



Power unleashed,
Conquer the world

Redemption Process

MADE FOR GAMERS & CREATORS





First step:
Register your Product

Step 1 : Register/Login to MSI Member Center



1



MSI OFFICIAL SITE

MSI FORUM

English / English

CREATE AN ACCOUNT

MSI is committed to respecting and protecting your privacy.

The information you are providing here will help us provide you with better service.

* E-mail

* Password

* Confirm Password

* Date of Birth

* Captcha



Step 2 : Go to product registration page



MSI OFFICIAL SITE

MSI FORUM

LOGOUT

English / English

HOME

Welcome!

MY PROFILE

1

MY PRODUCT

MY PRODUCT

MY REWARDS

2

+ Product Registration

SHOUTOUT

MY WARRANTY

PROMOTIONS

MY SUPPORT

◦ WEB TICKET

◦ REPAIR
HISTORY

◦ APPLY FOR
REPAIR
SERVICE

◦ GARANTIE
SUR SITE

Step 3 : register a new product



MSI OFFICIAL SITE

MSI FORUM

LOGOUT

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HOME

Welcome!

MY PROFILE

MY PRODUCT

MY PRODUCT

MY REWARDS

SHOUTOUT

MY WARRANTY

WARRANTY REGISTRATION: NOTEBOOK, ALL-IN-ONE PC, DESKTOP, MONITOR

The promotion excluded MOTHERBOARD and GRAPHICS CARD.

PROMOTIONS

ENJOY BENEFITS.

All customers who purchase a new MSI product and then complete registration and reply to the questionnaire will receive a 3-month warranty extension.

MY SUPPORT

◦ WEB TICKET

1. This does not apply to product of which standard warranty has been expired.(But customers can still complete registration and questionnaire)

◦ REPAIR HISTORY

2. Customers have to complete the questionnaire in advance to get the full benefits.

◦ APPLY FOR REPAIR SERVICE

3. MSI reserves the right to update or modify these terms and conditions of this program.

◦ GARANTIE SUR SITE

4. This extended warranty service only can be applicable to the original country or region where consumers purchased the notebooks/all-in-one.

If you have any questions about the warranty extension on offer, please direct your inquiries to local service hotlines or the MSI support service.

[I want to register a new product](#)

Step 4 : Select product line



- HOME
- MY PROFILE
- MY SOCIAL NETWORKS
- MY PRODUCT
- SHOUTOUT
- MY REWARDS
- MY REVIEWS
- MY WARRANTY
- PROMOTIONS
- MY SUPPORT
 - WEB TICKET
 - REPAIR HISTORY
 - APPLY FOR REPAIR SERVICE
- ONLINE CHAT

Welcome!

PLEASE SELECT THE PRODUCT TYPE YOU WANT TO REGISTER



Notebook



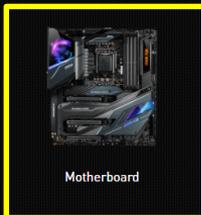
All-in-One PC



Desktop



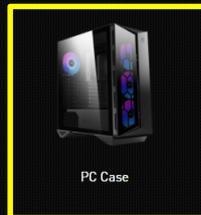
Monitor



Motherboard



Graphics Card



PC Case



Gaming Chair



Gaming Gear



Liquid Cooling



Power Supply



Others

Step 5 : Click on the Product to Learn How to Identify the S/N number



Monitor

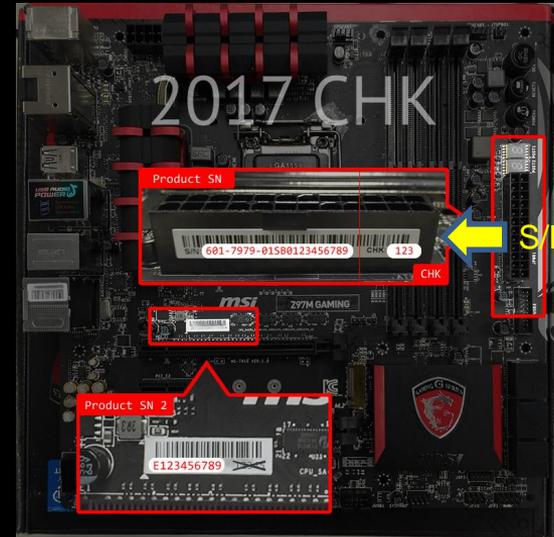


BARCODE

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I already know the serial number of my product

Motherboard



I already know the serial number of my product

Step 5-1 : Fill in S/N number



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HOME

Welcome!

MY PROFILE

MY PRODUCT

MY REWARDS

MY REVIEWS

MY
WARRANTY

PROMOTIONS

◦ SHOUTOUT

MY SUPPORT

◦ WEB
TICKET

◦ REPAIR
HISTORY

PRODUCT REGISTRATION

* S/N1 (S/N)

Click on the Product to Learn How to Identify the Serial Number

Please pay attention to the differences between '0' and 'O', '1' and 'l'. If you still have problem, please contact us through My Support.

Next

Cancel



Step 5-2 : Complete the product registration form

- MY PRODUCT
- MY REWARDS
- MY REVIEWS
- MY WARRANTY
- PROMOTIONS
 - SHOUTOUT
- MY SUPPORT
 - WEB TICKET
 - REPAIR HISTORY

PRODUCT REGISTRATION

| | |
|---------------|-----------------|
| Product Type | Monitor |
| Product Name | Optix MAG272CQR |
| Model | 9S6-3CA66T-005 |
| Serial Number | CA6T059460074 |

Region / Location: Sweden

Store Name: Komplet.se

Purchased Date: 2020-08-20
YYYY-MM-DD

Where did you purchase the product:
 Retail store
 Online retailer
 Reseller

Invoice Upload: C:\Users\clairerlin\Desktop | 瀏覽...

Please resize the image to a width no greater than 1600px (.jpg, .gif, .png)
The invoice should include the model name, invoice date, and invoice number. (photo of printed invoice or screenshot of digital invoice)

Captcha: 7-5

★ Don't forget to upload the invoice!



Second:
Redeem eligible promotion

Step 6 -1: Go to relative promotion



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HOME

Welcome!

MY PROFILE

MY SOCIAL NETWORKS

MY PRODUCT

SHOUTOUT

MY REWARDS

MY REVIEWS

MY WARRANTY

PROMOTIONS

MY SUPPORT

◦ WEB TICKET

◦ REPAIR HISTORY

ONLINE CHAT

MY PRODUCT

+ Product Registration

| Product Type | Product Name / Serial Number | Purchased Date | Warranty Standard | |
|--------------|------------------------------|----------------|-------------------|---|
| Monitor | Optix MAG273R | | Standard Warranty | <p>Service item</p> <p>Relative promotion</p> |

Step 6 -2: Click “Go to redeem”



Product Promotion ×

Promotion Name (Link)

| Review Status | Digital Code / Ship Tracking No | Note |
|------------------------------------|---------------------------------|------|
| Power unleashed, Conquer the world | | |
| go to redeem | | |

Close

Step 6 -3: Click “redeem”



MY REVIEWS

MY WARRANTY

PROMOTIONS

◦ SHOUTOUT

MY SUPPORT

◦ WEB TICKET

◦ REPAIR HISTORY

◦ APPLY FOR REPAIR SERVICE

POWER UNLEASHED, CONQUER THE WORLD

msi

ASSASSIN'S CREED VALHALLA

UBISOFT 18 PC DIGITAL

BUY MSI SELECTED PRODUCT, GET THE ASSASSIN'S CREED VALHALLA STANDARD EDITION PC GAME FOR FREE! *

PROMOTION PERIOD: 2020/11/10-2020/12/31 OR WHILE STOCKS LAST.

[Product Registration](#) [Eligible products](#) [Redeem Guide](#) [Promotion Detail](#) [Activate the Code](#)

| Purchased Date | Product Name / Serial Number | Invoice Upload | Code |
|----------------|------------------------------|----------------|------|
|----------------|------------------------------|----------------|------|

Optix MAG273R

Invoice

[Redeem](#)

Click “Redeem”

Step 7-1: Fill in all of information required and upload invoice and product barcode



Redeem Code ×

Product Name
Optix MAG273R

Serial Number

** Invoice Upload*
965366978ab4c06179f1270016b02f95.png

** Product Barcode*

Please be sure to upload the invoice and the picture of product SN number to speed up the verify process.

Please resize the image to a width no greater than 1600px (.jpg, .gif, .png)

The invoice should include the model name, invoice date, and invoice number. [photo of printed invoice or screenshot of digital invoice]

Invoice Number

Purchased Date
08.08.2020

** Captcha*

7 + 4

Example of Uploaded Documents



INVOICE

ORDER DETAILS

SHIP TO

BILL TO

SHIP TO

BILL TO
American Express:*****1003



ORDER SUMMARY

Order Date: 8/16/2020 at 12:24PM

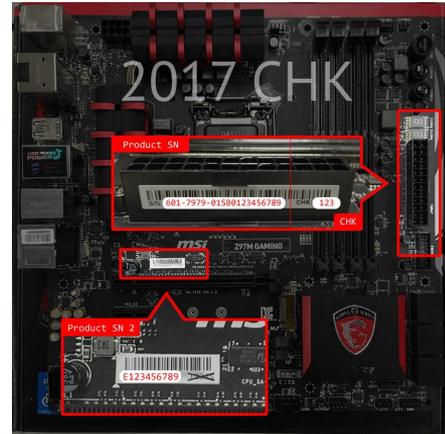
Order # 317676499
Invoice # 182208799

Sold and Shipped by Newegg

| Product Description | Qty | Price |
|---|-----|----------|
| Shipped from CA, USA | | Trackin |
| MSI Optix MPG341CQR 34" 3440 x 1440 UWHD 144Hz 1ms 2xHDMI DisplayPort USB Type-C AMD FreeSync HDR 400 Tilt Swivel Height ... Item #: NB2E16B24475035 Replacement Only Return Policy | 1 | \$799.99 |
| Grand Subtotal | | \$799.99 |
| Total Tax | | \$0.00 |
| Total Shipping | | \$53.13 |
| Grand Total | | \$853.12 |

Product S/N and CHK (for Motherboard)

Motherboard



Monitor



Please make sure you have uploaded three items: Invoice/Purchase Proof & Product S/N on Product.

- Invoice/Purchase Proof : 1) Channel Partner name 2) Purchase Date 3) Purchase Model Name
- Product S/N number on Product(show like upper example)

Step 7-2: Wait for the feedback from MSI CS



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MESSAGE

Dear Customer,

Your request has been successfully sent. Application is under process, please keep in mind that all applications are checked by our staff and might take up to 7 ~ 14 working days. Game code will be sent to your registered email address once confirmed.

Thank you for your patience.

*If you didn't receive our email in your inbox, please kindly check in the Spam, Junk, Trash, Deleted Items, or Archive folder.

[Next](#)



Check your redemption
status

Step 8: Select my product to check Relative Promotion



HOME

Welcome!

MY PROFILE

MY PRODUCT

MY REWARDS

MY REVIEWS

MY WARRANTY

PROMOTIONS

◦ SHOUTOUT

MY SUPPORT

◦ WEB TICKET

◦ REPAIR HISTORY

MY PRODUCT

+ Product Registration

| Product Type | Product Name / Serial Number | Purchased Date | Warranty Standard | |
|----------------|------------------------------|----------------|-------------------|--|
| Monitor | Optix MAG272CQR | 20.08.2020 | Standard Warranty | Service item Relative promotion |
| Liquid Cooling | MAG CORELIQUID 360R | 17.08.2020 | Standard Warranty | Service item Relative promotion |

Click "Relative Promotion" to see the available promotion you have





How to re-upload
requested documents?



Failure redemption step 1: If receive the notifications in your mailbox



Dear Customer,

We regret to inform that your request has been denied.

Please go to product page and re-upload your purchase proof and promotion page re-redeem again. Thank you.

<https://register.msi.com/promotion/>

Reason:

Regards of the uploading file is not complete, please kindly provide two images together in one file for the process the redemption.

1. Invoice or purchase proof (need to include purchase date, purchase store, and purchase model)
2. Monitor Serial Number image (the sticker behind the monitor)

Sincerely,

MSI customer service

<https://register.msi.com/>

Click the link

Reasons for fail redemption

Fail redemption step 2: Then go to My Product: click relative promotion



register.msi.com/product

應用程式 Gmail YouTube 地圖

msi

MSI OFFICIAL SITE MSI FORUM LOGOUT English / English

HOME Welcome!

1 MY PROFILE

MY PRODUCT

MY REWARDS

MY REVIEWS

MY WARRANTY

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- WEB TICKET
- REPAIR HISTORY

MY PRODUCT

+ Product Registration

| Product Type | Product Name / Serial Number | Purchased Date | Warranty Standard | |
|----------------|---|----------------|-------------------|--|
| Monitor | Optix MAG272CQR CA6T059460074 | 20.08.2020 | Standard Warranty | 2 Service item Relative promotion |
| Liquid Cooling | MAG CORELIQUID 360R 3067ZW1C3181310018000481 | 17.08.2020 | Standard Warranty | Service item Relative promotion |

Fail redemption step 3: You can redeem again



register.msi.com/product

Product Promotion

| Promotion Name (Link) | Digital Code / Ship Tracking | Note |
|---|------------------------------|---|
| | Review Status | No |
| Power unleashed. Conquer the world | redeem again | Regards of the uploading file is not complete, please kindly provide two images together in one file for the process the redemption. 1. Invoice or purchase proof (need to include purchase date, purchase store, and purchase model) 2. Monitor Serial Number image (the sticker behind the monitor) |

Be Fast STEAM WALLET USD 200

Fail redemption step 4: Fulfill the requirements and redeem again



[Start to Redeem](#) [Eligible products](#) [Redeem Guide](#) [Promotion Detail](#) [Activate the Code](#)

Monitor

| Purchased Date | Product Name / Serial Number | Invoice Upload | Select |
|----------------|----------------------------------|--|---|
| 20.08.2020 | Optix MAG272CQR CA6T059460074 | <p>The buy of prove</p> <p>Check file Upload file</p> <p>Product Barcode</p> <p>Check file Upload file</p> <p>Invoice No/ Trade No/ Order No</p> <input type="text" value="10018288"/> | <p><input type="radio"/></p> <p>Regards of the uploading file is not complete, please kindly provide two images together in one file for the process the redemption. 1. Invoice or purchase proof (need to include purchase date, purchase store, and purchase model) 2. Monitor Serial Number image (the sticker behind the monitor)</p> |

[Redeem](#)

Step 9-1: Redeem Complete



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MESSAGE

Dear Customer,

Your request has been successfully sent. Application is under process, please keep in mind that all applications are checked by our staff and might take up to 7 ~ 14 working days. Game code will be sent to your registered email address once confirmed.

Thank you for your patience.

*If you didn't receive our email in your inbox, please kindly check in the Spam, Junk, Trash, Deleted Items, or Archive folder.

[Next](#)

Step 9-2: Receive the notifications from MSI in your mailbox as well



[No Reply] MSI Promotion- Power unleashed, Conquer the world



Dear Customer,

Your request has been successfully sent. Application is under process, please keep in mind that all applications are checked by our staff and might take up to 7 ~ 14 working days. Game code will be sent to your registered email address once confirmed.

Thank you for your patience.

*If you didn't receive our email in your inbox, please kindly check in the Spam, Junk, Trash, Deleted Items, or Archive folder.



How to get the digital
prize?

Step 10-1 : Eventually, check your prize via your mailbox



[No Reply] MSI Redeem Notice - Success

no-reply <no-reply@msi-mail.com>
删除 换



Congratulation on the purchase of your MSI® product!

Your **Power unleashed, Conquer the world, Assassin's Creed Valhalla** game code activation code is:

Digital Game Key



Notice: This activation code is sent to the e-mail you registered with.

How to activate **Assassin's Creed Valhalla** game code?

To activate your game code, please refer to <https://uplay.ubisoft.com/en-GB>

Thank you!



Step 10-2 : Eventually, check your prize via MSI member center

Product Promotion

| Review Status | Digital Code / Ship Tracking No | Note |
|------------------------------------|---------------------------------|-----------------------------|
| Power unleashed, Conquer the world | | |
| pass | Digital Game Key : | Redeem Code |

[Close](#)

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