

# MPG Series OLED Monitor

MPG 322URX QD-OLED (3DD2)

User Guide

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V1.0, 2024/12

# **Getting Started**

This chapter provides you with the information on hardware setup procedures. While connecting devices, be careful in holding the devices and use a grounded wrist strap to avoid static electricity.

## **Package Contents**

Monitor	MPG 322URX QD-OLED			
Documentation	Quick Start Guide			
	Stand			
Accessories	Stand Base with Screw(s)			
Accessories	Screw(s) for Wall Mount Bracket(s)			
	Power Cord			
	DisplayPort Cable (Optional)			
Cables	USB Upstream Cable (Optional)			
Cables	(for USB Type-B Upstream Port)			
	Ultra High Speed HDMI™ Cable (Optional)			

## Important

- Contact your place of purchase or local distributor if any of the items is damaged or missing.
- Package contents may vary by country.
- The included power cord is exclusively for this monitor and should not be used with other products.

## **Installing the Monitor Stand**

- 1. Leave the monitor in its protective packaging. Align the stand to the monitor groove.
- 2. Push the stand towards the monitor groove until it locks in place.
- 3. Connect the base to the stand and tighten the base screws to secure the base.
- 4. Make sure the stand assembly is properly installed before setting the monitor upright.



## 🕼 Important

- Place the monitor on a soft, protected surface to avoid scratching the display panel.
- Do not use any sharp objects on the panel.
- The groove for installing the stand bracket can also be used for wall mount. Please contact your dealer for proper wall mount kit.

## **Adjusting the Monitor**

This monitor is designed to maximize your viewing comfort with its adjustment capabilities.

## Important

- Avoid touching the display panel when adjusting the monitor.
- Please slightly tilt the monitor backwards before pivoting it.





## **Monitor Overview**



1	Cable Routing Hole					
0	Масго Кеу					
	To activate OSD Application.					
3	Navi Key					
4	Power Button					
5	Kensington Lock					
6	Headphone Jack					
7	HDMI <sup>™</sup> Connector <b>H∃T</b>					
	HIGH-OEFINITION MULTIMEDIA INTERFACE Supports HDMI™ CEC, 3840x2160@240Hz as specifi	ed in HDMI™ 2.1.				
	(i) Important					
	To ensure optimal performance and compatibility, please use only HDMI <sup>™</sup> cables certified with the official HDMI <sup>™</sup> logo when connecting this monitor. For more information, please visit https://www.hdmi.org/resource/cables.					
0						
	Supports 3840x2160@240Hz as specified in HDMI <sup>TM</sup> 2.1.					
	$\wedge$					
	( Important					
	To ensure optimal performance and compatibility, please use only HDMI <sup>™</sup> cables certified with the official HDMI <sup>™</sup> logo when connecting this monitor. For more information, please visit https://www.hdmi.org/resource/cables.					
	DisplayPort					
	Supports 3840x2160@240Hz as specified in Display	/Port 2.1.				
M	USB Type-C Port	USB Type-C				
	This port supports DisplayPort Alternate	Power Delivery				
	(DP Alt) Mode and up to 20V/4.9A (98W)	5V / 3A (15W)				
	power derivery.	9V / 3A (27W)				
	/ Important	15V / 3A (45W)				
	Your USB-C signal source and cable must	20V / 3.23A (05VV) 20V / 4 5A (90W)				
	support DisplayPort Alternate Mode to	20V / 4.9A (98W)				
	enable video output to the monitor.	2017 101 (00117				

A	USB 3.2 Gen 1 Type-B Upstream Port					
	For USB Upstream Cable.					
	To Monitor					
	and connect it to the PC and monitor. Once this cable is connected, the USB Type-A Downstream Ports on the monitor will be ready for use.					
A	USB 3.2 Gen 1 Port					
	This connector is provided for USB peripheral devices. (Speed up to 5 Gbps)					
13	Power Jack					
1	Ventilator					
	The ventilator on the enclosure is used for air convection and to prevent the equipment from overheating. Do not cover the ventilator. Please remove the protective film.					

## **Connecting the Monitor to PC**

- 1. Turn off your computer.
- 2. Connect the video cable from the monitor to your computer.
- 3. Connect the power cord to the monitor power jack. (Figure A)
- 4. Plug the power cord into the electrical outlet. (Figure B)
- 5. Turn on the monitor. (Figure C)
- 6. Power on the computer and the monitor will auto detect the signal source.



## **OSD Setup**

This chapter provides you with essential information on OSD Setup.

## Important

All information is subject to change without prior notice.

## Navi Key

The monitor comes with a Navi Key, a multi-directional control that helps navigate the On-Screen Display (OSD) menu.



#### Up/Down/Left/Right:

- selecting function menus and items
- adjusting function values
- entering into/exiting from function menus

#### Press (OK):

- launching the On-Screen Display (OSD)
- entering submenus
- confirming a selection or setting

## Hot Key

- Users may enter into preset function menus by moving the Navi Key up, down, left or right when the OSD menu is inactive.
- Users may customize their own Hot Keys to enter into different function menus.

## **OSD** Menus

m	nsi 🥂	3840x2 60 H	160   z	• Pro Mode Eco	• HDR OFF	Adaptive-Syr	nc	DP
	322U QD-OLED							
G	G.I.	$\supset$	KVM			🗸 Auto		
$\mathfrak{s}$	Gaming		Smart	Crosshair		Upstream		
☆	Professional		Optix S	Соре		Туре С		EXIL
\$	Image							
$(\uparrow)$	Input Source							Move
□								
ලි	Navi Key							
	▽							FW .000

## 🕼 Important

The following settings will be grayed out when HDR signals are received:

- Night Vision
- Low Blue Light
- Brightness
- Contrast

- Color Temperature
- Optix Scope
- PIP/PBP
- A.I. Vision

## G.I.

1st Level Menu	2nd/3rd Level Menu	Description
KVM	Auto	Auto allows the monitor to automatically
	Upstream	switch between USB input sources, such as keyboards, mice or other USB devices.
	Туре С	<ul> <li>Users can also designate Upstream port or USB Type-C as the only USB signal source.</li> </ul>

1st Level Menu	2nd/3rd Lev	el Menu	Description		
Smart Crosshair	Icon	None	<ul> <li>Through AI algorithm, this function enhances the visibility of in-game cross</li> <li>Users can select the color and position the crosshair.</li> </ul>		
	Color	White			
		Red			
		Auto			
	Position		-		
	Reset				
Optix Scope	Scope Size	Small	• The center point wil	l zoom in when Optix	
		Medium	<ul> <li>Scope is enabled.</li> <li>Smart Crosshair and Optix Scope can be enabled at the same time.</li> </ul>		
		Large			
	Scope	x1.5	Activating Optix Sco	pe will affect:	
	Ratio	x2	Affected Function	Function Status	
		x4	» Adaptive-Sync » PIP/PBP Set to OFF	Set to OFF	
	OFF ON		» Screen Size 1:1/ 24.5"/27"	Set to Auto	

## Gaming

1st Level Menu	2nd/3rd Level Menu	Description
Game Mode	e Premium Color • Use Up or Down Butto	• Use Up or Down Button to select and preview
	User	<ul> <li>Press the OK Button to confirm and apply your</li> </ul>
	FPS	mode type.
	Racing	
	RTS	
	RPG	

1st Level Menu	2nd/3rd Lev	vel Menu	Description		
Night Vision	OFF		This function optimiz	es background brightness	
	Normal		and is recommended	for FPS games.	
	Strong				
	Strongest		1		
	A.I.		1		
A.I. Vision	OFF		• A.I. Vision enhances ir	mage quality by optimizing	
	ON		the contrast or images brightness.	s and background	
			Activating A.I. Vision	will affect:	
			Affected Function	Function Status	
			» Night Vision	Unable to select	
Refresh Rate	Location	Left Top	Location is adjustable	in OSD Menu. Press the	
		Right Top	Rate Location.	and apply your Refresh	
		Left Bottom	This monitor follows :	and works at the Operating	
		Right Bottom	System' s preset Screen Refresh Rate.		
		Customize			
	OFF				
	ON				
Alarm Clock	Location	Left Top	After setting the time.	, press the OK Button to	
		Right Top	<ul> <li>activate the timer.</li> <li>Users have to manually restore their preset</li> </ul>		
		Left Bottom	Alarm Clock after any	AC power loss and	
		Right Bottom	reconnection.		
ĺ		Customize			
ĺ	OFF		1		
ĺ	15:00	00:01 ~ 99:59			
ĺ	30:00				
ĺ	45:00				
L	60:00	]			
Adaptive-Sync	OFF		Adaptive-Sync prevents screen tearing.		
ĺ	ON		Activating Adaptive-S	ync will affect:	
			Affected Function	Function Status	
			> Screen Size 1:1/ 24.5"/ 27"	Set to Auto	
ĺ			» PIP/PBP	Set to OFF	
			» Optix Scope		

1st Level Menu	2nd/3rd Level Menu	Description		
DSC	OFF ON	<ul> <li>Users can toggle DSC (Display Stream Compression) on/off.</li> <li>For more DSC timing information, please check Preset Display Modes for DSC On/Off timing tables.</li> <li>Activating DSC will affect:</li> </ul>		
		Affected Function	Function Status	
		» PIP/PBP	Unable to select	

## Professional

1st Level Menu	2nd Level Menu	Description	
Pro Mode	Eco	• Use Up or Down Button to select a	nd preview mode
	User	effects.	d apply your mode
	Anti-Blue	type.	d apply your mode
	Movie	<ul> <li>The default setting "Eco" mode m of TÜV Pheinland's "Low Blue Lig</li> </ul>	eets the requirements ht" standard
	Office	Activating sRGB, Adobe RGB, and	d Display P3 will
	sRGB	affect:	
	Adobe RGB	Affected Function Function	Status
	Display P3	<ul> <li>» Color Temperature</li> <li>» Low Blue Light</li> <li>W Contrast</li> </ul>	select
Low Blue Light	OFF	Low Blue Light protects your eyes against b When enabled, Low Blue Light adjusts the s	
	ON	temperature to a more yellow glow	N.
		<ul> <li>When Pro Mode is set to Anti-Blue enable Low Blue Light.</li> </ul>	, it is mandatory to
		<ul> <li>This monitor is a Low Blue Light monitor whi decrease the blue light emitted without adju OSD settings.</li> </ul>	
Image Enhancement	OFF	Image Enhancement enhances im	age edges to improve
	Weak	their acutance.	
	Medium		
	Strong		
	Strongest		

## Image

1st Level Menu	2nd/3rd Level Menu		Description		
Brightness	0-100		<ul> <li>Properly adjust Brightness according to the surrounding lighting.</li> </ul>		
Contrast	0-100		<ul> <li>Properly adjust Cont</li> </ul>	rast to relax your eyes.	
Sharpness	0-5		Sharpness improves clarity and details of images.		
Color Temperature	Cool		Use Up or Down Butt	on to select and preview	
	Normal		<ul> <li>mode effects.</li> <li>Press the OK Button :</li> </ul>	to confirm and apply your	
	Warm		<ul> <li>Press the OK Button to confirm and apply your mode type.</li> </ul>		
	Customization R (0-100) Users of Customization		<ul> <li>Users can adjust Cold Customization mode</li> </ul>	Users can adjust Color Temperature in Customization mode	
		G (0-100)	customization mode.		
		B (0-100)			
Screen Size	Auto		• Users can adjust Screen Size in any mode, any		
	4:3		resolution and any screen refresh rate.		
	16:9 16:10 1:1 24.5" 27"		Activating Screen Siz	Eurotion Status	
			Affected Function	Set to OEE	
			» Adaptive-Sync Set to OFF     » Optix Scope     » PIP/PBP		
DisplayHDR	True Black 400		Users can set the DisplayHDR to True Black 400 or Peak 1000 nits.		
	Peak 1000 nits				

## **Input Source**

1st Level Menu	2nd Level Menu	Description			
HDMI™ 1		Description     Users can adjust Input Source in any mode.			
HDMI™ 2					
DP					
Туре С					
Auto Scan	OFF	Users can use the Navi Key to select Input Source at			
ON		<ul> <li>Delow status:</li> <li>While "Auto Scan" is set to "OFF" with the monitor at power saving mode;</li> <li>While "No Signal" message box is shown on the monitor.</li> </ul>			

## PIP/PBP

1st Level Menu	2nd/3rd Level Menu		Description				
OFF			• PIP (Picture in Picture) allows users to				
PIP	Source	HDMI <sup>™</sup> 1	simultaneously displa on one screen. One pr	y multiple video sources ogram is displayed on			
		HDMI <sup>™</sup> 2	<ul> <li>the full screen at the same time as one or n other programs are displayed in inset wind</li> <li>PBP (Picture by Picture) is a similar feature displays two input sources side-by-side on screen</li> </ul>				
		DP					
		Туре С					
	PIP Size	Small	<ul> <li>Display Switch allows</li> </ul>	users to switch between			
		Medium	primary and secondar	ry input sources.			
		Large	<ul> <li>If there is only one sig Switch and Audio Swi</li> </ul>	nal input, the Display tch will be grayed out.			
	Location	Left Top	• Users can adjust the r	atio of window division by			
		Right Top	<ul> <li>switching mode 1/2.</li> <li>Activating PIP/PBP will</li> </ul>	ll affect:			
		Left Bottom	Affected Function	Function Status			
		Right Bottom	» Adaptive-Sync	Set to OFF			
		Customize	» Optix Scope				
	Display Swite	ch	BID C				
	Audio Switch	1	» PIP: Screen Size           16:10/1:1/24.5"/         Set to Auto				
PBP	Mode 1		27"				
	Mode 2		4:3/ 16:9/ 1:1	Unable to select			
	Customize		» DisplayHDR				
	Source 1	HDMI™ 1					
		HDMI™ 2					
		DP					
		Туре С					
	Source 2	HDMI <sup>™</sup> 1					
		HDMI <sup>™</sup> 2					
		DP					
		Туре С					
	Display Swite	ch					
	Audio Switch	1					

## Navi Key

1st Level Menu	2nd Level Menu	Description
Up	OFF	• All Navi Key items can be adjusted via OSD Menus.
Down	Brightness	
Left Right	Game Mode	
Night	Smart Crosshair	
	Alarm Clock	
	Input Source	
	PIP/PBP Mode	
	Refresh Rate	
	Info. On Screen	
	Night Vision	
	Optix Scope	
	KVM	

## Settings

1st Level Menu	2nd Level Menu	Description	
Language	繁體中文	Users have to press the OK Button to confirm	
	English	and apply the Language setting.	
	Français	own language setting will override the factory	
	Deutsch	will not be changed.	
	Italiano		
	Español		
	한국어		
	日本語		
	Русский		
	Português		
	简体中文		
	Bahasa Indonesia		
	Türkçe		
	(More languages coming soon)		
Transparency	0~5	• Users can adjust Transparency in any mode.	
OSD Time Out	5~30s	• Users can adjust OSD Time Out in any mode.	

1st Level Menu	2nd Level Menu	Description
RGB LED	OFF	• Users can adjust RGB LED to ON or OFF.
	MSI - Mystic Light	
	RGB Brightness	
Power Button	OFF	• When set to OFF, users can press the power button to turn off the monitor.
	Standby	• When set to Standby, users can press the power button to turn off the panel and backlight.
Info. On Screen	OFF	• The information of the monitor status will be
	ON	shown on the right side of the screen.
HDMI <sup>™</sup> CEC	OFF	HDMI <sup>™</sup> CEC (Consumer Electronics Control)
	ON	supports Sony PlayStation®, Nintendo® Switch™, Xbox Series X S consoles and various audio-visual devices that are CEC-capable.
		<ul> <li>If HDMI<sup>™</sup> CEC is set to ON:</li> </ul>
		<ul> <li>The monitor will automatically power on when the CEC device is turned on.</li> </ul>
		• The CEC device will enter power saving mode when the monitor is turned off.
		<ul> <li>When Sony PlayStation<sup>®</sup>, Nintendo<sup>®</sup> Switch<sup>™</sup>, or Xbox Series X S console is connected, Game Mode and Pro Mode will be automatically set to default modes and can be adjusted to users' preferred modes later.</li> </ul>
Type C PD Charge	OFF	• This function enables users to charge their
	ON	devices through a USB Type-C connector.
Power LED	OFF	Users can toggle the Power LED on/off.
	ON	• During the Panel Protect process, the power LED indicator will blink orange until the process is complete.
Reset	YES	Users can Reset and restore settings to original
	NO	OSD Default in any mode.

## **MSI OLED Care**

1st Level Menu	2nd/3rd Level Menu	Description
Pixel Shift	Slow	• Pixel Shift moves the pixels of your screen at
	Normal	regular intervals to reduce the possibility of screen burn-in or image retention.
	Fast	

1st Level Menu	2nd/3rd Leve	l Menu	Description			
Panel Protect			<ul> <li>To maintain panel image quality, panel protect (short time) function will automatically activate when monitor using over 4 hours.</li> </ul>			
			<ul> <li>This protect function may take several minutes to complete.</li> </ul>			
			<ul> <li>The power indicator will blink orange color until process done.</li> </ul>			
			• During process executing, please do not unplug the power cord from monitor.			
			• During process executing, press power button again to cancel this function.			
Protect Notice	Auto		• When set to Auto, Protect Notice will pop up when the panel exceeds 4 hours of cumulative			
	Usage 10 IIIs		usage.			
			<ul> <li>When set to Usage 16 hrs, Protect Notice will pop up when the panel exceeds 16 hours of cumulative usage.</li> </ul>			
			<ul> <li>When Panel Protect is interrupted, Protect Notice will pop up upon next power-up.</li> </ul>			
Static Screen	OFF		If Static Screen Detection is set to ON:			
Detection	ON		<ul> <li>When detecting static visuals over long periods of time, the monitor reduces brightness to prevent screen burn-in.</li> </ul>			
			<ul> <li>Once detecting moving visuals, the monitor restores its previous brightness setting.</li> </ul>			
	Starting in	50 Sec	Starting in detects the time a static image			
		100 Sec	remains on the screen.			
	Time	120 Sec	Time required specifies the time for brightness			
	required	240 Sec	reduction after detecting a static image for 50/100 seconds.			
			<ul> <li>The brightness reduction level depends on the setting of Reducing Level.</li> </ul>			
	Reducing	1-7	• Users can select a level for brightness reduction.			
	Level		<ul> <li>Reducing effect depends on Brightness/ DisplayHDR setting.</li> </ul>			
Multi Logo	OFF		This function helps prevent image sticking			
Detection	ON		phenomenon. When set to ON, brightness reduction of multi logo areas will kick in if logos are detected.			
	Reducing Level	1-2	<ul> <li>Users can select a level for brightness reduction.</li> <li>1:10% reduction</li> <li>2:20% reduction</li> <li>Reducing effect depends on Brightness/ DisplayHDR setting.</li> </ul>			

1st Level Menu	2nd/3rd Leve	l Menu	Description		
Taskbar Detection	OFF ON		• This function helps prevent image sticking phenomenon. When set to ON, brightness reduction of taskbar areas will kick in if taskbars are detected.		
	Reducing Level	1-3	<ul> <li>Users can select a level for brightness reduction.</li> <li>1:10% reduction</li> <li>2:15% reduction</li> <li>3:20% reduction</li> <li>Reducing effect depends on Brightness/ DisplayHDR setting.</li> </ul>		
Boundary Detection	OFF ON		<ul> <li>This function helps prevent image sticking phenomenon. When set to ON, brightness reduction of boundary areas will kick in if boundaries, such as letters, pillars and vertical lines, are detected.</li> </ul>		
	Reducing Level	1-3	<ul> <li>Users can select a level for brightness reduction.</li> <li>1:10% reduction</li> <li>2:15% reduction</li> <li>3:20% reduction</li> <li>Reducing effect depends on Brightness/ DisplayHDR setting.</li> </ul>		
OLED Panel Info.			• This field shows the information of MSI OLED Care.		

\* HDMI™ VRR (Variable Refresh Rate) synchronizes with Adaptive-Sync (ON/ OFF). For VRR ON/OFF status, please check Adaptive-Sync.

\*\* When VRR is set to ON, the monitor scaler will detect whether the graphics card is sending VRR content.

## **Specifications**

Monitor	MPG 322URX QD-OLED			
Size	31.5 inch			
Curvature	Flat			
Panel Type	QD-OLED			
Resolution	3840x2160 (UHD)			
Aspect Ratio	16:9			
Drightnoss	• Typical SDR: 250 nits			
Digitiless	MPG 322URX QD-OLED         31.5 inch         Flat         QD-OLED         3840x2160 (UHD)         16:9         • Typical SDR: 250 nits         • Peak HDR: 1000 nits         1500000:1         240Hz         0.03ms (GTG)         • 1 x DisplayPort         • 2 x HDMI™ Connector         • 2 x USB 3.2 Gen 1 Port         • 1 x USB 3.2 Gen 1 Type-B Upstream Port         • 1 x USB Type-C Port         • 1 x Headphone Jack         178°(H), 178°(V)         99%/ 138%         Anti-Reflection         1.07B (10 bits)         100~240Vac, 50/60Hz, 3.1A         Power On < 270W			
Contrast Ratio	1500000:1			
Refresh Rate	240Hz			
Response Time	0.03ms (GTG)			
	• 1 x DisplayPort			
	• 2 x HDMI <sup>™</sup> Connector			
1/0	• 2 x USB 3.2 Gen 1 Port			
10	• 1 x USB 3.2 Gen 1 Type-B Upstream Port			
	• 1 x USB Type-C Port			
	• 1 x Headphone Jack			
View Angles	178°(H), 178°(V)			
DCI-P3*/ sRGB	99%/ 138%			
Surface Treatment	Anti-Reflection			
Display Colors	1.07B (10 bits)			
Monitor Power Options	100~240Vac, 50/60Hz, 3.1A			
	Power On < 270W			
Power Consumption (Typical)	Standby < 0.5W			
	Power Off < 0.3W			
Adjustment (Height)	0~110mm			
Adjustment (Tilt)	-5° ~ 15°			
Adjustment (Swivel)	-30° ~ 30°			
Adjustment (Pivot)	-10° ~ 10°			
Kensington Lock	Yes			

Monitor		MPG 322URX QD-OLED		
		• Plate Type: 100 x 100 mm		
		• Screw Type: M4 x 10 mm		
VESA Mounting		Thread Diameter: 4 mm		
		• Thread Pitch: 0.7 mm		
		• Thread Length: 10 mm		
Dimension (W x H x D)		718 x 483 x 242 mm		
Waight	Net	9.6 kg		
weight	Gross	12.9 kg		
		• Temperature: 0°C to 40°C		
	Operating	• Humidity: 20% to 90%, non-condensing		
Environment		• Altitude: 0 ~ 5000m		
	Stores	• Temperature: -20°C to 60°C		
	Storage	• Humidity: 10% to 90%, non-condensing		

\* Based on CIE1976 test standards.

## **Preset Display Modes**

## Important

All information is subject to change without prior notice.

Ctondoud	Resolution		Standard Mode		
Stanuaru			HDMI™	DP	USB-C
QHD	2560x1440	@60Hz	V	V	V
		@120Hz	V	V	V
UHD	3840x2160	@60Hz	V	V	V
		@120Hz		V	V
		@180Hz	V	V	V
		@240Hz	V	V	V
Video Timing Resolution	720P		V	V	V
	1080P @60H;	Z	V	V	V
	1080P @120H	Ηz	V	V	V
	2160P @30H:	Z	V		
	2160P @60Hz 2160P @120Hz		V		
			V		
	HDMI <sup>™</sup> VRR fe	or PS5	V		

Standard	Resolution		PIP Mode (Not Support HDR)		
Stanuaru			HDMI™	DP	USB-C
QHD	2560x1440	@60Hz	V	V	V
		@120Hz	V	V	V
UHD	3840x2160	@60Hz	V	V	V
		@120Hz	V	V	V
Video Timing Resolution	720P 1080P @60Hz 1080P @120Hz 2160P @30Hz 2160P @50Hz 2160P @60Hz		V	V	V
			V	V	V
			V	V	V
			V	V	
			V	V	
			V	V	
	2160P @120H	Ηz	V	V	V

Ctondoud	Resolution		PBP Mode 1 (Not Support HDR)		
Stanuaru			HDMI™	DP	USB-C
Video Timing Resolution	720P		V	V	V
Used for PBP Full Screen	960x2160	@60Hz	V	V	V
	2880x2160	@60Hz	V	V	V

Standard	Resolution		PBP Mode 2/ Customize (Not Support HDR)		
			HDMI™	DP	USB-C
Video Timing Resolution	720P		V	V	V
Used for PBP Full Screen	1920x2160	@60Hz	V	V	V

Standard	Resolution		Screen Size 16:10 (Not Support HDR)		
			HDMI™	DP	USB-C
QHD+ 2560x1600	@60Hz	V	V	V	
		@120Hz	V	V	V
		@144Hz	V	V	V
		@240Hz	V	V	V

# Troubleshooting

#### The power LED is off.

- Press the monitor power button again.
- Check if the monitor power cable is properly connected.

#### No image.

- Check if the computer graphics card is properly installed.
- Check if the computer and monitor are connected to electrical outlets and are turned on.
- Check if the monitor signal cable is properly connected.
- The computer may be in Standby mode. Press any key to activate the monitor.

### The screen image is not properly sized or centered.

• Refer to Preset Display Modes to set the computer to a setting suitable for the monitor to display.

### No Plug & Play.

- Check if the monitor power cable is properly connected.
- Check if the monitor signal cable is properly connected.
- Check if the computer and graphics card are Plug & Play compatible.

### The icons, font or screen are fuzzy, blurry or have color problems.

- Avoid using any video extension cables.
- Adjust brightness and contrast.
- Adjust RGB color or tune color temperature.
- Check if the monitor signal cable is properly connected.
- Check for bent pins on the signal cable connector.

### The monitor starts flickering or shows waves.

- Change the refresh rate to match the capabilities of your monitor.
- Update your graphics card drivers.
- Keep the monitor away from electrical devices that may cause electromagnetic interference (EMI).

# **Safety Instructions**

- Read the safety instructions carefully and thoroughly.
- All cautions and warnings on the device or User Guide should be noted.
- Refer servicing to qualified personnel only.

### Power

- Make sure that the power voltage is within its safety range and has been adjusted properly to the value of 100~240V before connecting the device to the power outlet.
- If the power cord comes with a 3-pin plug, do not disable the protective earth pin from the plug. The device must be connected to an earthed mains socket-outlet.
- Please confirm the power distribution system in the installation site shall provide the circuit breaker rated 120/240V, 20A (maximum).
- Always disconnect the power cord or switch the wall socket off if the device would be left unused for a certain time to achieve zero energy consumption.
- Place the power cord in a way that people are unlikely to step on it. Do not place anything on the power cord.
- If this device comes with an adapter, use only the MSI provided AC adapter approved for use with this device.

## Environment

- To reduce the possibility of heat-related injuries or of overheating the device, do not place the device on a soft, unsteady surface or obstruct its air ventilators.
- Use this device only on a hard, flat and steady surface.
- To prevent the device from tipping over, secure the device to a desk, wall or fixed object with an anti-tip fastener that helps to properly support the device and keep it safe in place.
- To prevent fire or shock hazard, keep this device away from humidity and high temperature.
- Do not leave the device in an unconditioned environment with a storage temperature above 60°C or below -20°C, which may damage the device.
- The maximum operating temperature is around 40°C.
- When cleaning the device, be sure to remove the power plug. Use a piece of soft cloth rather than industrial chemical to clean the device. Never pour any liquid into the opening; that could damage the device or cause electric shock.
- Always keep strong magnetic or electrical objects away from the device.

- If any of the following situations arises, get the device checked by service personnel:
  - The power cord or plug is damaged.
  - Liquid has penetrated into the device.
  - The device has been exposed to moisture.
  - The device does not work well or you can not get it working according to the User Guide.
  - The device has dropped and damaged.
  - The device has obvious sign of breakage.

# **TÜV Rheinland Certification**

## TÜV Rheinland Low Blue Light Certification

Blue light has been shown to cause eye fatigue and discomfort. MSI now offers monitors with TÜV Rheinland Low Blue Light certification to ensure users' eye comfort and well-being. Please follow the instructions below to reduce the symptoms from extended exposure to the screen and blue light.

- Place the screen 20 28 inches (50 70 cm) away from your eyes and a little below eye level.
- Consciously blinking the eyes every now and then will help to reduce eye strain after extended screen time.
- Take breaks for 20 minutes every 2 hours.
- Look away from the screen and gaze at a distant object for at least 20 seconds during breaks.
- Make stretches to relieve body fatigue or pain during breaks.

## TÜV Rheinland Flicker Free Certification

- TÜV Rheinland has tested this product to ascertain whether the display produces visible and invisible flicker for the human eye and therefore strains the eyes of users.
- TÜV Rheinland has defined a catalogue of tests, which sets out minimum standards at various frequency ranges. The test catalogue is based on internationally applicable standards or standards common within the industry and exceeds these requirements.
- The product has been tested in the laboratory according to these criteria.
- The keyword "Flicker Free" confirms that the device has no visible and invisible flicker defined in this standard within the range of 0 3000 Hz under various brightness settings.
- The display will not support Flicker Free when Anti Motion Blur/MPRT is enabled. (The availability of Anti Motion Blur/MPRT varies by products.)





Low Blue Light (Hardware Solution)

www.tuv.com

# **Regulatory Notices**

## **CE Conformity**

This device complies with the requirements set out in the Council Directive on the Approximation of the Laws of the Member States relating to Electromagnetic Compatibility (2014/30/EU), Low-voltage Directive (2014/35/EU), ErP Directive (2009/125/EC) and RoHS directive (2011/65/EU). This product has been tested and found to comply with the harmonized standards for Information Technology Equipment published under Directives of Official Journal of the European Union.

## FCC-B Radio Frequency Interference Statement

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against



harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the measures listed below:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/television technician for help.

#### Notice 1

The changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

#### Notice 2

Shielded interface cables and AC power cord, if any, must be used in order to comply with the emission limits.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- 1. This device may not cause harmful interference, and
- 2. This device must accept any interference received, including interference that may cause undesired operation.

#### MSI Computer Corp.

901 Canada Court, City of Industry, CA 91748, USA (626) 913-0828 www.msi.com

## **WEEE Statement**

Under the European Union ("EU") Directive on Waste Electrical and Electronic Equipment, Directive 2012/19/EU, products of "electrical and electronic equipment" cannot be discarded as municipal waste anymore and manufacturers of covered electronic equipment will be obligated to take back such products at the end of their useful life.



## **Chemical Substances Information**

In compliance with chemical substances regulations, such as the EU REACH Regulation (Regulation EC No. 1907/2006 of the European Parliament and the Council), MSI provides the information of chemical substances in products at: https://csr.msi.com/global/index

## **RoHS Statement**

### Japan JIS C 0950 Material Declaration

A Japanese regulatory requirement, defined by specification JIS C 0950, mandates that manufacturers provide material declarations for certain categories of electronic products offered for sale after July 1, 2006.

https://csr.msi.com/global/Japan-JIS-C-0950-Material-Declarations

### India RoHS

This product complies with the "India E-waste (Management and Handling) Rule 2016" and prohibits use of lead, mercury, hexavalent chromium, polybrominated biphenyls or polybrominated diphenyl ethers in concentrations exceeding 0.1 weight % and 0.01 weight % for cadmium, except for the exemptions set in Schedule 2 of the Rule.

### **Turkey EEE Regulation**

Conforms to the EEE Regulations of the Republic Of Turkey

### **Ukraine Restriction of Hazardous Substances**

The equipment complies with requirements of the Technical Regulation, approved by the Resolution of Cabinet of Ministry of Ukraine as of 10 March 2017, № 139, in terms of restrictions for the use of certain dangerous substances in electrical and electronic equipment.

### **Vietnam RoHS**

As from December 1, 2012, all products manufactured by MSI comply with Circular 30/2011/TT-BCT temporarily regulating the permitted limits for a number of hazardous substances in electronic and electric products.

## **Green Product Features**

- Reduced energy consumption during use and stand-by
- Limited use of substances harmful to the environment and health
- Easily dismantled and recycled
- Reduced use of natural resources by encouraging recycling
- Extended product lifetime through easy upgrades
- Reduced solid waste production through take-back policy

## **Environmental Policy**

- The product has been designed to enable proper reuse of parts and recycling and should not be thrown away at its end of life.
- Users should contact the local authorized point of collection for recycling and disposing of their end-of-life products.
- Visit the MSI website and locate a nearby distributor for further recycling information.
- Users may also reach us at gpcontdev@msi.com for information regarding proper disposal, take-back, recycling, and disassembly of MSI products.

### Warning!

Overuse of screens is likely to affect eyesight.

#### **Recommendations:**

- 1. Take a 10-minute break for every 30 minutes of screen time.
- 2. Children under 2 years of age should have no screen time. For children aged 2 years and over, screen time should be limited to less than one hour per day.

## **Copyright and Trademarks Notice**



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## **Technical Support**

If a problem arises with your product and no solution can be obtained from the user's manual, please contact your place of purchase or local distributor. Alternatively, please visit https://www.msi.com/support/ for further guidance.

