GC300 Firmware Update SOP



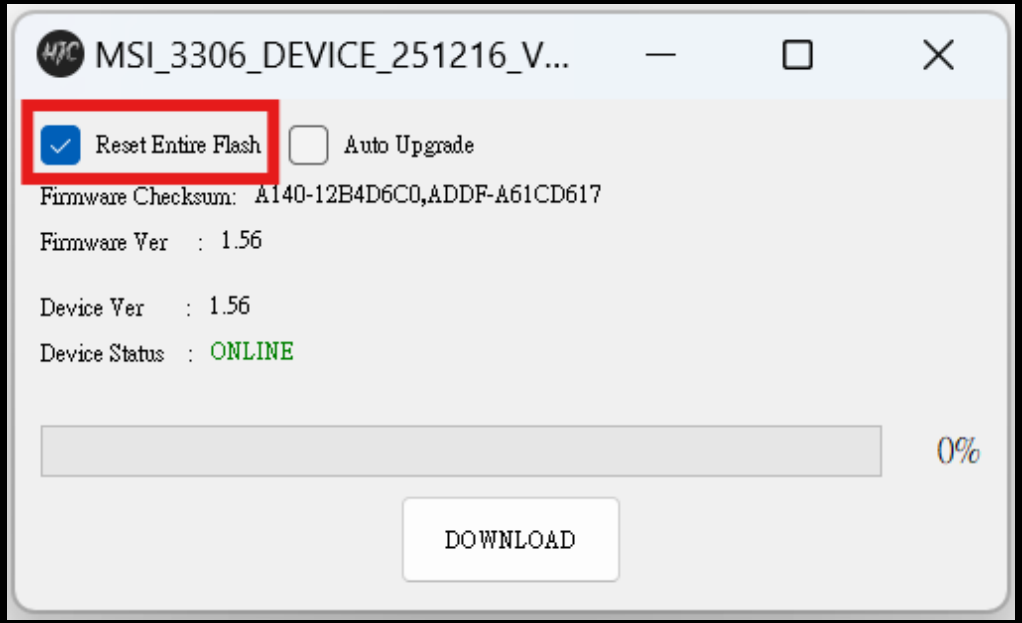
Agenda

- **Gamepad Firmware Update**
- **Gamepad Dongle Firmware Update**
- **Gamepad Calibration**

Gamepad Firmware Update

Gamepad Firmware Update

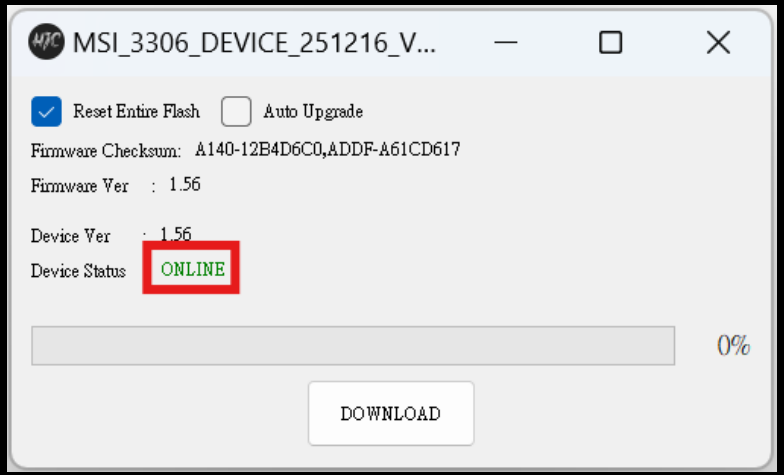
- **Disconnect gamepad and dongle from your PC**
- Open “MSI_FORCE GC300_DEVICE_VXXX” and select “Reset Entire Flash”



Gamepad Firmware Update

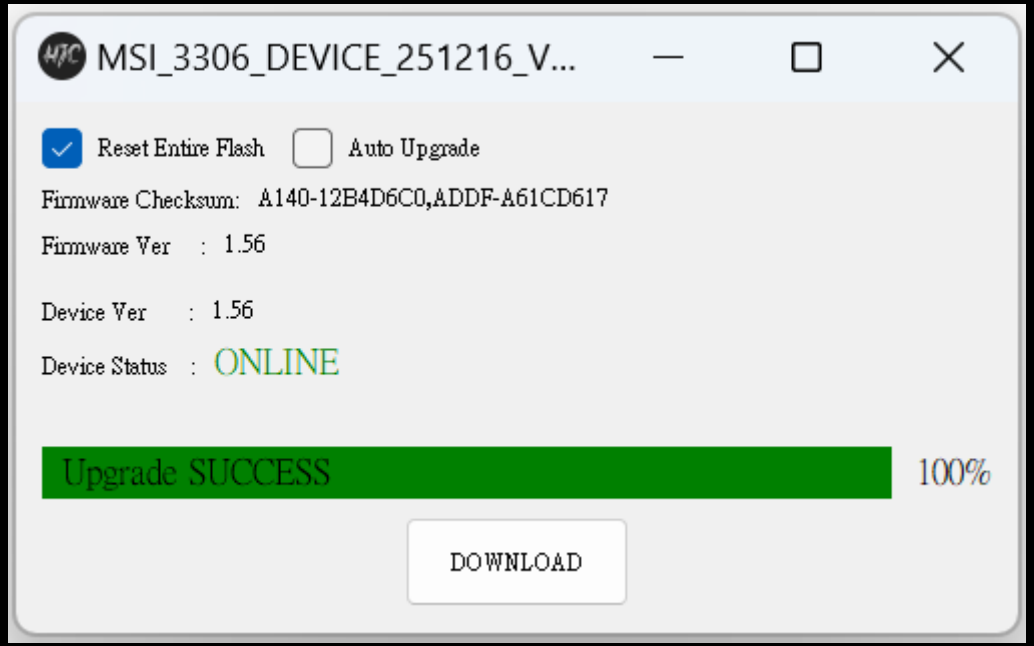
- Power off the gamepad by pressing view + B button for more than 3 seconds (LED will turn off)
- Hold view + menu button and connect the USB cable to PC until “Device Status” shows “ONLINE”
- click “Download” to proceed the update.





Gamepad Firmware Update

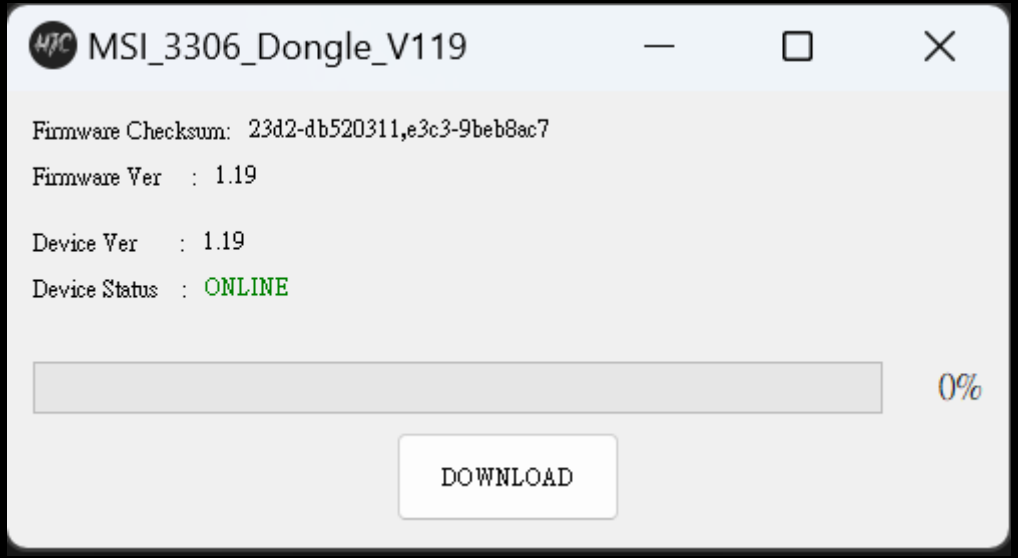
- You may close the tool when progress bar reaches 100% and shows “Upgrade SUCCESS”



Gamepad Dongle Firmware Updat

Gamepad Dongle Firmware Update

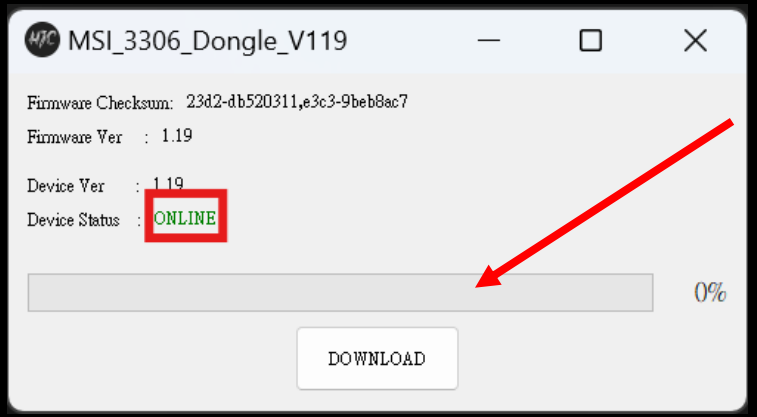
- **Disconnect gamepad and dongle from your PC**
- Open “MSI_FORCE GC300_DEVICE_VXXX”



Gamepad Dongle Firmware Update

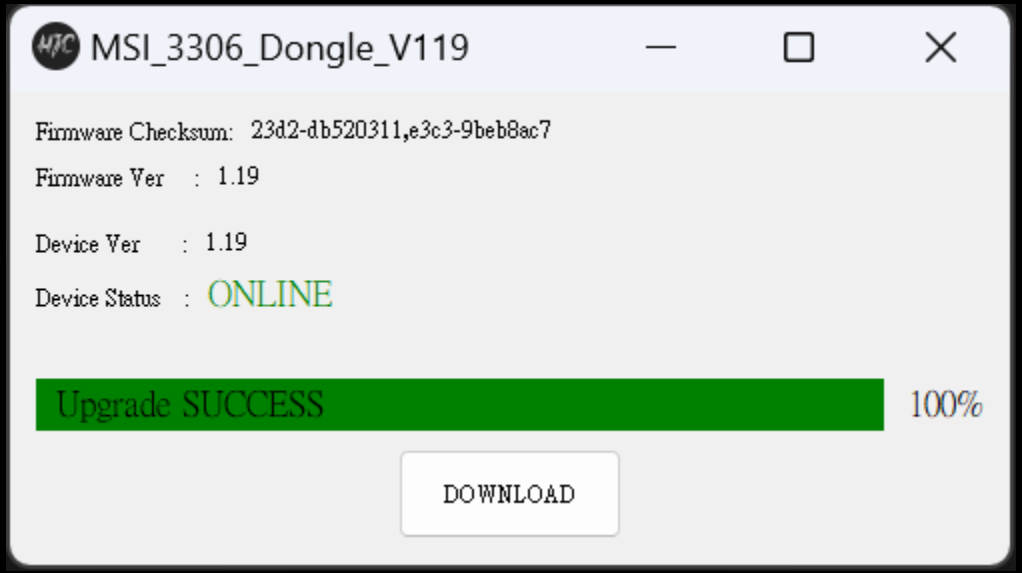
- Plug the dongle into your PC, flip the “wireless mode switch” to 2.4GHz wireless mode and turn on gamepad by pressing dragon button.
- When gamepad successfully pairs with dongle, hold view + menu button until “Device Status” shows “ONLINE”
- click “Download” to proceed the update.





Gamepad Dongle Firmware Update

- You may close the tool when progress bar reaches 100% and shows “Upgrade SUCCESS”



Gamepad Calibration

Gamepad Calibration

- Unplug gamepad from PC, power it off by pressing view + B button for more than 3 seconds (LED will turn off)
- Hold view + dragon + down button to enter calibration mode (LED flashes yellow and purple repetitively)



Gamepad Calibration

Start calibration (Press A button)

- Rotate left/right thumbsticks along the outer edge for 3 full circles
- Set 2-level trigger locks towards middle and pull/release both triggers through their full range 3 times
- Press A button again to confirm calibration (vibration feedback)

Result

- Success: LED indicator turns yellow
- Failure: LED indicator turns purple

Gamepad will exit calibration mode after 3 seconds once completed


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