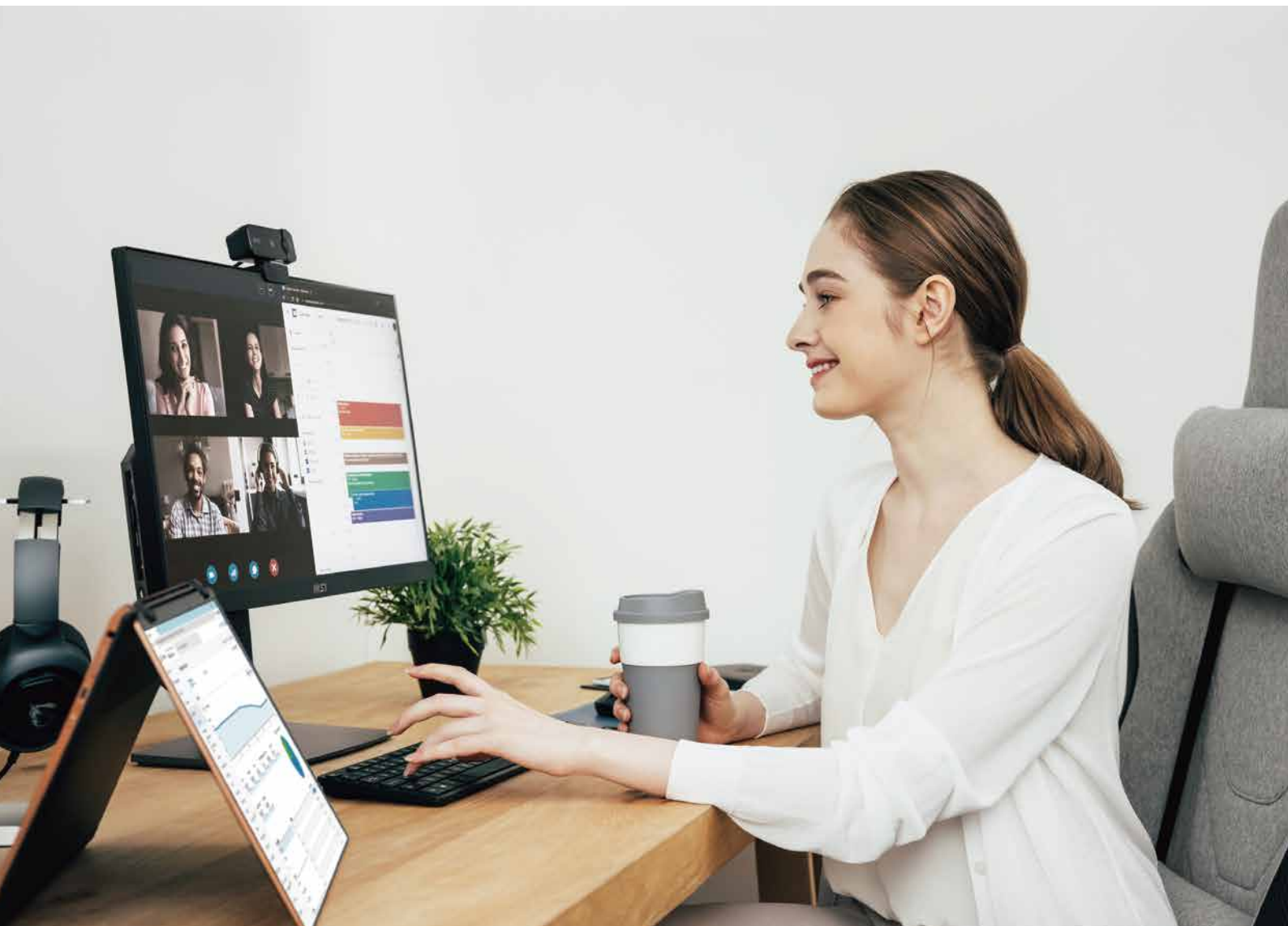


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MSI Warranty Extension Service

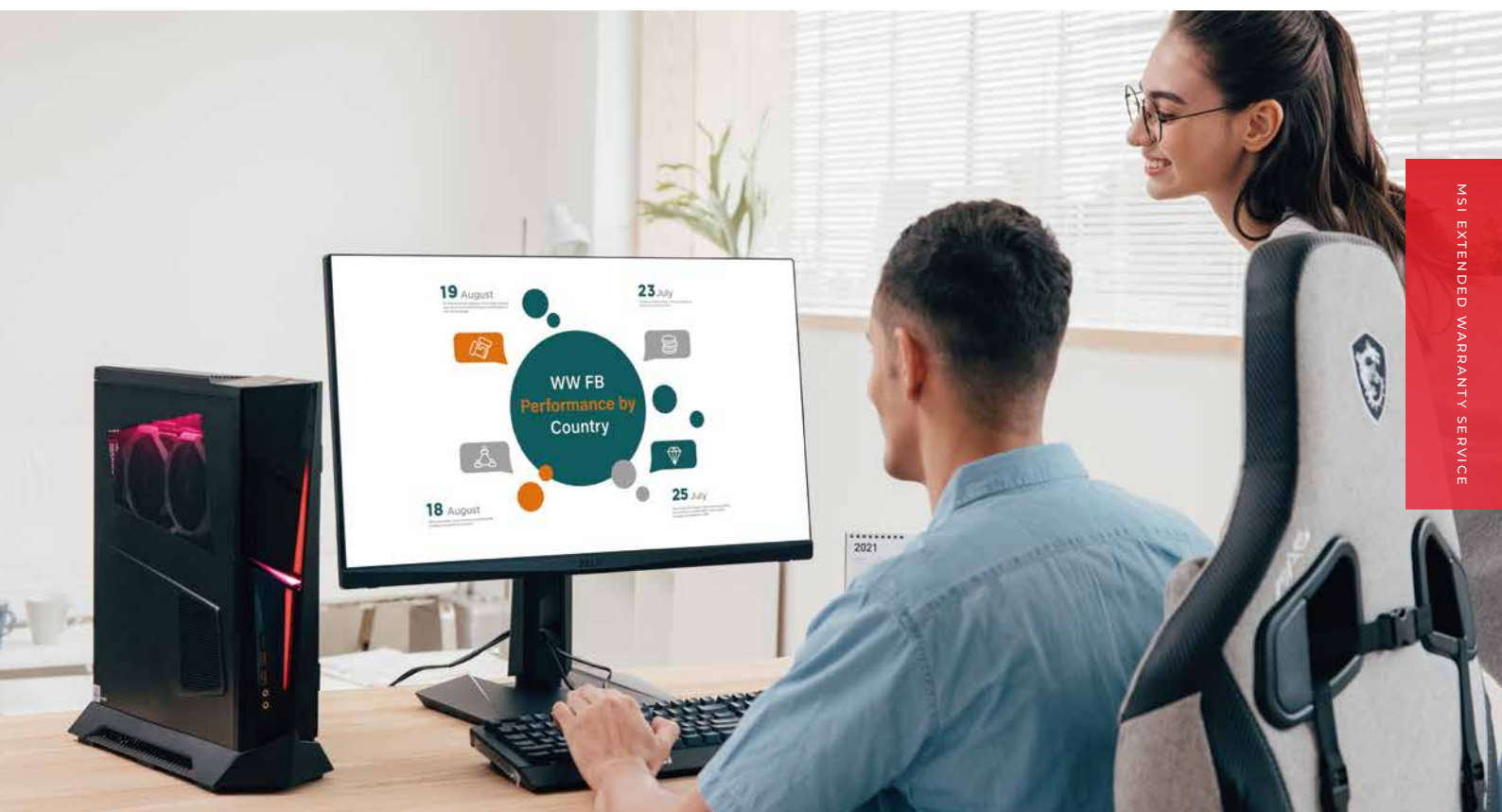
Product Warranty Extension Package



MSI WARRANTY EXTENSION SERVICE PRODUCT WARRANTY EXTENSION PACKAGE

Spend a little Money to extend your product warranty and maintenance quality

We are most concerned about your business and wish every MSI product we sell is designed to meet your expectations. "Quality Service, Customer Satisfaction" is our ongoing MSI philosophy. Customers can continue to obtain full maintenance service from MSI once their original product warranty expires by purchasing the Warranty Extension Package. We believe that with the value provided through our Warranty Extension Package, our customers will greatly appreciate the repair cost savings and add-valued services. The Warranty Extension Package must be additionally purchased in the same country as, and within ninety (90) days of, your original product purchase. When activated, your product warranty term will be extended by the indicated extension term. The total product warranty term, including both the original and extension warranty terms, may be extended up to a combined maximum of five (5) years. The package must be activated within thirty (30) days of purchase. Your original purchase receipts should be kept and carefully stored for proof of purchase and validation purposes.



WARRANTY EXTENSION PACKAGE REGISTRATION AND ACTIVATION

Step 1 Become MSI Member

Please visit the MSI Member Center website located at <https://account.msi.com/login> and then click on “members”.

Sign up to become a MSI Member by following the website instructions.

Step 2 Register your MSI Product

Log in to the MSI member site and register your product by filling in the relevant details.

Step 3 Activate Warranty Extension Period

In MSI member center, select the Product Activation link and input the service code and active password listed in your purchased Warranty Extension Digital Membership Card to complete the process.

MSI Warranty Extension Package Service Policy

The Warranty Extension Package may only be applied to an eligible product once. Additional or subsequent Warranty Extension Package(s) cannot be applied to a product with an existing Warranty Extension Package extended warranty term.

- 1 . After you have purchased and authenticated the Warranty Extension Package, your warranty period will be extended by the number of additional warranty year(s) purchased.
- 2 . The Warranty Extension Package must be purchased within 90 days from your MSI product purchase date. This 90 day period will be determined based on the MSI product purchase receipt or other relevant purchase document.
- 3 . The Warranty Extension Package, if not registered and activated after purchase, may be refunded within fourteen (14) days of purchase.
- 4 . You must register and activate your Warranty Extension Package online within one month after you purchase the package. If your online registration and activation is not finished within a month after your Warranty Extension Package purchasing date, Your Warranty Extension Package will be invalid.
- 5 . The warranty extension period is effective from the expiration of your original product warranty. The scope of the Warranty Extension Package will be limited to breakdown or malfunctions that occur during such the extended warranty period and under normal conditions of use.
- 6 . The Warranty Extension package may extend a product's total warranty term, including the original product warranty, up to a maximum of five (5) years.

7 . MSI may refuse to provide the maintenance service, or may request you pay related parts and labor charges, as well the to and from shipping charges in any of the following conditions:

- MSI does not have any record of product registration information and you are unable to present the MSI product warranty card (including digital warranty card, as applicable), the product purchase receipt, invoice, or similar document evidencing the product warranty is still in effect;
- The product is not acquired from an MSI authorized channel, distributor, or is acquired as a second hand, or illegal purchase from other sources;
- The complete product unit or its parts have exceed the original warranty, or the extended warranty period;
- Any breakdown or damage caused by non-complying with instructions stated in the product user manual, or improper packaging, storage, and use;
- Any breakdown or damage caused by installation, repair, modification or removal (breaking mark, warranty stickers, damage or loss of compliance label) performed by third parties, service centers, or personnel not authorized by MSI;
- Any breakdown or damage caused by use of parts not certified by MSI;
- The serial number pasted on a complete unit or the parts is broken, defective, or does not match MSI's internal records;
- Any breakdown or damage caused by accidental or man-made factors (including without limitation, intentional damage, use of pirated software, computer virus, moving, compression, scratch (scrape), hit, crash, high temperature, high humidity, water inflow, use of inapplicable voltage, non-factory battery and transformer, stain, corrosion, etc.);
- Any breakdown or damage caused by use of pirated software;
- Any scrape (scratch), liquid leak, crack, etc. on the LCD screen surface;
- Any breakdown or damage caused by natural disasters and human calamities (such as earthquake, fire, riot, etc.).

- 8 . The product battery and or other free accessories or bundles are regarded as a consumable parts and are not covered by the Warranty Extension Package.
- 9 . The Warranty Extension Package can only be purchased in the country where you purchased your product.
10. The Warranty Extension Package may offer additional comprehensive service and support. However, such additional comprehensive service shall be subject to domestic subsidiary policies of such country and may vary by region.
11. The Warranty Extension Package does not provide international, global coverage. The Warranty Extension Package only applies in the country where the product was purchased.
12. The Warranty Extension Package, if not registered and activated after purchase, may be refunded within fourteen (14) days of purchase.
13. The Warranty Extension Package, once registered and activated, cannot be refunded. Within seven (7) days of activation, you may contact MSI's customer service to transfer the Warranty Extension Package to another MSI product eligible for this package that you have purchased.
14. The Warranty Extension Package warranty terms may be transferred to any MSI product offered as a replacement as a result of warranty services provided by MSI. In this instance, the Warranty Extension Package warranty terms shall apply in addition to the original product's remaining warranty term.

Limitation of Liability

The warranties provided in this policy shall be MSI's sole warranty. MSI does not directly or indirectly warrant that the product is of merchantable quality or fit for any particular purpose. All such implied warranties are hereby disclaimed and excluded by MSI. All Products are given "as is".

THE LIMITED WARRANTY PROVIDED UNDER THIS PACKAGE IS PROVIDED IN ADDITION TO RIGHTS PROVIDED BY CONSUMER LAW AND DOES NOT EXCLUDE, LIMIT, OR SUSPEND THE RIGHTS OF THE CONSUMERS GUARANTEED BY APPLICABLE CONSUMER LAWS AND REGULATIONS. EXCEPT AS PROHIBITED BY LAW, MSI SHALL NOT BE LIABLE TO YOU, UNDER ALL THEORIES OF LIABILITY, FOR ANY INDIRECT, INCIDENTAL, PUNITIVE, EXEMPLARY, SPECIAL, OR CONSEQUENTIAL DAMAGES OF ANY KIND (INCLUDING WITHOUT LIMITATION, LOST PROFIT OR GOODWILL, LOSS OR DAMAGE TO BUSINESS EARNINGS, OR LOSS OR DAMAGE TO DATA OR INFORMATION). IN NO EVENT SHALL MSI'S TOTAL LIABILITY ARISING FROM THIS WARRANTY TERM ON A CUMULATIVE BASIS FOR ALL CLAIMS OR CAUSES OF ACTION, UNDER ANY THEORIES OF LIABILITY, EXCEED THE PURCHASE PRICE OF THE PRODUCT.

PRIVACY POLICY

MSI or its authorized service center may ask you for information in order to provide the requisite services to you that may, as applicable and without limitation, include your email, name, product serial number, purchase information, address, phone number, and other information reasonably requested by our staff. In addition, we may indirectly gather information from you via cookies or website embedded analytics. The information we collect will be used in the following manner: to provide services to you, to verify your eligibility, to contact you if needed, to product(s) can be sent to you, to store registered product data for as long as an ongoing relationship exists between us (eg. When you use our warranty or associated services, etc.), and to use solely for internal market studies for developing better products and services. Your information will not be shared with third parties, except: i) to third party processors such as our internet service and website providers and our service partners in order for us to provide services to you; or ii) when reporting or responding

to actual or suspected breach of applicable laws to legal and regulatory authorities such as courts or the police to the extent needed.

Because of the international nature of our business, MSI transfers information within the MSI group, and to third parties as referenced above, in connection with the purpose set forth in these terms and conditions. Therefore, we may transfer information to countries that may have different laws and data protection compliance requirements that those applicable in the country you are located.

Further details of how your information may be used and processed are detailed in MSI's privacy policy, available at <https://www.msi.com/page/privacy-policy>. The MSI Privacy Policy constitutes a part of this terms and conditions, and is hereby incorporated by reference with full force and effect.

MISCELLANEOUS

This terms and conditions is governed and construed by the laws of Taiwan, regardless of conflict of law principles, and all disputes arising from these terms and conditions shall be adjudicated by the Taipei District Court in Taipei, Taiwan. Any provision invalidated by a competent court shall be stricken, and the remaining terms and conditions will remain in full force and effect. Failure by MSI to enforce any right shall not be deemed to be a waiver. MSI shall not be liable for any failure to perform due to circumstances beyond its reasonable control. This terms and conditions shall not be assigned or otherwise transferred by you to any other third party; all unauthorized assignments are null and void. This terms and conditions constitute the entire agreement between the parties with respect to the services provided, and supersede any prior agreements, communications, representations, or discussions, oral or otherwise.