks for your application,

Sorry to inform you that your redemption have some missing purchase proof.

Please go to product page and re-upload your purchase proof and promotion page re-redeem again. Thank you.

https://register.msi.com/event/redeem/nb_2020_nov_watchdogs_eu

Reason：Please provide the invoice with your product name on it, thanks.

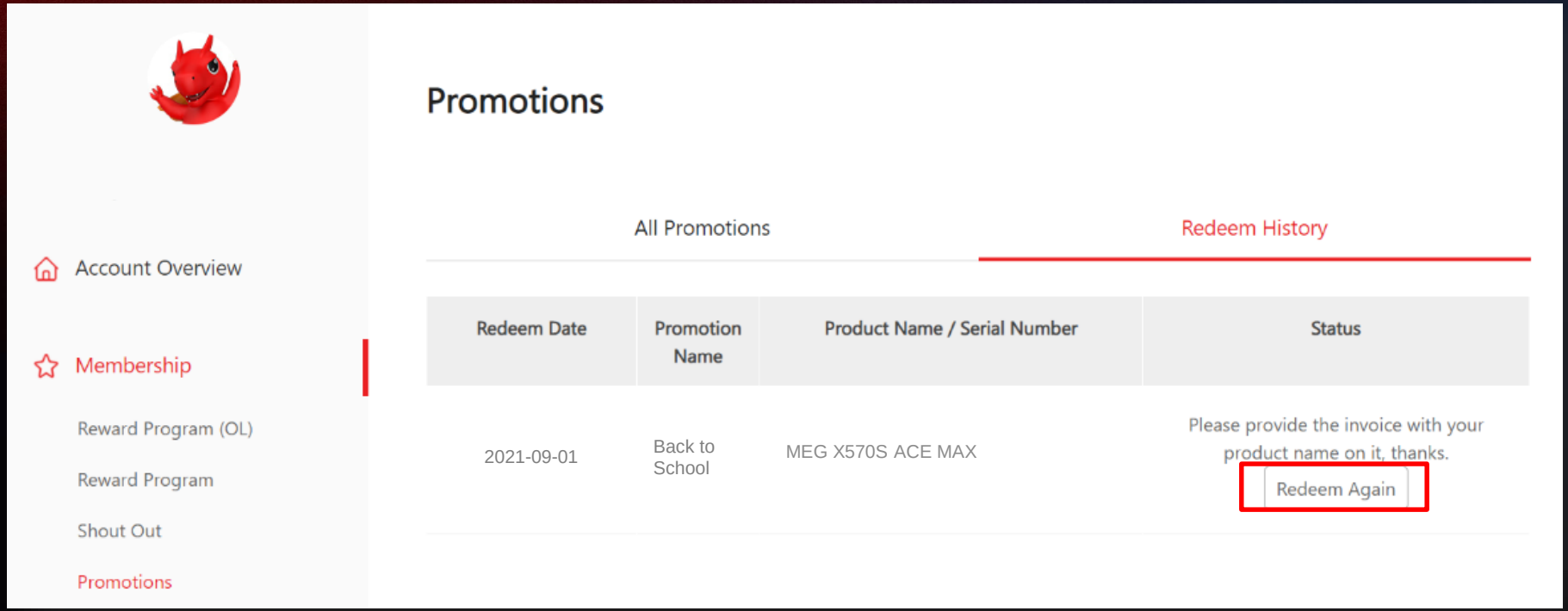
Sincerely,

MSI customer service

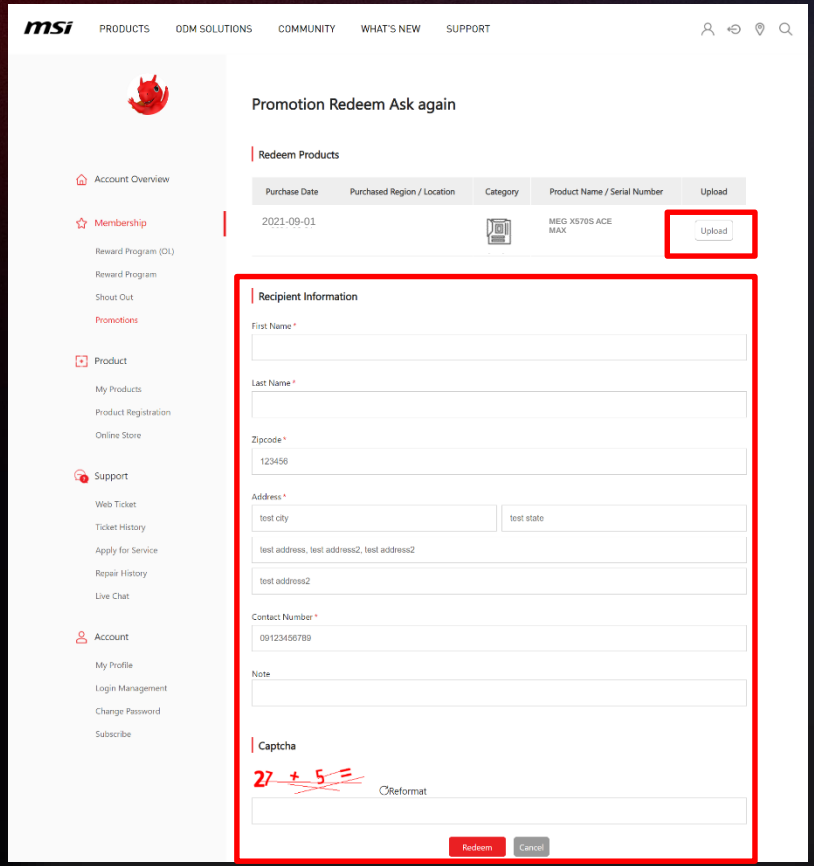
ចុច link នេះ

ហេតុផលនៃការបរាជ័យក្នុងការ redemption

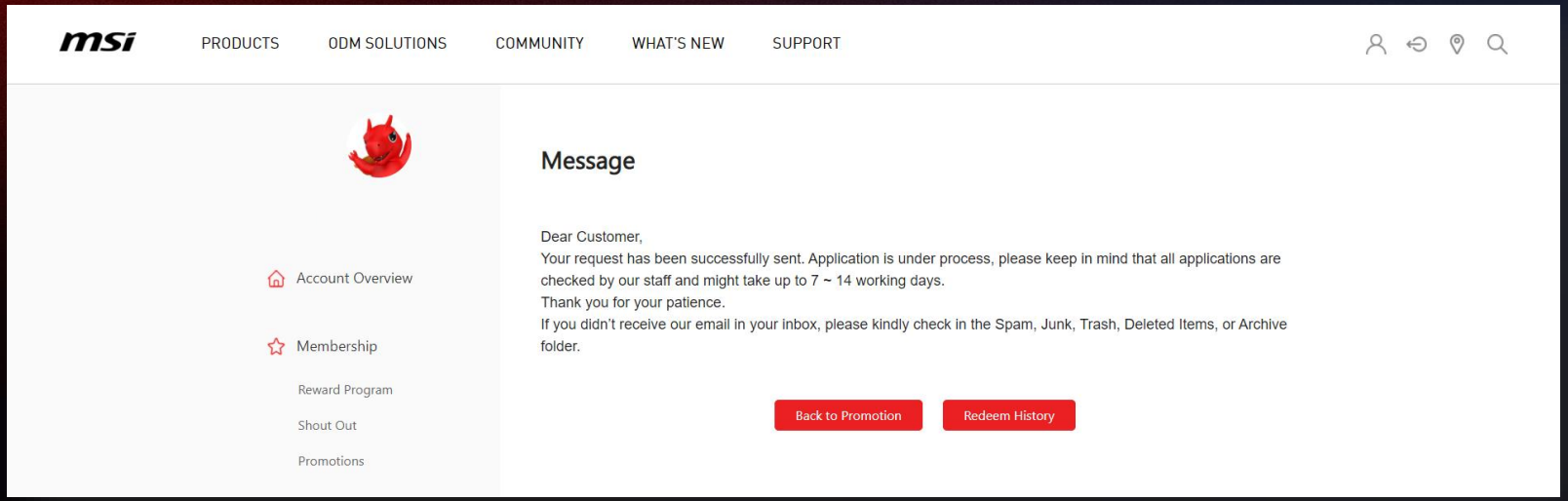
បរាជ័យក្នុងការ Redemption ជំហានទី ២៖
បន្ទាប់មកចូលទៅកាន់ My Product: សូមចុច relative promotion



បរាជ័យក្នុងការ redemption ដំហានទី ៣៖ បំពេញព័ត៌មានដែលចាំបាច់ហើយចុច“Redeem”

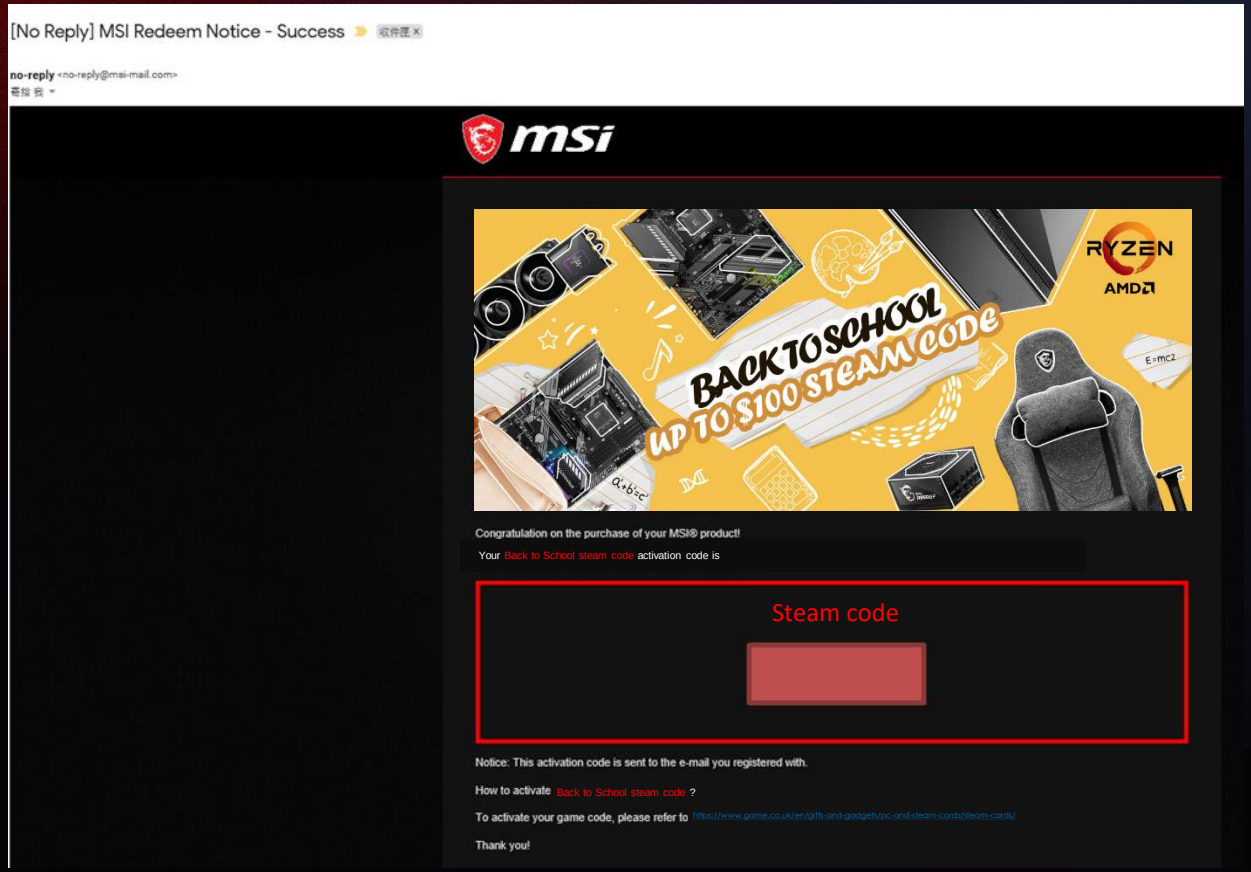


Redeem រួចរាល់

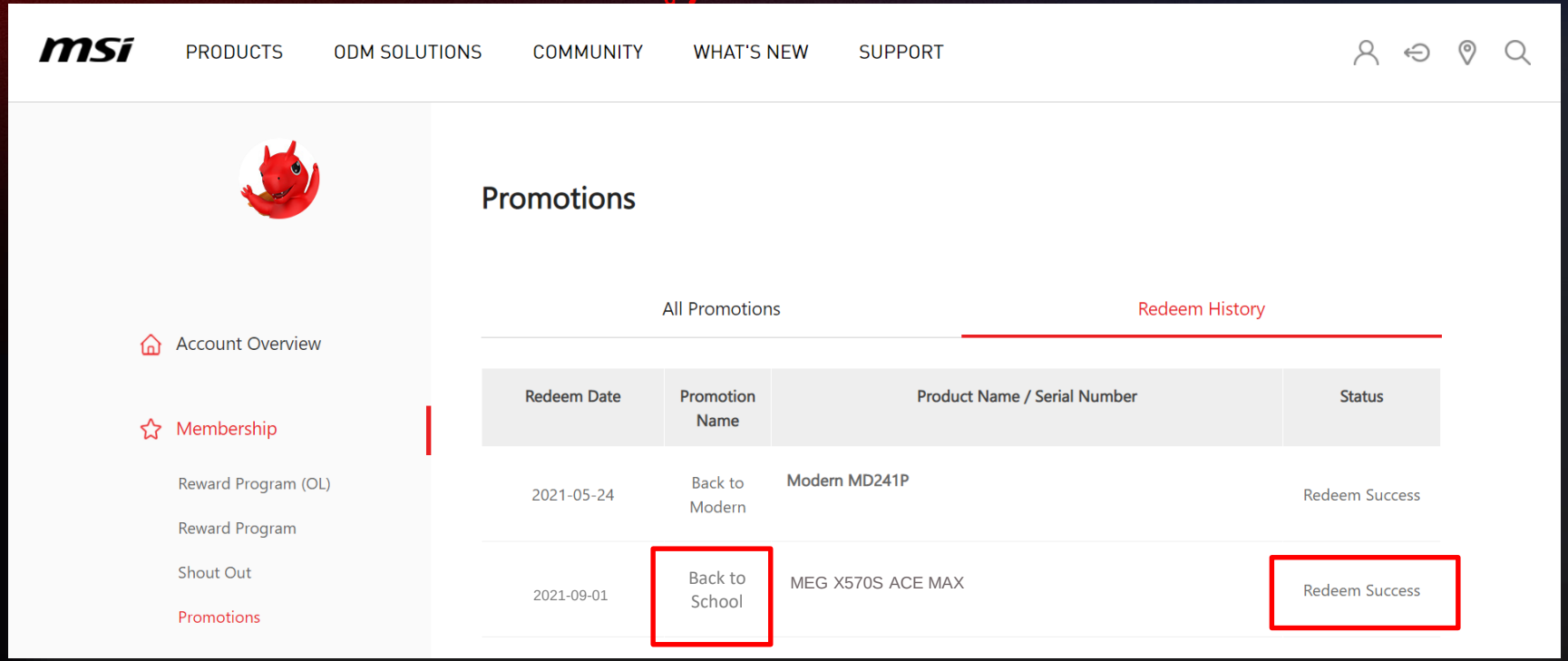

msi
PRODUCTS
ODM SOLUTIONS
COMMUNITY
WHAT'S NEW
SUPPORT
Account Overview
Membership
Reward Program
Shout Out
Promotions
Message
Dear Customer,
Your request has been successfully sent. Application is under process, please keep in mind that all applications are checked by our staff and might take up to 7 ~ 14 working days.
Thank you for your patience.
If you didn't receive our email in your inbox, please kindly check in the Spam, Junk, Trash, Deleted Items, or Archive folder.
Back to Promotion
Redeem History

តើធ្វើដូចម្តេចដើម្បីទទួលបានរង្វាន់?

ជំហានទី ៩-១៖ ពិនិត្យមើលរង្វាន់តាមប្រអប់សំបុត្រក្នុង Email របស់អ្នក



ជំហានទី ៩_២៖ ពិនិត្យមើលស្ថានភាពនៃការ redeem នៅក្នុង MSI member Center



សំណួរដែលសួរញឹកញាប់

FAQ

Why there is no any relative promotion in my member center account?
1. Check if your product is eligible model 2. Check if your invoice is in eligible period 3. Make sure the region you live is in the eligible region for the promotion 4. Make sure you purchased the eligible product from MSI partners in your domiciled region
What should I do if I received an email inform me that my claim was incomplete?
Please make sure that you had provide: 1. Invoice/purchase proof which include purchase date, purchase store, and purchase model 2. SN number picture that on the product itself, not on the package
How long does it takes to process the application and when will I receive my gift?
All applications might take up: *Digital code - 7~14 working days to be verified. *Physical Prize - 8 -12 weeks to delivered after your redemption got approved
Why am I not receive any email after my participation?
If you have not received an email, please check your spam folder and deactivate your email filter.

*Any more question feel free to ask in https://account.msi.com/

MADE FOR **GAMERS** & **CREATORS**

MSI CREATOR AWARDS

ESL
THE OFFICIAL GAMING PARTNER

IEM
Intel® Extreme Masters Certified PC

MGA
MSI GAMING ARENA